Fuzzy-logic based learning style prediction in e-learning using web interface information

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Abstract. The e-learners' excellence can be improved by recommending suitable e-contents available in e-learning servers that are based on investigating their learning styles. The learning styles had to be predicted carefully, because the psychological balance is variable in nature and the e-learners are diversified based on the learning patterns, environment, time and their mood. Moreover, the knowledge about the learners used for learning style prediction is uncertain in nature. This paper identifies Felder–Silverman learning style model as a suitable model for learning style prediction, especially in web environments and proposes to use Fuzzy rules to handle the uncertainty in the learning style predictions. The evaluations have used the Gaussian membership function based fuzzy logic for 120 students and tested for learning of C programming language and it has been observed that the proposed model improved the accuracy in prediction significantly.

Keywords. E-learning; e-contents; learning styles; Felder–Silverman learning style model; fuzzy rules.

1. Introduction

E-Learning is a convenient learning methodology as defined by Chen *et al* (2004), refers to the delivery of information and knowledge to anybody, anytime and anywhere to reduce time, effort, and cost. The intentions of e-learning are basically fivefold namely flexibility, personalized learning, knowledge development, intelligent tutoring system and continual assessment of learners' progress in e-learning. Moreover, the success or failure of the e-learning framework

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is decided by many factors, including the learning objects, delivery of learning objects, related information retrieval, knowledge management, performance evaluation, and the impact of learning styles which vary from one learner to another learner. According to Butler (1986), learning style is a particular way in which an individual learns. Enormous techniques and instruments, namely questionnaires, interviews, and disclosure of profile information have been identified in the past to predict the learning styles of the learners learning through any kind of environment. These kinds of techniques for identification may be suitable for the traditional classroom setting environment. However, the scenario of e-learning is completely different due to the factors of nullified face-face interactions, body language understanding, constant progress monitoring, effective motivation, and improved self-efficacy. The learning styles differ based on two important factors - static and dynamic factors and these factors are discriminated based on several attributes as mentioned in table 1. Based on the dimensions provided in table 1, the learning theory and the learning style models are correlated. Therefore, specialized techniques must be utilized in order to identify the individual learning styles and to recommend suitable e-contents available in the e-learning servers to the learners who are learning through web environments.

Table 1 shows some of the important factors for identifying the learning styles of the learners. The two prominent factors are the static and dynamic factors. These factors were chosen based on the empirical tests present in the related works. The static factors are the learning models in which learners' learning styles are constant and do not change in any circumstances. In contrast, the dynamic factors are the ones in which the learning styles and their preferences change from time to time due to their cognitive and psychological parameters.

1.1 Overview of educational systems

A new revolution in internet education is called e-learning or web-based learning (Chen *et al* 2004). The various educational systems that are available are offline learning system, e-learning systems, intelligent tutoring system, adaptive learning system, and learning systems with learning styles prediction. Table 2 provides an overview of the existing educational systems with appropriate descriptions. The main objective of this paper is to handle the uncertainty existing in the earlier models, thereby increasing the accuracy in predicting the learners based on their learning styles in e-learning.

This is achieved by categorizing the learners present in the unknown category of Sanders & Bergasa-Suso (2010) model into active, medium active, medium reflective, and reflective using fuzzy membership functions (Swati Chaudhari & Manoj Patil 2014). There are many advantages of the proposed model. First, it has the ability to predict the learning styles based on not only the web usage information but also on their original profile information. Second, the proposed model makes use of fuzzy membership functions. Therefore, the precise reasoning in assessing the learners based on their learning styles is achieved. Third, it has the ability to accurately assess the learners based on their learning styles by classifying the learners into two of the four categories, namely active, medium active, medium reflective, and reflective.

