

SHELL ECO-MARATHON EUROPE 2018

PARTICIPANT HANDBOOK



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FOREWORD



Dear Shell Eco-marathon participants,

Shell Eco-marathon Europe 2018 will take place from July 2 to 8, 2018 at Queen Elizabeth Olympic Park in London, UK. Your team will be one of the 150 teams from Europe and beyond to be participating in this exceptional competition that pushes the boundaries of energy efficiency.

This Participant Handbook contains important information for teams to plan their stay in London. Team Managers must read this document very carefully, and share it with the rest of their team mates.

In the following pages you will find information on vehicle deliveries, accommodation, food and transport as well as the latest schedule of the event which may still be subject to change.

I wish to reiterate that we will do our very best to take care of you and ensure you have a safe and enjoyable event. Reading this document and following the guidelines will be essential to achieving this.

If you have any questions or requests, please contact me directly at shell-eco.marathon@shell.com.

I look forward to welcoming you all in London, and I wish you the best of luck in these final weeks of preparation!

See you soon!

Karen Soman

Shell Eco-marathon Europe Student Liaison Advisor

1. DELIVERIES TO QUEEN ELIZABETH OLYMPIC PARK

VEHICLE AND EQUIPMENT DELIVERIES

Teams have three options to deliver their vehicle and equipment to Queen Elizabeth Olympic Park:

1. Delivery through Agility
2. Delivery through another freight forwarder
3. Drive equipment and vehicle to London themselves

Delivery instructions vary according to which option the team has chosen.

1. DELIVERY THROUGH AGILITY

Deliveries will be made to Agility's advanced warehouse between Friday, June 1 and Friday, June 22, 2018.

The delivery address is:

Agility Fairs & Events Logistics Limited
c/o Maritime Transport,
Portside Logistics Centre,
Unit 1, Fortress Distribution Park,
Ferry Road, Tilbury, Essex, RM18 7NH

Please mark all goods:

For: Shell Eco-marathon Europe/DWC 2018

All crates will be delivered to the teams' garages in the paddock on Saturday, June 30.

You will find all shipping instructions on Agility's dedicated [website](#). For any queries, you may contact Agility at SEMEstudents@agility.com.

On-site contacts for delivery:

Yasmin Jakobi: +44 (0) 7980 849570

Steve Devereaux: +44 (0) 796 740 2285

2. DELIVERY THROUGH ANOTHER FREIGHT FORWARDER

If you are using another freight forwarding company, please read the following guidelines very carefully and make sure you communicate them clearly to your freight forwarder.

All deliveries must be made on Sunday, July 1 ONLY.

All pick-ups must be made on Monday, July 9 ONLY.

The delivery address is:

Make the Future Live/Shell Eco-marathon 2018
South Park Lawn (follow signage beyond stadium)
Sidings Street
Queen Elizabeth Olympic Park
Stratford, East London
E20 2ST

Geographic coordinates: [51°32'10.0"N 0°00'42.5"W](#)

No deliveries will be accepted before or after this date, so make sure your transporter is well aware of this. If your transporter turns up before or after this date, delivery will not be possible and the truck will have to turn back.

Agility will manage unloading and delivering all teams' crates to their garages in the paddock on Sunday, July 1.

On-site contacts for delivery:

Yasmin Jakobi: +44 (0) 7980 849570

Steve Devereaux: +44 (0) 796 740 2285

3. TEAMS DRIVING TO LONDON THEMSELVES

If a team is driving their Shell Eco-marathon vehicle and equipment to London themselves, carefully note the following information:

- Team arrivals and deliveries to the paddock will be accepted on Monday, July 2 and Tuesday, July 3 ONLY.
- It is preferable for teams to have their vehicle strapped to an open trailer or inside a van. If teams choose to use a crate, the crate must be small enough to remain within the garage for the duration of the event or be immediately returned to the trailer.
- Teams must keep the number of vehicles driving to South Park Lawn to a strict minimum of two vehicles to reduce the time spent loading and unloading.
- Teams must separate camping gear and paddock equipment. The vehicle with camping gear can go straight to the Campsite.
- Big vehicles such as coaches and buses with trailers will NOT be allowed on site this year.

The address is:

Make the Future Live/Shell Eco-marathon 2018
South Park Lawn (follow signage beyond stadium)
Sidings Street
Queen Elizabeth Olympic Park
Stratford, East London
E20 2ST

Please use post code E20 2ST via E20 3BS (if your navigation has this feature) and follow the signage upon arrival.

