

Manuel Dias

Title: Artificial Intelligence Consultant

Location: Lisbon, Portugal

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Summary

AI specialist with 3 years of experience in developing machine learning solutions for business applications. Expertise in natural language processing and predictive analytics. Passionate about helping organizations leverage AI technologies to drive innovation and competitive advantage.

Experience

Microsoft Portugal – Lisbon

AI Solutions Engineer

January 2023 – Present

- Designed and implemented AI solutions for enterprise clients across various industries.
- Developed machine learning models for customer segmentation and churn prediction.
- Created NLP-based solutions for customer service automation and sentiment analysis.

Feedzai – Coimbra

Machine Learning Engineer

March 2021 – December 2022

- Built fraud detection models using supervised and unsupervised learning techniques.
 - Collaborated with data scientists to optimize model performance and accuracy.
 - Implemented model deployment pipelines and monitoring systems.
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Education

Instituto Superior Técnico – Lisbon

MSc in Computer Science - Machine Learning

2019 – 2021

University of Coimbra – Coimbra

BSc in Computer Science

2016 – 2019

Skills

- Machine learning and deep learning

- Python, TensorFlow, PyTorch
- Natural language processing
- Big data technologies (Spark, Hadoop)
- Portuguese (native), English (fluent)
- Strong problem-solving abilities