



# PEPSI SPIRE™ 3.0 | Cleaning and Maintenance

SUBWAY®

## DAILY CLEANING

Equipment needed for the cleaning process:

- Bucket/Pitcher
- Soft cloth or paper towels
- Safety goggles and disposable gloves

The recommended cleaning solution/sanitizer for the nozzle, diffuser and drain is:

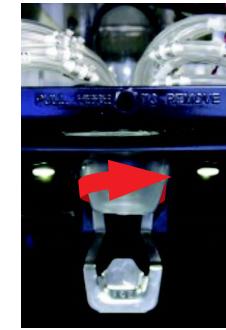
- Sanitizer that provides 100 PPM of available chlorine when mixed with warm water from 110 - 120°F (45 - 50°C)



### Clean Screen

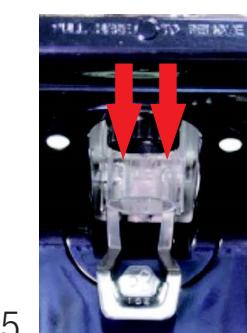
1. Clean the Spire screen with screen cleaner and a soft towel.

**! See reverse side  
“CLEAN SCREEN” to disable  
the unit from pouring while wiping.**



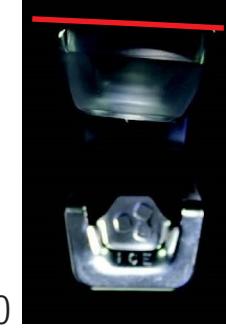
### Clean Spire Unit

2. Clean the exterior of Spire unit with a damp non-abrasive cloth or towel.
3. Remove the cup holder assembly and clean with warm soapy water, rinse, sanitize, and allow to air dry.



### Clean Nozzle and Diffuser

4. Remove nozzle by rotating the back to the right and turn clockwise towards you.
5. Remove the diffuser with seal by pulling straight down.
6. Soak both in a sanitizing solution for 2 minutes, rinse and allow to air dry.



### Clean Drain

7. Pour warm soapy water and any remaining sanitizing solution down the Spire drain to keep the drain clean and functional.

### Reinstall Nozzle and Diffuser

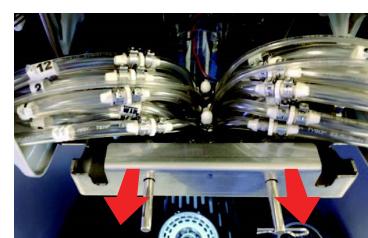
8. With white silicone seal facing up, rotate the diffuser until the notches align to the post. Push straight up.
9. Point the nozzle thumb tab to the right. Gently push up while rotating the tab to the back and turn counter clockwise.
10. After installation validate the nozzle is straight. If slightly crooked or experience cross-contamination (determined if water has dark syrup in it) while pouring, reinstall.

## MONTHLY CLEANING

See cleaning supplies and cleaning solution above.

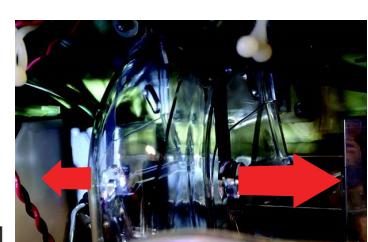
### Preparation

1. Open door and remove nozzle and diffuser.
2. Slide the nozzle plate assembly forward.



### Remove and Clean Chute

3. Remove the ice chute cover by releasing the connection tabs. Pry the right side to release the right side connection tab.
4. While holding the right side so the right side does not reconnect, pry the left side out to release the left side connection tab. Use care not to pull any wire harnesses while removing the front half of the chute.
5. Clean the removable and non-removable portion of the chute with brush and sanitizer, rinse and allow to air dry.



### Reassemble the Ice Chute

6. Place chute in position.
7. Push the chute cover until the connection tabs snap together.
8. Slide nozzle plate assembly back.
9. Reinstall diffuser and nozzle.



For service and repair call Pepsi Equipment Service:  
Canada: 1-800-387-6683



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## MANAGER SERVICE USER INTERFACE & FUNCTIONS

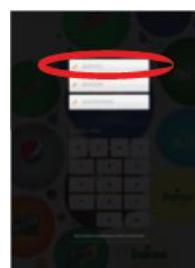
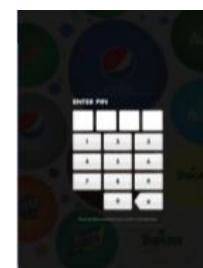
Log into the Manager Service User Interface:

- Starting at the bottom left corner of the screen, swipe a "P" in one motion and repeat.  
After two successful P-swipes, a pin pad will appear.
- Enter Pin code and press OK: Store Manager Pin #2345 Crew Member Pin #3456
- Press "Service UI" to enter the service screen.



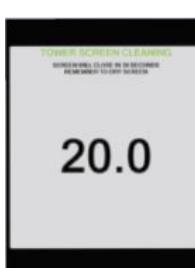
### Screen Clean

- Press "Screen Cleaning" button to enable a 30 second count down clock to allow wiping the screen without activating the valves.



### Turn Off Display

- Press "Turn Off Display" and confirm to turn off the video signal to the display screen. Simply touch the screen to restore video to the screen.  
*To be used if one does not want video loop playing overnight when not in use.*



### Lock Dispense

It is possible to set a brand or flavor shot out of stock so customers are unable to pour. Log in the Service UI and press the brand or flavor shot icon you wish to set as out of stock.

- Press "Lock Dispense" and confirm. (reverse steps to place product back in stock)



### Shut Down

- Press "Shut Down/Reboot" to initiate a software shut down. Always attempt to shut down the software before unplugging the unit or damage to the computer may occur.



### Exit to Consumer UI

- After performing Manager Service UI functions, press the "Exit to Consumer UI".



## RESTARTING AND REBOOTING PEPSI SPIRE™

### Open the Spire Door

- Pull on the right side of the door and swing to the left.



### Rebooting the Unit/Computer

It is recommended to reboot the computer anytime experiencing erratic video, erratic pouring or other software issues.

- Use the "Shut Down" procedure via the Manager Service User Interface (Step 7 above) to initiate a computer shut down
- If unable to log into the unit. Open the door and find the computer on/off button. When powered on, the button will illuminate with a blue light. Press and immediately depress the power button to initiate a software shut down.
- The screen will change to blue and show a "shutting down" message. If after 20 seconds the blue "Shutting Down" screen does not initiate, press and hold the computer power button for 6 seconds until power to the computer is cut. Always attempt to shut down the computer using step 2 or a shut down from the Manager Interface prior to cutting power to the computer.
- Unplug the ebox (power supply) below the counter from the outlet for 60 seconds. Plug the ebox in. Press the computer power button to boot.



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