# Frequently Asked Questions (FAQs)

## General Questions

### What is PeoPay?

PeoPay is a blockchain-based platform offering fast payments, staking rewards, and crypto-to-mobile conversions.

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## Crypto-to-Mobile

### How do I convert crypto to mobile money?

Use the **Crypto-to-Mobile** feature in the app. See the Crypto-to-Mobile Guide.

### What fees are charged for conversions?

Fees depend on the provider and region. Check the transaction details.

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## Staking

### What is the minimum amount I can stake?

The minimum staking amount is 50 PEO.

### Can I withdraw my staked PEO early?

Yes, but early withdrawals incur a 5% penalty.

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## Governance

### How do I vote on proposals?

Log in to your account, navigate to **Governance**, and select a proposal to vote on.

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## Technical Issues

### I forgot my password. How do I reset it?

Click **Forgot Password** on the login page and follow the instructions.

**What should I do if my transaction is stuck?**

Contact support with the transaction ID at **support@peopay.com**.

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For more questions, visit our Support Center.