Percy Neo Nukeri

Unit 510 One On Mutual Flat, 205 Madiba Street, Pretoria 0002 • +27 71 171 2404 • nukeripercy@yahoo.com

SUMMARY

Mr Nukeri is an adaptable ICT Service, Network and Projects Professional with extensive experience in providing first-class results. He meets job demands and deadlines through diligent work-ethic, customer centricity and dedication to quality. Mr Nukeri is an enthusiastic, self-motivated and result driven professional who is forever willing and able to go the extra mile. He currently holds a National Diploma in Information Technology (Communications Network) and a diverse set of certificates in SQL, Responsive Design, Front-end Web Development, Etc. With over five years of work experience in the IT Communications Network and Projects field, Mr Nukeri is well-versed in numerous programming languages, including HTML5, JavaScript, Java, CSS, and MySQL. He is ready to take on new roles for continued growth and learn new skills while contributing to the organisation's success.

PERSONAL DETAILS

Name: Percy Neo Surname: Nukeri ID no.: 930209 5878 089

Gender: Male

Nationality: South African

Race: African

Contact no.: +27 71 171 2404

Email address: nukeripercy@yahoo.com

Driver's License: C1

Language proficiencies: English, Sepedi, IsiZulu, Setswana

EXPERIENCE

CELL C - 08/2018 to 04/2022

Position: Network Controller (NOC- Network Surveillance Engineer)

Employment type: Contract (hybrid work)

Key performance areas

Conduct network surveillance as per Fault Handling Procedure.

- Ensure qualifying network faults are properly recorded on the ticketing system.
- Ensure escalations are dealt with via the advised process or and accountable owner is assigned to progress via Standard Incident Management.
- Act as the single point of control & coordination for all major incident recovery activities.
- Focal point for all Incident escalations, through management of escalation channels
- Perform escalation of faults/failures at particular time junctures.
- Participate in a shift roster system to ensure a 24/7.
- Network Monitoring Service.

SKILLS & PROFESSIONAL ATTRIBUTES

- Incident Management
- Advanced Microsoft outlook, word, excel, access and PowerPoint
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- Complex decision making and problem-solving
- Creative Design
- Customer service management
- Data (capturing and analysis)
- Flexibility
- Front-end Web developer
- IT support
- Network engineering and surveillance
- Programming languages: (HTML5, JavaScript, Java, CSS, MySQL)
- Project Administration
- Quality assurance
- Team leading and teamwork
- Service and result focused

EDUCATION

National Diploma: IT (Communications

Networks) - 2017

Tshwane University of Technology -

Pretoria, GP

Matric Certificate, 2012

Mogobosheng Combined - Siyabuswa, MP

PROFESSIONAL CERTIFICATES AND TRAINING

Professional Certificate: Programming (Front-End Development with React), 2021

Code Academy - New York, USA

Professional Certificate: SQL, 2021 **Code Academy –** New York, USA

Professional Certificate: Responsive design,

2021

Code Academy - New York, USA

Professional Certificate: Build a Website with HTML, CSS, and Github Pages Skill Path, 2021

Code Academy - New York, USA

- Participate actively as a central point of contact for network related queries.
- Conduct Network surveillance on the RAN, Transmission and or CORE disciplines of the GSM network.
- Provide authorization for site access according to rules and report on unauthorized entries
- Provide project administrative duties and support network projects
- Continuous research and benchmarking on industry best practices and new developments (technologies and compliance)

ORANGE BUSINESS SERVICES SOUTH AFRICA (Pty) Ltd $\,$ - 07/2017 to 10/2018

Position: IT Local Delivery Manager (IT Project Management) – 08/18 Employment Type: Contract

Key performance areas

- Access testing when the local provider hands over the service
- Assist with managing the budget allocated for projects
- Be a single point of contact for the local customer: provide status and progress reports.
- Be the main point of contact for the Field Engineer during the final installation phase
- Conduct Network surveillance on the RAN, Transmission and or CORE disciplines of the GSM network.
- Ensure that servers ordered can be implemented in the selected country
- Logistics Management
- Place circuit order, track and ensure completion of circuit order with Local carrier (Provider)
- Project Coordination: Local customer validation
- Run technical and feasibility with the selected carrier
- Sourcing alternate suppliers / Sourcing Management
- Vendor / Carrier management

Field Engineer – 07/17 Employment Type: Contract

Key performance areas

- Handling customers with customer centricity.
- Provide IT services assistance.
- Loading basic configuration to routers before shipped to the customer.
- Router installing and DE installation at customer site.
- Administration and clerical work an ad-hoc basis.

LANGUAGES

English, Sepedi, Zulu

REFERENCES

Name: Hazel Mokoena Company: Cell C

Position: Fault Management Team Leader **Contact no.:** 061 841 9255 / 084 174 4246

Name: Ralph Changane

Company: Orange Business Services South

Africa

Position: Head of Local Delivery

Contact no.: 083 326 8813 / 0115177130

Name: Mr L Ndlovu

Company: Tshwane University of Technology

Position: Lecture

Contact no.: 084 396 6591

Note: Please feel free to contact me should you require more references.



REPUBLIC OF SOUTH AFRICA

2022 -04- 20

Vational Senior Certificate

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ORCE NUMBER 70012
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Percy Neo Nukeri

Identity number 9302095878089

	Achievement
%	level
74	6
49	3
53	4
73	6
46	3
62	5
58	4

	74 49 53 73 46 62 58

This candidate is awarded the National Senior Certificate and has met the minimum requirements for admission to bachelors degree, diploma or higher certificate study as gazetted for admission to higher education, subject to the admission requirements of the higher education institution concerned.

With effect from December 2012

M. S. LAKOMETS,

Chief Executive Officer

This certificate is issued without alterations or erasure of any kind

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Council for Quality Assurance in General and Further Education and Training South Africa

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2022 -05- 11

SA ARMY INFANTRY FORMATION HO

of Technology

We empower people

NATIONAL DIPLOMA

INFORMATION TECHNOLOGY (COMMUNICATIONS NETWORKS)

Awarded to

PERCY NEO NUKERI

213309188

1993-02-09

Having complied with the Requirements of the Act and Statute

2018-03-01

ND89297

Maden

Vice-Chancellor and Principal On behalf of Council and Senate the anster

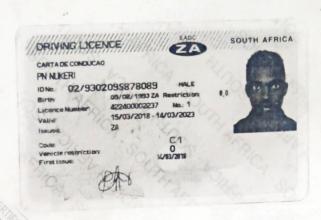
Registrar















CERTIFICATE

OF COMPLETION

Percy Neo Nukeri

successfully completed the Learn Java Course



10/2/2021 Date of Issuance Founder & CEO





CERTIFICATE

OF COMPLETION

Percy Neo Nukeri

successfully completed the **Learn Responsive Design Course**



3/1/2021

Date of Issuance





CERTIFICATE

OF COMPLETION

Percy Neo Nukeri

successfully completed the Learn SQL Course



7/24/2020

Date of Issuance





code cademy

CERTIFICATE

OF COMPLETION

Percy Neo Nukeri

successfully completed the

Build a Website with HTML, CSS, and Github
Pages Skill Path



3/25/2021

Date of Issuance



