User interview

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| Interview Date: 15th Aug 2021 | Interview way: WeChat meeting |
| Interviewee’s name: Zhenkun Zhang | Interviewee’s occupation: Product intern |
| Interviewer’s name: Hao Fu | Interview’s occupation: pets selling website developer |
| Content of interview items: We have mainly focused on design. 1.Home page design 2.Add pests page design 3.Login/out/registration page design 4.Logo design 5.Button icon. | |
| Before the interview, we thanked the interviewees for taking time out of their busy schedule to accept our interview. The purpose of our interview is to get the feedback after they has experienced our website  Q: Thank you for participating in our interview again. This time we mainly want to get feedback on UI design.  A: OK.  Q: For this version of page design, how do you rate it, from zero to ten?  A: I think it can be ten. The design is perfect this time.  Q: Which part do you like best?  A: I like the design of the pet list the most. There is some white space between each one. This will not cause visual fatigue. This design is also reasonable, and their distribution is not too compact, nor too distant.  Q: Do you think there is any room for improvement here? Well, I mean, what part do you think it appears abrupt and make you feel uncomfortable?  A: Let me take a closer look.  Q: OK.  (5 minutes later)  A: I think the only thing that is abrupt is this filter bar. I think it would be better if it can be placed above the pet list.  Q: Do you think it is not effective enough together with the search bar?  A: Yep. I think the function is duplicated. And it is generally more reasonable to put it at the top of the pet list.  Q: OK. Thank you for your advice.  Summary: In this interview, we have shown the design we have developed to the website. This user suggested to put the filter box below on the top of the pet list, instead of in the navigation bar. | |