Geographic coordinates: **51°32'10.0"N 0°00'42.5"W**

Teams must follow the traffic marshal's directions and park the vehicle. Once parked, the team manager and present team members must proceed to participant check-in.

Teams should be aware that Queen Elizabeth Olympic Park is located within the Low Emission Zone which can lead to certain taxes. For more information, teams can visit the [Transport for London website](#). Vehicles may also be affected by the London Congestion Charge.

PACKING EQUIPMENT PROPERLY

DANGEROUS GOODS

As it is important that you understand how to safely pack your vehicles and equipment for transport, please read the guidelines provided in the [Agility Dangerous Goods Shipping Instructions](#) and watch the 'Packing Safely with Agility' tech tip.

If you are commercially shipping your equipment via Agility, your crates will be inspected for safety at origin during pick-up.

If you are using another freight forwarder, you will need to either get a Dangerous Goods Packer to certify that your crate is safely packed, or complete a [Dangerous Goods Packing Declaration](#). Please send proof of either to SEMEstudents@agility.com before your crate is picked up by your freight forwarder.

Teams who are driving to London are not required to get their equipment inspected by a Dangerous Goods Packer, nor complete a Dangerous Goods Packing Declaration.

CAMPING EQUIPMENT

If a team who would like to camp is using commercial freight, they should separate their camping equipment and store it in specific boxes within their crate during packing. All camping equipment must be clearly tagged with the race number, team name and contact information. This will facilitate a quick transfer of the equipment to the campsite upon the team's arrival to the venue.

If a team is driving to London themselves, they should pack their equipment in a logical order. For example, if they intend to unload at the paddock first, the paddock equipment should be at the front and the campsite equipment at the back.

2. GETTING TO QUEEN ELIZABETH OLYMPIC PARK

The official address for the event is:

Make the Future Live (Event)
South Park Lawn (follow signage beyond stadium)
Sidings Street
Queen Elizabeth Olympic Park
Stratford, East London
E20 2ST

Geographic coordinates: **51°32'10.0"N 0°00'42.5"W**

BY CAR

Please use post code E20 2ST via E20 3BS (if your navigation has this feature). Follow the Make the Future Live signage and leave the A12 at the A106 exit towards Westfield Shopping Centre. All vehicles must come to South Park Lawn, which is on Bridge Street (Loop Road).

BY PUBLIC TRANSPORT

The nearest station is **Stratford**, which is in Zone 3 and provides step-free access from entrance to platform. Stratford station is served by:

- Docklands Light Railway (DLR)
- Jubilee and Central lines
- National Rail services
- London Overground services

More information is available at: <https://tfl.gov.uk>.

BY PARTICIPANT SHUTTLE

Shuttle buses will be available between the campsite and Queen Elizabeth Olympic Park. Seats on the shuttles will be on a first come first served basis and teams should consider this when planning their arrival and departure from the venue. The transfer will take between 20-30 minutes depending on traffic.

The timings below are subject to change and the confirmed schedule will be available on-site.

Please note that there will **NOT** be a continuous shuttle service available throughout the day between the campsite and the Queen Elizabeth Olympic Park from Tuesday – Saturday.

	Shuttles depart campsite	Shuttles depart Queen Elizabeth Olympic Park
Monday, July 2	11:30 – 18:30	12:00 – 21:15
Tuesday, July 3 – Saturday, July 7	06:00 – 10:30	17:30 – 22:45
Sunday, July 8	06:00 – 21:00	11:00 – 22:00

Note: The team manager and drivers will be given priority for transfers from 06:00 to 07:30 each morning to ensure arrival in time for the mandatory briefing at 08:00 at the main stage.

For reasons relating to safety and security, do not walk between the campsite and Queen Elizabeth Olympic Park.

3. ACCOMMODATION

Teams have the choice between two accommodation options:

1. The free Shell Eco-marathon Campsite
2. Hotels

CAMPSITE

The official address of the campsite is:
Waterworks Nature Reserve and Golf Centre,
Lammas Road,
London,
E10 7NU

ACCESS

Teams may access the campsite from Monday, July 2 at 09:00.

Teams must clear the campsite before Monday, July 9 at 09:00.

The campsite allows tents and a limited space for campervans/caravans. Spaces will be allocated on a first come first served basis. If a team wishes to stay in the "Under 18" area of the campsite or if they intend to come with a campervan, they must notify shell-eco.marathon@shell.com at least 1 month before the event.

