

# Percy Neo Nukeri

Unit 510 One On Mutual Flat, 205 Madiba Street, Pretoria 0002 • +27 71 171 2404 • nukeripercy@yahoo.com

## SUMMARY

Mr Nukeri is an adaptable ICT Service, Network and Projects Professional with extensive experience in providing first-class results. He meets job demands and deadlines through diligent work-ethic, customer centricity and dedication to quality. Mr Nukeri is an enthusiastic, self-motivated and result driven professional who is forever willing and able to go the extra mile. He currently holds a National Diploma in Information Technology (Communications Network) and a diverse set of certificates in SQL, Responsive Design, Front-end Web Development, Etc. With over five years of work experience in the IT Communications Network and Projects field, Mr Nukeri is well-versed in numerous programming languages, including HTML5, JavaScript, Java, CSS, and MySQL. He is ready to take on new roles for continued growth and learn new skills while contributing to the organisation's success.

## PERSONAL DETAILS

**Name:** Percy Neo

**Surname:** Nukeri

**ID no.:** 930209 5878 089

**Gender:** Male

**Nationality:** South African

**Race:** African

**Contact no.:** +27 71 171 2404

**Email address:** [nukeripercy@yahoo.com](mailto:nukeripercy@yahoo.com)

**Driver's License:** C1

**Language proficiencies:** English, Sepedi, IsiZulu, Setswana

## EXPERIENCE

**CELL C** - 08/2018 to 04/2022

**Position:** Network Controller (NOC- Network Surveillance Engineer)

Employment type: Contract (hybrid work)

Key performance areas

- Conduct network surveillance as per Fault Handling Procedure.
- Ensure qualifying network faults are properly recorded on the ticketing system.
- Ensure escalations are dealt with via the advised process or and accountable owner is assigned to progress via Standard Incident Management.
- Act as the single point of control & coordination for all major incident recovery activities.
- Focal point for all Incident escalations, through management of escalation channels
- Perform escalation of faults/failures at particular time junctures.
- Participate in a shift roster system to ensure a 24/7.
- Network Monitoring Service.

## SKILLS & PROFESSIONAL ATTRIBUTES

- Incident Management
- Advanced Microsoft outlook, word, excel, access and PowerPoint
- Complex decision making and problem-solving
- Creative Design
- Customer service management
- Data (capturing and analysis)
- Flexibility
- Front-end Web developer
- IT support
- Network engineering and surveillance
- Programming languages: (HTML5, JavaScript, Java, CSS, MySQL)
- Project Administration
- Quality assurance
- Team leading and teamwork
- Service and result focused

## EDUCATION

**National Diploma:** IT (Communications Networks) - 2017

**Tshwane University of Technology** – Pretoria, GP

**Matric Certificate,** 2012

**Mogobosheng Combined** - Siyabuswa, MP

## PROFESSIONAL CERTIFICATES AND TRAINING

**Professional Certificate:** Programming (Front-End Development with React), 2021  
**Code Academy** – New York, USA

**Professional Certificate:** SQL, 2021  
**Code Academy** – New York, USA

**Professional Certificate:** Responsive design, 2021  
**Code Academy** – New York, USA

**Professional Certificate:** Build a Website with HTML, CSS, and Github Pages Skill Path, 2021  
**Code Academy** – New York, USA

- Participate actively as a central point of contact for network related queries.
- Conduct Network surveillance on the RAN, Transmission and or CORE disciplines of the GSM network.
- Provide authorization for site access according to rules and report on unauthorized entries
- Provide project administrative duties and support network projects
- Continuous research and benchmarking on industry best practices and new developments (technologies and compliance)

**ORANGE BUSINESS SERVICES SOUTH AFRICA (Pty) Ltd** - 07/2017 to 10/2018

**Position: IT Local Delivery Manager (IT Project Management)** – 08/18

Employment Type: Contract

Key performance areas

- Access testing when the local provider hands over the service
- Assist with managing the budget allocated for projects
- Be a single point of contact for the local customer: provide status and progress reports.
- Be the main point of contact for the Field Engineer during the final installation phase
- Conduct Network surveillance on the RAN, Transmission and or CORE disciplines of the GSM network.
- Ensure that servers ordered can be implemented in the selected country
- Logistics Management
- Place circuit order, track and ensure completion of circuit order with Local carrier (Provider)
- Project Coordination: Local customer validation
- Run technical and feasibility with the selected carrier
- Sourcing alternate suppliers / Sourcing Management
- Vendor / Carrier management

**Field Engineer** – 07/17

Employment Type: Contract

Key performance areas

- Handling customers with customer centricity.
- Provide IT services assistance.
- Loading basic configuration to routers before shipped to the customer.
- Router installing and DE installation at customer site.
- Administration and clerical work an ad-hoc basis.

