



Ford Motor Company
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***** IMPORTANT SAFETY RECALL *****
(PROGRAMA DE SEGURIDAD IMPORTANTE)

Safety Recall Notice 15S14 / NHTSA Recall 15V-250
Aviso de Revisión de Seguridad 15S14

2015 Fusion

Your Vehicle Identification Number (VIN): 3FA6P0H73FR103340

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the Vehicle Identification Number shown above.

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment, together with your dealer, is to provide you with the highest level of service and support.

What is the issue?

Your vehicle may experience loss of power steering assist while driving due to a corroded power steering motor attachment. When operated in high-corrosion environments associated with road salt use, it may be possible for the steering gear motor attachment bolts to fracture. If the steering gear motor becomes loose or detaches from the gear housing, it may result in a loss of power steering assist. The steering system would default to manual steering mode, requiring higher steering efforts at lower vehicle speeds, which may increase the risk of a crash.

What will Ford and your dealer do?

Ford Motor Company has authorized your dealer to inspect the steering gear motor attachment bolts and replace the steering gear assembly if any bolts are missing or broken. If none of the bolts are missing or broken, your dealer will remove the original motor attachment bolts, install revised bolts, and apply sealant to specified areas of the steering gear. This service will be performed free of charge (parts and labor).

How long will it take?

The time needed for this repair is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time. In addition, your vehicle will/may require an inspection to determine if parts need to be ordered.

What should you do?

Please call your dealer without delay and request a service date for Recall 15S14. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

If you do not already have a servicing dealer, you can access www.Fordowner.com for dealer addresses, maps, and driving instructions.