

## Default Question Block

### Participant Survey

#### [Start of the survey]

[INTERVIEWER PLEASE NOTE:

[Some questions have alternative wordings for different households (particularly single vs. multiple occupancy) – please use appropriate wording for the current participant]

[Some questions have associated **showcards** to help participants select a response option. When to show a showcard, and which one to show, is highlighted in bold throughout the survey.]

[**Introduction** (read out):] I have a set of questions to ask you as part of participation in the project. They cover some information about you and who lives in the home with you, what you hope participation in the project will involve, and also some of the day-to-day routines you have which use energy. All the information will help us to develop the feedback system and test how useful it is for you and other participants in the study. The questions should take about 30 minutes to complete. Is it ok to start now? Ok, thanks. I want to emphasise that we are interested in your opinions - this is not a test, and there are no right or wrong answers, so please say what you really think and feel. Also, you are not obliged to answer any question if you feel you don't want to.

#### [General household characteristics]

Firstly, just to check, were you the person who originally agreed to participate in this study?

☐ Yes

☐ No. If no, who agreed? [Enter name and relationship to respondent]

The first set of questions are to get some information about you, and about any other people living in the household with you.

To begin with, can you tell me how many people currently live here, including you?

My colleague should have explained over the phone that one person in the home will be asked as part of participation to answer a few questions on a computer or tablet every six months during the project, which will take about 5 minutes to complete each time. The person who answers this survey that I am conducting now should also be the one that answers those six monthly questions. Are you happy to be the person who does that? [If response is no, ask if the person who is willing to do that is available. If they are, ask to restart the survey with them, and restart it with them from the very beginning, overwriting the responses already collected from the previous person. If they are not available, continue with the current person.]

☐ Yes

☐ No - but there is no-one present who is happy to do this.

Can you tell me your name? This name will also be used to set up an account for you in the feedback app, which I'll go through with you after the survey - adding your name here will allow us to link your details from the survey to your account. [Clarify which is given and which is family name, if required.]

Given name:

Family name:

Title

Mr

Ms

Miss

Mrs

Dr

Other

Preferred name order: [ask for confirmation if it is not clear]

Given, family

Family, given

What is your age band?

**[Show card ageband]**

- ☐ 0-4
- ☐ 5-9
- ☐ 10-14
- ☐ 15-19
- ☐ 20-24
- ☐ 25-29
- ☐ 30-34
- ☐ 35-39
- ☐ 40-44
- ☐ 45-49
- ☐ 50-54
- ☐ 55-59
- ☐ 60-64
- ☐ 65-69
- ☐ 70-74

- ☐ 75-79
- ☐ 80+
- ☐ Refused

[Interviewer - if the respondent did not know or refused to give their age, then give your best estimate]

- ☐ 0-4
- ☐ 5-9
- ☐ 10-14
- ☐ 15-19
- ☐ 20-24
- ☐ 25-29
- ☐ 30-34
- ☐ 35-39
- ☐ 40-44
- ☐ 45-49
- ☐ 50-54
- ☐ 55-59
- ☐ 60-64
- ☐ 65-69
- ☐ 70-74
- ☐ 75-79
- ☐ 80+

[Insert gender]

- ☐ Male
- ☐ Female

What is your main working status? Pick the one that you spend most time doing in a typical week.

**[Show card workstatus]**

- ☐ Paid work
- ☐ Self-employed
- ☐ Unemployed (seeking work)
- ☐ Unemployed (not seeking work)
- ☐ A student in University, college, higher education or adult education
- ☐ A student at school or in further education
- ☐ Voluntary or unpaid work
- ☐ Retired
- ☐ Looking after home/family
- ☐ Permanently sick/disabled
- ☐  Other

In a typical week, how many hours do you spend in total on paid work, including any paid and unpaid overtime, and self-employment? Please exclude meal breaks.

- ☐ 0
- ☐ 1-10
- ☐ 11-20
- ☐ 21-30
- ☐ 31-40
- ☐ 41-50
- ☐ 51+

What is your highest level of educational qualification? Please include any work-based training. For foreign and other qualifications, please select the nearest equivalent from the list wherever possible. **[Show card edu\_qual]**

- ☐ GCSE grade D-G or CSE grade 2-5 or Standard Grade level 4-6
- ☐ O Level or GCSE equivalent (Grade A-C) or O Grade/CSE equivalent (Grade 1) or Standard Grade level 1-3
- ☐ ONC / National Level BTEC
- ☐ A-Levels or Highers
- ☐ Higher educational qualification below degree level
- ☐ Degree level qualification (or equivalent), e.g. BSc, BA, MSc, MA
- ☐ PhD
- ☐ Other qualifications
- ☐ No formal qualifications

