

Laura Ramírez Juárez

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Professional Summary

Dedicated and proficient Software Tester with 5 years of experience in quality assurance, specializing in automated and performance testing. Adept at designing test frameworks and enhancing testing efficiency through automation with tools like Selenium and TestComplete. Committed to ensuring high software quality and functionality, improving end-user satisfaction and reducing bug rates.

Professional Experience

Quality Assurance Engineer

Digital Tech Innovations, Leon

March 2018 - Present

Developed an automated testing framework using Selenium WebDriver, which reduced regression testing time by over 60%.

Spearheaded the shift from manual to automated testing, training team members on best practices and tool usage, leading to a 45% decrease in human errors.

Managed performance testing projects using LoadRunner, identifying bottlenecks and recommending improvements, which enhanced application performance by 35%.

Junior QA Tester

Software Solutions Ltd., Leon

May 2015 - February 2018

Conducted manual testing for web and mobile applications, contributing to a 30% improvement in bug detection before product releases.

Utilized SQL to perform back-end testing and validate data integrity, ensuring database consistency across multiple platforms.

Prepared detailed test cases, test plans, and test reports, which improved documentation clarity and assisted in maintaining compliance with ISO 9001 standards.

Education

Bachelor of Science in Information Technology

Universidad de Guanajuato

2011 - 2015

Certifications

Certified Tester Advanced Level - Test Automation Engineer (ISTQB)

TestComplete Master Certification

Agile Certified Practitioner (PMI-ACP)

Technical Skills

Strong expertise in automated testing tools including Selenium, TestComplete, and LoadRunner

Proficient in writing clear and concise test plans, cases, and scripts

Skilled in performance and stress testing methodologies

Experience with defect tracking tools like JIRA and Bugzilla

Understanding of Agile and Waterfall development processes

Languages

Spanish (Native)

English (Fluent)