**Payalben Patel**

Irving, TX | <https://www.linkedin.com/in/payal-patel-37526a1a2/> | 816-267-3690 | [20payalpatel20@gmail.com](mailto:20payalpatel20@gmail.com)

**EDUCATION**

**University of Saint Mary** **Overland Park, KS**

*Master of Business Administration Oct 2021*

**Coursera**

*Google Data Analytics certificate July 2021*

**WORK EXPERIENCE**

**USA Generation Dallas, TX**

*Jr Web Developer June 2022 – Current*

* Design and code front-end solutions for test-driven development.
* Worked on production level web application.
* Follow agile methodologies such as Scrum and Kanban
* Build React.js web application using javascript, html and css.
* Work on continuous delivery pipeline using Github, Jenkins and run automated test using Jest

**Aston Carter Irving, TX**

*KYC Analyst Oct 2021 – Apr 2022*

* Organizing financial forms to appropriate accounts in Western Union Portal.
* Prepare financial information data for regular data analysis in MS excel and data entry in QuickBooks.
* Research and verify banking information and financial records of clients to ensure the quality, and accuracy of content.
* Initiate workflows to ensure that clients’ records are properly and timely updated.
* Determine problems and issues concerning clients’ files and ensure that they are properly investigated.
* Correcting ACH, Wire Transfers, and Bank Accounts.

**Walmart Overland Park, KS**

*Customer Service Representative/Cashier May 2020 – Jan 2021*

* Building a rapport with customers to help them with enquiries including order taking, product information, tracking deliveries, returns, sizing and quality queries
* Updating our computerized systems and working with marketing, retail, and other teams to further improve customer service and satisfaction
* Managing accounting tasks including money gram, bill pay, money orders and credit cards transactions while maintaining customers privacy.
* Working as an active part of entire team to support overall clients’ systems customer satisfaction and improve overall team performance

**PROJECTS EXPERIENCE ->** [**https://payaltheanalyst.github.io**](https://payaltheanalyst.github.io)

**Covid 19 Data Exploration and Tableau Dashboard**

* Used a SQL server to explore global covid 19 data and created a dashboard in Tableau to represent the data.

**Movie Correlation with Python**

* Took a look at what variables effect the gross revenue from movies in Python.

**General Electric Virtual Experience Program Participant in Data Analytics (2022)**

* Participated in the open access General Electric Virtual Experience Program with Forage
* Task Completed: Data Engineering, Data Visualization

**SKILLS**

* Data Cleaning, Data analysis, Data visualizations and Data driven decision making
* Calculation and analysis in SQL and spreadsheets. R and SQL programming
* Proficient in Quickbooks, and SAP
* Proficiency in Microsoft word, PowerPoint and Microsoft Excel including using pivot tables and v-lookup