How old were you when you finished your continuous full-time education? By continuous, I mean with no more than a year's break between periods of study. [If highest qualification was PhD, emphasise that this question counts PhDs as education (it is employment in some countries)][Code 96 for not yet completed, 97 for none]

The next questions are about the other people living in the household. I will go through a few questions to get information about each of them. To help identify them, can you start by telling me each of their names? As I mentioned before, these names will also be used to set up an account for them in the feedback app, so adding their names here will allow us to link their details from the survey to their account. [Clarify which is given and which is family name, if required.]

I'd like to collect information just about the seven oldest people living with you.

[Please enter names for each person below - add as GIVEN name then FAMILY name, separated by a comma]

Name of person 2 (NB. Person 1 is the interviewee)

Name of person 3

Name of person 4

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

▼

▼

▼

▼

▼

▼

▼

▼

▼

▼

▼

▼

rd relate to pp1

and rotate\_to\_ppj

Son or daughter	Brother or sister
-----------------	-------------------

inc.	Parent, inc.	inc.
adoption	inc.	adoption

adopted, Inc. adopted  
step, step, step

foster      foster      foster  
and in-      and in-      and in-



What are their highest levels of educational qualification? Please include any work-based training. For foreign and other qualifications, please select the nearest equivalent from the list wherever possible.[Show card edu\_qual\_B]

	GCSE grade D- G or CSE grade 2- 5 or Standard Grade level 4-6	O Level or GCSE equivalent (Grade A- C) or O Grade/CSE equivalent (Grade 1) or Standard Grade level 1-3	ONC / National Level BTEC	A- Levels or Highers	Higher educational qualification below degree level	Degree level qualificatio (or equivalen e.g. BSc BA, MSc MA
#{QID83/ChoiceTextEntryValue/1}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
#{QID83/ChoiceTextEntryValue/2}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
#{QID83/ChoiceTextEntryValue/3}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
#{QID83/ChoiceTextEntryValue/4}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
#{QID83/ChoiceTextEntryValue/5}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
#{QID83/ChoiceTextEntryValue/6}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
#{QID83/ChoiceTextEntryValue/7}	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How old were each of them when they finished their continuous full-time education? By continuous, I mean with no more than a year's break between periods of study. [If highest qualification was PhD, emphasise that this question counts PhDs as education (it is employment in some countries)]  
[Code 96 for not yet completed, 97 for none]

#{QID83/ChoiceTextEntryValue/1}	<input type="text"/>
#{QID83/ChoiceTextEntryValue/2}	<input type="text"/>
#{QID83/ChoiceTextEntryValue/3}	<input type="text"/>
#{QID83/ChoiceTextEntryValue/4}	<input type="text"/>
#{QID83/ChoiceTextEntryValue/5}	<input type="text"/>
#{QID83/ChoiceTextEntryValue/6}	<input type="text"/>
#{QID83/ChoiceTextEntryValue/7}	<input type="text"/>

In a typical week, how many days would you say your home is occupied during the day; that is, with at least one person in it for most of the day?

0	1	2	3	4	5	6	7
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Also in a typical week, how many days would you say your home is occupied during the night; that is, with at least one person in it for most of the night?

0	1	2	3	4	5	6	7
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Which of you and those living with you currently has the highest income from earnings, benefits, pensions and any other sources?

- ☐ Me (the interviewee)
- ☐ \${q://QID83/ChoiceTextEntryValue/1}
- ☐ \${q://QID83/ChoiceTextEntryValue/2}
- ☐ \${q://QID83/ChoiceTextEntryValue/3}
- ☐ \${q://QID83/ChoiceTextEntryValue/4}
- ☐ \${q://QID83/ChoiceTextEntryValue/5}
- ☐ \${q://QID83/ChoiceTextEntryValue/6}
- ☐ \${q://QID83/ChoiceTextEntryValue/7}

Who in the household pays your gas and electricity bills? I mean the person, or people, whose income is used to pay for those bills.

