

PEDRO POOLE

Web Developer

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PROFESSIONAL SUMMARY

I am a skilled web application developer with extensive experience in DevOps, currently part of an international platform team. I have exceptional communication skills in both English and Spanish, and a strong understanding of business and marketing principles. Graduating as the top student in my studies, I also have vast experience successfully managing self-initiated projects, including website development and internal communication improvements.

WORK EXPERIENCE

DevOps

2022 – present

NTT Data I Madrid

- Collaborated with the platform team of a multinational company to enhance operational efficiency.
- Managed an AWS platform hosting over 1,000 microservices, ensuring scalability and reliability.
- Provided technical and development support for more than 50 projects across production and non-production environments, ensuring smooth and efficient operations.

Online marketing consultant

2020 – present

Host-Ed Ltd I Edinburgh

- Formulated a marketing plan tailored for the summer season, aligning with company objectives and services.
- Conducted research on the company and its offerings, gathering crucial data to inform strategic decisions.
- Conducted a detailed marketing positioning analysis to identify key opportunities and competitive advantages.
- Established a robust social media presence and implemented a targeted direct marketing campaign to effectively reach the target audience.

Project Engineer

2018 – 2020

Aluni SL I Madrid

- Conducted a requirements analysis for the company's communications infrastructure, identifying critical areas for improvement in both internal and client communications.
- Presented a new communication model to management and subsequently to the entire staff of 35 employees, outlining benefits and garnering support.
- Facilitated meetings with relevant service providers to implement necessary changes.
- Successfully deployed a project utilizing webRTC technology to enhance communication capabilities.
- Achieved significant results, reducing missed calls from over 40% to just 6%, while simultaneously slashing communication costs by 70%.
- Implemented robust statistical tracking mechanisms and developed data analysis models to enhance decision-making processes.

Community manager

2016 – 2018

Host-Ed Ltd I Edinburgh

- Led meet-and-greet sessions and maintained communication with guests through various booking platforms to ensure seamless booking experiences.
- Managed the active pricing system to effectively determine rental prices for accommodations, optimizing revenue generation while remaining competitive in the market.

SKILLS

• Angular • Java • JS/TS • PHP • GIT • K8s • Docker • Python • Spring

LANGUAGES

• ENGLISH • SPANISH • ITALIAN

EDUCATION

Superior degree in Web App development

IES Punta del Verde , Sevilla

2020 – 2022