

Pedro Henrique Siminski | Product Support

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Customer service professional experienced in **MySQL**, **JavaScript**, **Node.js**, and **software support**. Trained in **SCRUM** methodologies, I leverage my skills to optimize processes and enhance problem solving. Known for leading empowering training sessions and advocating for teamwork. Currently expanding my expertise into web development. Seeking the SAP iXp intern position to apply my skills in aiding SAP solutions operation efficiency and contributing to global projects on support processes

PROFESSIONAL GOALS

Aiming to secure an internship at SAP within the S/4HANA Procurement Product Support team. With a strong customer service background, I aim to streamline procurement processes and resolve unique client challenges related to the deployment and functionality of SAP products. Deeply interested in learning and forging a career in procurement, I'm keen on contributing effectively to team tasks and learning extensively about SAP's procurement solutions.

EDUCATIONAL BACKGROUND

Bachelor of Science in Computer Science - Universidade do Vale do Rio dos Sinos - São Leopoldo, Brazil (2024- 2029)

Technical Diploma, Information Technology - Escola Técnica Estadual de Portão Portão, Brazil (2020 - 2023)

ADDITIONAL COURSEWORK

HTML, CSS, and JavaScript (Basic/Intermediate Levels) - Udemy - São Leopoldo, Brazil (2023 - 2024)

JAVA - Introductory Level (90 hours) Senac-RS - São Leopoldo, Brazil (2022 - 2023)

UX/UI Course (40 hours) Senac-RS - São Leopoldo, Brazil (2022 - 2023)