The Next Frontier in Analytics Evolution



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CodeOp – Bridging technical talent development with DE&I through our **international tech school for women+** 

#### **Enable data democratization**

 Enable everybody in an organization to work with data comfortably and make datainformed decisions

#### Enable data science as a service

 Enable technology that can be used by everybody to investigate data, build reports, data science solutions

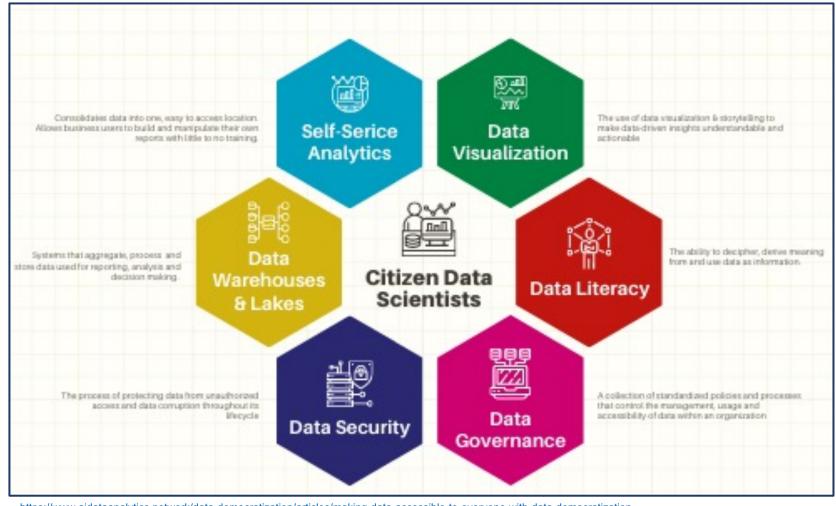
Business Analytics, Data Analytics, and Data Science are interconnected with **Data Democratization** 

Why is it important?

Data Science as a Service enables businesses to plug and play to start seeing a return on investment fast

### Data Science as a Service: who will use it?

#### Expert & Citizen Data Scientists



## Expert vs Citizen Data Scientists

#### **Expert Data Scientists**

Hold the title and focus on data science solutions

Studies in data science, statistics, mathematics or another relevant area

Often in **centralised data teams**, and collaborate with specific business units

**Advanced technical skills**, write code and create algorithms and analytical models

Handle **complex analytics** applications and handle **large volumes of data** 

#### **Citizen Data Scientists**

Typically business analysts or data-savvy business users

Variety of educational backgounds usually with no formal data science studies

Part of business unit with **domain-specific knowledge** 

Rely on augmented analytics and automated machine learning tools

**Handle less advanced analytics** and sometimes work with expert data scientists

https://cdn.ttgtmedia.com/rms/onlineimages/expert data scientists vs citizen data scientists-f mobile.png

#### Risks - Citizen Data Scientists

"First, auto-ML does not solve for gaps in expertise, training, and experience, thus increasing the probability of failure.

"Al can go technically or functionally sideways, and non-data scientists with auto-ML may run straight into those pitfalls.

Reid Blackman and Tamara Sipes (2022) Harvard Business Review

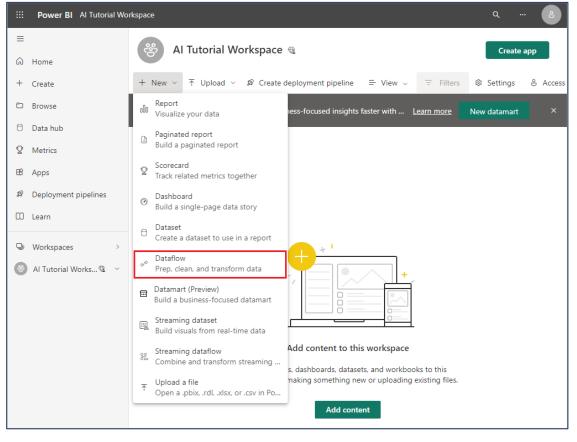
- Handling bias or unbalanced problems
  - e.g., subsampling, oversampling or tailoring data to a given domain knowledge
- Knowing if data used is trustworthy, available overtime or choosing a comparable data to evaluate model performance
- Knowing the legal usage of the data for a specific problem as well as ethical, reputational and regulatory risks

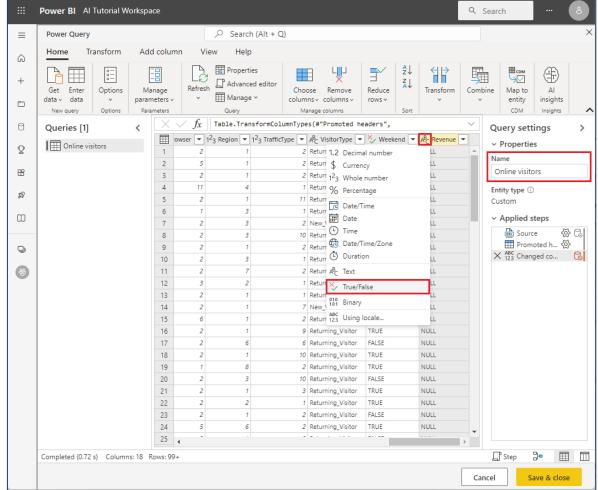
#### How to mitigate risks?