1.2 Learning styles overview

A deep understanding of one's own way of learning can lead to a great personal empowerment and self-confidence and this is identified by analyzing the behavior of the learners involved in an e-learning. One of the techniques employed for identifying such behavior of the learners in e-learning is their usage of the web browsing activity. Moreover, the knowledge about the learners

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Type of factor	Dimensions	Learning theory	Underlying principle of learning theory	Existing learning style models
Static	Personality type	Experimental theory model	Learning based on experiences only	Kolb Model (Cornwell & Manfredo 1994; Kolb & Kolb 2005)
	Educational specialization Professional career			
	choice Job role			
	Adaptive competencies Environmental factors Emotional factors Sociological needs			
)	Behavioral theory model	Learning based on only behaviors of the individuals	Honey and Mumford Model
			Study about how people behave in new circumstances	
		Cognitive theory model	Learning based on emotions	Gregorc model (Gregorc & Ward 1977, 1985)
		Psychological theory model	Similar to behavioral theory,	Felder-Silvermann model
			and deals about the learning	(Felder & Silverman 1988)
			process based on conditions and the subsequent actions	
		Meta-learning theory model	Acquire new information based	Flemming VARK model (Fleming 2001)
			on perception, inquiry and learning in safe and supportive	
			environment	
Dynamic	Intelligence quotient	Personality model	Learning based on five factor	Carl and Myers Brigg Indicator
	tactors Biological factors		OCEAN model [Openness, Conscientionsness, Extraversion	model (McCaulley 2000; Pittenger 2005)
	Inherent interests		Agreeableness, and Neuroticism]	0
		Intelligence theory model	Learning based on intelligence quotient factor	Howard Gardner (1999)
		Neuropsychological theory	Learning based on inherent interests and the biological	Chris Jackson (2002)
			changes due to environmental factors	

Table 2. Overview of educational systems.

Educational system	Description	Papers references
Traditional offline learning system	Instructors and learners learnt course materials face-face in a classroom setting	(Beck et al 2004; Dekker et al 2009)
E-learning system	Learners learn their course materials through electronic devices	(Avouris <i>et al</i> 2005; Chen <i>et al</i> 2000, 2004; Kakoty <i>et al</i> 2012)
Intelligent learning	Learning activities are enhanced	(Antunes 2008; Bake et al 2004;
system	through Artificial Intelligence	Jegatha Deborah et al 2011a, b;
	techniques like software agents,	Wilges et al 2012; Garcia-Valverde
	page ranking, and machine learning algorithms	et al 2012)
Adaptive learning	Learning objects can be modified	(Carver et al 1999; Ba-Omar et al 2007;
system	according to learners' preferences	Bergasa-Suso et al 2005; Sanders &
		Bergasa-Suso 2010; Zhe Tang 2011)
Exclusive performance	Constantly monitoring the perfor-	(Anozie & Junker 2006; Ayers et al 2009;
assessment in e-learning	mance of the learners in E-Learning	Barnes 2005; Chen & Weng 2009)
Blended learning	Learning Content Management and the learning are blended in nature which is a combination of traditional class room and electronic learning	(Dias & Diniz 2013)

is usually critical and uncertain. This paper exhibits the results for a quick analysis of the past learning style models (Jegatha Deborah et al 2014). The proposed model is based on the learning style preferences present in Felder Silverman learning style model (Felder & Silverman 1988). Many works have been identified in the past based on this model (table 1). This paper specifically focuses on the analysis of the earlier model developed by Sanders & Bergasa-Suso (2010) and it is enhanced to handle uncertainty in their model. According to Sanders & Bergasa-Suso (2010), the learners are classified into any one of the three categories crisply as active, reflective, or "unknown". The unknown category derived in their model is considered to be uncertain and this issue has been resolved in our proposed model using Fuzzy Logic (Dias & Diniz 2013; Swati Chaudhari & Manoj Patil 2014). According to the proposed model, the "unknown" category in the existing model had been further classified. The proposed model can effectively classify all the target learners into any one of the four categories, namely active, medium active, medium reflective and reflective learners. For this purpose, a Gaussian membership function is used in the model, thereby effective classification of learners, based on their learning styles in e-learning environments can be achieved. The traditional Gaussian membership function is used due to various reasons (Elhag & Ahmed 2013). They are: this function follows a normal distribution and the target applications tend to be normally distributed. Since, it follows a normal distribution it avoids the chances of high rate of data skewing.

