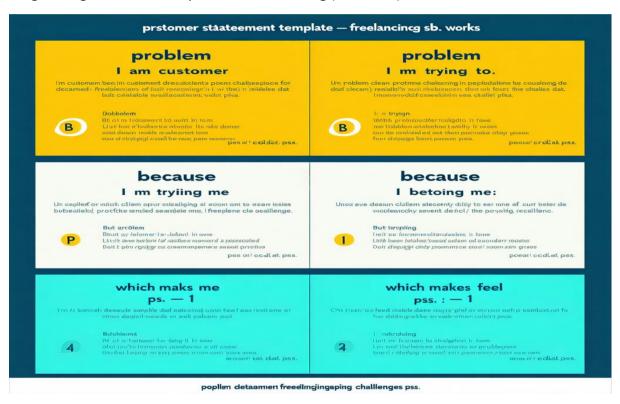
## Ideation Phase Define the Problem Statements

Date	26 June 2025
Team ID	SWUID20240000985
Project Name	Freelancing (SB Works)
Maximum Marks	2 Marks

## **Customer Problem Statement Template:**

To define the core problems freelancers face while searching for jobs online, and use those insights to guide the development of Freelancing (SB Works).



Reference: https://miro.com/templates/customer-problem-statement/

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	a treelance web developer	trustworthy clients for my	nooriv	scammers and spam bids waste my time	lundervalued

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-2	a freelance content writer	based on quality, not	pick the lowest bidder without	there's no way to share samples or ratings clearly	ignored despite my experience
PS-3	a startup client	hire verified freelancers quickly	the platform has too many irrelevant or incomplete profiles		frustrated and overwhelmed
PS-4	an admin handling disputes	trust high	unreported or	there's no integrated report-review system	unprepared to act quickly