Shipping - Rate Request Trigger

🔗 Backups	https://drive.google.com/file/d/1YPqg31K3HI0s5ULDqhKHS0Lkz6K7iDgM/view?usp=drive_link
≔ Category	Accounting Logistics Order Management
≔ Failiure Impact	Manual Updating Required Revenue Lost Slower Processing Slower Responses
≔ Involved Softwares	Gmail Monday.com Sheets
≡ Link/Automation ID	https://us1.make.com/3645/scenarios/3590597/edit
⊙ Manual Process Replaced?	Partially Automated
≡ Notes	Requests Shipping rate using our input and the netparcel api
≔ Outputs	Sends Email Updates Order Management
⊙ Platform	Make.com
⚙ Status	Live
⊙ Trigger Source	Webhook

📦 NetParcel Quote Automation (New Shipping Board)

Overview

This is the **first automation** on the **new Shipping Board**.

Its purpose is to **automatically request and retrieve shipping quotes from NetParcel** once required shipment details are provided.

🎯 Purpose

- Pull live shipping quotes from **NetParcel**

- Eliminate the need to manually visit the NetParcel site

- Prepare shipments for booking once quotes are reviewed

🧾 Example Order Used

- **Customer Name:** Jeff Crest
- *Note: This is a test/fake order used only for demonstration purposes.*

📥 Required Inputs (Dependencies)

Before the automation can run, the following information **must be present**:

1. Number of Boxes

- Typically populated from **Production Queues**
- Entered once orders:
    - Arrive in the shop
    - Are transferred into the shipping workflow

2. Shipping Address

- Full destination address is required
- Quotes will not generate without valid address data

3. Box Dimensions (Required)

- Each box must have dimensions entered
- Example:
    - `12 x 8 x 12`
- Dimensions are mandatory for the automation to proceed

🔔 Trigger Condition

- When the **Status** changes to:
    - **Ready for Quote**

This status change triggers the NetParcel quote automation.

🔄 Automation Flow

1. Required data is entered:
    - Number of boxes
    - Address

- Dimensions

2. Status is set to **Ready for Quote**

3. Automation validates required fields

4. Once all dimensions are present:

   - The status indicator turns **blue**

   - This confirms the automation has been triggered

5. The system contacts **NetParcel** directly

   - No manual login required

6. After a few seconds:

   - Quotes are returned

   - Status updates automatically

📊 Resulting Status Changes

- **Quotes Provided**

- **Awaiting Review**

These indicate:

- The automation completed successfully

- Quotes are now ready for review and selection

🔗 Sheet Link & Quote Visibility

- Opening the **Sheet Link** allows you to:

  - View returned carrier quotes

  - See quote statuses populate in real time

- In some cases, quotes may populate incrementally

⚠️ Known Notes

- Purolator quotes may occasionally be inconsistent or delayed

- Further details on this behavior are covered in the next section of documentation

For More Info Please Refer to page below:

New Shipping Board & Blindshipping Guide