

Finding implicitly related items based on semantic similarities and metadata in a non-hierarchical network of documents

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# Abstract

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# 1 Introduction

This report describes the results of the Second Year's project for the Perceptum team. The project focused on creating a document link recommender system to the Starfish website.

Starfish, one of the products of Perceptum, is a website that aims to share knowledge about the education domain by means of a connected graph. People from all around the world should get access to this knowledge graph in a simple, personalized manner. The nodes in this graph are documents and they are connected with links. These documents can be of all sorts of types e.g. a good practice, information, a question. Each document has a set of tags associated with it, which describe the different aspects of educational innovation. Starfish is community-driven: both the content of the documents as the links between documents are determined by the users of Starfish. The drawback of a community-driven knowledge graph is that not all the users have complete knowledge the entire document base. Therefore, many links will not be made because the users are unaware of the documents that they could link to. A possible solution could be to make use of administrators, which can devote more time in getting to know all the documents. However, that approach has two main drawbacks. First of all, this would mean that some central authority determines whether or not two documents should be linked. This is not in line with the idea of a community-driven knowledge base. Secondly, if the knowledge base grows even further, it becomes impossible for an administrator to keep track of all documents. Imagine one person having to link all pages on Wikipedia - an impossible job.

In order to overcome the problem of linking documents in a large knowledge base, this process should be automated. This project focuses on the automatization of connecting documents within Starfish. Though ideally these connections should be made completely automatic, a first step would be to create a recommendation system. When a user adds a new document, he or she can choose from a list of proposed documents the documents he or she deems relevant. This means that the recommender system does not have to work perfect, but should work reasonably well enough. Defining 'well enough', however, is also a part of this project. Thus, the product vision of the system can be described by the following:

# **Product vision:**

For Starfish users

who search for and edit knowledge in starfish

the starfish document linkeris a starfish core system additionthat finds related documents

unlike moderated or individual linking

our product uses algorithms and data to suggest document links

Within the time span of this project multiple ways of recommending links between documents have been explored. The results of these explorations will be discussed in this report.

# 2 Domain

The Starfish website aims to be a platform for educators where educational innovations and projects can be shared. Because many teachers have different vocabulary and diverse questions, a strict hierarchical structure of the shared content becomes a problem. Starfish tries to overcome

this by structuring it's knowledge base in a non-hierarchical manner. There are sub communities within Starfish which gives learners the opportunity to share knowledge that is specific to their faculty or institution.

The knowledge base itself consists of one big set of entities. These entities are called documents. Currently, the Starfish knowledge graph contains 240 documents. These documents can be of a variance of types. Each document in this graph is of one of the following types: Information, Glossary, Question, Good Practice, Project, Person or Event. Documents have an author, title, text, tags and links. The Person type is an exception on that and has a name-field instead of title and a about-field instead of text. Some document types have different optional fields like 'headline' for good practices and projects. The graph is structured by directional links between documents. On average a document x outgoing links, and x incoming links.

Each document in the knowledge base has a set of tags assigned to it, based on the different aspects of educational innovation the document covers. On average a document has x tags. Glossaries are special types of documents, as they are description for tags. This means that it is unnecessary for the link recommendation system to return Glossaries, since a glossary could better be 'linked' via assigning a tag. Because different groups use alternative names to describe concepts, tags can be aliases of each other. For this project, aliased tags are regarded as one single tag. Of the 210 tags the current system contains, x unique tag concepts can be distinguished of which x% have a glossary.

These numbers and properties of the system give some insight into the current state of the dataset and possible solutions. The major part of Starfish data is text-based, so semantical document analysis could be performed with standard text processing techniques. The tags of documents could also give insight into the semantics of the documents. Additionally, the links that are currently in Starfish can be used as guidelines on when documents should be linked and when not. Though Starfish aims to be user-driven, it is unfeasible to make the linking user driven with the current dataset. Such an approach could focus on a reinforcement learning system, that learns of the the opinion of users by means of a voting procedure. However, the data needed for this is simply not available.

# 3 Theory

In solving the linking problem, one must find a way to compare different documents based on their linkability with a newly added documents. Computationally, this can be done by creating document descriptors – vectors that the describe the features of a document in some way. Given the Starfish domain, this can be done in a tag-based and text-based approach towards creating document descriptors. This section will elaborate the background of the descriptor-based approach.

# 3.1 Text-based descriptors: bag of words and TF-IDF

One way of capturing the semantic similarity of two text document is by comparing the TF-IDF values of their contents. If two documents cover the same subject(s), they are likely to contain similar keywords. To capture this similarity, the documents can be transformed into a list of all words that are present within that text. This is called a bag-of-words representation. Instead of counting the frequency of each word within a document, the more sophisticated Term Frequency-Inversed Document Frequency value can be used. TF-IDF is a statistic that reflects the importance of a word in a document within a corpus and can be calculated as follows:

$$tf(t, d) = 0.5 + \frac{0.5 \times f(t, d)}{\max\{f(w, d) : w \in d\}}$$
(1)

$$\operatorname{idf}(t,D) = \log \frac{N}{|\{d \in D : t \in d\}|} \tag{2}$$

$$tfidf(t, d, D) = tf(t, d) \times idf(t, D)$$
(3)

The TF-IDF induces a trade off between the term frequency, the number of times a word appears in a document, and the inverse document frequency, the inverse of how often a word is used in the entire corpus. Words such as 'and', 'or', and 'of' will have a high term frequency within a document. However, their inverse document frequency will be very low, since they occur very often within the entire corpus. Infrequent used words such as Starfish are less likely to occur within a corpus, so if they do occur often within one particular document the TF-IDF value will be high.