Please note only real camper vans/caravans will be authorised on the campsite. Vans or cars manually transformed into camping vehicles will not be authorised. Participants also cannot sleep inside their own vehicles in the carpark. The campsite does not provide the necessary infrastructure to dispose of wastewater.

AMENITIES

The campsite will be equipped with showers, bathrooms and drying rooms. Teams will be able to cook in the cooking tent (equipped with microwaves, kettles, electric cooking hubs, tables and benches). There will also be a barbecue area for teams bringing their own barbecuing equipment with them. Teams will have electricity on the campsite but all electrical sockets will be 3-pin UK sockets as seen below. Please remember to bring your own adaptor if necessary as the campsite will not provide any.



There will be security staff at the entrance as well as medical staff 24h a day, every day.

PARKING

Teams will be able to park their vehicles (under 5 tonnes) in the carpark at the campsite.

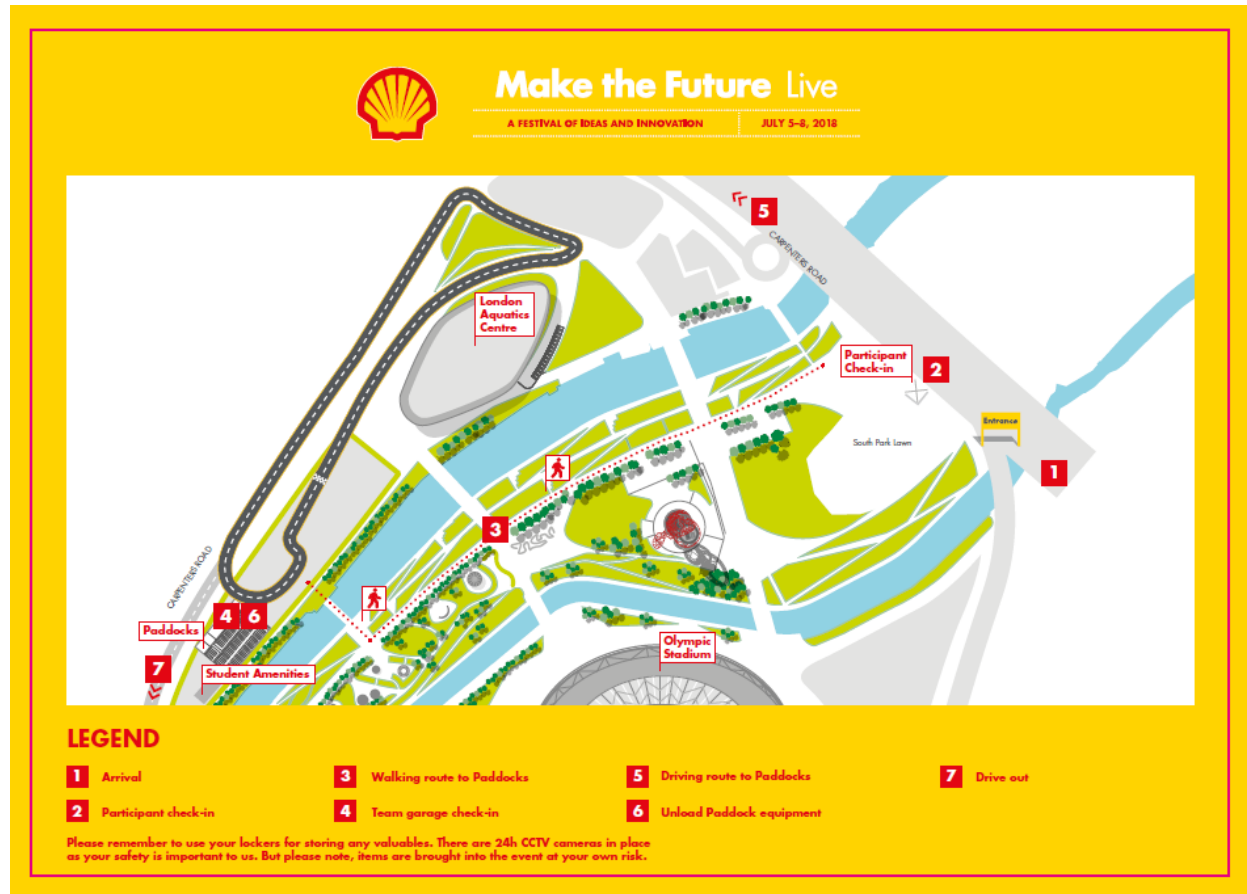
Any vehicle heavier than 5 tonnes will NOT be able to park at the campsite. They will be asked to park offsite at a separate location. Details will be shared with you at a later date. Please note there may be a fee associated with this option. This amount will be directly taken out of your travel allowance. You will not be able to access this carpark again before your departure on Sunday or Monday.

