

# Pedro Rafael Acosta Sánchez

📍 Munich, 81477 Baviera, Germany / 📞 +49 15225327373  
✉️ pedro.acosta@outlook.com / **EU Blue Card (Germany)**  
🌐 <https://www.linkedin.com/in/pedro-acosta-3846482a6/>  
**Birth Date:** 28.07.1984 | **Nationality:** Dominican



## Professional Summary

Experienced **Industrial Engineer** with a master's degree in **Planning and Industrial Management**, specializing in quality assurance, project management, and continuous improvement. Proven track record in leading cross-functional teams to enhance **productivity** and **efficiency**, with certifications in **ASQ-CQE** and **ASQ-CQA**. Ensuring compliance with **EU MDR** and **FDA regulations**, and skilled in process standardization. Committed to improving product quality and safety standards through effective quality assurance protocols.

## Core Competences

- **Quality Systems:** ISO 13485, ISO 9001, ISO 14971, FDA QSR, GMP, GDP
- **Process Improvement:** Lean Six Sigma, DMAIC, 8D, APQP, pFMEA
- **Project Management:** Planning, risk assessment, KPIs, cross-functional coordination
- **Supplier Quality:** Assessment, auditing, performance improvement
- **Validation:** IQ/OQ/PQ, statistical analysis, technical documentation
- **Software:** MS Office, Google Workspace, Minitab, Asana, SAP R3, AS-400

## Professional Experience

### SCM & Quality Operations Manager

**Viu Deutschland GmbH** – Munich, Deutschland / 08/2023 – Current

- Directed QA operations, ensuring compliance with MDR regulations and QMS standards.
- Led initiatives for supplier integration, improving operational efficiency, and quality control.
- Developed and implemented KPIs that streamlined QA execution and reporting processes.
- Led improvement events to optimize returns and enhance supplier management action plans.

### Quality Operations / Quality Engineering Manager

**Convatec** – Bajos de Haina, San Cristóbal, Dominican Republic / 10/2021 – 07/2023

- Oversaw QA Operations, Engineering, and Calibration personnel to ensure compliance and efficiency.
- Developed quality assurance plans for risk identification and mitigation strategies.
- Led improvement projects to enhance QA team performance, reduce customer complaints, and optimize project portfolio.
- Led cross-functional teams in audit readiness, serving as a subject matter expert (SME) in audits.

### Senior Quality Staff Engineer

**Ecolab** – Santo Domingo, Dominican Republic / 09/2018 – 09/2021

- Directed QMS enhancement initiatives to optimize MFG operations and ensure EU MDR compliance.
- Managed QA Engineering team, fostering adherence to quality standards in project execution.
- Reviewed validation protocols and technical documentation to maintain stringent quality benchmarks.
- Managed the integration of NPI and facility transfer projects, ensuring seamless QA processes.

## Quality Operations Superintendent

Ecolab – La Romana, Dominican Republic/ 03/2014 – 08/2018

- Developed KPIs to enhance quality and minimize operational costs.
- Ensured adherence to quality protocols and product validation standards.
- Executed cost-saving QA initiatives and streamlined process improvements.
- Managed complaint investigations and implemented corrective actions.
- Directed continuous improvement programs focusing on Complaints, DPMs, and NCRs reduction.

## Education

### Master's in Planning and Industrial Management

Pontificia Universidad Católica Madre y Maestra (PUCMM) & Universidade da Coruña

Santo Domingo, Dom. Rep. | 03/2006 – 09/2007

### Bachelor's Degree in Industrial Engineering

Pontificia Universidad Católica Madre y Maestra (PUCMM)

Santo Domingo, Dom. Rep. | 08/2001 – 09/2005

## Certifications

- **Certified Quality Engineer (CQE)** – ASQ - **Credential ID: 62215**
- **Certified Quality Auditor (CQA)** – ASQ - **Credential ID: 43343**
- Internal Auditor **ISO 13485:2016**
- Lead Auditor **ISO 13485:2003**
- Lead Auditor **ISO 9001:2008**

## Core Skills

- Adaptability
- Leadership
- Critical thinking
- Team Work
- Customer service-focused
- Reliable and professional demeanor

## Languages

- **Spanish:** Native
- **English:** Full Professional Proficiency (C1)
- **German:** Basic (A2, B1 in Progress)

## Key Achievements & Projects

- **Established a new external QC process**, enhancing quality assurance through strategic QC outsourcing.
- **Reduced identification issues by 12%** through improvement projects, enhancing product accuracy and compliance.
- In-sourced calibration processes, **cutting external costs by 30%** while upholding quality standards.
- **Streamlined validation processes by 15%** via task optimization, enhancing efficiency.
- **Managed the relocation of Incoming and Environmental laboratories**, ensuring operational continuity.
- **Led the QA operations project for transferring** 12 manufacturing lines to a new facility.