# 3.2 K-Nearest Neighbor

After creating the document descriptors as described in the previous section all document lay in a specific vector space. For each of this vectors we can compute a distance using a specific distance measure. The K-Nearest Neighbor algorithms selects the K document descriptors that have the lowest distance. In other words the K vectors that are most similar in the given vector space. See algorithm 1 for pseudocode of the K-Nearest Neighbir algorithm.

# Algorithm 1 K-Nearest Neighbor

#### 3.2.1 Distance Metric

As discussed before the K-Nearest Neighbor algorithm uses a distance metric to compute the distance between two document descriptors in a given vector space. A distance metric or simply called the distance is a function d that maps two documents descriptors X and Y to the real numbers (4).

$$d: X \times Y \mapsto \mathbb{R} \tag{4}$$

This function d at least satisfies the following conditions for the documents X, Y and Z.

- 1.  $d(X, Y) \ge 0$
- 2. d(X, Y) = 0 if and only if X = Y
- 3. d(X, Y) = d(Y, X)
- 4.  $d(X, Z) \leq d(X, Y) + d(Y, Z)$

A set of distance metrics is discussed in the following paragraphs. Each are discussed for a documents with documents descriptor  $q = [q_1, q_2, \dots, q_n]^T$  and  $p = [p_1, p_2, \dots p_n]^T$ .

**Euclidean distance** The euclidean distance metric is a generalization of the pythagorean metric to higher dimensions. The euclidean distance is the ruler distance or in other words the distance between the two heads of each vector.

$$\begin{split} d_{\mathrm{euclid}}(q,p) &= \sqrt{(q_1 - p_1)^2 + (q_2 - p_2)^2 + \dots + (q_n - p_n)^2} \\ &= \sqrt{\sum_{i=1}^n (q_i - p_i)^2} \\ &= \sqrt{(q - p) \cdot (q - p)} \\ &= \|q - p\| \end{split}$$

This shows that the euclidean distance is the norm of the vector p-q or q-p (as d(q,p)=d(p,q)). This makes sense as the euclidean distance is the distance between the two vectors. An illustration of this is given in figure 1

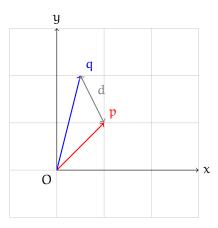


Figure 1: The euclidean distance d between two document descriptors p and q.

Cosine distance The cosine distance measures the cosine of the angle  $\phi$  between two document descriptors. The intuition of this metric is that a document 'word<sub>1</sub> word<sub>2</sub>' and 'word<sub>1</sub> word<sub>1</sub> word<sub>2</sub> word<sub>2</sub>' probably are very similar as only the word frequencies differ. However, the euclidean distance does compute a distance > 0. The cosine distance computes the angle between two documents. This is shown visualy in figure 2. In this example the descriptors would point in the exact same direction only the second descriptor is longer. This results in a cosine of zero, which means an exact match. The values in the vectors will never take a value < 0 because a word can not occur less then zero times. Because of this the values of the cosine of the angle between two descriptors will range between 0 and 1. Where 0 means no match at all and 1 is an exact match. Therefore the cosine distance is defined as:

$$d_{\cos}(q, p) = |\cos(\varphi) - 1|$$

where  $\varphi$  is the angle between q and p. Given that  $q \cdot p = ||q|| ||p|| \cos(\varphi)$  we can easily compute the  $\cos(\varphi)$ . This results in the definition of the cosine distance metric in equation 5. It is very efficient to compute the cosine distance on sparse vectors as only the non-zero values are important for the computation.

$$d_{\cos}(q, p) = \left| \frac{q \cdot p}{\|q\| \|p\|} - 1 \right| \tag{5}$$

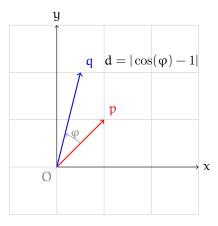


Figure 2: The cosine distance d between two document descriptors p and q.

**Bhattacharyya distance** The feature vectors used to represent documents can also be seen as unordered histrograms. A way to compare histrograms is the Bhattacharyya distance metric. The Bhattacharyya metric is used to compute the similarity of two discrete or continuous probability distributions. The metric ranges from 0 tot 1 where 0 is a perfect match. The Bhattacharyya distance metric is defined as:

$$d_{B}(q,p) = \sqrt{1 - \frac{1}{\sqrt{\overline{q}\,\overline{p}n^{2}}} \sum_{i=1}^{n} \sqrt{q_{i}p_{i}}}$$
 (6)

where  $\overline{q} = \frac{1}{n} \sum_{j=1}^{n} q_j$  and n the number of elements in each of the vectors.

**Intersection** Another histogram similarity metric is the histogram intersection. The histogram intersection (Swain and Ballard, 1991) was originally introduced in the computer vision field and is defined in as shown in equation 7

$$d_{\mathrm{int}}(q,p) = \sum_{i=1}^{n} \min(q_i, p_i) \tag{7}$$

In the computer vision domain this results in the number of pixels that have the same color. For the document descriptors used in this case this comes down to the weights the two documents have in common. In other words when two documents that have high weights for the same words the total will be higher then when two documents have hight weights for different words. This measure does not satisfy the four conditions for a distance metric, however it may still be useful in the document similarity domain.