HOTELS

If your team does not wish to camp, you must manage your accommodation bookings yourself. This will be at your own cost. Contact shell-eco.marathon@shell.com if you would like a list of recommended hotels and hostels.

4. CHECK-IN AND CHECK-OUT PROCEDURES

PARTICIPANT CHECK-IN



1. Participant check-in will open at South Park Lawn on Monday, July 2 at 09:00.
2. The entire team must go to the participant check-in office. We will check if you have correctly submitted all mandatory documents. The team manager will receive the participant badges and lanyards. If a team is driving, they will also receive an entry authorisation form.
3. The entire team must go through a mandatory safety induction. Each participant will receive a light-green wristband. ONLY participants with a participant badge, lanyard and light-green wristband will be able to access the paddock area.
4. If you have driven your equipment yourself, the whole team should follow the traffic marshals' instructions and drive from South Park Lawn to the paddock to unload their vehicle. There will be pump trucks available.
5. While the rest of the team unloads the equipment from the trailer, the team manager should follow a member of student liaison team to the team's assigned garage for a quick check-in. A team checklist will be issued. This checklist needs to be kept with you throughout the event.
6. If your equipment has been delivered in a crate, after the safety induction, the whole team should walk from South Park Lawn to the paddock area where the student liaison team will show you to your garage and do a quick check-in. A team checklist will be issued. This checklist needs to be kept with you throughout the event.

7. With your team checklist, the team manager, driver and reserve driver must go to technical inspection registration to get their RFID wristband and the vehicle stickers (mandatory to start technical inspection).
8. Teams may take a free shuttle bus from the Pool Street pick-up area to the campsite in order to check-in there.

CAMPSITE CHECK-IN

1. The campsite will open on Monday, July 2 at 09:00. Team managers must check-in at the welcome desk. A strict maximum of 20 people per team are allowed to camp. Teams must bring their own camping gear.
2. Teams may start unloading their camping gear. Staff will be there to help with buggies and trailers.
3. Placement at the campsite works on a first come, first served basis. There will be a separate area for camper vans, caravans etc. and for under-18 teams. Please let the welcome desk know if you have requested to be placed in these areas.

TRANSPORTING CAMPING EQUIPMENT FROM QUEEN ELIZABETH OLYMPIC PARK TO THE CAMPSITE

- All team crates will be delivered directly to their garage in the paddock area
- Upon arrival, teams should open their crate and take out their camping equipment. If not already packed neatly in another box/crate, they need to consolidate and place all the equipment in suitable container(s).
- Teams must clearly mark these container(s) with their race number, team name and contact information. Any poorly packed or unlabelled equipment will not be transported to the campsite by Agility.
- Once complete, they should notify a member of the Agility staff that they wish to get their camping equipment delivered to the campsite. Agility will then advise them as to where they should bring their equipment to for pick-up.
- Agility cannot and will not be held responsible for loss of any camping equipment.

Teams may also use the free shuttle buses from Pool Street to the campsite to transport certain camping equipment. The coach company will not allow petrol/diesel/cooking oil or anything that can spill and anything that is flammable such as gas cylinders. Other camping equipment is authorised as long as it fits easily in the hold and does not cause any damage to the coach itself.

PARTICIPANT CHECK-OUT

If you are planning on taking a ferry back home, we recommend booking it on Monday, July 9, not Sunday night, as we cannot guarantee your team will leave in time to catch the ferry on Sunday.

UrbanConcept teams that have not qualified for the Drivers' World Championship will be able to check out on Saturday evening from 18:00 to 21:00.

All other teams may begin packing up and checking out on Sunday, July 8 from 16:00 to 22:00. All teams must be checked out before 22:00 on Sunday.