- Create, maintain, and scale appropriate oversight and guidance
- Promote continuous learning for Citizen Data Scientists by having access to published best practices and guidelines
- Provide examples or case studies they can use as templates for their own projects

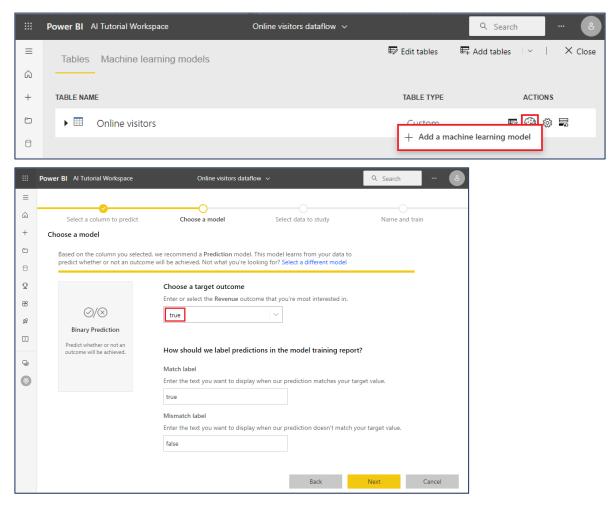
- Verify all projects before moving to production
  - Need to be assessed and approved for deployment
  - Should be comprised of technologists and people from risk, compliance, legal, and ethics

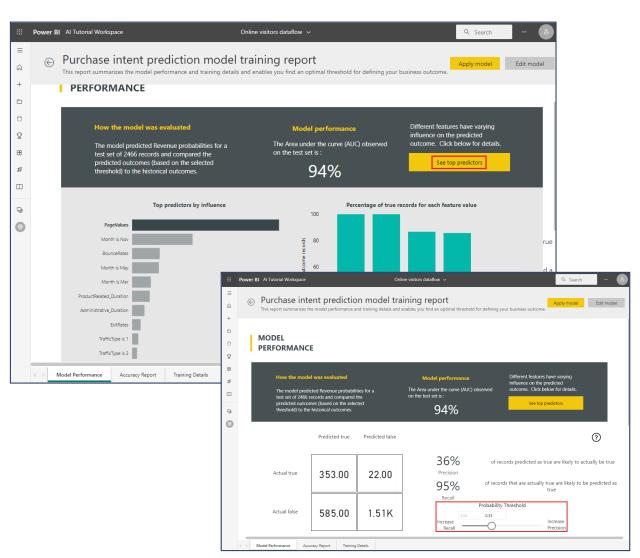
#### Example: Power BI





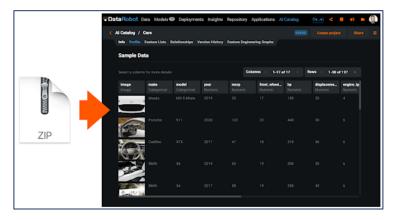
### Example: Power BI



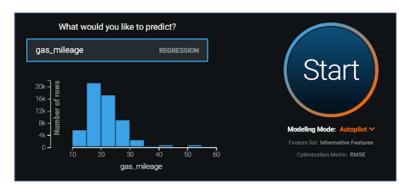


#### Example: Visual AI with DataRobot

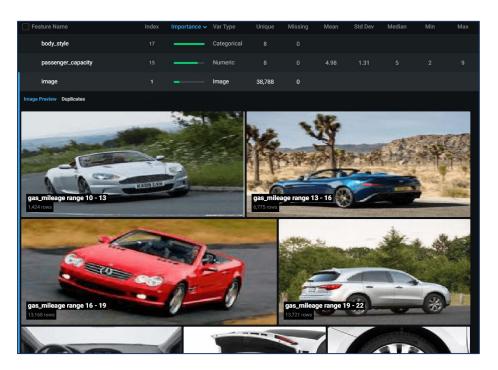
#### Drag & drop zip file with images for the model



Start building your model



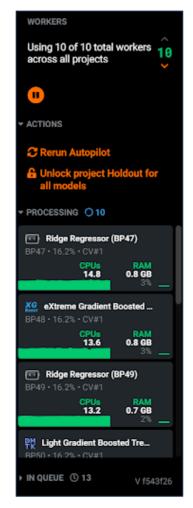
Our automated EDA will show you lots of interesting statistics about your dataset features, including the identification of missing and duplicate images.

