

Michael Pell Blumenthal Martin michaelmpbm11@gmail.com Jul 2025

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EDUCATION

- 2026-2028 Juris Doctorate**
University of Sydney, Sydney, Australia
- 2024-2025 Master of Arts: English Studies**
Arizona State University, Tempe, AZ
- 4.0 GPA
 - Rhetoric, Composition, Linguistics, ESL/ELA
- 2022-2024 Master of Arts: Technical Communications and Localization**
University of Strasbourg, Strasbourg, France
- 15/20 (~3.7 GPA)
 - Thesis: Ethics of Structured Documentation in Virtual Spaces
 - Technical Writing, Project Management, Localization, Translation
- 2021-2022 Graduate Coursework: Systems Science**
Portland State University, Portland, OR
- 3.8 GPA
 - System Dynamics, Information Theory, Holistic Problem Solving
- 2017-2020 Bachelor of Science: Information Technology Management, *cum laude***
Trident University International, Chandler, AZ
- 3.5 GPA
 - Capstone: Website Information Architecture
 - Capstone: Literature review of case studies in IT integration and cloud migration efficacy

PROFESSIONAL EXPERIENCE

- 06/24-- Content Writer, Trade Press Services, California.**
Remote
- Interview subject matter experts and manage client progress on projects.
 - Conduct research and write technical articles for trade publication.
 - Edit, proofread, manage multiple project workloads and deadlines.
 - 11 ghostwritten trade and journal publications, 3 bylined interview articles.
- 11/22-01/24 Instructional Support Specialist, NCLab**
Reno, Nevada
- Assist trainees in understanding Python and SQL programming concepts.
 - Troubleshoot tickets and manage support queue using Zendesk, Google, and OSTicket.

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- Technical report editing and mentoring for data science and programming trainees.
- Curriculum design, improvements, feedback, and documentation management.
- Develop internal onboarding documentation for instructional support trainees.
- Develop SOPs for ticket handling and inter-department communications, reduced meeting times.

09/22-01/23 Data Technician, Trillium-Optibus

Portland, Oregon

- Prepare and maintain client transit data (GTFS) for multiplatform API ingestion
- Troubleshoot front and backend tool integration and use
- Develop and maintain client relations
- Project management, agile teams environment

2020-2021 Landscaping, General Contracting

Reno, Nevada

- Designed, planned, and implemented 6-month 1/3-acre landscape overhaul
- 400+ sq.ft. of paver walkway w/ drainage.
- Custom flagstone patio and firepit
- Plan and manage bathroom demo and remodel

03-11/2019 Academic Tutoring, Editing, and Translation

Taipei, Taiwan

*Employer: Dr. Sheng-Ching Chang - Full Professor, History Institute, Fu Jen University
Taipei, Taiwan*

- Assisted Dr. Chang with preparation and translation of academic presentation for European symposium
- Manuscript translation, proofreading, and editing from Traditional Chinese into English.

TEACHING EXPERIENCE

2013-2019 Tutoring English

Taipei, Taiwan

Freelance tutoring throughout Taipei.

- Managed multiple tasks, projects, and clients
- Promotion and marketing
- Custom curriculum and materials
- Tutoring and instruction on usage of English language

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LANGUAGE TRAINING

2024-2025 **MLC Chinese Culture University**
Taipei, Taiwan

- Intensive Chinese Language Course (15 hours/week)
- A1-B1

SUPPLEMENTAL COURSEWORK AND TRAININGS

2025 ACEDS – Legal E-Discovery CEDS Certification Training

2024 Trinity CertTESOL Language Point Trinity certified training provider

2024 LFCA Linux Certified Cloud Associate Linux Foundation

2023 CompTIA Data+ Certification

2022 CompTIA A+ Training and Certification 270-hour CompTIA Tech Academy

2022 Google Data Analytics Professional Certificate

2021 Technical Communicator-Professional Level 300-hour TCTrain Tekom Europe

2021 Python Developer Certificate 240-hour NCLabs, Reno, Nevada

2021 PyInstitute PCEP - Certified Entry-Level Python Programmer

2020 Responsive Web Design (HTML/CSS) 300-hour Freecodecamp.org