Sample Correlation Coefficient Finally a method often used to compute the similarity between histograms is the correlation. Correlletation measures the dependence between two sample sets. Pearson's correlation when applied to a sample is defined as:

$$d_{corr}(q,p) = \frac{\sum_{i=1}^{n} (q_i - \overline{q})(p_i - \overline{p})}{\sqrt{\sum_{i=1}^{n} (q_i - \overline{q})^2} \sqrt{\sum_{i=1}^{n} (p_i - \overline{p})}}$$

$$= \frac{(q - \overline{q}) \cdot (p - \overline{p})}{\|q - \overline{q}\| \|p - \overline{p}\|}$$
(9)

$$= \frac{(\mathbf{q} - \overline{\mathbf{q}}) \cdot (\mathbf{p} - \overline{\mathbf{p}})}{\|\mathbf{q} - \overline{\mathbf{q}}\| \|\mathbf{p} - \overline{\mathbf{p}}\|} \tag{9}$$

$$= \mathbf{d}_{\cos}(\mathbf{q} - \overline{\mathbf{q}}, \mathbf{p} - \overline{\mathbf{p}}) \tag{10}$$

As shown above the pearson correlation is the cosine distance when the documents descriptors are first converted to have mean zero. This means that the pearson correlation is, like the cosine distance, scale invariant. However, unlike the cosine distance the pearson correlation is also shift invariant. This means that when a scalar is added to all elements of the documents descriptor the correlation is still the same.

$$d_{\mathrm{cor}}(\mathfrak{p},\mathfrak{q})=d_{\mathrm{cor}}(\mathfrak{p},\mathfrak{q}\times 2+3)$$

#### Product overview 4

The product created in this project is a python program takes a set of documents and a new document and returns the subset of documents that should be linked with the new document. For this, a descriptor-based approach was used, which consists of three steps. Firstly, each of the documents is transformed into a descriptor. Secondly, a ranking is made of all documents based on the similarity of the document descriptors and the descriptor of the new added document. This was done using the Nearest Neighbor algorithm with several distance metrics. Lastly, an algorithm chooses the proper amount of proposed links that must be returned.

```
python documentlinker.py -vectorizer <vectorizername>
```

- -distance <distance metric>
- -bayes <true/false>
- -threshold < 0..1 >

We will now discuss each of these parameters, since these will give more insight into the approach that was chosen to solve the problem. For the performance of the different parameters we refer to the experiment section.

#### 4.1 Vectorizer

The first step is to create document descriptors, which is done by algorithms that we call *vectorizers*. Two main paths have been explored: transformation based on text and transformation based on tags.

#### 4.1.1 Text-based transformation

**Textvectorizer** The text-based vectorizers use the textual content of the documents and are therefore generally applicable to knowledge bases that contain text-based documents. The textual content is first transformed into a bag of words. Then, based on all the documents in the knowledge base, the *TF-IDF* value is calculated for each of the words in the bag of words.

Weighted\_textvectorizer The weighted textvectorizer is implemented as an extension of the textvectorizer. First, all descriptors of the documents are calculated similarly as in the textvectorizer. Then each document descriptor is increased with the sum of the descriptors of the document it is linked to itself, decreased by some weight. This captures the idea that if a new document resembles some of the documents that are linked to one particular document, it is more likely to be linked to this particular document.

#### 4.1.2 Tag-based transformations

Simple\_tag\_similarity The tag-based transformations are more StarFish specific, since they make use of the tags that are assigned to the documents. A tag is a keyword that describes a topic/term that is important for that document. For example, 'Online Support and Online Assessment for Teaching and Learning Chemistry' is tagged with 'chemistry', 'e-learning' and 'assessment'. The simple tag similarity vectorizer creates a vector where each value indicates whether or not one particular tag is assigned to the document.

Tag\_smoothing The tag smoothing vectorizer uses the co-occurence of tags in estimating document similarity. Even though tags might not co-occur on any document in the data set, they can still provide information about each other. For example, the dataset exists of documents with associated tags like  $\{\{t_1, t_2\}, \{t_1, t_3\}\}$ . From the co-occurence it does not follow that  $t_2$  and  $t_3$  are related, however by transitivity with  $t_1$  we want to create a small implicit link between  $t_2$  and  $t_3$ . The tag smoothing method does this based on work from Zhou et al. (2011).

Glossaries\_of\_tags Another way of capturing tag similarity is by using tag Glossaries. They can be used by applying a text-based transformation on the glossaries to indicate the similarity between tags. Thus, glossaries\_of\_tags can be seen as a hybrid form of the tag and text-based approaches, where the glossary of a tag is turned into a TF-IDF bag of words. The document descriptor consists of the sum of vectors of each of its tags.

Weighted\_tag\_vectorizer This is an extension of glossaries of tags. In the original glossaries of tags, it is assumed all tags contribute the same amount of information to a document's links. In practice some tags provide more information than others. If a certain tag is on nearly all documents in the dataset, it does not provide a lot of insight into linking new documents. In contrast a tag which is only attached to a small subset of documents is much more informative. The weighted tag vectorizer creates descriptors by summing the tag vectors with a weight based on the frequency of that tag in the dataset.

# 4.2 Distance

A ranking is created using the Nearest Neighbor algorithm that sorts the document descriptors based on their distances with the newly added document. The following five distance metrics were implemented:

- Eucledian
- Cosine
- Bhattacharyya
- Correlation
- Intersection

The cosine distance is the default value, since that one seems to perform the best on the Starfish knowledge graph.