## **LANGUAGES**

English, Sepedi, Zulu

## **REFERENCES**

**Name:** Hazel Mokoena

**Company:** Cell C

**Position:** Fault Management Team Leader

**Contact no.:** 061 841 9255 / 084 174 4246

**Name:** Ralph Changane

**Company:** Orange Business Services South Africa

**Position:** Head of Local Delivery

**Contact no.:** 083 326 8813 / 0115177130

**Name:** Mr L Ndlovu

**Company:** Tshwane University of Technology

**Position:** Lecture

**Contact no.:** 084 396 6591

*Note: Please feel free to contact me should you require more references.*



REPUBLIC OF SOUTH AFRICA

# National Senior Certificate



HANDWRITTEN SIGNATURE  
MAGSNOMMER  
FORCE NUMBER  
NAAM IN DRUKSKRIF  
NAME IN PRINT  
RANG  
RANK  
Awarded to

Percy Neo Nukeri

Identity number 9302095878089

Subject	%	Achievement level
Sepedi Home Language	74	6
English First Additional Language	49	3
Mathematics	53	4
Life Orientation	73	6
Agricultural Science	46	3
Life Sciences	62	5
Physical Sciences	58	4
*****	***	*

This candidate is awarded the National Senior Certificate and has met the minimum requirements for admission to bachelor's degree, diploma or higher certificate study as gazetted for admission to higher education, subject to the admission requirements of the higher education institution concerned.

With effect from December 2012

M. S. LAKOMETSU  
Chief Executive Officer

This certificate is issued without alterations or erasure of any kind

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Council for Quality Assurance in  
General and Further Education and Training  
South Africa

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(See reverse for more information)



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SA ARMY INFANTRY FORMATION HQ

2022-05-11

SA ARMY INFANTRY FORMATION HQ

DATE: 11/05/2022 FORCE NO: 0003637696

RANK: LT NAME: P. Muvumba

SIGNATURE: *P. Muvumba* Tshwane University  
of Technology

*We empower people*

## NATIONAL DIPLOMA

INFORMATION TECHNOLOGY  
(COMMUNICATIONS NETWORKS)

Awarded to

PERCY NEO NUKERI

213309188

1993-02-09

Having complied with the  
Requirements of the Act and Statute

2018-03-01

ND89297

Vice-Chancellor and Principal  
On behalf of Council and Senate

Registrar





REPUBLIC OF SOUTH AFRICA  
NATIONAL IDENTITY CARD

Surname  
**NUKERI**  
Names  
**PERCY NEO**  
Sex  
**M**  
Nationality  
**RSA**  
Identity Number  
**9302095878089**  
Date of Birth  
**09 FEB 1993**  
Country of Birth  
**RSA**  
Status  
**CITIZEN**



Signature:

*[Signature]*



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2022-03-23  
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SOUTH AFRICAN POLICE SERVICE



**DRIVING LICENCE** **SADCC** **SOUTH AFRICA**  
**ZA**

CARTA DE CONDUCAO  
PN NUKERI

ID No.: 02/9302095878089 MALE  
Birth: 09/02/1993 ZA Restriction: 0,0  
Licence Number: 422400002237 No.: 1  
Valid: 15/03/2018 - 14/03/2023  
Issued: ZA

Code: C1  
Vehicle restriction: 0  
First issue: 14/03/2018












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 FORCE NUMBER 12417838  
 NAME IN PRINT M. P. Nakweg

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 5 / Cst

DRIVER RESTRICTIONS		PDP CATEGORIES		VEHICLE RESTRICTIONS	
0 None		P Passengers		0 None	
1 Glasses / Contact lenses		Q Goods		1 Automatic transmission	
2 Airframe / Cabin		R Dangerous Goods		2 Electrically powered	
				3 Auxiliary drive	
				4 Back > 1600 kg (GVW) permitted	

VEHICLE CATEGORIES		VEHICLE CATEGORIES	
A 	A1 	S ≤ 125 cc	
B 		GVM ≤ 3500 kg	
C1 		GVM ≤ 750 kg	
C 		GVM ≤ 16000 kg	
EB 	EC1 		
EC 	EC 		

2022-03-28  
PRETORIA CENTRAL  
SOUTH AFRICAN POLICE SERVICE




# CERTIFICATE OF COMPLETION

**Percy Neo Nukeri**

successfully completed the  
**Learn Java Course**



10/2/2021  
Date of Issuance

  
Founder & CEO



Scan to verify



# CERTIFICATE OF COMPLETION

**Percy Neo Nukeri**

successfully completed the  
**Learn Responsive Design Course**



3/1/2021

Date of Issuance

A handwritten signature in black ink, appearing to be "Zed".

Founder & CEO



Scan to verify






# CERTIFICATE OF COMPLETION

**Percy Neo Nukeri**

successfully completed the  
**Learn SQL Course**



7/24/2020  
Date of Issuance

  
Founder & CEO



Scan to verify



# CERTIFICATE

## OF COMPLETION

**Percy Neo Nukeri**

successfully completed the  
**Build a Website with HTML, CSS, and Github  
Pages Skill Path**



3/25/2021

Date of Issuance

A stylized, handwritten signature in dark blue ink, positioned above a horizontal line.

Founder & CEO



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