The rest of the paper is organized as follows. Section 2 analyzes the working, merits and demerits of the existing learning style assessment techniques and models. Section 3 offers the working of the proposed Fuzzy-logic based learning style prediction in e-learning. Section 4 explains the experimental set up defined for the experiments handled and subsequently by the discussions and comparisons of the results. Section 5 precisely concludes the paper with the future scope of the work in progress. At the end, the fuzzy rules used in this paper are given as an Appendix A.

2. Related works

Learning Styles produces a greater impact on the learning performances, especially in e-learning environments (Bergasa-Suso et al 2005; Sanders & Bergasa-Suso 2010). The learning styles may differ for the same individual based on several factors like mood, time, course content and environmental factors. The major objective of learning style prediction is to assist the learners through recommendations on the appropriate e-contents available in e-learning servers. A new framework had been identified in the past which integrates the methodology of agents and learning capabilities. This systems focuses mainly on analyzing the performance rather than learning activities (Wilges et al 2012; Acampora et al 2011). The proposed fuzzy logic based indoor localization learning system is able to adapt online incrementally in a lifelong learning mode to deal with the uncertainties and changing conditions facing unknown indoor structures with a few days of calibration at zero-cost deployment with high accuracy (Garcia-Valverde et al 2012). Type-II fuzzy logic-based system was developed to suit e-learning environments for personalized learning. The system suits the adaptive nature of learners that facilitates individual knowledge delivery to the learners (Almohammadi & Hagras 2013). The proposed learning architecture focus on the methodological approach based on Fuzzy logic to Select the Optimum Instructional style(s) for Designing a Specific E-learning system (MFSOI-DSE) for the benefit of the e-learners (Elhag & Ahmed 2013). An expert system based on fuzzy logic and the subsequent inferences are developed in an e-learning environment. The major objective of the proposed system is basically on the evaluation system rather than the learning system (Kakoty et al 2012). This paper reports an attempt to achieve these results by exploiting an ontological representation of learning environment and an adaptive magnetic approach, integrated into a cooperative multi-agent framework. In particular, a collection of agents analyzes learner preferences and generate high-quality learning presentations by executing, in a parallel way, different cooperating optimization strategies (Swati Chaudhari & Manoj Patil 2014). Several learning style assessment techniques and models were prevalent in the past. The generic categorizations of learning styles fall under the factors elaborated in table 1. This paper considers the learners' online activity information and some of the well known systems for learning styles prediction through such online activities are intelligent browser-based system (Bergasa-Suso et al 2005), and computer interface system (Sanders & Bergasa-Suso 2010). The work proposed in this paper is an extension to the system developed by Sanders & Bergasa-Suso (2010) who developed a new intelligent system and the proposed model has been evaluated and tested for E-Learning environments.

2.1 Survey on learning styles models

Numerous learning style models are prevalent based on different learning theories, namely experiential, behavioral, cognitive, biological, and psychological traits.

Table 3 shows a clear picture on the analysis of the existing learning style models. However, applying these models to the web based learning leads to a lot of challenges. Some of the challenges are that all these models prefer to acquire the learners' complete information and then could classify them (Guennoun & Drira 2006). However, in reality, most of the information about the learners has vague information. Hence, it must be mandatory to acquire some effective techniques to draw conclusions even from incomplete data or information. The next challenge is that, all of these models assume that the instructor and the learners meet face–face very often and hence the learning styles could be predicted easily. Finally, the existing models consideras an important factor which is usually vague in nature. In order to understand the learners'

Table 3. Existing learning style models.

