

Pedro Olivares Fernández

73 Castleross, Castletown Road, Dundalk, Co. Louth, Ireland

Phone: 0899895252

Email: [pedr.olivares@yahoo.com](mailto:pedr.olivares@yahoo.com)

Portfolio: <https://pedroolferportfolio.netlify.app>

Github: <https://github.com/Pedrolivares1980>

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## Profile

Passionate and quick-learning individual with a strong background in customer service and a recent certification in Full Stack Software Development from UCD. Seeking to leverage my diverse skill set and adaptability to contribute effectively as a Software Developer.

## Professional Experience

### **-Lorry Driver**

*SFT - Ireland*

September 2020 - Present

- Delivered goods efficiently while maintaining adherence to tight deadlines.
- Resolved customer issues promptly and effectively, ensuring high levels of satisfaction.
- Maintained detailed records of issues encountered and followed company procedures and regulations diligently.

### **-Car Transporter Driver**

*NVD - Ireland*

October 2014 - September 2020

- Delivered cars to dealerships in pristine condition, consistently meeting strict deadlines.
- Resolved customer issues on-site and provided valuable feedback for process improvement.
- Awarded "Driver of the Year" in 2017 and 2018 for outstanding performance and customer satisfaction.

## **-IT support**

*Spanish Army - Spain*

July 2002 - July 2007

- Installation and maintenance of computer equipment.
- Network installation and maintenance.
- Desk support.

## Education and Certifications

### ***Full Stack Software Development***

University College Dublin (UCD) - Current

### ***Technician in Electronics Equipment***

Spanish Army

## Relevant Courses

Advanced Autocad Course

Various Computer Courses

Network Maintenance Course

Siemens PLC Training (Step 7)

## Languages

Native Spanish