



FALOKUN PEACE EYOH

Information Technology

I am an IT Specialist professional with practical experience in application and systems administration within enterprise environments. Proactive and dedicated, with strong skills in research, supporting business-critical applications, user access management, and efficient problem resolution. Seeking to contribute to an innovative organization or team that values fresh perspectives, continuous learning, and collaborative, goal-oriented delivery of technology solutions.

Contact

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Address

21, Rue Prince Henri, Oberkorn
Luxembourg.

Education

Master in Information and Computer Sciences - In view

University of Luxembourg
2025 - 2027

Bachelor in Computer Science First Class degree

Obong University, Nigeria
2016 - 2021

skills

- Enterprise Application Administration
- Presentation Skills
- Data Analysis and Problem-Solving
- Time Management
- Team Collaboration
- Research and Networking
- Desire to Learn

Language

- English C1 (IELTS)
- French A1

Professional Experience

2023

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2025

Application Administrator

Central Bank of Nigeria (Apex), Garki Abuja.

- Administered, monitored, and supported enterprise-critical level applications used across departments such as ERP(Enterprise Resource Planning), ADRAPS(AML/CFT Data Retention and Processing System) and CMEDS(CBN Medical System) at the central bank of Nigeria, ensuring high availability and compliance with institutional policies.
- Managed user access, roles, and privileges across multiple financial and HR systems, enforcing strict access control and segregation of duties.
- Deployed, configured, and maintained applications in Linux-based environments, ensuring system stability and performance.
- Monitored application performance, logs, and system health; proactively identified and resolved issues to minimize downtime.
- Performed application upgrades, patches, and configuration changes in line with change management procedures.
- Collaborated with database administrators, system administrators, and vendors to resolve complex application issues.
- Supported audit and compliance activities by generating system reports, logs, and access documentation.
- Provided Level 2 / Level 3 application support for internal users and departments.
- Documented standard operating procedures (SOPs), incident resolutions, and system configurations.

2022

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2025

Training / Client Support Executive (Remote)

Softiris Africa Limited, Lagos Nigeria.

- Provided remote application support and technical assistance to clients across multiple platforms.
- Trained users on application usage, system features, and best practices to improve adoption and efficiency.
- Logged, tracked, and resolved support tickets using helpdesk and issue-tracking systems.
- Escalated complex application issues to development teams and followed up until resolution.
- Maintained excellent client relationships through clear communication and timely support delivery.

Reference

- Available on Request.

2021
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2022

National Youth Service

National Industrial Court of Nigeria

- Assisted in system configuration, troubleshooting, and routine ICT operations.
- Managed basic server, network, and application support tasks under supervision.
- Provided first-level technical support to staff, judges, and administrative users.

Trainings

- Project Management Professional
- AI Prompt Engineering
- Linux Administration Training RHCSA
- ITIL Foundation
- ERP / Enterprise Systems Training
- Information Security or Compliance Awareness Training
- Data Analysis
- Video Editing and Content Creation

2019

Intenship

PetroleumProduct Marketing Company(PPMC) – NNPC Towers, Abuja, Nigeria

- Assisted in application deployment, testing, and system support activities.
- Supported database updates, system monitoring, and user account management.
- Gained hands-on experience with enterprise IT environments and corporate applications.
- Participated in IT operations, documentation, and system maintenance tasks.