

Group Guidelines

Rate the helpfulness of each question on a 5 point rating scale (5-Very Helpful, 4-Helpful, 3-Moderately Helpful, 2-Slightly Helpful, 1- Not Helpful At all). Rating helpfulness is based on the following 5 criteria:

- Relevance: is the answer relevant to the question?
- Thoroughness: does the answer address every aspect of the question and provides examples?
- Suggestion and advice: does the answer offer a next step or points to additional resources?
- Organization and logic: is the answer structured in a logical and coherent manner?
- Use of language: is the answer clear, readable and prose and has no errors in word choice, spelling, punctuation, grammar, etc?

5 point rating scale

5-Very Helpful

- Relevance: The answer addresses the question directly and provides the information requested in the question.
- Thoroughness: The answer is complete and provides sufficient detail and/or well-chosen examples to support ideas.
- Suggestion and advice: The answer provides a next step and/or points to useful additional resources; inspires ideas and/or motivates actions.
- Organization and logic: The answer is presented in a clear and logical manner; there is good development and transition of ideas.
- Use of language: The answer is written in a clear, readable and prose manner.

Example:

Q - How much is your rent?

A - 750.00 a month 4bedroom Detroit MI. The house is old but nice. I was skeptical at first of living in Detroit but it's honestly not bad at all. The media makes it seem way worse then what it is. I was paying 1500.00 for a 3bd north of Detroit but now I am able to save for a down-payment on my own home

4-Helpful

- Relevance: The answer focuses on issues relevant to the question and provides the information requested in the question.
- Thoroughness: The answer is complete and provides some detail and/or well-chosen examples to support ideas.

- Suggestion and advice: The answer provides a next step and/or points to useful additional resources; somehow inspiring and thought-provoking.
- Organization and logic: The answer is generally well organized, connecting ideas appropriately.
- Use of language: The answer is written in a clear, readable and prose manner; has little to no errors.

Example:

Q - Who exactly messed up in the Grenfell cladding?

A - All of them. These types of huge disasters are almost always caused by a long line of mistakes, any of which would have stopped the disaster had it been caught. (Not enough detail as to what are the possible mistakes)

Q - Non-native English speakers, what's a fun sentence to directly translate to English from your language?

A - Das ist mir wurst. It means it doesn't matter/i don't care. But word per word: Das = This Ist = is Mir = to me Wurst = sausage (Not enough context as to what language this is)

3-Moderately Helpful

- Relevance: The answer provides the information requested in the question; unrelated issues are introduced and/or minor errors.
- Thoroughness: The answer includes most of the basic information but is missing slight details and/or examples.
- Suggestion and advice: Basic suggestions are presented but lack thought-provoking ideas and/or questions.
- Organization and logic: The answer is adequately well organized; needs work on connecting ideas smoothly.
- Use of language: The answer has minor errors in punctuation, grammar, and spelling but do not interfere with ideas.

Example:

Q - What was your first computer game?

A - Lemmings in like 1992.

Q - What modern medical device/medicine would you consider to be a modern "miracle"?

A - Biologics. A miracle to many with autoimmune illnesses, like myself.

2-Slightly Helpful

- Relevance: The answer touches on topics but does not provide a direct answer to the question
- Thoroughness: The answer lacks basic information and provides little details and/or examples
- Suggestion and advice: Little suggestions, if any additional resources in support of the answer.

- Organization and logic: Ideas are presented in a somewhat illogical order; ineffective to connect ideas.
- Use of language: Major problems in grammar and mechanics that frequently obscure meanings.

Example:

Q - What temperature do you leave your A/C on in the summer?

A - I don't have one. On the few days it gets really hot, I wish I did. Anything over 23C/75F is getting uncomfortable for me. (Not direct)

Q - How do you stay positive when you see many negative things?

A - Do things to make you happy (Not explicit)

1- Not Helpful at all

- Relevance of answer: The answer does not answer the question and/or is not informational at all
- Thoroughness of answer: The answer does not include any details.
- Suggestion and advice: No suggestions and/or advice are given.
- Organization and logic of answer: Main idea incorrectly placed; disconnected ideas.
- Use of language: Poor grammar and mechanics which makes it difficult to understand ideas.

Example:

Q - What is your pet's name?

A - You want what my first car was and mother's maiden name too?

Q - People who panic bought 50 gallons of gas, what's it like being the lord of Gastown?

A - What's a gallon

Q - People living in a car. What made you?

A - You silly geese, stop sleeping in your car. Just go home.

	5- Very Helpful	4- Helpful	3- Moderately	2- Slightly	1- Not Helpful At
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			Helpful	Helpful	all
Relevance	<ul style="list-style-type: none"> - addresses the question directly - provides the information requested in the question 	<ul style="list-style-type: none"> - focuses on issues relevant to the question - provides the information requested in the question. 	<ul style="list-style-type: none"> - provides the information requested in the question - unrelated issues are introduced and/or minor errors 	<ul style="list-style-type: none"> - touches on relevant topics but does not provide a direct answer 	<ul style="list-style-type: none"> - does not answer the question and/or is not informational at all
Thoroughness	<ul style="list-style-type: none"> - the answer is complete - provides sufficient detail and/or well-chosen examples to support ideas 	<ul style="list-style-type: none"> - the answer is complete - provides some detail and/or well-chosen examples to support ideas 	<ul style="list-style-type: none"> - includes most of the basic information - misses slight details and/or examples 	<ul style="list-style-type: none"> - lacks basic information - provides little details and/or examples. 	<ul style="list-style-type: none"> - no details are included
Suggestion and advice	<ul style="list-style-type: none"> - provides a next step and/or points to useful additional resources - inspires ideas and/or motivates actions 	<ul style="list-style-type: none"> - provides a next step and/or points to useful additional resources - somehow inspiring and thought-provoking 	<ul style="list-style-type: none"> - basic suggestions are presented - lack thought-provoking ideas and/or questions 	<ul style="list-style-type: none"> - little suggestions, if any additional resources in support of the answer 	<ul style="list-style-type: none"> - no suggestions and/or advice are given
Organization and logic	<ul style="list-style-type: none"> - presented in a clear and logical manner - good development and transition of ideas 	<ul style="list-style-type: none"> - generally well organized - connecting ideas appropriately 	<ul style="list-style-type: none"> - adequately well organized - needs work on connecting ideas smoothly 	<ul style="list-style-type: none"> - ideas are presented in a somewhat illogical order - ineffective to connect ideas. 	<ul style="list-style-type: none"> - main idea incorrectly placed - disconnected ideas
Use of language	<ul style="list-style-type: none"> - written in a clear, readable and prose manner 	<ul style="list-style-type: none"> - written in a clear, readable and prose manner - has little minor errors 	<ul style="list-style-type: none"> - has minor errors in punctuation, grammar, and spelling - does not interfere with ideas 	<ul style="list-style-type: none"> - Major problems in grammar and mechanics - frequently obscure meanings 	<ul style="list-style-type: none"> - Poor grammar and mechanics - difficult to understand ideas

Table 1: 5 points rating scale