[If more than one person pays, e.g. from a joint account, then code all that contribute]

[Enter person who pays for gas here:]

- ☐ \${q://QID22/ChoiceTextEntryValue} (the interviewee)
- ☐ \${q://QID83/ChoiceTextEntryValue/1}
- ☐ \${q://QID83/ChoiceTextEntryValue/2}
- ☐ \${q://QID83/ChoiceTextEntryValue/3}
- ☐ \${q://QID83/ChoiceTextEntryValue/4}
- ☐ \${q://QID83/ChoiceTextEntryValue/5}
- ☐ \${q://QID83/ChoiceTextEntryValue/6}
- ☐ \${q://QID83/ChoiceTextEntryValue/7}
- ☐ Included in rent
- ☐ Paid by someone else not living with us/me

[Enter person who pays for electricity here:]

- ☐ \${q://QID22/ChoiceTextEntryValue} (the interviewee)
- ☐ \${q://QID83/ChoiceTextEntryValue/1}
- ☐ \${q://QID83/ChoiceTextEntryValue/2}
- ☐ \${q://QID83/ChoiceTextEntryValue/3}
- ☐ \${q://QID83/ChoiceTextEntryValue/4}
- ☐ \${q://QID83/ChoiceTextEntryValue/5}
- ☐ \${q://QID83/ChoiceTextEntryValue/6}
- ☐ \${q://QID83/ChoiceTextEntryValue/7}
- ☐ Included in rent
- ☐ Paid by someone else not living with us/me

**[Show card hhincome]** Looking at this card, could you please tell me the letter that corresponds with your recent gross household income? By gross household income, I mean your household's total income, including the income of everyone in the household, from all sources, before deductions for taxes, National Insurance, pension contributions and union subscriptions, and including money from work, benefits, investments, and any other sources.

Use the part of the card that you know best: weekly, monthly or annual gross income. Your best estimate is fine. Just tell me the letter that best matches your income. **[Enter single**



## letter from A to Z]

**[Show card incomecertainty]** And how certain are you of the income band you just told me? Please give a number on a scale from 1 to 7, where 1 is Not at all certain, and 7 is Very certain.

- 1: Not at all certain      2      3      4      5      6      7: Very certain
- ☐      ☐      ☐      ☐      ☐      ☐      ☐

And would you say that your household income as a whole has gone up, stayed the same or gone down compared with a year ago?

- ☐ Gone up  
☐ Stayed the same  
☐ Gone down

Taking everything together, how well would you say you [and your household] are managing financially these days? Would you say you are...

### **[Show card man\_financial]**

- ☐ Living comfortably  
☐ Doing alright  
☐ Just about getting by  
☐ Finding it quite difficult  
☐ Finding it very difficult  
☐ Don't know  
☐ Refused

### **[Building characteristics]**

I'm going to ask a few questions about the characteristics of your building now.

**[Installer: select the floor the entrance door to the home is on if you are certain, otherwise read:]** Could you confirm what floor the entrance door to your home is on? Count the standard British way, with the ground floor being the name of the one at street level.

*[Prompt if required: This is referring to the entry door to your home, not the entry door to the building in, for example, blocks of flats with shared stairwells.]*

- ☐ Ground  
☐ 1st  
☐ 2nd  
☐ 3rd  
☐ 4th  
☐ Basement (level -1)  
☐ Second basement level (level -2)  
☐  Other (please specify)

[If the participant is unsure but you feel you know (from the building structure, or because you saw the date written on the outside of the building!), then enter what you believe it to be. In any case code your own estimate rather than leaving blank.  
For converted properties record when built, not when converted.]

- ☐ Before 1850
- ☐ 1850-1899
- ☐ 1900-1918
- ☐ 1919-1930
- ☐ 1931-1944
- ☐ 1945-1964
- ☐ 1965-1980
- ☐ 1981-1990
- ☐ 1991-1995
- ☐ 1996-2001
- ☐ 2002 or later

[Again, enter the date yourself if you know or enter a reasonable estimate rather than leaving blank]

2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017

[If asked, emphasise this is regardless of whether they use these]:

[illegible]

Please think now about places that you need to visit and that you like to visit. I'd like you to say how well connected you feel your home is to these places using different kinds of transport, which I'm going to read out to you in a moment. Please give a number on a scale from 1 to 7, where 1 is Very badly connected, and 7 is Very well connected. **[Show card 'transport']**

**[Expectations of the system]**

The next questions are about you, your feelings about energy use in the home, and what you hope to get from participating in this study.

[Code an answer for each item]

[illegible]

	1: Not a motivation at all	2	3	4	5	6	7: Very strong motivation
e. I am curious about this new technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. I wanted to help the research project	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. I wanted a tablet computer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. [NOT SINGLE OCCUPANCY] Someone else in the household persuaded me we should participate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Other [please enter] <input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Sometimes changes in our behaviour can reduce the amount of energy we use at home. The IDEAL project aims to provide information about the energy you use and ideas for convenient ways to reduce energy use. We'd like to know how much you [and your household] have already thought about ways to reduce your energy use. I'm going to read out a list of statements, which are also printed here **[Show either card ttmsoc\_single or ttmsoc\_multiple depending whether the participant lives alone or with others]**. Could you tell me all of the statements that apply to you?