# 4.3 StarFish specific adaptations: Bayesian weighting

Both the tag-based and text-based approaches uses some kind of 'semantic similarity' - the similarity of tags or text. However, except for the weighted text vectorizers, no information about possible links is used. For example, the text on a person's profile might be similar to other persons, but within Starfish a person is almost never linked to another person. In the Bayesian weighted vectorizer this is captured by weighting the vectors with the probability that two documents are linked together given their tags:

$$P(D_{\mathfrak{a}} \to D_{\mathfrak{b}}|t)$$

Thus, the weight of a tag within a vector is equal to the chance that given this particular vector, a document of type a (the type of the newly added document) and a document of type b (equal to the type of proposed link) are linked. The inverse of this probability is multiplied with the distances that come from Nearest Neigbor in order to enlarge the distance of proposed links that are unlikely given the Starfish knowledge base.

Rewrite section to show steps and computations

# 4.4 Threshold value

The next step in the pipeline is to determine how many of the nearest neighbours should be returned. Depending on the application of the Starfish document linker, the desired number might vary. If one wants to immediately link the results, the certainty for relatedness should be high. If the links are presented to a user which can approve or reject them, the relatedness may be lower. Currently, this is configurable by setting the threshold parameter between 0 and 1. Zero will only return the closest document, 1 will return almost all. After exploration of the dataset the default value is 0.3, which roughly returns the same amount of links which is currently average for Starfish.

#### 4.5 Results

There are two ways in which the results of the document linker are reported: a JSON file and a textual performance report. The document linker saves the results for a given knowledge base to a file called '[vectorizer]\_[distance metric].json'. The proposed links can be viewed by opening view.html from a browser and selecting the preferred json file. If the file is opened it displays a list of all the documents. Clicking on the 'content' button shows the title, text (or headline and about section in the case of Persons) of the document. Clicking on the 'links' button shows a list of titles of other documents. The grey ones indicate False Negatives: correct links that were not recalled. The green ones are correct proposed links, the red ones incorrect proposed links. The content of these documents can also be viewed.

# 5 Method

# 5.1 Data preprocessing

Starfish text content is serialized as HTML, a format which is not suitable for calculating semantical similarity. Before processing, the data is sanitized by removing HTML tags and entities and convert unicode characters to their closest ASCII representation.

Maybe something about creating the folds by removing some of the documents?

# 5.2 Text descriptors

#### 5.2.1 Textvectorizer

The first set of vectorizers focuses on the texts of the documents. The *textvectorizer* is a very generic approach that can be used on any corpus of textual documents. In the Starfish context, we define 'content' as the title and text-fields of a document. The only exception on this are Persons, of which we will use the name and about-fields.

The textvectorizer first transforms the set of documents into a bag of words and calculates the TF-IDF values for all words. This was done using the TFIDFVectorizer of scikitlearn (Pedregosa et al., 2011). Though the TF-IDF values of words that are used very often should be low, common words such as 'and', 'or' and 'of' are still present in the vectors. This could be caused by the different types of documents. For example, a Question often structured in a less complex way than a Project description. To prevent this from happening, the English stopword list that comes standard with scikit learn was used to remove these words from the document descriptors.

#### 5.2.2 Weighted textvectorizer

The weighted text vectorizer is an extension of the textvectorizer that takes into account the links of the proposed documents. The vectors of the links of a document are added with some weight to the vectors of the documents themselves. Intuitively, this would add semantic information about a document based on it's links. For example, a Person is likely to write other documents about his or her subjects of expertise. Knowing not only the biography of a Person, but also the content he or she has added to Starfish, gives a more complete image of what documents could be related to that Person.

The vectors of links of a document are added in a recursive way, where documents that are linked directly have a higher weight than documents that are linked transitively. The algorithm is displayed in figure xx.

# 5.3 Tag descriptors

# 5.3.1 Simple tag vectorizer

The tag-based approach is more Starfish specific than the text-based approach, since it depends on the tags that are available in Starfish. The tags on Starfish are added by the users themselves, so offer a human-based vision on what a document is really about. The simple tag vectorizer is a very straight forward implementation of the idea of using tags. The vectors of this transformation consist of a binary list that tells whether or not a tag is attached to the document.

### 5.3.2 Tag smoothing

The tag smoothing vectorizers creates descriptors based on the tag set of a document. A tag co-occurs with other tags in a document, we assume documents with similar tags should be linked in Starfish. Let the frequency of occurrence with other tags across the dataset will form a vector for each tag. The descriptor for a document is then created by combining the occurrence vectors for all the document's tags. Now documents with tags that occur together will be seen as similar.

There are two reasons why one would like to smooth the tag co-occurences. Firstly, a problem for this is that tags must occur together before the algorithms works properly. The Starfish dataset contains a lot of tags that only occur with a small frequency, which means the tag occurrence vector will contain many zeros. This makes the algorithm perform bad with little data. Secondly, two tags can describe the same concept and be connected to that concept through a common co-occurence with another tag. Whilst they describe the same concept and are connected to that, they are not directly linked together. Therefore it seems feasible to perform some sort of smoothing on the co-occurences of tags.

