



Account Number  
8529 10 098 0041704

Billing Date  
Jan 08, 2019

Services From  
Jan 21, 2019 to Feb 20, 2019

Page  
1 of 4

## Hello Anthony Ventimiglia,

Thank you for choosing XFINITY from Comcast.

### Your bill at a glance

For 26066 LAMOUR ST, HARRISON TWP, MI, 48045-3253

Previous balance		\$250.68
Payments - thank you	Page 3	-\$230.68
<b>Balance forward</b>		<b>\$20.00</b>
Partial charges	Page 3	-\$13.83
Regular monthly charges	Page 3	\$149.64
One-time charges	Page 3	\$0.00
Taxes, surcharges & fees	Page 4	\$4.31
<b>New charges</b>		<b>\$140.12</b>

**Amount due Jan 29, 2019 \$160.12**

### Your bill explained

- This page gives you a quick summary of your monthly bill. A detailed breakdown of your charges begins on page 3.
- Your regular monthly charges have changed because a change was made to your XFINITY services. See Regular monthly charges for details.
- The charge on your bill is higher this month because you used additional data on your XFINITY Internet plan. See One-time charges for details.

### Need help?

- Visit [xfinity.com/customersupport](http://xfinity.com/customersupport) or see page 2 for other ways to contact us.

Detach the bottom portion of this bill and enclose with your payment

Please write your account number on your check or money order



41112 CONCEPT DR  
PLYMOUTH MI 48170-4253

ANTHONY VENTIMIGLIA  
26066 LAMOUR ST  
HARRISON TWP, MI 48045-3253

Account number

**8529 10 098 0041704**

Payment due

**Jan 29, 2019**

**Please pay**

**\$160.12**

**Amount enclosed**

**\$**

Make checks payable to Comcast  
Do not send cash

COMCAST  
PO BOX 70219  
PHILADELPHIA PA 19176-0219

852910098004170400160127

## Get new devices over the holiday?

Managing all the devices on your home WiFi network is a breeze with Xfinity xFi. And it's included with the Xfinity xFi Gateway at no additional cost. Name your devices and create user profiles so you'll know who's online and when. Learn more at [xfinity.com/xFi](http://xfinity.com/xFi).

xfinity xFi

## More live sports. One place to watch.

You've got a front row seat to every game ESPN 3 is now on the **Xfinity Stream app**. Catch more live games from your mobile device, even when you're on the go.

Download the app from the App Store or Google Play and tune in today.

**ESPN 3**

## Contact

We're here to help when you need us.



### By chat

Visit [xfinity.com/chat](http://xfinity.com/chat)



### Social

Tweet us @comcastcares



### By app

Download the My Account app at [xfinity.com/apps](http://xfinity.com/apps)



### By phone

Call 1-800-XFINITY (1-800-934-6489)



### In store

At your nearest XFINITY store  
find one at [xfinity.com/storelocator](http://xfinity.com/storelocator)

## Useful information

### Moving?

Visit [xfinity.com/moving](http://xfinity.com/moving) today to help you stay connected to all of your XFINITY services.

### Accessibility

If you are hearing/speech impaired, call 711.

For closed captioning concerns and other accessibility issues affecting customers with disabilities, call 1-855-270-0379, go online to chat live at <https://www.xfinity.com/support/account/accessibility-services>, email [accessibility@comcast.com](mailto:accessibility@comcast.com), fax 1-866-599-4268, or write to Comcast at 1701 JFK Blvd., Philadelphia, PA 19103-2838  
Attn: S. Adams.

## Ways to pay



### Looking to shorten your to-do list?

Set up automatic monthly payments and never worry about remembering to pay your bill again. Enrolling is fast, easy, and free at [xfinity.com/autopay](http://xfinity.com/autopay).



### Hello paperless billing, goodbye clutter

With paperless billing, you can pay and view your bill online. It's faster, easier and helps cut down the clutter, not the trees! Visit [xfinity.com/ecobill](http://xfinity.com/ecobill) to go green.

## How to pay your bill

**Online:** Visit [xfinity.com/myaccount](http://xfinity.com/myaccount) to make a one-time payment

**By app:** Download the My Account app at [xfinity.com/apps](http://xfinity.com/apps)

**By mail:** Comcast, P.O. Box 70219, Philadelphia, PA 19176-0219

## Balance forward \$20.00

Previous balance \$250.68

## Payments -\$230.68

Credit card payment	Dec 23	-\$75.00
Credit card payment	Jan 08	-\$155.68

## Partial charges -\$13.83

☒ Services removed Dec 19 - Jan 20 -\$13.83

Internet/voice Equipment

**Please note:** Credits for service you were billed for in advance last month.

On your last bill you were billed in advance for services between Dec 21 - Jan 20. We've applied a credit of -\$13.83 as a result of your change(s) on Dec 19. For more details about the change to your service please go to [www.xfinity.com/billdetails](http://www.xfinity.com/billdetails).

