

Terms and Conditions of Use

These Terms and Conditions ("Terms") govern your access to and use of the U2 Group website (<https://u2.group>), the purchase of **pre-designed house plans**, and the engagement of **custom architectural design services**. By accessing our site, purchasing our products, or engaging our services, you agree to be legally bound by these Terms.

1. Definitions

- **"U2 Group"**, **"we"**, or **"us"** refers to the company U2 Group, based in Pasto, Colombia.
 - **"You"** or **"User"** means any individual or entity accessing the website, purchasing products, or using our services.
 - **"Digital Product"** means a pre-designed house plan or digital file offered for sale via the website.
 - **"Custom Services"** means any personalized architectural design or related services tailored to a client's specific needs.
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2. Acceptance of Terms

By using this site or purchasing from U2 Group, you confirm that:

- You are at least 18 years old or have legal authority to enter into binding agreements.
 - You have read, understood, and accepted these Terms and our [Privacy Policy](#).
 - If you are purchasing on behalf of a company or organization, you represent that you have the authority to bind that entity.
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3. Final Sale and Refund Policy

- **All sales are final.** No refunds or exchanges are offered once a digital product has been delivered or custom services have commenced.
- Please review your project requirements and contact us with any questions prior to purchase.

👉 See full Return Policy: <https://u2.group/return-policy>

4. Delivery of Products and Services

- All digital products and custom service deliverables are delivered electronically.
- Digital plans are typically sent within **1–2 business days** after successful payment via **Stripe**.
- For custom projects, estimated delivery timelines will be defined in the proposal.
- No physical products are shipped by U2 Group.

👉 Delivery Policy: <https://u2.group/shipping>

5. Compliance with Local Laws and Codes

- Our plans are created in accordance with general architectural standards (such as IRC or Colombian norms), but **do not guarantee compliance** with your local building codes.
 - You are solely responsible for ensuring the plan complies with all applicable zoning laws, regulations, and permit requirements.
 - If required by your jurisdiction, you must retain a **licensed architect or engineer** to review, adapt, and stamp the plans.
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6. Licensing and Ownership

- When purchasing a plan or custom design, you receive a **non-exclusive, non-transferable, single-use license** for one (1) residential structure at one (1)

location.

- **All intellectual property rights** remain the sole property of U2 Group.
- You may not resell, redistribute, sublicense, or create derivative works without our explicit written consent.
- Unauthorized use of our plans or content may result in legal action under copyright law.

👉 License Terms:

<https://u2.group/license-pre>

<https://u2.group/custom-design-license>

7. Payments and International Transactions

- Payments are processed securely via **Stripe**, which accepts most major credit and debit cards and handles international currency conversion.
- All prices are listed in **USD**, and applicable taxes may be added at checkout.
- You agree not to initiate chargebacks unless a clear case of fraud or non-delivery has occurred. Unjustified chargebacks may be treated as fraud.

👉 Pricing Policy: <https://u2.group/pricing>

8. Intellectual Property

- All content on our site—including logos, images, text, renderings, and downloadable materials—is the property of U2 Group or its licensors.
 - You may not copy, reproduce, distribute, or exploit any content from this site without prior written permission.
 - Misuse of intellectual property will result in account suspension and possible legal action.
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9. Prohibited Uses

You agree **not** to use our services or website to:

- Violate any local, national, or international law or regulation
 - Infringe on our or any third party's intellectual property rights
 - Attempt to access or reverse engineer any part of the platform or systems
 - Transmit malicious software or conduct unauthorized data scraping
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10. Limitation of Liability

To the fullest extent permitted by law:

- U2 Group shall not be liable for any **indirect, incidental, special, consequential, or punitive damages** arising from the use or inability to use our products or services.
 - We are not liable for **construction errors, cost overruns, delays, structural failures, or non-compliance** due to the misuse or incorrect interpretation of our plans.
 - Our total liability is limited to the amount you paid for the relevant product or service.
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11. Governing Law and Jurisdiction

- These Terms shall be governed by the laws of the **Republic of Colombia**.
 - Any disputes shall be resolved exclusively by the courts of **Pasto, Nariño, Colombia**.
 - You agree to attempt informal resolution of any dispute before initiating legal proceedings.
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12. Updates to Terms

We may revise these Terms from time to time. If we do, we will update the date at the top and notify users via our site or email. Continued use of our services after such updates constitutes your acceptance of the revised Terms.

13. Contact Information

If you have questions about these Terms and Conditions, please contact:

 Email: **contact@u2.group**

 Address: U2 Group, Pasto, Colombia

 Web: <https://u2.group>