Zhou et al. (2011) proposed a method to cluster web documents based on tag set similarity. This is based on a similarity between two tags as a relation between the frequency these tags occur separate and together, as described in equation 8. To smooth these similarities between tags, a tag similarity matrix  $\mathcal C$  is constructed. Each entry  $c_{i,j}$  in this matrix can be viewed as the angle  $\theta_{i,j}$  between two unknown vectors  $v_i$  and  $v_j$ . These vectors cover both explicit similarity and implicit similarity (Park et al., 2010). This transfers the problem to find a set of linearly independent vectors  $\{v_1, v_2, \ldots, v_n\}$  for which for all  $v_i \cdot v_j = \cos(\theta_{i,j})$ . One must find a matrix  $\mathcal V$  for which  $V^TV = C$ . This can be done by orthogonal triangularization on  $\mathcal C$  for which Zhou et al. introduces a modified Cholesky transform.

$$s_{i,j} = \frac{f_{i,j}}{f_i + f_j - f_{i,j}} \tag{11}$$

#### 5.3.3 Glossaries of tags

The glossaries of tags approach is also based on the intuition that certain tags cover overlapping concepts. Just like the simple tag vectorizer the glossaries of tags approach exploits this intuition. In the Starfish system a tag is expected to have a glossary; a short English description of the concept of a tag. These glossaries contain terms and words that are descriptive for the tag. The glossary of tags vectorizer aims to use these terms to create a document descriptor based on the tags associated with a document. In other words the set of

First for each tag a tag descriptor  $t_i$  is created. This tag descriptor is a TF-IDF bag of words vector created from the glossaries of each tag. These descriptors form the basis for the document descriptors. For each document a document descriptor  $d_i$  is created by summing the tag descriptors of the associated tags.

$$d_{i} = \sum_{j \in T(d_{i})} t_{j} \tag{12}$$

where  $T(d_i)$  is the set of tag indices associated with document  $d_i$ . This way a document descriptor is created based on a semantic representation of the tags associated with the document.

# 5.3.4 Weighted tag vectorizer

The weighted tag vectorizer is similar to the glossaries of tags vectorizer discussed in the previous section. However instead of just summing the tag descriptors an weight is used to scale the tag

descriptor. This way tags that are associated with a lot of documents don't contribute as much to the document descriptor as tags that are only associated with a few documents. The weight  $w_t$  for each tag descriptor t is based on the number of documents that the tag is associated with.  $w_t$  is defined as follows

$$w_{t_i} = 1 - \frac{\text{Number of documents associated with } t_i}{\text{Total number of documents}}$$
 (13)

With this weight the weighted tag document descriptor  $d_i$  can be computed in the following way:

$$d_{i} = \sum_{j \in T(d_{i})} w_{t_{j}} t_{j} \tag{14}$$

This vectorizer first gives extra importance to descriptive words in each of the tag descriptors by using the TF-IDF bag of words. After this more importance is given to tags that are more descriptive using the weights. This results in a document descriptor that has high weights for words that are descriptive for tags that are descriptive for the document.

# 5.4 Bayesian weighting

Up to this point only the semantic similarity of documents has been taken into account.

#### 5.5 Thresholds

After creating the descriptors for a document and finding a new document's nearest neighbors, a subpart of those links needs to be returned by the linker application. An average document in Starfish has x links. To create a dynamic threshold which returns similar a similar amount of documents, a document from the Starfish data is extracted and then to re-inserted to test the number of links the system returns to the number of links the document had in the original system. Figure 3 shows the distribution of outgoing links in the current network.

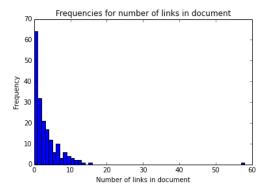


Figure 3: The frequency of outgoing links in Starfish documents

In figure 4, the distances for nearby documents the system recommends can be viewed. On the horizontal axis, the documents are shown in sorted order. The vertical axis displays the cosine distance for that document has from the new document. The patterns for all vectorizers seem very noisy, especially for documents that had very little links in the original document. The documents which had more links in the original dataset seem to be less scattered and more plausible to fit to a line.

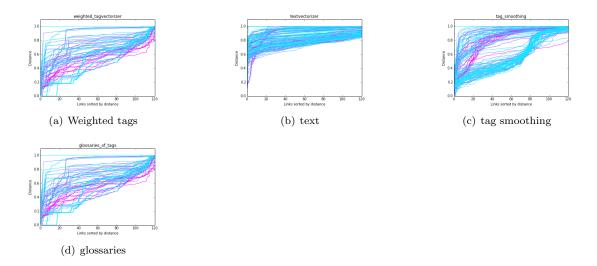


Figure 4: The blue purple gradient represents documents with 0 links (blue) to ¿10 links (purple)

The the threshold should depend on multiple factors which mostly depend on the setting in which the document linker will be used. Two major factors determine how the threshold should work.

- 1. The degree of certainty we expect from the returned documents.
- 2. The maximum number of documents that should be returned for a specific application.

If the system is used to directly create the links into the Starfish system, the first aspect is very important. Only documents with a very high degree of linking certainty should then be returned, the amount should be based on the contents of the current system. If the system will be used to create recommendations which a user must accept or reject, the first aspect becomes less important and the system should return an amount of links which can quickly be reviewed by users. To ensure the flexibility for choice of algorithm and integration of the application, the threshold algorithm will contain a configurable parameter.

When adding a document to Starfish, it is assumed that there is always at least one related document. Based on the distance of the nearest neighbor for the new document, the index of a and the configurable parameter, the threshold is defined as in equation ??. In this equation,  $\alpha$  is the configurable parameter, m is the number of documents returned by the nearest neighbor algorithm,  $d_0$  is the distance to the closest document,  $\frac{m-n}{m}$  is a factor that ensures the maximum allowed distance decreases for documents ranked further away. This is based on the differences between two nearest neighbors which are visualized in figure ??. The distances have a long tail form: the distances between the nearest neighbors is relatively large for the closest documents and smaller between the documents further away.

$$t_n = \alpha (1 - d_0) \frac{m - n}{m} \tag{15}$$

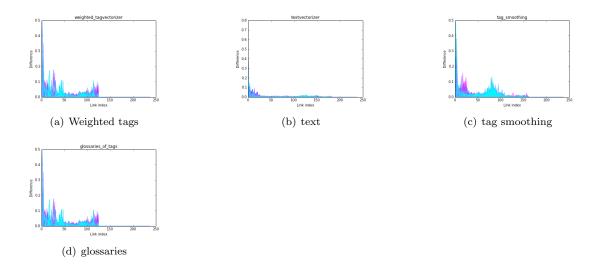


Figure 5: Distance between two nearest neighbors

# 6 Experiments

# 6.1 Evaluation metrics

In order to evalute the performance of the different algorithms, three different metrics were used. For each of these methods we hold on to the closed world assumption that if a link is not present within the given data set, it should not be a link.