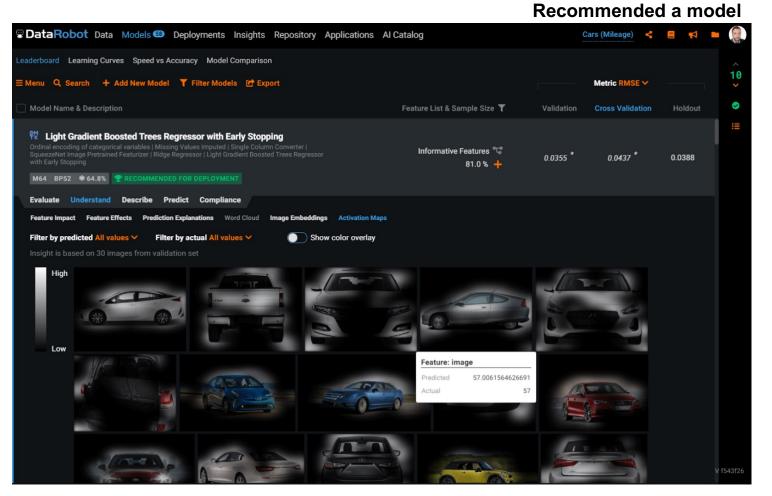


DataRobot will automatically select, train, test and compare a whole host of cutting-edge deep learning algorithms then recommend the best one

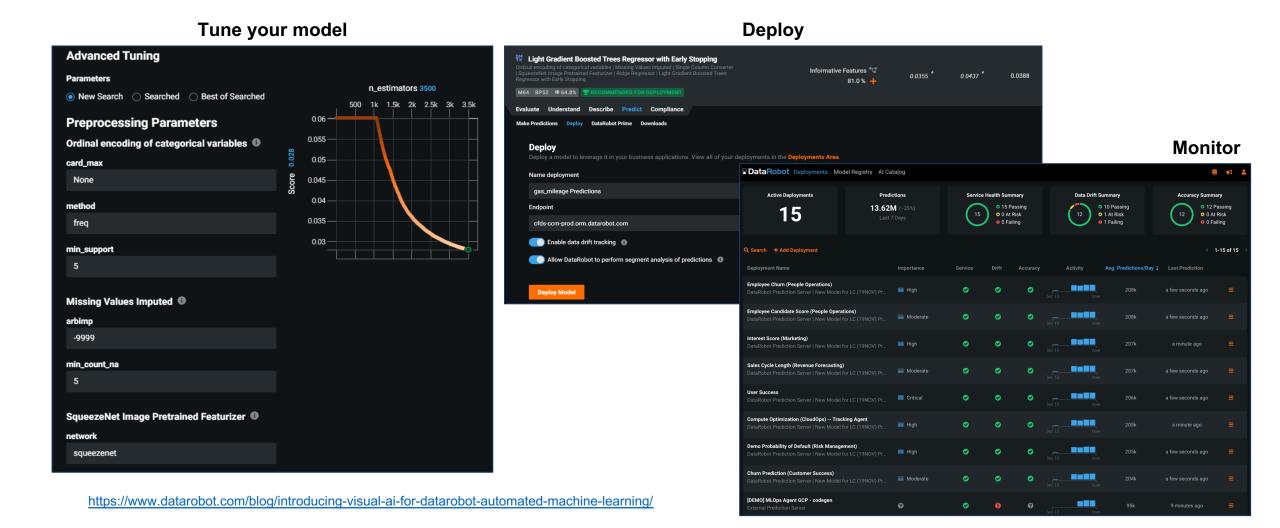
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Example: Visual AI with DataRobot



#### Data Science as a Service

- Ingestion of data
- EDA Exploratory Data Analysis
- Feature Engineering
- Data Science projects such as Chatbots, Computer vision, Fraud Detection and more

There are many tools that can be used for this purpose

- Dataiku collaborartive and user friendly
- Knime open-source focused on business inteliggence
- **H2O.ai** open-source focused on EDA and auto-ml

#### **Takeaways**

Data Science gives competitive advantage to organizations however Citizen Data
 Scientists are not always empowered

 Citizen Data Scientists produce more value when closely advised, or working, with Expert Data Scientists

- Provide opportunities for more people contribute to the data analytics industry by supporting learning skills for
  - Data Literacy & Story Telling
  - Machine Learning Literacy
  - Technology for Data Science as a Service

# Thank you!





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