## Regular monthly charges \$149.64

Your XFINITY package \$114.99

**X1 Starter Secure** \$114.99  
Bundle Includes Digital Starter, Streampix, TV Box, Blast!  
Internet and XFINITY Home Secure  
Includes \$40.01 Service Discount

Add ons \$9.95

HD Technology Fee \$9.95

Equipment & services \$9.95

Service To Additional TV  
With TV Box \$9.95

Other charges \$14.75

Broadcast TV Fee	\$6.50
Regional Sports Fee	\$8.25

## One-time charges \$0.00

Additional usage \$0.00

<b>Internet:</b> Additional Usage @ \$10/50GB	Nov 01 - Nov 30	\$20.00
<b>Internet:</b> Data Usage Credit 1 of 2 - Adjustment		-\$20.00

## What's included?



**TV:** 140+ Channels



**Internet:** Download as fast as 150 Mbps



**Home:** 24/7 Security with Professional Monitoring

Visit [xfinity.com/myaccount](http://xfinity.com/myaccount) for more details

You've saved \$40.01 this month with your service discount.

Term Agreement Applies 24 Month Term Agreement On Account. Visit [www.xfinity.com/myaccount](http://www.xfinity.com/myaccount) For Details

<b>Taxes, surcharges &amp; fees</b>	<b>\$4.31</b>
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<b>Service fees</b>	<b>\$4.25</b>
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Franchise Fee	\$4.25
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<b>Taxes &amp; surcharges</b>	<b>\$0.06</b>
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FCC Regulatory Fee	\$0.06
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## Additional information

Franchise Authority Information: Harrison Township (MI0540) 38151 L'Anse Creuse, Harrison Twp., MI 48045 (586) 466-1400

The address you send your bill payment to has changed. The new address is Comcast P.O. Box 70219, Philadelphia, PA 19176-0219. If you pay your bill using your bank's online bill pay, please update your bill pay information with this new address.

<b>Gigabit<sup>23</sup></b>	\$139.95
<b>Gigabit Pro<sup>23,24</sup></b>	\$299.95
<b>Internet/Voice Equipment Rental</b>	\$13.00
	up to
<b>Gigabit Pro Activation Fee</b> (per occurrence)	\$500.00
	Replacement
<b>Unreturned or Damaged Equipment Fees<sup>20</sup></b> (per piece, per occurrence)	Cost

<sup>1</sup> Certain services available separately or as a part of other levels of service. Xfinity services are subject to Comcast's standard terms and conditions of service. Unless otherwise specified, prices shown are the monthly charge for the corresponding service, equipment or package. Prices shown do not include applicable taxes, franchise fees, FCC fees, Regulatory Recovery Fee, Public Access fees, other state or local fees or other applicable charges (e.g., per-call toll or international charges). Prices, services and features are subject to change. If you are an Xfinity TV customer and you own a compatible TV Box or CableCARD device, please call 1-800-XFINITY for pricing information or visit [www.xfinity.com/equipmentpolicy](http://www.xfinity.com/equipmentpolicy). ©2018 Comcast. All rights reserved.

<sup>2</sup> Requires Internet/Voice Equipment.

<sup>3</sup> Secure requires minimum term agreement with early termination fee. Early termination fee applies if all Xfinity services are terminated during the agreement term. For additional information go to <http://www.xfinity.com/home-security.html>.

<sup>4</sup> SurePrice only available to qualifying 12 month or 24 month promotional packages.

<sup>5</sup> SurePrice only available to qualifying 12 month promotional packages.

<sup>6</sup> Requires Limited Basic, TV Box, CableCARD or compatible customer owned device.

<sup>7</sup> Requires Digital Starter.

<sup>8</sup> Requires TV Box and Limited Basic. Family Tier programming included in Digital Services except for XFINITY TV Latino.

<sup>9</sup> Not available to Limited Basic only customers.

<sup>10</sup> Requires HD Technology Fee and Digital Starter.

<sup>11</sup> Requires HD Technology Fee. Service to Additional TV required for AnyRoom DVR Service on additional TVs for a maximum of three additional TVs.

