



# JOÃO SOUSA

SOFTWARE AND WEB  
DEVELOPMENT SPECIALIST.

: <https://joaoalsousa.github.io/resume/>

HI! :)

I'm João, an individual that takes advantage of the tools and technologies available in the market to grow professionally in a productive way.

## COMPETENCIES

- SOFTWARE AND WEB DEVELOPMENT
- IT SUPPORT
- PROBLEM SOLVER
- TEAM WORKER
- POSITIVE MINDSET
- VERSATILE

## CONTACTS

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## EXPERIENCE

### IT SUPPORT SPECIALIST

@ **SOFYNE** | 2022 - NOW

- This role contributes to the success of SOFYNE by providing global support services to our customers for Manufacturing Execution System projects from solution project design phase and implementation, to deployment as well as post go-live support. As an IT Support Specialist, I am responsible for deploying, configuring and testing the solution, and also managing support to manufacturing sites. At the moment I'm mostly working and interacting with SQL and JavaScript.



### IT SPECIALIST • DEVELOPER • REMOTE SUPPORT ENGINEER

@ **KÖRBER SUPPLY CHAIN** | 2020 - 2021

- Awesome experience since day one, my main functions included maintaining and expanding the technology infrastructure of the company. My journey started in the IT department, where I got in touch with troubleshooting hardware and software issues and development with the Microsoft Power Platform. After my IT experience, I had a role in the Software department where I got in contact with C# and SQL by using them to maintaining and expanding some applications that are used in our projects. My last role was being a Remote Support Engineer, where I participated actively in troubleshooting hardware and software issues related to our projects from all around the world.



### WEB DEVELOPER

@ **ÂMBITO INFINITO** | 2018 - 2019

- My first experience in the professional world couldn't be better. My main responsibilities were maintaining, expanding and scaling websites & online stores. The main technologies that I have used during this experience were: HTML5, CSS3, JavaScript, PHP, SQL, BOOTSTRAP, PRESTASHOP and WORDPRESS.



## EDUCATION & TRAINING

### @ATEC

Certificate in **Technologies and Programming of Computer Systems**, 2018 - 2020

- Learned in depth about how to optimize systems and business processes using technological systems.  
- Interacted with: HTML • CSS • JS • C# • SQL • LARAVEL • ANGULAR • BOOTSTRAP • GIT

### @ RUIZ COSTA

Certificate in **Management and Programming Of Information Systems**, 2015 - 2018

- Learned about the areas of analysis, programming and additional skills in operating systems.  
- Related tools and technologies: HTML • CSS • JavaScript • PHP • C# • CISCO • SQL • WINDOWS SERVER • LINUX