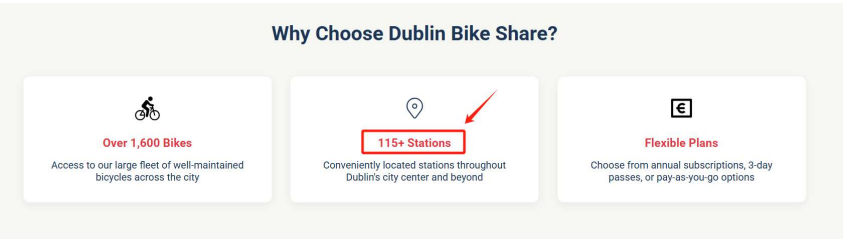


Tester: Kexun
Testing Platform: Desktop: Windows 11, using browser: Chrome
Mobile: Android 14, using browser: Chrome
The following issues were found:

Homepage

1. The actual number of stations is 117. Consider changing it to 117 Stations

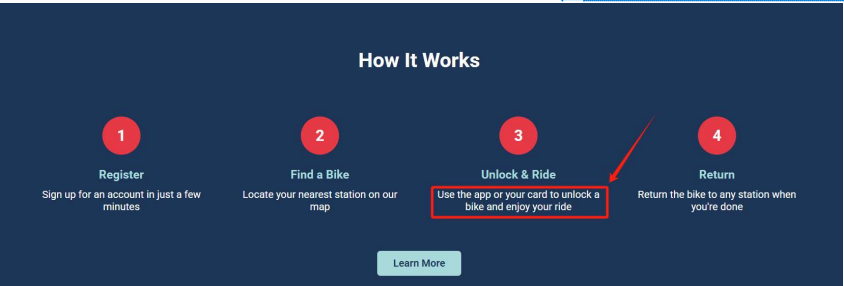


批注 [來賓1]: Since sites may be added or closed, it seems a good idea to use 115+ so that we don't have to keep updating the website numbers as new sites are added.

批注 [KL2R1]: Okay, agree to use "115+".

批注 [來賓3R1]: Thanks

2. The meaning of this sentence is unclear. The current logic is unlocking the bike by purchasing a package online and obtaining an access code. It's recommended to modify it to "Purchase a subscription to unlock a bike and enjoy your ride."

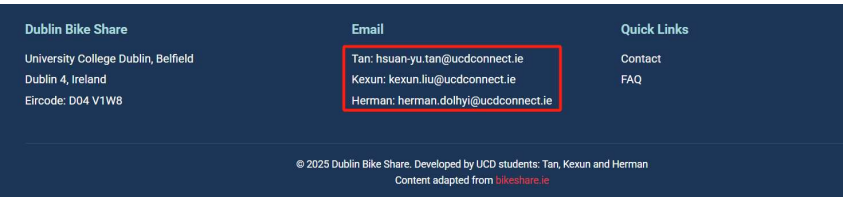


批注 [來賓4]: Make sense, I'll change it

批注 [來賓5R4]: done

3. Desktop: These three email addresses have been made into hyperlinks, but clicking them and selecting chrome results in no response. It's recommended to change them to text instead of hyperlinks.接

Mobile: These three email addresses correctly redirect to the Google Maps email composition page.

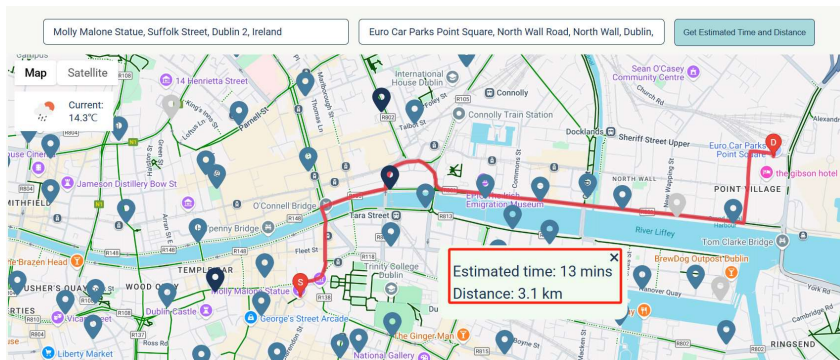


批注 [來賓6]: ok

批注 [KL7R6]: There is currently an issue where it works on mobile but not on desktop. It is recommended to ask other testers to test this functionality.

