

PEDRO BOTELHO

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Lisboa, Portugal



I'm a graduate in Information Systems & Technologies, ready to seize an amazing opportunity to grow and apply everything I've learned so far. I'm all about open communication and feedback, with a passion for traveling, video games, and great music that keeps me both inspired and focused!

SKILLS & OTHERS

PROGRAMMING

-> Proficient in Python, HTML, CSS, JavaScript, PHP, and Kotlin (Android Studio).

DATA TOOLS

-> Skilled in Power BI, SQL in SQL Server Management Studio and Machine Learning

CYBERSECURITY AND COMPUTER NETWORKS & ARCHITECTURE

-> Knowledge in these areas (mainly theoretical).

CLOUD & AI

-> Experienced with some Azure functionalities and working on AI-driven solutions.

SOFT SKILLS

-> Communicative, adaptable, open-minded, efficient problem solver, curious.

LANGUAGES

-> Portuguese (native)
-> English (fluent)
-> Portuguese Sign Language (proficient)
-> Self-learning Dutch (basic)

OTHERS

-> Member of "Nova Debate", the debate club of Nova IMS, on the contents department.
-> Celonis Process Mining Fundamentals Certificate (10h course).
-> Volunteer at 'União Zoófila'

WORK EXPERIENCE

ANALYST

Neyond

2025

-> Something Here Is Missing

IT TECHNICIAN/SUPPORT

República Portuguesa

2024

→ Trained polling station staff on the digital voter register platform and provided on-site tech support on election day, ensuring seamless operation of all devices.

STATIONERY AND BOOKSTORE WORKER

Sonae MC - Note!

2022

→ Provided in-store customer support while maintaining an organized, visually appealing space to ensure a smooth and welcoming shopping experience.

FAST FOOD ATTENDANT

McDonald's

2022

→ Worked directly with customers across various store sections, building strong service skills. Thrived in fast-paced environments, strengthening time management and stress-handling abilities.

EDUCATION

BACHELOR DEGREE IN INFORMATION SYSTEMS & TECHNOLOGIES

NovalMS - Information Management School

2022-2025

-> Current GPA: 15