Teams must follow these steps to check-out:

1. Return all technical equipment such as transponders, telemetry equipment, joulemeters, etc. to technical inspection. Make sure your team checklist is stamped.
2. Pack up your equipment and clean your garage. Garages must be left clean and tidy with all rubbish disposed of in the appropriate bins.
3. Come to the participant information desk with your team checklist and return your track access high-visibility vests.
4. A member of the student liaison team will come with you to your garage and proceed to check that everything in the garage is intact and damage free.
5. If everything in the garage is in order, we will issue exit authorisations that will allow you to either ask Agility to move your crates to your garage for packing, or allow you to drive your vehicle from South Park Lawn to the paddock for loading.
6. If you're transporting all your equipment yourself, you need to load ALL of your equipment into your vehicle safely but quickly, and drive out onto Loop Road. Keep the exit authorisation behind your vehicle windshield at all times as without it, the traffic marshals will not allow you to leave.
7. Teams who are using commercial freight forwarders other than Agility must additionally complete a Dangerous Goods Packing Declaration.

TRANSPORTING CAMPING EQUIPMENT FROM THE CAMPSITE TO QUEEN ELIZABETH OLYMPIC PARK

If you are camping on the night of Sunday, July 8:

- Teams must make sure that their crates in the Paddock are completely packed (but left unsealed) by the night of Sunday, July 8.
- Teams must pack up all their camping equipment, consolidate it all in a suitable container that is easy to transport by Monday morning, July 9, 09:00. This container needs to be clearly labelled with their race number, contact information and team name.
- Agility will take the campsite boxes, place them in the crates as labelled by race number, and seal the crates. The last Agility van doing this will leave the campsite at 09:00. Any items left after 09:00 will have to be hand carried by the team back home. Any items left without claim to ownership after 12:00 will be destroyed.
- Teams utilising the procedure described are taken to grant Agility the right to place the campsite boxes in the crates and to seal the crates without liability for any loss or damage to crates or equipment.

Under NO circumstances will access to the paddock by teams be allowed on Monday, July 9.

5. SITE AMENITIES

PADDOCK AREA

The paddock area will be closed between 22:30 and 06:30. No one will be authorised to stay inside during this time. For safety and security of all participants, the power will also be cut in the paddock area overnight while it is closed.

All non-UK teams will have EU 2 pin sockets (type C) in their garage.

All UK teams will have UK 3 pin sockets in their garage.

Each team will have an individual garage of 4m x 4m. Each garage is equipped with:

- 2 x chairs
- 1 x 2m x 0.8m table
- 1 x waste paper bin
- 2 x 10A 240V socket
- 4 x spotlights
- 1 x Locker
- Free wifi

IMPORTANT INFORMATION ON-SITE

- The participant information desk is located at the student pit stop in the paddock area. Should you have any queries, please come to the desk and a member of the student liaison team will be happy to assist you.
- Several screens around technical inspection and at the participant information desk will show important information every day including the track schedule.
- Participants will also receive emails/text messages directly on their phones to inform them of any important changes or events. Please ensure that your contact information on the registration site is accurate and up to date.
- The mandatory daily briefing will take place at the main stage.

FOOD AND CATERING

- There will be a dedicated, closed off area for participants to relax in, with tables and chairs to prepare cold food and eat. There will not be any microwaves or other cooking facilities on-site.
- We strongly advise teams to **bring their lunch to the paddock** every morning, to avoid going back and forth to the campsite.
- There will be a Costa coffee machine but do note that it only works with credit card payment.
- The Westfield Stratford City shopping mall houses several restaurants and supermarkets.
- Several food trucks and catering stands will be available from Thursday to Sunday.
- Teams who have bought dinner vouchers from the **Shell Eco-marathon E-shop** before the event will be able to eat a warm dinner every evening from Monday, July 2 to Sunday July 8. One voucher (=1 meal for 1 person) costs 12.75 GBP.

WALKIE-TALKIES AND WIFI

Wifi will be available in the paddock area. There will not be wifi all around the track.

If you are planning on using walkie-talkies on-site, no license is needed for public channels but there may be interference given the large number of teams. If you do not wish to use a public channel, you must apply for a license [here](#).

6. HEALTH AND SAFETY

The organisers are determined to achieve GOAL ZERO, NO HARM, NO LEAKS. Goal Zero means carrying out the event safely so that we ensure that there is no harm to people, no damages to assets, and no detriment to the environment.