Map

1. I'm not sure what the teacher's specific requirements are. Currently, if two locations are entered on the map, it shows the estimated time and distance, but is this walking time? Or cycling time? Or is it the time walking to the nearest station from the starting point + cycling time from Station A to Station B + walking time from Station B to the destination? It looks like driving time. The calculation logic needs to be confirmed.



2. Select Time has a gap between 00-01; this issue only occurs when the webpage is displayed on an extended screen. If displayed on a laptop screen, this issue does not occur.

Select Time:

23:59

23	59
00	00
01	01
02	01
03	02
04	03
05	04

CE (PARK)

Predict

able Bikes: 11
able Stands: 29
re less than half of the
capacity!

批注 [來賓8]: Here I am using bicycle riding time to make an estimate. Would it be better if I added a title or displayed "by bike" after the time?

批注 [KL9R8]: It is possible to add 'by bike' after the predicted time, but my question is, if neither the starting point nor the destination is one of our provided bike-sharing stations, does the time still make sense? After all, you need to pick up the bike before using it. I don't quite understand the business logic behind the feature that the professor has asked us to set up.

批注 [來賓10R8]: This is not what the professor asked us to do. I decided to make it after seeing the user story. Although it is not very accurate, it should still provide users with some preliminary reference. I will keep it for now. If we need to modify it, we can mention it in the report. This can be improved.

批注 [來賓11]: Did it happen when you were using Android mobile to test it?

批注 [KL12R11]: The mobile version displays a clock dial, and dragging the pointer shows the time. This issue does not occur.

批注 [來賓13R11]: I think it's not a bug from our code. It's likely the bug from the device the user is using. So we cannot fix it.

Select Time:

23:59

23

59

00

00

01

01

02

02

03

03

04

04

05

05

CE (PARK) ▾

Predict

able Bikes: 11

able Stands: 29

are less than half of the

capacity!

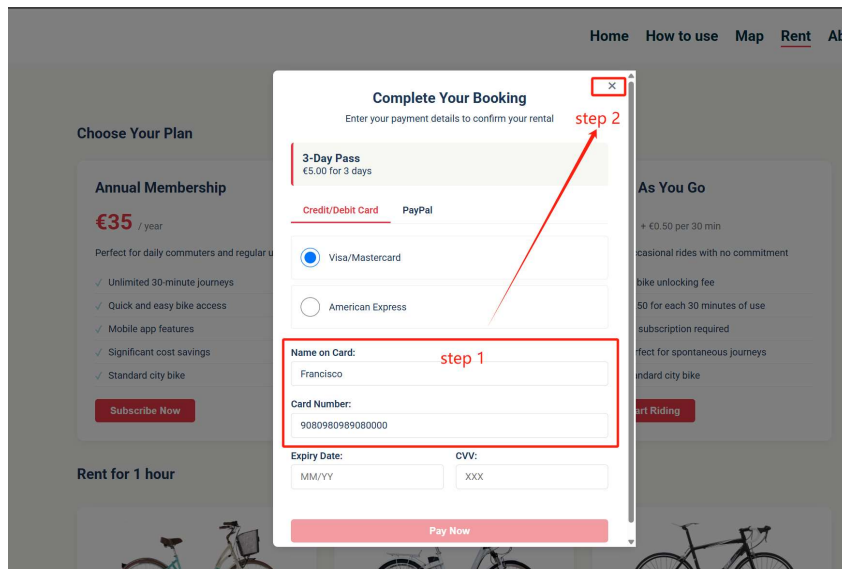
Rent

1. On the Rent page, after selecting "Subscribe Now," if the credit card information is not fully filled in and the page is closed, when clicking "Subscribe Now" again, the partially filled credit card information appears. Shouldn't the data be cleared once the page is closed?

