



Fuelocity Privacy Policy

Fuelocity understands the importance of protecting the privacy of your personal information. This Policy explains how we use and protect user information collected on www.Fuelocity.in (the "Website"). FUELOCITY TECH. PRIVATE LIMITED, a company incorporated under the Companies Act, 2013 (18 of 2013), with its registered office at 250/B/4 FR-4, Vasant Nivara Apartment, Near Mahaveer College, Nagala Park, Kolhapur. 416003, owns and operates the Website.

You agree to the terms of this Privacy Policy by visiting and/or using the Website, and you are presumed to have read, accepted, and agreed to the conditions herein. Fuelocity reserves the right to change the terms of this Privacy Policy at any time by posting the changes on the Website. The amended Privacy Policy will take effect on the date that Fuelocity posts it on the Website. If you do not agree to any of the terms in this Privacy Policy, please stop using the Website immediately.

The provisions of (a) Section 43A of the Information Technology Act, 2000; (b) Regulation 4 of the Information Technology ((Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011; and (c) Regulation 3(1) of the Information Technology (Intermediaries Guidelines) Rules, 2011 govern the issuance of this Privacy Policy.

Fuelocity will only use the information gathered on the Website for the purpose of providing the Services, and it will not be used, sold, transferred, or rented in any way that is not specified in this Privacy Policy.

Information that is collected by Fuelocity:

1. Name
2. Email address
3. Mobile/Phone number/s
4. Address (residential/commercial)
5. Location details
6. IP address
7. Browser details

Fuelocity may be required to gather certain personal information from you in order to provide the various services offered on the Website (the "Services"). This information would include, for example, the following:



Information about how to contact us: Fuelocity may gather information such as your name, email, phone number, postal address, and IP address.

Information on payments and invoices: When you pay the Charges (as described in the Terms & Conditions available here: https://www.Fuelocity.in/documents/Fuelocity_TCs_11.02.2021.pdf) on the Website, Fuelocity may collect your billing name, billing address, and payment method. Please be aware that Fuelocity's online payment partner will collect your credit/debit card number, expiration date, and other credit/debit card information.

Additional data: Fuelocity may gather information about your IP address and the browser you are using while you are accessing the Website.

For the purposes of using the Website and Services, you are responsible for the accuracy of the information you supply to Fuelocity. You must immediately tell Fuelocity at business@fuelocitytech.com if there is any mistake or change in the personal information you submitted for the use of the Website. You will be fully responsible for the consequences of providing the Website with incomplete, inaccurate, or erroneous information. If Fuelocity has reason to suspect that the information you supply on the Website is erroneous or incomplete, Fuelocity may disable your User Account and prevent you from using the Website.

If you want to discontinue the use of the Website, please notify Fuelocity at business@fuelocitytech.com

Once you discontinue the use of the Website, Fuelocity shall retain the personal information provided by you on the Website for such a time period as may be mandated by applicable law. Information may be composed in some techniques:

Active collection: This refers to the information that you voluntarily supply while registering on the Website, placing an order for the purchase of a Product, and so on.

Passive Collection: This refers to information obtained by Fuelocity through tracking systems such as Google Analytics, Google Webmaster, and browser cookies, among other things, to collect information about your use of our website. Fuelocity may utilize this information for internal research to better understand User demographics, interests, and behavior in order to improve the Website's functionality. This information could include the URL of the website you visited just before or after visiting the Website, as well as information about your computer browser and your IP address.



While Fuelocity does not actively collect information from visitors to the Website who do not register or use the Services, certain sections of this Privacy Policy may apply to them as well.

Fuelocity's use of your personal information:

To reach you, please use the following information: Fuelocity will use the contact information you provide to contact you in order to confirm an order or for any other reason.

To raise the level of service quality: Fuelocity may use your information to improve the performance of the Services and to ensure that their quality is maintained or improved.

For safety determinations: Fuelocity may utilize the information you give on the Website for security purposes to safeguard our company, our customers, or our websites.

For the aim of marketing: Fuelocity may send you information about special discounts or offers for marketing purposes & notices about new or updated services on the site.