#### 6.1.1 Precision and recall

Precision and recall can be calculated when the complete system pipeline is used. Precision reflects the fraction of relevant documents from all proposed documents and can thus be calculated as follows:

$$\operatorname{precision} = \frac{\mid \operatorname{relevant\ documents} \cap \operatorname{retrieved\ documents} \mid}{\mid \operatorname{retrieved\ documents} \mid}$$

Recall represents the fraction of relevant documents of all originally linked documents and can be calculated as follows:

$$\operatorname{recall} = \frac{\mid \operatorname{relevant\ documents} \cap \operatorname{retrieved\ documents} \mid}{\mid \operatorname{relevant\ documents} \mid}$$

The precision and recall can be unraveled into precision and recall per document type to give more insight into the performance of the algorithms with regards to different document types.

#### 6.1.2 K-links

The k-links metric is used to evaluate the algorithms, without being influenced by the threshold for the number of proposed links. For a document with a given number of correct links, it proposes

the same amount of links that the document is known to have. This evaluation metric thus makes the assumption that the algorithm knows in advance how many links should be returned. By doing so, the recall and precision are equivalent since the number of relevant and retrieved document is the same. It prevents the precision of being too optimistic, which would be the case if the fixed number would be lower than the actual amount of links. It also prevents the recall for being too optimistic in the cases that the actual amount of links is lower than the fixed number of proposed links.

The disadvantage of the k-links metric is of course that it does not take into account the certainty the algorithm has due to the distances. For example, it could be that the distance of the first two ranked documents is very small, but the distance of the third is very large. If the original document has 10 links, the system is forced to additionally return the nine documents, even though these are likely to be wrong because they have a relatively big distance.

# 6.2 Text-based descriptors

Table 1 shows the k-link values of all vectorizers, including those of the textvectorizer and the weighted-text vectorizer. The best performance of the textvectorizers is obtained by the cosine distance.

The cosine distance metric gives the best results for the text vectorisers. On average, 19.49% and 19.59% percent of the number of proposed links respectively are correct. The weighted text vectorizer performs a bit better, which is mainly due to an improvement in performance on information and questions.

Both textvectorizers have a low percentage correct with regards to proposing links for Persons. A further analysis shows that 76.36% (not weighted) and 69.09% (weighted) of the links for Persons are towards other Persons (see appendix X). However, within the Starfish network such links almost never occur (see table 5 for the distribution of document types within Starfish). This could explain the low performance on persons.

Overall, both textvectorizers are slow in performance even though the corpus is small. Additionally, the the bag-of-words approach imposes a few limitations on the document linker. Firstly, it performs bad when different languages are used. Figure x shows the differences of vectors of three texts when an English document is combined with an English proposed document and a Dutch proposed document. In the case of two different languages, there are less words that the two documents have in common. If important keywords entail word such as 'clickers' versus 'stemsysteem', there is no way of relating the two documents. Secondly, the current StarFish network consists of mainly textual content. However, in the future this is likely to be extended with images, videos and other non-textual content. These sources should then somehow be converted to text.

# 6.3 Tag-based descriptors

#### 6.3.1 Simple tag similarity vectorizer

The performance of the simple tag similarity vectorizer, as shown in table 1 together with the other tag vectorizers, is about 26% precision when measuring k-link. The unraveling per document type shows that Question documents and Person documents perform the least. This can be explained by the fact that half of both Questions and Persons have zero tags. Obviously, the simple tag vectorizer cannot deal with such documents. In fact, almost all other Questions have only one tag. Since the simple tag vectorizer compares vectors, it wil prefer documents that also have only that particular tag, which makes it sensitive to attaching Questions to Questions. Something similar seems to happen with Persons, of which 50.91% of the connections are with other Persons.