S. no.	Learning style models	Learning theory	Limitations
01.	David Kolb model (Cornwell & Manfredo 1994)	Experiential learning theory	Mixed empirical results and low to motivate predictive reliability
02.	Honey and Mumford model (2000)	Behavioral theory	Assumed to acquire preferences that are adaptive, either at will or changing circumstances
03.	Gregorc model (Gregorc 1985)	Cognitive theory	Some qualities and ordering abilities are more dominant within certain individuals
04.	Flemming VAK model (Fleming 2001)	Meta-learning theory	Low validity and reliability
05.	Dunn and Dunn model (Dunn 1990; Dunn & Dunn 1989)	Biological & Experimental theory	Criticized for not considering the differences among the individuals
06.	Chris Jackson (Jackson 2002)	Neuro-psychological theory	Contextual differences in the dependent variable
07.	Carl Jung and Myers Briggs type indicator (McCaulley 2000)	Personality theory	Lacks convincing validity Data
08.	Howard Gardner multiple Intelligence (Gardner 1999)	Intelligence theory	Detecting additional intelligen- ces is not easy and is not well suited for all types of individuals
09.	Felder–Silverman Index of learning styles (Felder & Silverman 1988)	Psychological theory	Dependencies between two styles exist and hidden dimensions present in dataset produces a greater impact on the identification

psychology, which is incomplete, it is desirable to use a rule based approach like neural networks or fuzzy logic which can effectively handle incomplete information as well.

2.2 Works on offline learning style prediction using offline environment

The next category of learning style prediction systems could effectively make use of internet education systems and are very suitable for many courses on the internet. However, these systems fail to consider the learner's capacity or provide any intelligent advice on potential websites. WebCT is the first internet educational system that could provide learning course materials through the web but cannot provide any intelligent technique which could consider the learner's capacity (Sanders 1993). The next suite of internet educational systems like INSPIRE (Papanikolaou *et al* 2002), ARTHUR (Gilbert & Han 1999), AES-CS (Triantafillou *et al* 2002), LSAS (Yang *et al* 2013), CS388 (Carver *et al* 1999), and Tangow (Paredes & Rodriguez 2002), could predict the learning styles of the learners effectively, but content adaptation was made based on previous knowledge, but these systems needed to assess the learners learning styles offline and questionnaire evaluation.

2.3 Works on online learning style prediction using online environment

The system developed by Bergasa-Suso *et al* (2005) is called AHA, which was a set of tools that overcame the difficulties of the systems described in Section 2.2. This set of tools is known

as lessons from Bergasa-Suso et al (2005). The model proposed by him considered Felder Silverman learning style preferences as a base model to categorize the learners into any one of the four dimensions, namely active/reflective, sensing/intuitive, visual/verbal, and sequential/global. Therefore, iLessons is an important contribution for E-Learning by identifying the learners as either active or reflective for the first dimension. This model was satisfied when the learners tend towards a particular dimension most of the time. However, this scenario will not be true always. This condition was rectified subsequently, by the model developed by Sanders & Bergasa-Suso (2010) known as a new intelligent system to categorize the learners into any one of the four dimensions described in Felder Silverman learning style model which had an effective user interface. According to this system, the learners were classified into three categories for the first dimension (active/reflective) as active, reflective, or unknown. The accuracy of classifying the learners in Sanders & Bergasa-Suso (2010) work has increased to 81% compared to the earlier work done by Bergasa-Suso et al (2005). However, this model can still be enhanced by resolving the unknown category of the learners. This kind of uncertainty in the inference found in the unknown category can be handled by introducing Fuzzy rules for effective classification of the learners learning through web environments.