The [Shell Eco-marathon Europe 2018 Official Rules, Chapter II](#) provides all the HSSE requirements which will apply for the event. Detailed below is a reminder of the key requirements:

- UK law strictly forbids the possession, distribution and the consumption of illegal drugs;
- Alcohol is strictly prohibited at any time in the paddock area. No alcohol consumption is allowed at the campsite after midnight. Access to the paddock area is strictly prohibited for anyone under the influence of alcohol;
- Knives and/or blades are not permitted on the festival site at any time;
- Good housekeeping practices will be required; garages must be kept clean and tidy at all times;
- Secure any cords or cables lying on the pit floor;
- Hot works (drilling, cutting, or grinding work) may only be carried out in the designated area;
- Only the professional welder in the designated welding tent may undertake any welding works;
- Fire blankets or battery bags should be used when charging batteries (please refer to Article 24h in the Chapter I rules);
- Food/drink and hazardous (toxic/noxious/flammable/solvent) products should be clearly separated. Flammable products must be stored in a closed metal box; and
- Food preparation is strictly forbidden in the paddock area. Teams will have a dedicated area near the paddock to prepare food.

Teams share responsibility for safety matters and are required to provide adequate safety gear ('Personal Protective Equipment') including but not limited to the following for use at the event:

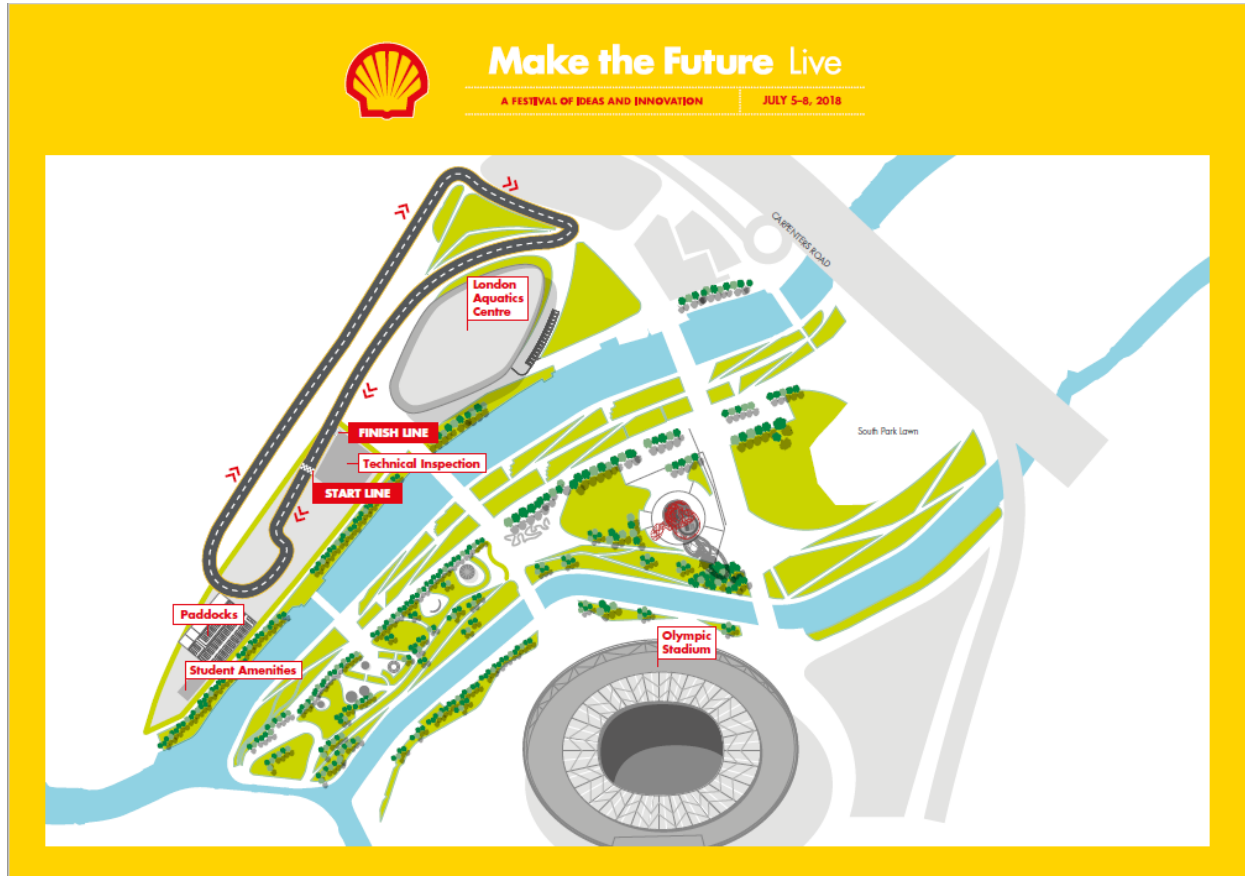
- Gloves for general work: leather or canvas; participants are required to wear protective gloves at all times when moving/pushing their vehicle;
- Gloves for handling fuel or motor oil: chemical resistant material (nitrile gloves are recommended);
- Safety glasses for all participants (disposable types are permitted) or impact-resistant glasses or goggles when necessary;
- Hearing protection for all participants (approved ear plugs or muffs);
- Dust masks when required for work generating airborne particles; and
- Closed shoes must be worn at all times in the paddock and track area (sandals and flip-flops will not be permitted).