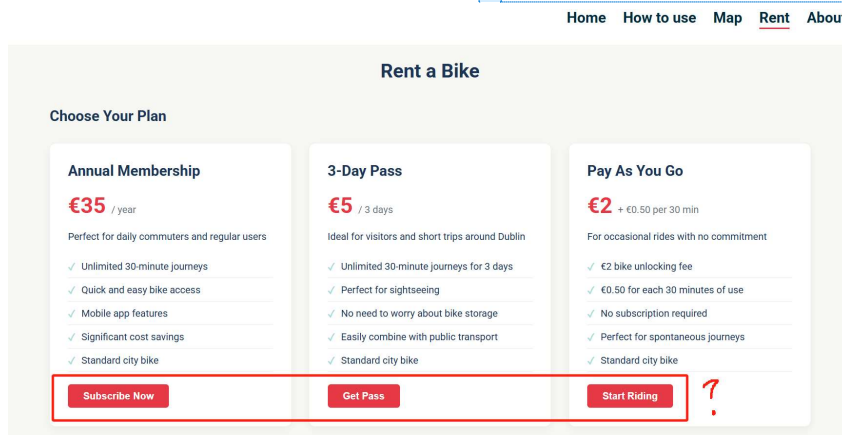
批注 [來賓14]: Yes, I can do it.

批注 [KL15R14]: This issue has a low priority. I think it's fine whether or not to set a default payment method. Just for your reference.

批注 [來賓16R14]: Done, you can test it.



2. Why are the button texts different for these three?



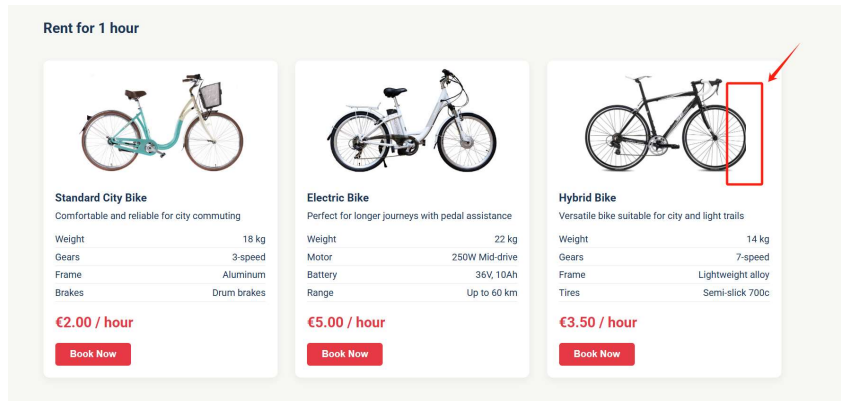
3. The image of the bike tire on the far right is not fully displayed

批注 [來賓17]: Should ask Herman. I'm ok with same words or different words.

批注 [來賓18]: This picture doesn't show entire bike, so if it's not good, we can find a new picture.

批注 [KL19R18]: Or consider reducing the horizontal size of the image?

批注 [來賓20R18]: This picture itself does not show the entire picture, so if it doesn't look good, we need to find an alternative picture



4. Is the default payment method a credit card? After selecting PayPal and exiting, the next time it opens, PayPal is still the default. Of course, this can be changed or left as it is.

Complete Your Booking

Enter your payment details to confirm your rental

Annual Membership
€35.00 per year

Credit/Debit Card **PayPal**

☒ Visa/Mastercard
☐ American Express

Name on Card:

Card Number:

Expiry Date: CVV:

Complete Your Booking

Enter your payment details to confirm your rental

Pay As You Go
€2.00 + €0.50 per 30 min

Credit/Debit Card **PayPal** 依然是paypal

☒ Visa/Mastercard
☐ American Express

Name on Card:

Card Number:

Expiry Date: CVV:

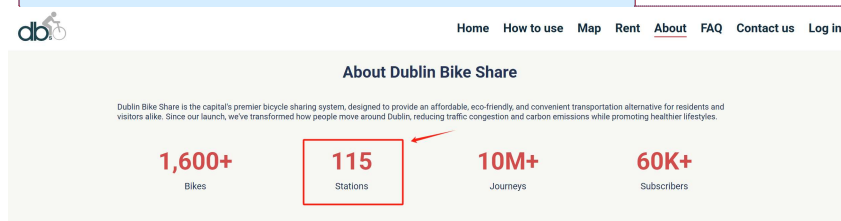
批注 [來賓21]: ok, we can discuss if it always shows default setting when users open this popup or not.

