Dependents	No (N=3762)	reference		
	Yes (N=1160)	0.338 (0.27 – 0.42)		<0.001 ***
Phone_Service	No (N=477)	reference		
	Yes (N=4445)	1.366 (1.04 – 1.79)		0.023 *
Internet_Service	DSL (N=1705)	reference		
	Fiber optic (N=2159)	1.267 (0.98 – 1.63)		0.068
	No (N=1058)	0.233 (0.16 – 0.35)		<0.001 ***
Online_Security	No (N=3517)	reference		
	Yes (N=1405)	0.741 (0.63 – 0.87)		<0.001 ***
Online_Backup	No (N=3223)	reference		
	Yes (N=1699)	0.812 (0.71 – 0.93)		0.002 **
Tech_Support	No (N=3496)	reference		
	Yes (N=1426)	0.748 (0.64 – 0.88)		<0.001 ***
Contract	Month–to–month (N=2723)	reference		
	One year (N=1004)	0.231 (0.18 – 0.30)		<0.001 ***
	Two year (N=1195)	0.018 (0.01 – 0.03)		<0.001 ***
Payment_Method	Bank transfer (N=1080)	reference		
	Credit card (N=1074)	1.038 (0.84 – 1.28)		0.726
	Electronic check (N=1639)	1.416 (1.20 – 1.68)		<0.001 ***
	Mailed check (N=1129)	1.671 (1.37 – 2.04)		<0.001 ***
Monthly_Charges	(N=4922)	1.041 (1.03 – 1.05)		<0.001 ***
Total_Charges	(N=4922)	0.998 (1.00 – 1.00)		<0.001 ***

Events: 1305; Global p–value (Log–Rank): 0

AIC: 16670.03; Concordance Index: 0.93

0.01 0.02 0.05 0.1 0.2 0.5 1 2