FIRST AID

- First aid points will be open throughout the entire duration of the event;
- Due to the restrictions on access to the venue, if you need urgent medical attention, please contact a member of the safety team so that the correct instructions can be given to the emergency services if required and access arranged
- The team manager is responsible for taking care of his/her team members. The team manager is:
 - The contact person for the hospital and the first aid centre or medical centre at the campsite.
 - The supervisor at the hospital.
 - The supervisor for bringing your team member back to the paddock/campsite.

7. COMPETITION

THE TRACK



Vehicles on track will be driving in a clockwise direction. For more information about the track, visit the [Important Information page](#) online.

ACCESS TO TECHNICAL INSPECTION AND COMPETITION

- During technical inspection, four people are authorised to join: the two drivers, the team manager and one assistant.
- During both test runs and the competition, three people are authorised to enter the pit-lane: the team manager, one driver and one assistant.

8. PROPOSED EVENT SCHEDULE

Note: In compliance with the competition rules, the organisers reserve the right to make any changes to the schedule that may prove necessary. The final schedule for the day will be confirmed every morning during the mandatory morning briefing. If you have any doubts, please check at the participant information desk.

MONDAY, JULY 2

09:00	19:00	Campsite reception open
09:00	18:00	Participant check-in open
11:00	18:00	Participant information desk open – paddock area
11:00	20:00	Access to paddock area for checked-in teams only
09:00	20:15	Coach transfers between campsite and paddock available
20:00		Paddock closes (Participants CANNOT stay inside and MUST vacate the site by this time)

TUESDAY, JULY 3

06:00	22:45	Coach transfers between campsite and paddock available
06:30	22:30	Access to paddock area for checked-in teams only
09:00	19:00	Campsite reception open
09:00	18:00	Participant check-in open
09:00	18:00	Participant information desk open – paddock area
14:00	18:00	Technical inspection open
22:30		Paddock closes (Participants CANNOT stay inside and MUST vacate the site by this time)

WEDNESDAY, JULY 4

06:00	23:00	Coach transfers between campsite and paddock available
06:30	22:30	Access to paddock area for checked-in teams only
09:00	19:00	Campsite reception open
09:00	18:00	Participant information desk open – paddock area
08:00	18:00	Technical inspection open
08:00	09:00	Mandatory briefing (team manager and drivers) at the main stage
09:30	10:30	Participants may walk the track
13:30	18:00	Track open – Practice by category
18:30	19:30	Family photo – start/finish area – do not bring vehicle or flags
22:30		Paddock closes (Participants CANNOT stay inside and MUST vacate the site by this time)

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THURSDAY, JULY 5

06:00	23:00	Coach transfers between campsite and paddock available
06:30	22:30	Access to paddock area for checked-in teams
08:00	18:00	Technical inspection open
08:00	08:30	Mandatory briefing (team manager and drivers) at the main stage
09:00	18:00	Participant information desk open – paddock area
09:00	11:00	Track open – Practice by category
11:30	12:00	Flag-off ceremony
12:30	16:00	Track open – Practice by category
16:30	18:00	Track open – Practice by category
22:30		Paddock closes (Participants CANNOT stay inside and MUST vacate the site by this time)

FRIDAY, JULY 6

06:00	23:00	Coach transfers between campsite and paddock available
06:30	22:30	Access to paddock area for checked-in teams
08:00	08:30	Mandatory briefing (team manager and drivers) at the main stage
09:00	18:00	Participant information desk open – paddock area
09:30	11:30	Competition by category
13:00	15:00	Competition by category
15:30	20:00	Competition by category
22:30		Paddock closes (Participants CANNOT stay inside and MUST vacate the site by this time)

