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**Professional Summary** 

Results-driven Software Tester with over 4 years of experience in manual and automated testing environments, specializing in functional, regression, and usability testing for web and mobile applications. Proven track record of identifying and resolving inefficiencies, enhancing software quality, and meeting client expectations through rigorous testing and quality assurance practices.

**Professional Experience** 

Software Tester NextWave Technologies, Zapopan June 2019 - Present

Executed detailed test cases and managed automated test scripts to validate features in high-traffic web applications.

Utilized automation tools like Selenium and Appium to streamline testing processes, reducing manual testing workload by 40%.

Collaborated with cross-functional teams to integrate user-centered testing approaches, improving product usability and customer satisfaction metrics.

QA Analyst AppInnovate Startups, Zapopan July 2015 - May 2019

Developed and maintained comprehensive test documentation, including test plans, test cases, and defect reports, using TestRail and Confluence.

Performed extensive manual testing on mobile applications, identifying critical bugs and interfacing with developers to facilitate quick resolutions.

Assisted in the implementation of continuous integration practices using Jenkins, enhancing development cycles and reducing time to deployment.

Education

Bachelor of Science in Software Engineering Instituto Tecnológico de Zapopan 2011 - 2015

Certifications

ISTQB Certified Tester Foundation Level

**Certified Software Test Automation Specialist** 

Agile Tester Certification

Technical Skills

Experienced in both manual and automated testing tools including Selenium, Appium, and TestComplete

Proficient in writing and maintaining robust test cases and scripts

Knowledgeable in API testing and cross-platform usability assessments

Familiar with continuous integration tools like Jenkins and TeamCity

Skilled in using project and test management software such as JIRA and TestRail

Languages

Spanish (Native)

English (Fluent)