User interview

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| Interview Date: 3rd Aug 2021 | Interview way: wechat meeting |
| Interviewee’s name: Zhenkun Zhang | Interviewee’s occupation: pet lovers/online shopping player |
| Interviewer’s name: Hao Fu | Interview’s occupation: ‘POP PET’ website developer |
| Content of interview items: we have developed three new features and want to get some feedback from users | |
| Before the interview, we thanked the interviewees for taking time out of their busy schedule to accept our interview. The purpose of our interview is to get users’ feedback from users who have experienced our new features  Q: Thanks for joining in our user experience test! We have developed some of our new features, so the main goal of this interview is to get some feedback from you after you have experienced our new features!  A: As you have shown me, the new three features have been developed very well and each of them have implement its function. I have very nice experience of them. But I have a question. I think you should add your website a jump button. Because the filtering function is in the main interface, the function of adding and deleting pets is in another interface. So the jump button instead of text button will be more significant!  Q: yeah, yeah, we will discuss it in our next sprint.We will add a two-way jump button directly to the web page.  Summary: the main task of our interview is to show our new features to users. Because we have spent a lot of time on displaying our website. So the interview about is a overview. We get the feedback of our new features and the suggestions from the users. | |