CORRELATION	Inf.	Question	Good Pr.	Project	Person	Event	Average
Textvectorizer	20.93	34.12	30.36	24.85	7.09	21.43	18.82
Weighted text	20.36	39.56	30.36	16.04	7.09	21.43	19.02
Simple tag	53.02	16.67	46.53	49.96	26.15	33.73	35.31
Tag smoothing	51.23	21.93	21.43	41.04	23.59	42.06	33.82
Glossaries of tags	15.03	15.35	32.14	25.73	7.95	35.71	14.52
Weighted tag	0	0	0	0	0	0	0
			ı		ı	ı	
COSINE	Inf.	Question	Good Pr.	Project	Person	Event	Average
Textvectorizer	20.49	40.70	30.36	25.42	5.81	21.43	19.49
Weighted text	21.67	44.82	30.36	16.04	5.81	21.43	19.90
Simple tag	21.21	16.67	69.64	37.81	17.53	46.83	22.80
Tag smoothing	20.58	21.93	44.64	31.04	13.59	46.83	20.69
Glossaries of tags	18.68	16.67	48.21	31.46	10.51	40.48	18.02
Weighted tag	0	0	0	0	0	0	0
_		1	1	ı	1	1	1
INTERSECTION	Inf.	Question	Good Pr.	Project	Person	Event	Average
Textvectorizer	4.16	3.51	10.71	19.06	0	24.21	4.45
Weighted text	4.15	3.51	10.71	19.1	0.00	24.21	4.45
Simple tag	4.15	3.51	10.71	19.1	0.00	24.21	4.45
Tag smoothing	4.15	3.51	10.71	19.1	0.00	24.21	4.45
Glossaries of tags	4.16	3.51	10.71	19.06	0.00	24.21	4.45
Weighted tag	4.15	3.51	10.71	19.1	0.00	24.21	4.45
EUCLIDEAN	Inf.	Question	Good Pr.	Project	Person	Event	Average
Textvectorizer	3.04	3.95	17.86	0	0.85	21.43	3.25
Tag smoothing	1.32	1.32	7.14	0	0.43	0	1.08
Simple tag	14.05	10.53	30.36	38.23	14.36	35.71	16.56
Tag smoothing	0	0	0	0	0	0	0
Glossaries of tags	15.64	10.53	41.07	31.46	7.95	40.47	14.75
Weighted tag	0	0	0	0	0	0	0
		,	,				,
BHATTACHARYYA	Inf.	Question	Good Pr.	Project	Person	Event	Average
Textvectorizer	15.57	35.88	30.36	16.15	5.30	21.43	16.19
Weighted text	18.72	29.04	30.35	11.99	7.95	21.43	16.63
Simple tag	-	_	_	_	-	-	-
Tag smoothing	4.16	3.51	10.71	19.06	0	24.2	4.44
Glossaries of tags	18.36	17.98	48.21	48.13	10.51	40.45	19.39
Weighted tag	0	0	0	0	0	0	0

Table 1: Performance k-link measuring of all vectorizers with each of the distance metrics per document type

```
False Positives:

- Wat is het verschil tussen Learning Analytics en TTL (Question)

- Formatieve meerkeuze toetsen om begin kennisniveau te toetsen (Good Practice)

- De toetscyclus (Information)

True Positives:

- Tentamenlade2.5 (Project)

False Negatives:

- Tentamenlade Natuurkunde (Information)

- Hoe kan ik inloggen in Tentamenlade? (Question)

- Hoe kan ik inloggen in Tentamenlade? (Question)
```

Table 2: Proposed links for the question 'Is there an English version in Tentamenlade?'

Apparently, persons with similar expertise are tagged similarly. However, as mentioned with the text vectorizer, in Starfish persons almost never refer to other persons. Moreover, if a document is badly labeled this can also induce problems. For example, take the question 'Is there an English version in Tentamenlade', tagged with 'ToetsenEnToetsgestuurdleren'. The proposed links are visible in table 2, which shows that the three proposed questions all have the tag 'ToetsEnToetsGestuudLeren'. However, if the question was tagged with the tag 'Tentamenlade', which seems very reasonable given the proposed question, the false negatives would likely be returned correctly by the system. Good practices, events and projects perform better, but these document types only entail 3.2%, 2.7% and 5.4% of the total amount of documents respectively so have less influence on the average precision.

#### 6.3.2 Tag smoothing

The performance of the simple tag vectorizer, as shown in table 1, is quite similar with the results of the tag similarity. It performs worse on the information, but better on questions. EXAMPLE THAT EXPLAINS WHY. It also performs worse on Persons. EXAMPLE THAT EXPLAINS WHY.

In the current implementation this vectorizer is relatively slow. In practice the similarity matrix can be pre calculated and updated in batches. Due to the transform on the tag similarity matrix, it is very hard to determine which tag occurrences contributed to the document similarity and why some recommendations are made. It does not seem to perform much better than the regular bag of words tag descriptor, in Zhou et al. the algorithm only starts performing significantly better when it is presented with more tags.

#### 6.3.3 Glossaries of tags

To be continued.

# 6.4 Bayesian weighting

Table 6 shows the performance of each of the vectorizers (all with cosine distance) while applying the tag and link devaluation using the k-link metric. It shows that the performance of all algorithms drastically decreases when the probabilities are used to re-rank the documents. Table

DEVALUATION	Inf.	Question	Good Pr.	Project	Person	Event	Average
Textvectorizer	3.68	11.23	0.00	0.00	0.51	0.00	3.21
Weighted text vectorizer	3.60	11.23	0.00	0.00	0.51	0.00	3.19
Simple tag similarity	4.56	20.24	15.55	0	0.51	25.00	6.70
Tag smoothing	4.69	18.48	33.33	0.00	0.51	0.00	6.46
Glossaries of tags	5.35	20.24	0.00	3.93	8.21	25.00	9.02
Weighted tag	5.35	20.24	0.00	3.93	8.21	25.00	9.02

Table 3: Percentage correct links per vectorizer per document type after a k-link measurement

	Inf.	Question	Good Pr.	Project	Person	Event
Information	1.53	0.76	0.00	0.00	97.71	0.00
Question	1.72	27.59	0.00	1.72	68.97	0.00
Good Practice	0.00	0.00	0.00	0.00	100.00	0.00
Project	2.50	2.50	0.00	0.00	95.00	0.00
Person	100.00	0.00	0.00	0.00	0.00	0.00
Event	23.53	0.00	0.00	0.00	76.47	0.00
	Inf.	Question	Good Pr.	Project	Person	Event
Information	34.35	6.87	4.58	6.11	41.98	6.11
Question	12.07	27.59	13.79	3.45	43.10	0.00
Good Practice	34.78	8.70	17.39	8.70	17.39	13.04
Project	25.00	12.50	5.00	12.50	32.50	12.50
Person	30.91	7.27	3.64	1.82	50.91	5.45
Event	35.29	0.00	11.76	23.53	17.64	11.76

Table 4: Percentage of links from one type (row) to another (column) for simple\_tag\_vectorizer with tag and link devaluation (above) and without (below), measured using k-link. The rows sum up to 100%.