批注 [KL22R21]: This issue has a low priority as well, just for your reference.

批注 [來賓23R21]: Done

About

1. The number of stations is an issue. It should either be 115+ or 117



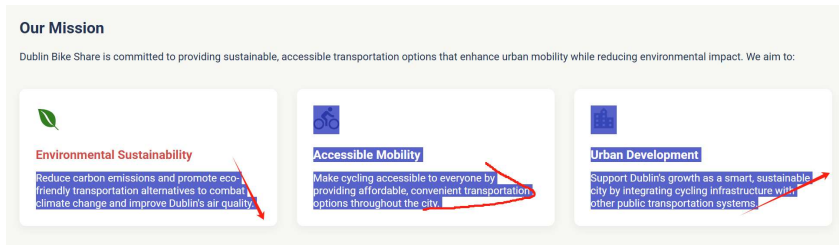
批注 [來賓24]: will change to 115+, done

批注 [KL25R24]: Okay

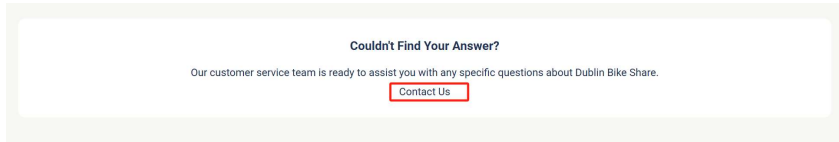
2. What is the alignment style here?

批注 [來賓26]: align left, but a single word cannot be split into upper and lower lines, so the program will move to the next line when it determines that the word cannot fit.

批注 [KL27R26]: That's fine, let it be.



3. Should **contact us** be bolded or have a different color? Otherwise, users might not know it's clickable. 击

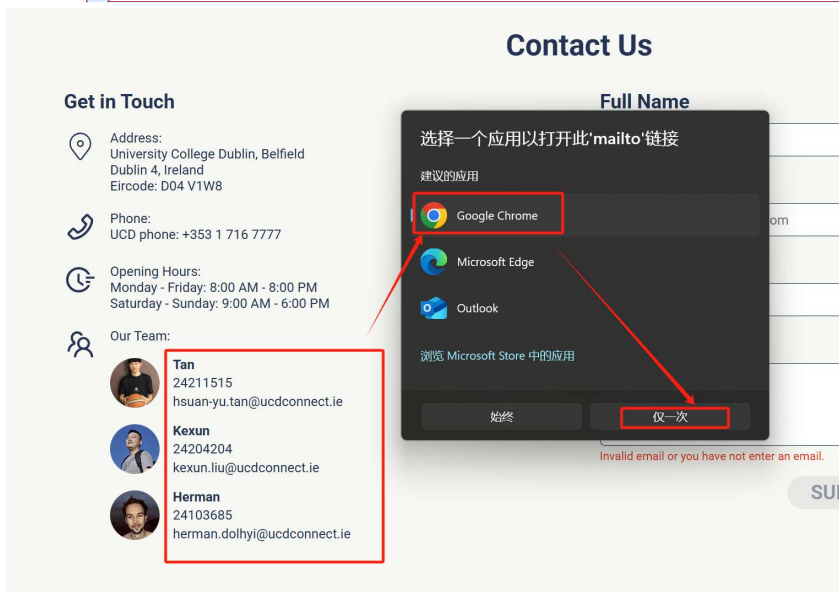


批注 [來賓28]: done

批注 [KL29R28]: Thanks

Contact Us

1. The email issue is the same. Clicking it results in no response. It's recommended to change it to text. 本



批注 [來賓30]: ok

批注 [KL31R30]: Upon testing, this issue does not occur on mobile, but it does occur on desktop. As previously mentioned, it is recommended to have other Windows testers test this functionality.

Log in page:

1. It is recommended to add the following sentence at the bottom of the input box to guide new users on the usage logic: **If you have not registered yet, please provide your username**

and email address, and we will create a new account for you.

Login / Sign up

name

Email

Password

Login / Sign up

批注 [來賓32]: done

批注 [KL33R32]: Thanks