

Pedro Rafael Acosta Sánchez

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Birth Date: 28.07.1984 | **Nationality:** Dominican



Professional Summary

Experienced **Industrial Engineer** with a master's degree in **Planning and Industrial Management**, specializing in quality assurance, project management, and continuous improvement. Proven track record in leading cross-functional teams to enhance **productivity** and **efficiency**, with certifications in **ASQ-CQE** and **ASQ-CQA**. Ensuring compliance with **EU MDR** and **FDA regulations**, and skilled in process standardization. Committed to improving product quality and safety standards through effective quality assurance protocols.

Core Competences

- **Quality Systems:** ISO 13485, ISO 9001, ISO 14971, FDA QSR, GMP, GDP
- **Process Improvement:** Lean Six Sigma, DMAIC, 8D, APQP, pfMEA
- **Project Management:** Planning, risk assessment, KPIs, cross-functional coordination
- **Supplier Quality:** Assessment, auditing, performance improvement
- **Validation:** IQ/OQ/PQ, statistical analysis, technical documentation
- **Software:** MS Office, Google Workspace, Minitab, Asana, SAP R3, AS-400

Professional Experience

SCM & Quality Operations Manager

Viu Deutschland GmbH – Munich, Deutschland / 08/2023 – Current

- Directed QA operations, ensuring compliance with MDR regulations and QMS standards.
- Led initiatives for supplier integration, improving operational efficiency, and quality control.
- Developed and implemented KPIs that streamlined QA execution and reporting processes.
- Led improvement events to optimize returns and enhance supplier management action plans.

Quality Operations / Quality Engineering Manager

Convatec – Bajos de Haina, San Cristóbal, Dominican Republic / 10/2021 – 07/2023

- Oversaw QA Operations, Engineering, and Calibration personnel to ensure compliance and efficiency.
- Developed quality assurance plans for risk identification and mitigation strategies.
- Led improvement projects to enhance QA team performance, reduce customer complaints, and optimize project portfolio.
- Led cross-functional teams in audit readiness, serving as a subject matter expert (SME) in audits.

Senior Quality Staff Engineer

Ecolab – Santo Domingo, Dominican Republic / 09/2018 – 09/2021

- Directed QMS enhancement initiatives to optimize MFG operations and ensure EU MDR compliance.
- Managed QA Engineering team, fostering adherence to quality standards in project execution.
- Reviewed validation protocols and technical documentation to maintain stringent quality benchmarks.
- Managed the integration of NPI and facility transfer projects, ensuring seamless QA processes.

Quality Operations Superintendent

Ecolab – La Romana, Dominican Republic / 03/2014 – 08/2018

- Developed KPIs to enhance quality and minimize operational costs.
- Ensured adherence to quality protocols and product validation standards.
- Executed cost-saving QA initiatives and streamlined process improvements.
- Managed complaint investigations and implemented corrective actions.
- Directed continuous improvement programs focusing on Complaints, DPMs, and NCRs reduction.

Education

Master's in Planning and Industrial Management

Pontificia Universidad Católica Madre y Maestra (PUCMM) & Universidade da Coruña

Santo Domingo, Dom. Rep. | 03/2006 – 09/2007

Bachelor's Degree in Industrial Engineering

Pontificia Universidad Católica Madre y Maestra (PUCMM)

Santo Domingo, Dom. Rep. | 08/2001 – 09/2005

Certifications

- Certified Quality Engineer (CQE) – ASQ - Credential ID: 62215
- Certified Quality Auditor (CQA) – ASQ - Credential ID: 43343
- Internal Auditor ISO 13485:2016
- Lead Auditor ISO 13485:2003
- Lead Auditor ISO 9001:2008

Core Skills

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|---|---|
| <ul style="list-style-type: none">● Adaptability● Leadership● Critical thinking | <ul style="list-style-type: none">● Team Work● Customer service-focused● Reliable and professional demeanor |
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Languages

- **Spanish:** Native
- **English:** Full Professional Proficiency (C1)
- **German:** Basic (A2, B1 in Progress)

Key Achievements & Projects

- Established a new external QC process, enhancing quality assurance through strategic QC outsourcing.
- Reduced identification issues by 12% through improvement projects, enhancing product accuracy and compliance.
- In-sourced calibration processes, cutting external costs by 30% while upholding quality standards.
- Streamlined validation processes by 15% via task optimization, enhancing efficiency.
- Managed the relocation of Incoming and Environmental laboratories, ensuring operational continuity.
- Led the QA operations project for transferring 12 manufacturing lines to a new facility.