6 shows the distribution of links in the simple tag similarity vectorizer, with and without the probabilities (all based on k-link measuring). It is clear that the links with probabilities have a sharper distribution: the sparseness of the table shows that many types of links do not even exist. This effect could be caused by overfitting - the data set could be too small to calculate reliable probabilities. The prefered effect of having no Persons link to other Persons was done correctly. However, Good Pratices, for example, are now only assigned to be a person. The vectorizer without probabilities has a distribution that seems to be more reliable for these types of documents. The distributions with and without probabilities can be compared with the original distribution of links in the current Starfish knowledge base, as shown in table 4.

Figure 5 gives insight into the reason why the probabilities do not improve the performance. The figure shows a histogram of the percentage of documents that have a certain probability. The left side shows the distribution for the tag probabilities, where the red bars represent incorrect links and the green bars show the correct ones. One would expect that a higher percentage of correct links would be on the righthand side of the histogram, since these should have a higher probability. However, this is clearly not the case. On the contrary, about 75% of the incorrect links have a chance of 0.0014, the highest probability. The link probability, shown on the right hand side of the figure, is a bit more promising since the incorrect links are a bit higher on the left hand side of the histogram. However, there is still no clear difference in distribution.

	Inf.	Question	Good Pr.	Project	Person	Event
Information	39.86	8.39	4.20	5.59	37.76	4.20
Question	19.72	25.35	12.68	12.68	23.94	5.63
Good Practice	25.00	17.86	7.14	10.71	25.00	14.29
Project	23.91	10.87	4.35	19.57	30.43	10.87
Person	69.64	8.93	1.79	8.93	1.79	8.93
Event	28.57	0.00	14.29	9.52	33.33	14.29

Table 5: Percentage of links from one type (row) to another (column) for the real links in the document base

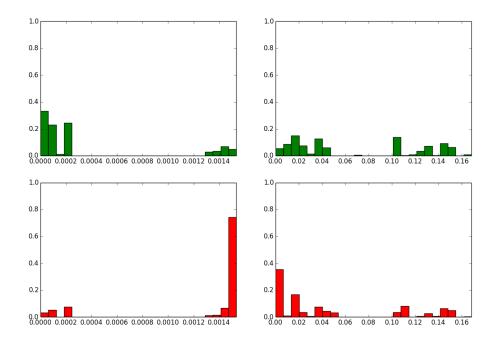


Figure 6: The distribution in percentages of correct (green) and incorrect (red) document links. Left hand side shows the tag probabilities and the right hand side the link probabilities.

THRESHOLD RECALL	Inf.	Question	Good Pr.	Project	Person	Event	Average
Textvectorizer	12.05	39.65	19.64	20.73	5.21	21.43	15.66
Weighted text	14.80	29.82	19.64	24.37	5.24	21.43	15.11
Simple tag	54.97	20.61	32.14	30.73	58.21	17.86	46.34
Tag smoothing	55.56	20.61	42.86	34.90	63.33	33.73	49.56
Glossaries of tags	36.51	23.25	21.43	36.35	50.20	44.05	38.80
Weighted tag	36.52	23.25	21.43	36.35	50.20	44.05	38.80
THRESH PRECISION	Inf.	Question	Good Pr.	Project	Person	Event	Average
Textvectorizer	26.47	50.00	41.67	24.79	24.79	7.26	24.05
Weighted text	26.76	41.67	33.33	26.25	8.55	27.78	23.00
Simple Tag	64.19	17.11	37.50	62.50	39.32	33.33	45.09
Tag smoothing	46.12	18.60	43.75	56.25	36.32	44.44	38.29
Glossaries of tags	25.00	14.47	37.50	33.18	17.26	46.67	22.00

Table 6: Percentage correct links per vectorizer per document type after a k-link measurement

# 6.5 Threshold performance

The performance of the automated threshold was measured for all vectorizers with the metric that gave the best results without threshold - cosine for the text-based descriptors and correlation for the tag-based descriptors. Now, precision and recall are different because the threshold can return a different number of links than the links that are known to be correct. Table xx shows the precision and recall for each of the vectorizers, including an unraveling for each type of document. A comparison between this table and table xx, which is measured with the k-link metric, shows that for the text-vectorizers performance decreases slightly when the threshold value is used. For the tag-based vectorizers, both precision and recall drastically improve. Note that precision and recall, with our way of measuring, the average precision and recall per document. Thus, the precision and recall can in fact improve because for some documents recall improves drastically and for some documents precision improves. This explains why the final performance of 46.3% precision and 43.5% recall for the simple text vectorizer can be reached.

# 7 Conclusion

- The textvectorizers are significantly better on questions, but do not perform well on persons. Additionally, there are issues with future applicability (videos, images ect.)
- The tagvectorizers perform much better on persons. Of all, the simple tag vectorizer surprisingly performs the best and is the fastest, so we recommend using that one, except for events where the glossaries of tags is better.
- The threshold value performs ??
- The bayesian layer seems to make a too sharp distribution and has no promising results. There seems to be no correlation between the correct links and their probabilities. Maybe a bigger data set is needed, maybe there is really no correlation.
- Main conclusion: use text vectorizer for questions and the tagvectorizers for others. The bayesian approach does not seem to have the preferred effect. The threshold value works acceptable.

# 8 Future Work & Recommendations

Latent dirichlet allocation because tags in dataset are not so good. Also create incoming links

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