SATURDAY, JULY 7

06:00	23:00	Coach transfers between campsite and paddock available
06:30	22:30	Access to paddock area for checked-in teams
08:00	08:30	Mandatory briefing (team manager and drivers) at the main stage
09:00	18:00	Participant information desk open – paddock area
09:00	11:30	Competition by category
12:00	16:00	Competition by category
17:00	17:45	Driver's World Championship Europe
18:00	18:30	UrbanConcept on-track awards ceremony – announcement of qualified European teams for the DWC finale
18:00	21:00	UrbanConcept teams check out open
19:00	21:00	Student party at the campsite
22:30		Paddock closes (Participants CANNOT stay inside and MUST vacate the site by this time)

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SUNDAY, JULY 8

06:00	23:00	Coach transfers between campsite and paddock available
06:30	22:00	Access to paddock area for checked-in teams
08:00	08:30	Mandatory briefing (team manager and drivers) for Prototype teams at the main stage
09:00	21:30	Participant information desk open – paddock area
09:00	11:00	Competition – Prototype
11:00	11:30	Drivers' World Championship practice
12:00	15:00	Competition – Prototype
15:30	16:30	Drivers' World Championship grand finale
16:30	17:00	Prototype on-track award ceremony and off-track award ceremony at the main stage
19:00	22:30	Departure from paddock

MONDAY, JULY 9

07:00	10:00	Departure from Campsite
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9. AFTER THE COMPETITION

TRAVEL ALLOWANCE

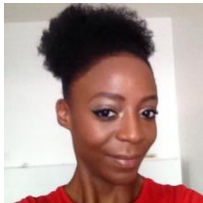




Teams present at the competition in London will receive their travel allowance via bank transfer, on the bank account indicated in the invoice completed during Phase 3. Please allow a few months for the transfer to go through as this takes time to process.

RESULT CERTIFICATES

Teams will be able to download their result certificates from the [registration system](#) in the week following the competition.

10. WHO'S WHO?

The following table provides an overview of the Shell Eco-marathon Europe 2018 organisers and their roles and responsibilities.

AREAS OF RESPONSIBILITY	DETAILED RESPONSIBILITIES
Team Liaison Karen Soman 	<ul style="list-style-type: none"> ■ Arrival to departure care ■ Contact for any questions (at the Participants Information Desk in the Paddock)
Technical Gilles Vanier 	<ul style="list-style-type: none"> ■ Ensure enforcement of technical rules from start to finish ■ Ensure compliance of the vehicle with Shell Eco-marathon rules during technical inspection ■ Fuel-tank filling and measurements ■ Calculation of results
Safety Kirsteen Meldrum 	<ul style="list-style-type: none"> ■ Ensure enforcement of safety rules off track, especially in the Paddock area and at the campsite ■ Contact for questions on safety in the Paddock area
Track and competition Jeroen Frieman and Ron Mooi  	<ul style="list-style-type: none"> ■ Ensure the safety on track and, pit-lane, finish area, test track and pit-board zone ■ Ensure the respect of the on-track rules for fair competition ■ Manage the rescue vehicle on track ■ Tow broken down vehicles from track to drop-zones close to Paddock ■ Please report any questions on the competition to the race director at the Race Control Tower opposite the finish line
Campsite and parking Nick Roberts	<ul style="list-style-type: none"> ■ Ensure rules about Campsite detailed on Chapter II are followed

11. MAKE THE FUTURE LIVE

Make the Future Live is a free festival of ideas and innovation, and provides a platform for innovation, collaboration and conversation around global energy challenges.

Visitors will experience bright ideas from students, entrepreneurs and industry coming together to explore what the journey to a lower-carbon energy future might look like. They can try out immersive technology to explore where the world's energy comes and test some of the latest inventions that could change the way we live, work and play. They can listen to live music, watch weird science shows, meet celebrity guests and inspiring entrepreneurs. We are inviting everyone to get involved, feel inspired and help make the future.

To find out more visit www.shell.co.uk/makethefuturelive

12. THANK YOU

The Shell Eco-marathon Europe Team would like to thank you all for contributing to a great event. Special thanks to:

- All Participants: without whom Shell Eco-marathon Europe would not be possible;
- All Shell volunteers coming from all over Europe and beyond to work at the event;
- Newham Council;
- Everyone working at Queen Elizabeth Olympic Park; and
- Our global partners, Agility, Altair, HP, Linde, SwRI & Toyota and local partners.

Find out more at www.shell.com/semeurope

And don't forget to follow our updates and news from the competition:

- Follow [@shell_ecomar](https://twitter.com/shell_ecomar) on Twitter
- Enter the [Shell Eco-marathon Europe Facebook group](#)
- Join the conversation in social media with [#shellecomarathon](#) and [#makethefuture](#)