2.4 Analysis of related works

From the analysis made, there were many internet educational systems which could effectively predict the learning styles through offline or questionnaires or through online activity information. In spite of good contributions offered by various researchers in predicting the learners learning styles through web usage information, it will be worthier if some machine learning algorithms are used for effective classification. Queries based on the degree of activeness or reflectiveness are not addressed in any of the existing recent models for accurate prediction of the learners. Hence, it is necessary to provide a rule-based approach like neural networks or fuzzy logic for effective classification of the learners' learning through web environments (Nebot et al 2006). Rule-based approaches are found to be more appropriate since the other traditional techniques do not address the issue of uncertainty very well. The model proposed in this paper makes use of Fuzzy membership functions which helps in identifying the degree of activeness or reflectiveness and also categorizes the learners in the unknown category of the existing models into active, medium active, medium reflective, and reflective types of learners (Lu et al 2007).

2.5 Overview of Felder–Silverman learning style model (Felder & Silverman 1988; Sanders & Bergasa-Suso 2010)

This learning style model is often used in technology-enhanced learning. This learning style model is usually preferred in web-based learning environment. The model is very useful because of the four dimensions of learning style preferences, which considers the technological aspects of the e-learning learners. The four dimensions for categorizing the learners are as follows:

- (i) Active/Reflective: Active learners are active be themselves and their user activity across the web environments will be very fast, whereas the reflective learners slowly think about concepts and the user activity across the web environments will be usually very slow.
- (ii) Sensing/Intuitive: Sensing learners try to learn the underlying facts, whereas intuitive learners prefer to identify relationships existing among the concepts.
- (iii) Visual/Verbal: Visual learners prefer to learn through pictures, flow charts, and cartoons whereas verbal learners tend towards learning through textual representations

(iv) Sequential/Global: Sequential learners learn through incremental learning, whereas global learners learn at a single scratch of time.

The proposed model concentrates on the first dimension of active/reflective since the learners learning through e-learning environments usually fall in either of the categories mentioned.

3. Fuzzy-logic based learning style prediction system

In this paper a new learning style identification system based on Fuzzy logic has been proposed. The proposed model is based on Felder Silverman learning style model that relies on psychological theory. The model is tested for the learners who are learning C programming language through E-learning environments. Figure 1 shows the architecture of the proposed fuzzy-logic based learning style prediction model. The proposed system uses the learners' web interface information and Felder Silverman learning style preferences as inputs.

3.1 Inputs to the proposed prediction system

The proposed model makes use of MediaWiki e-learning servers for the E-Learning contents to be posted in various formats. This E-Learning server in our model consisted of C programming language course contents in textual, audio, and video formats. The learner after proper authentication could access any type of contents that are available in Media Wiki E-Learning server. The target learners in our proposed model tend towards textual format of the course contents, and therefore our model was evaluated and tested for identifying the first dimension of Felder Silverman learning style preferences. The learners' during the authentication are asked to provide their original profile information for the purpose of learning style identification. Table 4 depicts the characteristics of the earlier learning style models that are used in various application domains.

Therefore, the learners are accurately classified based on their learning styles using their own profile information and their online web usage activity. To facilitate the experimental evaluation,

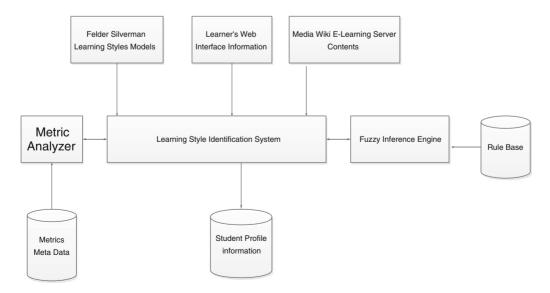


Figure 1. Proposed learning style identification model.

Table 4. Parameters of learners web interface.

List of the parameters
Number of mouse movement in the <i>y</i> -axis
Ratio of document length to the time spent on a page
Ratio of images area to document length and scroll distance
Number of visits to a document

a rule base has been constructed which is fully loaded with input and output fuzzy rules. The learners' activities were carefully monitored and recorded for the learning styles prediction. These activities were recorded for analysis with respect to the parameters described in table 4. According to the evaluation, the learners were classified into four kinds of learning styles namely active, medium active, medium reflective, and reflective.

