

# PEDRO BOTELHO

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Lisboa, Portugal



I'm a graduate in Information Systems & Technologies, ready to seize an amazing opportunity to grow and apply everything I've learned so far. I'm all about open communication and feedback, with a passion for traveling, video games, and great music that keeps me both inspired and focused!

## SKILLS & OTHERS

### PROGRAMMING

-> Proficient in Python, HTML, CSS, JavaScript, PHP, and Kotlin (Android Studio).

### DATA TOOLS

-> Skilled in Power BI, SQL in SQL Server Management Studio and Machine Learning

### CYBERSECURITY AND COMPUTER NETWORKS & ARCHITECTURE

-> Knowledge in these areas (mainly theoretical).

### CLOUD & AI

-> Experienced with some Azure functionalities and working on AI-driven solutions.

### SOFT SKILLS

-> Communicative, adaptable, open-minded, efficient problem solver, curious.

### LANGUAGES

-> Portuguese (native)  
-> English (fluent)  
-> Portuguese Sign Language (proficient)  
-> Self-learning Dutch (basic)

### OTHERS

-> Member of "Nova Debate", the debate club of Nova IMS, on the contents department.  
-> Celonis Process Mining Fundamentals Certificate (10h course).  
-> Volunteer at 'União Zoófila'

## WORK EXPERIENCE

### IT TECHNICIAN/SUPPORT

2024

República Portuguesa

-> Trained polling station staff on the digital voter register platform and provided on-site tech support on election day, ensuring seamless operation of all devices.

### STATIONERY AND BOOKSTORE WORKER

2022

Sonae MC - Note!

-> Delivered customer support in-store, creating a seamless and enjoyable shopping experience, while keeping the store organized and visually appealing, helping to maintain a welcoming environment.

### FAST FOOD ATTENDANT

2022

McDonald's

-> Focused on working directly with consumers, honing my customer service skills but rotated across almost all store sections. I've mastered working under pressure, boosting my time management and stress resilience along the way.

## EDUCATION

### BACHELOR DEGREE IN INFORMATION SYSTEMS & TECHNOLOGIES

2022-2025

NovalMS - Information Management School

-> Current GPA: 15

