

# PEDRO BOTELHO



I'm a graduate in Information Systems & Technologies, ready to seize an amazing opportunity to grow and apply everything I've learned so far. I'm all about open communication and feedback, with a passion for traveling, video games, and great music that keeps me both inspired and focused!

Lisboa, Portugal

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p.botelho2003@gmail.com



## SKILLS & OTHERS

### PROGRAMMING

Proficient in Python, HTML, CSS, JavaScript, PHP, and Kotlin (Android Studio).

### DATA TOOLS

Skilled in Power BI, SQL in SQL Server Management Studio and Machine Learning

### CYBERSECURITY AND COMPUTER NETWORKS & ARCHITECTURE

Knowledge in these areas (mainly theoretical).

### CLOUD & AI

Experienced with some Azure functionalities and working on AI-driven solutions.

### SOFT SKILLS

Communicative, open-minded, efficient problem solver, curious.

### LANGUAGES

- Portuguese (native)
- English (fluent)
- Portuguese Sign Language (proficient)
- Self-learning Dutch (basic)

### OTHERS

- Member of "Nova Debate", the debate club of Nova IMS, on the contents department.
- Celonis Process Mining Fundamentals Certificate (10h course).
- Volunteer at 'União Zoófila'

## WORK EXPERIENCE

### ANALYST NEYOND

2025

Trained polling station staff on the digital voter register platform and provided on-site tech support on election day, ensuring seamless operation of all devices.

### IT TECHNICIAN/SUPPORT REPÚBLICA PORTUGUESA

2024

Trained polling station staff on the digital voter register platform and provided on-site tech support on election day, ensuring seamless operation of all devices.

### STATIONERY AND BOOKSTORE WORKER SONAE MC - NOTE!

2022

Provided in-store customer support while maintaining an organized, visually appealing space to ensure a smooth and welcoming shopping experience.

### FAST FOOD ATTENDANT MCDONALD'S

2022

Worked directly with customers across various store sections, building strong service skills. Thrived in fast-paced environments, strengthening time management and stress-handling abilities.

## EDUCATION

### BACHELOR DEGREE IN INFORMATION SYSTEMS & TECHNOLOGIES

2022-2025

NovalMS - Information Management School

Final GPA: 15.3