Percy Neo Nukeri

Unit 510 One On Mutual Flat, 205 Madiba Street, Pretoria 0002 • +27 71 171 2404 • nukeripercy@yahoo.com

SUMMARY

Mr Nukeri is an adaptable ICT Service, Network and Projects Professional with extensive experience in providing first-class results. He meets job demands and deadlines through diligent work-ethic, customer centricity and dedication to quality. Mr Nukeri is an enthusiastic, self-motivated and result driven professional who is forever willing and able to go the extra mile. He currently holds a National Diploma in Information Technology (Communications Network) and a diverse set of certificates in SQL, Responsive Design, Front-end Web Development, Etc. With over five years of work experience in the IT Communications Network and Projects field, Mr Nukeri is well-versed in numerous programming languages, including HTML5, JavaScript, Java, CSS, and MySQL. He is ready to take on new roles for continued growth and learn new skills while contributing to the organisation's success.

PERSONAL DETAILS

Name: Percy Neo
Surname: Nukeri
ID no.: 930209 5878 089
Gender: Male
Nationality: South African
Race: African
Contact no.: +27 71 171 2404
Email address: *nukeripercy@yahoo.com*
Driver's License: C1
Language proficiencies: English, Sepedi, IsiZulu, Setswana

EXPERIENCE

CELL C - 08/2018 to 04/2022
Position: Network Controller (NOC- Network Surveillance Engineer)
Employment type: Contract (hybrid work)
Key performance areas
- Conduct network surveillance as per Fault Handling Procedure.
- Ensure qualifying network faults are properly recorded on the ticketing system.
- Ensure escalations are dealt with via the advised process or and accountable owner is assigned to progress via Standard Incident Management.
- Act as the single point of control & coordination for all major incident recovery activities.
- Focal point for all Incident escalations, through management of escalation channels
- Perform escalation of faults/failures at particular time junctures.

SKILLS & PROFESSIONAL ATTRIBUTES

- Incident Management
- Advanced Microsoft outlook, word, excel, access and PowerPoint
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- Complex decision making and problem-solving
- Creative Design
- Customer service management
- Data (capturing and analysis)
- Flexibility
- Front-end Web developer
- IT support
- Network engineering and surveillance
- Programming languages: (HTML5, JavaScript, Java, CSS, MySQL)
- Project Administration
- Quality assurance
- Team leading and teamwork
- Service and result focused

EDUCATION

National Diploma: IT (Communications Networks) - 2017
Tshwane University of Technology – Pretoria, GP

Matric Certificate, 2012
Mogobosheng Combined - Siyabuswa, MP

PROFESSIONAL CERTIFICATES AND TRAINING

Professional Certificate: Programming (Front-End Development with React), 2021
Code Academy – New York, USA

Professional Certificate: SQL, 2021
Code Academy – New York, USA

Professional Certificate: Responsive design, 2021
Code Academy – New York, USA

Professional Certificate: Build a Website with HTML, CSS, and Github Pages Skill Path, 2021

- Participate actively as a central point of contact for network related queries.
- Conduct Network surveillance on the RAN, Transmission and or CORE disciplines of the GSM network.
- Provide authorization for site access according to rules and report on unauthorized entries
- Provide project administrative duties and support network projects
- Continuous research and benchmarking on industry best practices and new developments (technologies and compliance)

ORANGE BUSINESS SERVICES SOUTH AFRICA (Pty) Ltd - 07/2017 to 10/2018

Position: IT Local Delivery Manager (IT Project Management) – 08/18
Employment Type: Contract
Key performance areas

- Access testing when the local provider hands over the service
- Assist with managing the budget allocated for projects
- Be a single point of contact for the local customer: provide status and progress reports.
- Be the main point of contact for the Field Engineer during the final installation phase
- Conduct Network surveillance on the RAN, Transmission and or CORE disciplines of the GSM network.
- Ensure that servers ordered can be implemented in the selected country
- Logistics Management
- Place circuit order, track and ensure completion of circuit order with Local carrier (Provider)
- Project Coordination: Local customer validation
- Run technical and feasibility with the selected carrier
- Sourcing alternate suppliers / Sourcing Management
- Vendor / Carrier management

Field Engineer – 07/17
Employment Type: Contract
Key performance areas

- Handling customers with customer centricity.
- Provide IT services assistance.
- Loading basic configuration to routers before shipped to the customer.
- Router installing and DE installation at customer site.
- Administration and clerical work an ad-hoc basis.

Tshwane University
of Technology

We empower people

NATIONAL DIPLOMA

INFORMATION TECHNOLOGY
(COMMUNICATIONS NETWORKS)

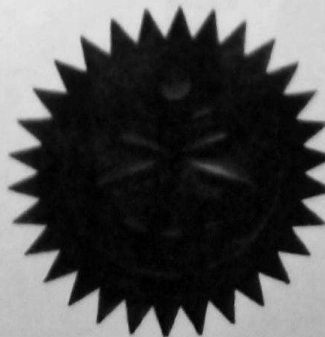Awarded to

PERCY NEO NUKERI

213309188   1993-02-09

Having complied with the
Requirements of the Act and Statute

2018-03-01

ND89297

_____   _____
Vice-Chancellor and Principal   Registrar
On behalf of Council and Senate

Tshwane University of Technology, formerly known as Technikon North-West, Technikon Northern Gauteng or Technikon Pretoria.

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CERTIFICATE

OF COMPLETION

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Percy Neo Nukeri

successfully completed the
Learn Java Course

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10/2/2021

Date of Issuance

Founder & CEO

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OF COMPLETION

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Percy Neo Nukeri

successfully completed the
Learn Responsive Design Course

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COMPLETE
COURSE

3/1/2021

Date of Issuance

Founder & CEO

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OF COMPLETION

—

Percy Neo Nukeri

successfully completed the
Learn SQL Course

COURSE COMPLETE COURSE

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Date of Issuance

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Founder & CEO

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OF COMPLETION

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**Build a Website with HTML, CSS, and Github
Pages Skill Path**

SKILL PATH
COMPLETE
SKILL PATH

3/25/2021

Date of Issuance

Founder & CEO