<sup>12</sup> Not available to Limited Basic only customers. Digital service tier on additional TV corresponds to digital service tier on primary outlet. HD Technology Fee required for HD programming.

<sup>13</sup> Digital service tier on additional TV corresponds to digital service tier on primary outlet. TV Adapter and remote included. Does not include access to On Demand content, premium channels or programming guide. Not available to customers with Limited Basic only. HD Technology Fee required for HD programming.

<sup>14</sup> Requires Limited Basic, TV Box or compatible customer owned device with Xfinity Internet. Sports packages will automatically renew at the start of each season at that season's full-season early-bird rate, provided Comcast still carries the package. Subscription will automatically be billed in 4 total payments. Call 1-800-XFINITY to cancel subscription or automatic renewal up to 30 days into the season. Charges are non-refundable after the first 30 days of the season. Other restrictions may apply. Customers enrolled in the auto-renewal program moving to another Comcast serviceable address and continuing service with Comcast in or out of season, will remain enrolled in the auto-renewal program.

<sup>15</sup> Price of Pay-Per-View and On Demand Movie or Event is displayed prior to the completion of the Pay-Per-View or On Demand ordering process.

<sup>16</sup> Requires Limited Basic and TV Box. Not available in all areas. One month minimum purchase required.

<sup>17</sup> Product installations include installations up to 125 feet from existing Comcast plant. Custom installations include installations which require in-wall wiring or installations in extensive drop ceilings, basements or crawl spaces.

<sup>18</sup> Does not apply to Xfinity Home, Gigabit Pro or additional outlet installation. Does not include activation fees for any Xfinity TV, Internet or Voice service.

<sup>19</sup> Also applies to in-home upgrade or downgrade of service.

<sup>20</sup> Contact 1-800-XFINITY for questions regarding equipment replacement charges.

<sup>21</sup> Requires Internet/Voice Equipment. Unlimited Local and Long Distance package pricing applies only to direct dialed calls from home to locations included in the plan. Plans do not include other international calls. For more information regarding Xfinity Voice pricing go to <https://www.xfinity.com/Corporate/About/PhoneTermsOfService/ComcastDigitalVoice/cdrresidential>.

<sup>22</sup> Internet/Voice Equipment required. For more information regarding Xfinity Internet go to <http://www.xfinity.com/Internet-service.html>.

<sup>23</sup> Not available in all areas.

<sup>24</sup> Requires 2 year contract. Monthly rental of Gigabit Pro compatible cable modem/router additional. Activation and professional installation fees additional. Gigabit Pro does not qualify for Comcast 30-day money back guarantee.

<sup>25</sup> Not available to customers with Xfinity Internet.

<sup>26</sup> Requires Limited Basic and TV Box and remote or compatible customer owned device. Requires HD Technology Fee to receive HD programming. Streaming to device requires Xfinity TV app. Internet service with bandwidth of at least 600 Kbps and to Limited Basic. Streaming to laptop/computer requires equipment meeting minimum requirements posted at <https://www.xfinity.com/support/Internet/requirements-to-run-xfinity-Internet-service/>. Internet service with bandwidth of at least 600Kbps and to Limited Basic.

<sup>27</sup> Requires Xfinity Internet.

<sup>28</sup> Requires Xfinity Instant TV.

<sup>29</sup> Applies to Digital Starter and above, Starter Latino TV and Xfinity Instant TV Sports & News.

<sup>30</sup> Applies to Limited Basic and Xfinity Instant TV.

<sup>31</sup> Not available in all areas. Service may only be placed in the Seasonal Convenience Plan once in a calendar year for a maximum length of 270 days in a calendar year. You must remain on the plan for a minimum of 90 days or you will be billed the retail rate for your service. XFINITY services will move from suspended to active status on the date requested, and regular charges will apply. Seasonal Convenience Plan, services and pricing subject to change. XFINITY VOICE: During the period covered by the monthly maintenance fee, service is limited to toll-free and local calling and international calling is blocked. Applicable charges apply to nationwide calls outside local calling area. Service (including 911/emergency services) may not function after an extended power outage.

<sup>32</sup> Requires Limited Basic, HD Technology Fee and TV Box, CableCARD or compatible customer owned device.

<sup>33</sup> May require additional installation fees.

<sup>34</sup> Requires Limited Basic with X1 TV Box or compatible customer owned device and Xfinity Internet service.