Transactional communications: Fuelocity may also contact you through email or SMS to confirm an order, confirm the payment of Charges, and other transactional messages.

Fuelocity will only use your personal information in ways that are permitted by law.

Fuelocity's sharing of information with third parties:

Providers of services: Fuelocity will share your information with third-party service providers who help Fuelocity provide the Services, such as payment processors or transactional message processors.

Observance of the law: Fuelocity may release your information in order to comply with a court order or subpoena. If a government agency or investigative body demands it, Fuelocity may share your information.

Mergers and Acquisitions: If Fuelocity sells its business or parts of it to a new entity, your personal information on the Website may be transferred to the new corporation.



SECURITY OF YOUR INFORMATION: Please be aware that neither Fuelocity nor any of its employees will have access to your User account password on the Website. You are solely responsible for safeguarding your Website login credentials, and Fuelocity will not be held liable for any unauthorised use of your login credentials. Fuelocity will be held liable for any damages that occur as a result of your actions.

Fuelocity has sustained a loss due to unlawful usage of your login credentials. Please contact Fuelocity at business@fuelocitytech.com if there is any misuse or suspicion of misuse.

While Fuelocity will use best industry standards and security measures to secure your personal information, it will not be responsible for data theft or loss caused by unauthorised access to the User's electronic devices.

Cookies are little files that request permission to be stored on your computer's hard disc. The file is added when you accept permission, and the cookie helps analyse online traffic or lets you know when you visit a specific site. To determine which pages are being used, Fuelocity uses traffic log cookies. This assists Fuelocity in analysing statistics about web page traffic and improving the Website's functionality. Fuelocity solely uses this data for statistical analysis, after which it is deleted from the system. Please keep in mind that Fuelocity has no control over the cookies set by third-party links on the Website. Fuelocity makes no representation to you that these third-party websites have their own privacy policies or that any information you send to them is secure.

SITES OF THIRD PARTIES

You may be led to websites that Fuelocity does not control if you click on one of the links to third-party websites that may be available on the Website. The privacy practises of those websites are not covered by this Privacy Policy.

Fuelocity is not responsible for third-party websites misusing your personal information.

GRIEVANCE REDRESSION

If a User has any queries or complaints about the Website, its contents, or the Services, he or she should contact customer service at business@fuelocitytech.com. Any complaint or grievance you may have will be addressed.



ADDITIONAL PROVISIONS

Force Majeure: Act of God, earthquake, flood, fire, storm, natural disaster, act of God, war, terrorism, armed conflict, labour strike, lockout, or boycott: Fuelocity shall not be responsible for any cessation, interruption, or delay in the performance of its obligations hereunder due to an earthquake, flood, fire, storm, natural disaster, act of God, war, terrorism, armed conflict, labour strike, lockout, or boycott. Fuelocity reserves the right to stop operating the Website and providing the Services at any time, in its sole discretion, and without prior notice to you.

No Waiver: Fuelocity's failure or delay in exercising or enforcing any right or term of this Privacy Policy does not imply a waiver of that right or provision.

Notices: All notices to a User from Fuelocity or from a User to Fuelocity or another User must be in writing and in English. Such notice shall be provided by e-mail or sent by a prepaid internationally recognised courier service to the intended recipient at the following address, or any changed address that either Party notifies:

Notice to Fuelocity:

250/B/4 FR-4, Vasant Nivara Apartment, Near Mahaveer College, Nagala Park, Kolhapur.
416003

Email: business@fuelocitytech.com

Notice to User:

At the email address provided by you at the time of registration on the Website.

Governing Law Jurisdiction: This Privacy Policy is governed by the provisions of Indian law, including but not limited to the following:

1. the Indian Contract Act, 1872;
2. the (Indian) Information Technology Act, 2000;
3. the (Indian) Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011; and
4. the (Indian) Information Technology (Intermediaries Guidelines) Rules, 2011.

This website was created in the Indian state of Maharashtra. The laws of the State of Maharashtra will govern our Privacy Policy. By using this Website, you agree to submit to the exclusive jurisdiction and venue of the courts in Kolhapur, Maharashtra, India in any action, suit, process, or claim arising out of or related to this Privacy Policy.