3.2 Metric analyzer

The Learning style prediction of the proposed model is analyzed using various metrics described in table 5. These metrics include both the learners online web activity and some of their original profile information. Using the information from table 4, the metric analyzer present in the proposed system will analyze the learners' behavior and can aid in classifying the learners with respect to their learning styles.

3.3 Rule base

A rule based approach is proposed in this paper for the effective classification of learners which can also handle uncertain information is used. Moreover, this model aid in recommending and providing suitable E-Learning materials based on the identification of learning styles. The knowledge editor rule base consists of approximately 30 fuzzy rules for the prediction of learners based on their learning styles using online web activity information and offline profile information. The set of rules used in this proposed work is shown in Appendix A.

3.4 Fuzzy inference engine

The learners' membership degrees for Active/Reflective type of dimensions were experimented. By successfully providing the e-learning course materials of C programming language, the symmetric Gaussian membership function (Swati Chaudhari & Manoj Patil 2014) for a Fuzzy set A, that represents the learning styles of the learners is represented by

$$f(x; \sigma, c) = e^{-\frac{(x-c)^2}{2\sigma^2}}.$$
 (1)

Table 5. Metrics for learning styles prediction.

Online web information	Offline profile information
Number of mouse movement in the <i>y</i> -axis Ratio of document length to the time spent on a page	Domain of interest Educational background
Ratio of images area to document length and scroll distance Number of visits to a document	Professional career

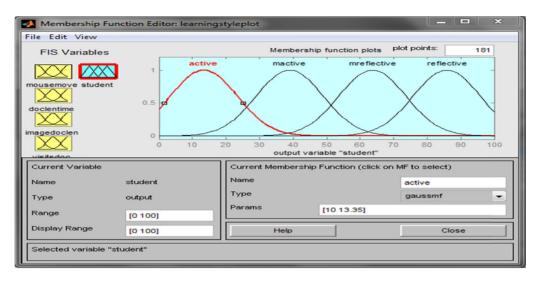


Figure 2. Symmetric Gaussian fuzzy function.

The parameters σ (width) and c (center) alter the width of the membership function curve of the Fuzzy set A, based on the input value x. This fuzzy set A represents the learning style, and the parameter c denotes the mean of the membership function curve in this function (Chen & Chang 2011).

The symmetric Gaussian fuzzy membership function used in the proposed model for the four categories of the learners namely active, medium active, medium reflective, and reflective is shown in figure 2. Based on the rule base developed in the proposed model, and on the application of the symmetric Gaussian fuzzy membership function described in Eq. 1, the learners could be predicted on their suitable learning styles.

4. Performance evaluation

The applicability of this model is tested in various E-Learning environments. Based on the authors' domain of interest, the proposed model is tested for learners interested in learning C programming language course with varying learning styles. The main objective of the model is to handle the uncertainty in the learners' behavior and to classify them accurately into four categories namely active, medium active, medium reflective, and reflective as present in the first dimension of Felder Silverman Learning Style model preferences. The described objective was tested and compared with the other existing algorithms and the results are shown in this section.

4.1 Experimental set-up

The learners during authentication procedure are solicited to provide their original profile information, including their age, gender, educational background, domain of interest, professional career, and hobbies. Subsequently, the learners are provided with various C programming language course contents from any of the e-learning servers like Media Wiki, Moodle, and Joomla. However, our experiments were based on the E-contents posted in Media Wiki e-learning servers. The experiments were carried out using 120 students of the Anna University from various branches, namely Civil Engineering, Mechanical Engineering, Computer Science and

Engineering, and Electronics and Communication Engineering. The rule base included a set of 30 fuzzy rules for Learning Styles prediction. In this work, the inference for Learning Styles was done using Matlab R2009a. The experiments were repeated, analyzed and compared with the other existing models provided by Bergasa-Suso *et al* (2005), and Sanders & Bergasa-Suso (2010). The proposed model is also compared with the traditional Bayesian Classification algorithm to test the significant difference in the accuracy of the proposed model. In all the repeated experiments, the Learning Styles of the learners were predicted based on their e-learning of C programming language course contents. However, this work is an ongoing work. The proposed work actually had its base from Felder Silverman learning style model preferences for Learning Style prediction and our work is limited to predicting the first dimension of learning styles only (Active/Reflective).

