User interview

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| Interview Date: 15th Aug 2021 | Interview way: WeChat meeting |
| Interviewee’s name: Haoyu Liu | Interviewee’s occupation: Pet lover |
| Interviewer’s name: Peng Gao | Interview’s occupation: pets selling website developer |
| Content of interview items: We have mainly focused on design. 1.Home page design 2.Add pests page design 3.Login/out/registration page design 4.Logo design 5.Button icon. | |
| Before the interview, we thanked the interviewees for taking time out of their busy schedule to accept our interview. The purpose of our interview is to get the feedback after they has experienced our website  Q: Hello, welcome to participate in our interview again. In this version of improvement, we mainly carry out visual improvements on the website, hoping that our website can have a more friendly interface to users. How do you feel about the design of this website in general?  A: I feel it's okay overall. The page is still very simple and clear. That’s good.  Q: How would you rate the visual effects of the website interface? If the full score is 10.  A: I think I can give it 8 in 10.  Q: Really? What are that 2 points for? Could you please tell me which aspects you are dissatisfied with?  A: I think this sidebar feels weird.  Q: Could you please describe it in detail?  A: I remember that the sidebars of many websites seem to be hidden. If I need it, I will click on it instead of letting it stay here all the time. I think that would make it redundant.  Q: You mean, if the sidebar can be placed in a button, you can click on it if you need it?  A: Yeah that’s true.  Q: OK. I will write down this suggestion. Thank you for taking the time to participate in our interview.  A: You are welcome.  Summary: In this interview, we have shown the design we have developed to the website. This user is quite satisfied with the overall design. However, he suggested to cancel the sidebar and put it in the top bar button. | |