[Note that A and B are exclusive - if they are selected, no other option can be]

- ☐ A. I/we have never really thought about ways to change my/our behaviour to reduce energy use
- ☐ B. I/we have thought about this but don't see any reason to change my/our behaviour just to reduce energy use
- ☐ C. I/we have thought about this and have made some changes to my/our behaviour already to reduce energy use
- ☐ D. I/we have thought about this and have plans to make changes to my/our behaviour in future to reduce energy use
- ☐ E. I/we would like to do more to change my/our behaviour in future to reduce energy use, but don't know how to in a way that fits in with my/our lives

Do you own and use any of the following kinds of digital technology already to help you monitor and control your home energy use?

	Own and use	Own but don't use	Don't own
Home energy monitoring technology with in-home displays or web or app interfaces for viewing your energy use, such as ones made by geo, Efergy, Owl, Loop, Current Cost, Open Energy Monitor or Smappee?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home automation technology for controlling appliances remotely, such as ones made by Lightwave, Z-Wave, Nest, Energenie or Insteon?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Thanks. To finish the survey, I also have just a few more technical questions about things you have in your home, and I'll also about your energy supplier.

Does your home include any outdoor space that you can access, either that is private just for your use, or which is shared with a small number of neighbours?

- ☐ Yes - private
- ☐ Yes - shared with neighbours
- ☐ No

Is that a space where you could dry clothes outside?

- ☐ Yes
- ☐ No
- ☐ Don't know

Could you tell me how many of the following you have in your outdoor space? Only include ones that use your own electricity or gas supply, and that are usually in working condition.

[WRITE IN HOW MANY OF EACH (IF NONE WRITE '0')]

[illegible]

How many cars or vans are owned, or available to the household? Include company cars (if available for private use).

Could you tell me how many of each of the following you have in your home? Only include ones that are usually in working condition.

[WRITE IN HOW MANY OF EACH (IF NONE WRITE '0')]

[illegible]

	0	1	2	3	4	5+
b. Media and entertainment devices that use the television, including satellite or cable boxes, streaming video boxes, personal video recorders, DVD players and games consoles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Stereos, radios and other sound systems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Humidifier	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. Dehumidifier	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. Vacuum cleaner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g. Electric iron	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h. Portable electric heaters (e.g. fan heaters)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
i. Portable gas heaters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
j. Electric blankets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
k. Portable electric fans	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
l. Portable air conditioners	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
m. Desktop computers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
n. Laptops	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
o. Tablets (including the one that we are giving you as part of participation in this project)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
p. Smartphones (i.e. touchscreen or Blackberry)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
q. Non-smart mobile phones (ones with physical keypads)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Could you also tell me if you have any other appliances in your home that are not fixed in place that you think might use a lot of power or energy? Again, only include ones that are usually in working condition. [Ask how many of each]

[WRITE IN HOW MANY OF EACH (IF NONE WRITE '0')]

[NB. Don't include toasters, microwaves or kettles here - they are recorded by the installer in the iPad app instead]

	0	1	2	3	4	5+
Other [1] <input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other [2] <input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other [3] <input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other [4] <input type="text"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The last two questions are about your electricity and gas supply.

Who is your electricity supplier at the moment?

- |   |   |
|---|---|
| <input type="radio"/> Airtricity          | <input type="radio"/> Green Star Energy     |
| <input type="radio"/> Atlantic            | <input type="radio"/> iSupply Energy        |
| <input type="radio"/> Better Energy       | <input type="radio"/> LoCO2                 |
| <input type="radio"/> British Gas         | <input type="radio"/> M & S Energy          |
| <input type="radio"/> Budget Energy       | <input type="radio"/> Npower                |
| <input type="radio"/> Co-operative Energy | <input type="radio"/> OVO Energy            |
| <input type="radio"/> Daligas             | <input type="radio"/> Power NI              |
| <input type="radio"/> Ebico               | <input type="radio"/> Sainsbury's Energy    |
| <input type="radio"/> Ecotricity          | <input type="radio"/> Scottish Hydro        |
| <input type="radio"/> EDF Energy          | <input type="radio"/> Scottish Power        |
| <input type="radio"/> Eon                 | <input type="radio"/> Southern Electric     |
| <input type="radio"/> Extra Energy        | <input type="radio"/> Spark Energy          |
| <input type="radio"/> Firmus Energy       | <input type="radio"/> SSE                   |
| <input type="radio"/> First Utility       | <input type="radio"/> Swalec                |
| <input type="radio"/> Flow Energy         | <input type="radio"/> Utilita               |
| <input type="radio"/> GB Energy           | <input type="radio"/> Utility Warehouse     |
| <input type="radio"/> GnErgy              | <input type="radio"/> Woodland Trust Energy |
| <input type="radio"/> Good Energy         | <input type="radio"/> Zog Energy            |
| <input type="radio"/> Green Energy UK     | <input type="radio"/> Other                 |
|   | <input type="text"/>                        |