4.2 Evaluation snapshot

The experimental evaluation results shown below are obtained from the experiments conducted in this work on predicting the learning styles of the learners through offline profile information and online web activity information. The learners provide their complete information through a web interface. Subsequently, they E-Learn the C programming language course contents in the textual format available in Media Wiki e-learning servers. On successfully, collecting and recording this information, the metric analyzer analyzes for the available metrics to be used for learning styles prediction.

X = Number of mouse movement in the y-axis

Y =Ratio of document length to the time spent on a page

Z = Ratio of image area to document length and scroll distance

In our experiments these metrics include both the profile information and the online web activity information. With the help of these metrics, the Fuzzy inference engine is responsible for classifying the learners into four categories, namely active, medium active, medium reflective, and reflective. This fuzzy inference engine makes use of a rule base fully loaded with 30 input and output fuzzy rules. The evaluation of the proposed model was estimated in terms of percentage of accuracy. Figure 3 shows the three dimensional view of the different kinds of the categorized learners namely active, medium active, medium reflective, and reflective. The X, Y, Z axis represents the first three parameters described in table 4.

4.3 Results and inference

This work has been evaluated using accuracy percentage considering the total numbers of the sample population. Table 6 shows the comparative values obtained from this work with respect to the other existing algorithms for 30, 60, 90, and 120 numbers of learners. It is evident from the table that the proposed model shows an increased accuracy percentage compared to the other four algorithms, namely dead band algorithm, Bergassa algorithm, and Bayesian algorithm. This is due to the fact that the fuzzy inference engine has been used in this work which is efficient in handling the uncertain information. The accuracy of dead band algorithm proposed by Sanders & Bergasa-Suso (2010) was higher when compared to the traditional Bayesian algorithm and the algorithm proposed by Bergasa-Suso *et al* (2005). However, Sanders & Bergasa-Suso (2010) model introduced a new category called 'unknown' in his model for the learners who cannot be predicted precisely.

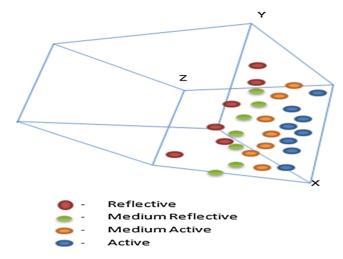


Figure 3. Three dimensional view of learners.

Table 6. Accuracy evaluation results for active/reflective dimension.

	Accuracy (%)			
	Deadband Alg			
	Fuzzy-logic based	(Sanders &	Bergasa et al Alg	Bayesian Alg
No. of users	Alg (Proposed)	Bergasa-Suso 2010)	(Bergasa-Suso et al 2005)	(Dupre & Tipler 2009)
30	59	52	48	42
60	69	64	55	47
90	84	75	65	52
120	92	81	71	57

Therefore, this work aims at resolving this 'unknown' category to be again classified into any one of the four categories namely active, medium active, medium reflective, and reflective, thereby increasing the accuracy percentage in predicting the learners based on their learning styles. Therefore, the objective of obtaining fine accuracy in the Learning Styles prediction of the uncertain learners who are learning through web environments has been achieved.

