

This guide is intended to help ensure you have a smooth and efficient installation.

For your reference, your Installation Partner is DRIG LLC and can be reached at +1 925-727-3744

You can reach out to provide instructions on how to locate your business or check on arrival times.

Part 1: Location & Access Readiness

☐ **Installation Address is Correct:**

- ❖ We have your installation address as: 8623 Old Dowd Rd Charlotte, NC 28214

☐ **On-Site Contact is Correct:**

- ❖ Our technician will ask for Nick Fowler at (980) 352-3473

☐ **Vehicle Keys will be Available:**

- ❖ Please ensure keys are available for all vehicles listed below.

☐ **Vehicle Workspace is Clear:**

- ❖ For the technician's safety and efficiency, please ensure the driver-side cab area and floorboard of each vehicle are clean, free of clutter and personal items.

☐ **Number of installations scheduled:**

- ❖ 2022 Ford F-550 Super Duty - 1FDUF5GT7NDA25471
- ❖ 2022 Ford F-550 Super Duty - 1FDUF5GT7NDA25471
- ❖ 2020 GMC Sierra 2500HD - 1GT39LE74LF170129
- ❖ 3 Dual Facing Camera

Part 2: Vehicle & Equipment Readiness

☐ **Vehicles are On-Site & Operational:**

- ❖ Ensure all vehicles start and idle so the technician can verify power and ignition signals. The vehicles listed below will be present at the address above:

1. 2022 Ford F-550 Super Duty - 1FDUF5GT7NDA25471
2. 2022 Ford F-550 Super Duty - 1FDUF5GT7NDA25471
3. 2020 GMC Sierra 2500HD - 1GT39LE74LF170129

☐ **Hardware is On-Hand & Identified:**

- ❖ We've attached your Hardware Prep Sheet which lists every device shipped and its matching vehicle. Please confirm you have received the box of Verizon Connect devices. To ensure the correct device is installed in the correct vehicle, please set aside the specific units for the technician.

☐ **Assets Have Power**

- ❖ We are installing trackers on powered assets (like trailers with battery systems.)
- ❖ Please ensure they have a power source so the device can be tested.

☐ Check if NA

Part 3: Environment & Technical Readiness

☐ **Clear Sky Access**

- ❖ Vehicles will be parked in a location with a clear view of the sky (e.g., not in a multi-level garage or under a large metal roof) so the devices can acquire a GPS signal for testing.

☐ **Installation Method:**

- ❖ Most vehicles will use a standard diagnostic port connector. However, depending on the make and model, some vehicles require a hardwire installation for best performance.

☐ **For Dash Cam Installs: (Only used for Dash Cam installations)**

- ❖ Please ensure the windshield is clean, the windshield will be at a moderate temperature (not in direct, intense sun), and the vehicle can be parked on level ground with at least 25 yards of clear space in front for calibration.

Final Confirmation:

Once you've reviewed these items, **please reply to this email with a simple "Confirmed"** or let me know if you have questions or if any details need to be updated.

Thank you for your partnership in making this a smooth process.

Best Regards,

Radeb Bernardo

Onboarding Success Specialist | Verizon Connect

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