

# Inês Carvalho

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**Title:** Tour Guide  
**Location:** Sintra, Portugal  
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## Summary

Enthusiastic tour guide with 9 years of experience showcasing Portugal's cultural and historical heritage. Specialized in Sintra and Lisbon region with in-depth knowledge of Portuguese history, architecture, and traditions.

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## Experience

### Sintra Magic Tours – Sintra

*Senior Tour Guide*  
*April 2019 – Present*

- Conducted daily tours of Sintra UNESCO World Heritage sites.
- Developed specialized thematic tours focusing on Portuguese royal history.
- Managed groups of up to 25 international tourists.

### Lisbon City Tours – Lisbon

*Tour Guide*  
*March 2016 – March 2019*

- Led walking tours through historic neighborhoods of Lisbon.
- Created customized private tours for high-end clients.
- Received consistent 5-star ratings from tour participants.

### Yellow Bus Tour Company – Lisbon

*Assistant Tour Guide*  
*May 2014 – February 2016*

- Assisted lead guides with group management.
  - Provided information about landmarks and attractions.
  - Handled tour logistics and customer queries.
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## Education

### University of Lisbon – Lisbon

*MA in Portuguese History*  
*2012 – 2014*

**University of Coimbra – Coimbra***BA in Tourism and Heritage**2009 – 2012*

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## Skills

- Cultural and historical interpretation
- Group management, Public speaking
- Portuguese (native), English (fluent), Spanish (fluent), French (fluent), German (intermediate)
- First aid certified
- Licensed tour guide by Turismo de Portugal