

Pedro Octávio Selvate

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Skills

- Java | Spring Boot | JavaScript | TypeScript | Vue | React Native | SQL | Git
- Microservices | Distributed Systems | Frontend | Backend | Docker | English | Portuguese-BR

Experience

Middle Fullstack Developer

YouX Group

Lavras, MG, BR

02/2022

- Development of software focused on geoprocessing of data in the forestry and agricultural fields.
- Customer support for developed applications.
 - Assisting clients with troubleshooting and technical issues.
 - Providing timely and effective responses to customer inquiries and concerns.
 - Offering personalized guidance and training on software usage and features.
 - Collaborating with the development team to address customer feedback and implement improvements.
- Rest APIs.
 - Designing and implementing RESTful APIs for seamless integration with external systems.
 - Developing comprehensive documentation for API endpoints and functionality.
 - Ensuring secure and authenticated access to APIs using industry-standard practices.
 - Monitoring and analyzing API performance, identifying bottlenecks, and optimizing for scalability.
- Mobile development.
 - Building mobile applications for iOS and Android platforms.
 - Designing intuitive and user-friendly interfaces for optimal user experience.
 - Implementing efficient data synchronization mechanisms for offline functionality.
 - Integrating geolocation features and map-based visualizations.
- CI/CD - Implementation of pipelines to streamline the deployment process.
 - Configuring continuous integration (CI) pipelines to automate the build and testing of software.
 - Leveraging version control systems (e.g., Git) to manage code repositories and enable collaborative development.
 - Employing automated testing frameworks for comprehensive and reliable test coverage.
 - Setting up continuous deployment (CD) pipelines to facilitate seamless and frequent software releases.
 - Integrating with cloud platforms (e.g., AWS, Azure) for scalable infrastructure and deployment management.

Support Analyst

ITShare

Lavras, MG, BR

05/2021 - 02/2022

- Customer support
 - Providing excellent customer service through various channels such as phone, email, and live chat.
 - Assisting customers in resolving issues, troubleshooting problems, and answering questions related to products or services.
 - Documenting and tracking customer interactions and resolutions in a customer relationship management (CRM) system.
- DocuSign CLM and eSignatures implementation
 - Assessing the organization's requirements and objectives for document management and eSignatures.
 - Planning and executing the implementation of DocuSign CLM (Contract Lifecycle Management) and eSignatures solutions.
 - Configuring and customizing the DocuSign platform to align with specific business processes and workflows.
 - Integrating DocuSign with existing systems and applications to streamline document management.
 - Providing training and support to users and stakeholders on how to effectively utilize DocuSign CLM and eSignatures for document signing and management.
- User and administrator training
 - Conducting in-person or virtual training sessions to educate users on product features and functionalities.
 - Providing hands-on training to administrators on system setup, configuration, and maintenance.

Education

Bachelor of Information Systems

Faculdade Presbiteriana
Gammon

Lavras, MG, BR

02/2020 - 12/2023