

SRE Guide: Troubleshooting in Linux

High CPU Usage Debugging

Identify Processes Consuming High CPU

`top -o %CPU` # Sort processes by CPU usage

Monitor CPU Utilization Over Time

`pidstat -u 1 5` # Collect CPU usage every second for 5 iterations

Debugging High Disk I/O Wait

Check I/O Wait %

`iostat -c 1 5` # Monitor CPU I/O wait over time

Identify Slow Disks

`iostat -dx 1 5` # Check disk activity and performance metrics

Identify High Disk Usage by Processes

`pidstat -d 1 5` # Monitor disk usage per process

`iotop`

Find Large Files Consuming Disk Space

`du -ah / | sort -rh | head -20` # Find top 20 largest files

`df -h` # Check disk usage by partitions

3. Network Connectivity & Firewall Checks

Basic Connectivity Checks

`ping -c 5 google.com` # Test if an external host is reachable

`traceroute google.com` # Trace network path to the destination

`mtr google.com` # Real-time packet loss & latency analysis

Check IP Address & Routing

`ip a` # Show IP addresses (alternative to ifconfig)

`ip r` # Show routing table

`hostname -I` # Get current IP address

◆ Example Scenario:

If **Nginx is not responding on port 80**, check if the process is running and listening:

`netstat -tulnp` # Show listening ports & processes

`ss -tulnp` # Faster alternative to netstat

Network Latency & Packet Loss Debugging

□ Identify network bottlenecks between microservices.

□ Verify DNS resolution delays affecting API response times.

Measuring DNS Latency Issues

`time dig google.com` # Measure DNS resolution time

`time nslookup google.com`

`time host google.com`

Simulate Network Latency (200ms) on VM2

On **VM2**, introduce network latency:

`sudo tc qdisc add dev ens4 root netem delay 200ms`

On **VM1**, test the latency:

`ping -c 5 10.128.0.62`

`traceroute 10.128.0.62`

Simulate Packet Loss (10%)

On **VM2**, introduce packet loss:

`sudo tc qdisc change dev ens4 root netem loss 10%`

 On **VM1**, test the impact:

`ping -c 5 10.128.0.62`

`mtr 10.128.0.62` # Real-time packet loss monitoring

Find Established Connections & Network Issues

Find active network connections:

`netstat -ant | grep ESTABLISHED` # Show active TCP connections

`netstat -tulnp | grep :80` # Check if port 80 is open and listening

`ss -tuln` # Display TCP and UDP listening ports