Who is your gas supplier at the moment?

- |   |   |
|---|---|
| <input type="radio"/> Airtricity          | <input type="radio"/> Green Star Energy     |
| <input type="radio"/> Atlantic            | <input type="radio"/> iSupply Energy        |
| <input type="radio"/> Better Energy       | <input type="radio"/> LoCO2                 |
| <input type="radio"/> British Gas         | <input type="radio"/> M & S Energy          |
| <input type="radio"/> Budget Energy       | <input type="radio"/> Npower                |
| <input type="radio"/> Co-operative Energy | <input type="radio"/> OVO Energy            |
| <input type="radio"/> Daligas             | <input type="radio"/> Power NI              |
| <input type="radio"/> Ebico               | <input type="radio"/> Sainsbury's Energy    |
| <input type="radio"/> Ecotricity          | <input type="radio"/> Scottish Hydro        |
| <input type="radio"/> EDF Energy          | <input type="radio"/> Scottish Power        |
| <input type="radio"/> Eon                 | <input type="radio"/> Southern Electric     |
| <input type="radio"/> Extra Energy        | <input type="radio"/> Spark Energy          |
| <input type="radio"/> Firmus Energy       | <input type="radio"/> SSE                   |
| <input type="radio"/> First Utility       | <input type="radio"/> Swalec                |
| <input type="radio"/> Flow Energy         | <input type="radio"/> Utilita               |
| <input type="radio"/> GB Energy           | <input type="radio"/> Utility Warehouse     |
| <input type="radio"/> GnErgy              | <input type="radio"/> Woodland Trust Energy |
| <input type="radio"/> Good Energy         | <input type="radio"/> Zog Energy            |
| <input type="radio"/> Green Energy UK     | <input type="radio"/> Other                 |
|   | <input type="text"/>                        |

Finally, can you give me details of the tariffs you pay for gas and electricity?

[If respondent does not have these to hand, ask if it would be easy to get them now. If not, explain that we will be adding a feature to the feedback app that will allow them to add them later when it is convenient, and that this will make the price estimates it gives them more accurate, and help with our research].

First, do either of the tariffs have different daytime and nighttime rates (e.g. Economy 7 tariffs)

	No, no different rates	Yes, different day and night rates
Electricity	<input type="radio"/>	<input type="radio"/>
Gas	<input type="radio"/>	<input type="radio"/>

Enter ELECTRICITY TARIFF data here:

Electricity standing charge, pence/day	<input type="text"/>
Electricity rate, pence/kWh [if there are different rates for different times of day, enter daytime here]	<input type="text"/>
Electricity nighttime rate, pence/kWh	<input type="text"/>
Start time for nighttime rate [if known] HH:MM	<input type="text"/>
End time for nighttime rate [if known] HH:MM	<input type="text"/>

Are the electricity rates above inclusive or exclusive of VAT?

- ☐ Inclusive of VAT  
☐ Exclusive of VAT

Enter GAS TARIFF data here:

Gas standing charge, pence/day	<input type="text"/>
Gas rate, pence/kWh [if there are different rates for different times of day, enter daytime here]	<input type="text"/>
Gas nighttime rate, pence/kWh	<input type="text"/>
Start time for nighttime rate [if known] HH:MM	<input type="text"/>
End time for nighttime rate [if known] HH:MM	<input type="text"/>

Are the gas rates above inclusive or exclusive of VAT?

- ☐ Inclusive of VAT  
☐ Exclusive of VAT

**[Read out:]** Thanks, that's the end of the survey! The next step is that I will help [Installer's name] finish the installation of the sensor system. After that, one of us will give you a demonstration of the feedback on the tablet we are going to leave with you, and help you set up individual accounts in the feedback interface, and then that will be the end of the visit. Do you have any questions about things now, or is that ok for me to go and help?