5. Conclusion and future works

In this paper, we propose a new fuzzy-logic based learning styles prediction based on e-learning of C programming language course contents. The main advantage of this proposed model is that it is efficient in handling the uncertainty in the learners' behavior through the information acquired from their profile information and online web user activities. The fuzzy inference engine used the rule base for accurately categorizing the learners even with incomplete information. However, this new work does not consider all the dimensions of Felder Silverman learning style model, but limited to the first dimension of Active/Reflective. The ongoing work aims at resolving the issues with the other dimensions of learning style model, namely sensing/intuitive, visual/verbal and sequential/global. Moreover, the proposed work was tested for a maximum of 120 online learners; however, further work will consider more participants, providing a more accurate representation of the entire population.

Appendix A

Fuzzy rules

Rule no	Fuzzy rules
1	If(mousemove is more) and (doclentime is more) and (imagedoclen is more)
	and (visitsdoc is more) then (student is reflective)
2	If(mousemove is less) and (doclentime is lesss) and (imagedoclen is less) and
	(visitsdoc is less) then (student is active)
3	If(mousemove is less) and (doclentime is less) and (imagedoclen is less) and
	(visitsdoc is more) then (student is mactive)
4	If(mousemove is less) and (doclentime is less) and (imagedoclen is more) and
_	(visitsdoc is less) then (student is mactive)
5	If(mousemove is less) and (doclentime is more) and (imagedoclen is less) and
	(visitsdoc is less) then (student is mactive)
6	If(mousemove is more) and (doclentime is less) and (imagedoclen is less) and
_	(visitsdoc is less) then (student is mactive)
7	If(mousemove is more) and (doclentime is more) and (imagedoclen is more) and
_	(visitsdoc is less) then (student is mreflective)
8	If(mousemove is more) and (doclentime is more) and (imagedoclen is less) and
0	(visitsdoc is more) then (student is mreflective)
9	If(mousemove is more) and (doclentime is less) and (imagedoclen is more) and
10	(visitsdoc is more) then (student is mreflective)
10	If(mousemove is less) and (doclentime is more) and (imagedoclen is more) and
1.1	(visitsdoc is more) then (student is mreflective)
11	If(mousemove is less) and (doclentime is less) then (student is active)
12	If(imagedoclen is more) and (visitsdoc is more) then (student is active)
13	If(mousemove is more) and (doclentime is more) then (student is reflective)
14	If (imagedoclen is more) and (visitsdoc is more) then (student is reflective)
15	If (mousemove is less) and (doclentime is more) then (student is mreflective)
16	If(mousemove is more) and (doclentime is less) then (student is rmactive)
17	If(imagedoclen is less) and (visitsdoc is more) then (student is mactive)
18	If(imagedoclen is more) and (visitsdoc is less) then (student is mreflective)
19	If(mousemove is less) and (doclentime is less) and (imagedoclen is more) and (visitsdoc is more) then (student is mreflective)
20	If(mousemove is more) and (doclentime is less) and (imagedoclen is less) and
20	(visitsdoc is more) then (student is mreflective)
21	If(mousemove is more) and (doclentime is more) and (imagedoclen is less) and
21	(visitsdoc is less) then (student is mactive)
22	If(mousemove is less) and (doclentime is more) and (imagedoclen is more) and
22	(visitsdoc is less) then (student is mactive)
23	If(mousemove is less) and (visitsdoc is less) then (student is active)
24	If(mousemove is less) and (visitsdoc is ness) then (student is active) If(mousemove is less) and (visitsdoc is more) then (student is mreflective)
25	If(mousemove is more) and (visitsdoc is liess) then (student is mactive)
26	If(mousemove is more) and (visitsdoc is more) then (student is reflective)
27	If (doclentime is less) and (imagedoclen is less) then (student is mreflective)
28	If (doclentime is more) and (imagedoclen is less) then (student is interiective)
29	If(doclentime is more) and (imagedoclen is less) then (student is macrive)
30	If(doclentime is less) and (imagedoclen is more) then (student is active)
	in a continue to teory and (integeration to more) their (student is reflective)

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