#### Xfinity Home License Numbers:

AL: 001484, 001504; AR: 12-030; AZ: ROC 280515, BTR 18287-0; CA: CSLB 974291, ACO 7118, CT: ELC 0189754-C5; DE: FAL-0299, FAC-0293, SSFS 11-123; FL: EF0000921, EF20001002, EF0001095; GA: LVU406303, LVU406264, LVU406190, LVU406354; IL: PACA 127-001503; LA: F1691; MA: SS-001968; MD: 107-1776; ME: LM50017039; MI: 3601206217; MN: TS674412; NC: 2335-CSA, 29443-SP-FA/LV; NJ: Burglar and Fire Alarm Business Lic. # 34BF00047700; NM: 373379; NY: licensed by the N.Y.S. Department of State 12000305421; OH: LIC# 53-89-1732; OR: CCB 192945; SC: BAC-13497, FAC-13440; TN: ACL 1597, ACL 1604; TX: ACR-1672104, -1818, B16922, B02571; UT: 8226921-6501; VA: 2705145289, DCJS 11-7361; VT: ES-02366; WA: COMCABS892DS; WASHINGTON, DC: ECS 902687, BBL 602512000005; WV: WV049211.

**MS: 15018010**

Valid 4/19/17. See [www.xfinity.com/home-security](http://www.xfinity.com/home-security) for current list.

85291000: 0910;0920;0930;0940;0950;0960;0970;0980;0990;1000;1010;1020;1030;1040;1050;1060;1070;1080;1090;1100;1110;1180;1190;1200;1210;1220;1230;1240;1250;1260;1270;1280

<b>Lifetime Movie Club On Demand</b>	\$3.99
<b>Anime Network On Demand</b>	\$6.99
<b>FX+ On Demand</b>	\$5.99
<b>History Vault On Demand</b>	\$4.99
<b>Kidstream On Demand</b>	\$4.99
<b>Stingray Karaoke On Demand</b>	\$6.99
<b>Stingray Classica On Demand</b>	\$6.99
<b>DOGTV On Demand</b>	\$4.99
<b>Gaia On Demand</b>	\$9.99
<b>AMC Premiere On Demand</b>	\$4.99
<b>Disney Story Central On Demand</b>	\$4.99
<b>Acorn TV On Demand</b>	\$4.99
<b>TumbleBooksTV On Demand</b>	\$4.99
<b>FitFusion On Demand</b>	\$6.99
<b>CuriosityStream On Demand</b>	\$5.99
<b>TEN On Demand Subscription<sup>16</sup></b>	\$19.99
<b>Hustler On Demand Subscription<sup>16</sup></b>	\$19.99
<b>Vivid On Demand Subscription<sup>16</sup></b>	\$19.99
<b>Girlfriends Films On Demand<sup>16</sup></b>	\$19.99
<b>Wicked On Demand<sup>16</sup></b>	\$19.99
<b>Urban Fantasy On Demand<sup>16</sup></b>	\$19.99
<b>Urban Movie Channel On Demand</b>	\$4.99
<b>Falcon On Demand<sup>16</sup></b>	\$19.99
<b>Pantaya On Demand</b>	\$5.99
<b>Homegrown Amateur On Demand<sup>16</sup></b>	\$19.99
<b>Evil Angel On Demand<sup>16</sup></b>	\$19.99
<b>Mature Lust On Demand<sup>16</sup></b>	\$19.99
<b>XTSY On Demand<sup>16</sup></b>	\$19.99

## SPORTS PACKAGES<sup>14</sup>

<b>MLB Extra Innings<sup>®</sup></b>	Call 1-800-XFINITY for pricing
<b>MLS Direct Kick</b>	Call 1-800-XFINITY for pricing
<b>NHL<sup>®</sup> Center Ice<sup>®</sup></b>	Call 1-800-XFINITY for pricing
<b>NBA League Pass</b>	Call 1-800-XFINITY for pricing

## XFINITY TV EQUIPMENT

<b>TV Box Limited Basic</b>	\$1.00
<b>TV Box</b>	\$2.50
<b>Remote</b>	\$0.20
<b>HD TV Box Limited Basic</b>	\$2.50
<b>TV Adapter</b> (Limited Basic — Primary TV)	\$0.00
<b>TV Adapter</b> (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
<b>TV Adapter</b> (Limited Basic — 3rd Additional TV)	\$0.50
<b>CableCARD</b> (first card in device)	\$0.00
<b>CableCARD</b> (second card in same device)	\$0.00

## INSTALLATION

(PER OCCURRENCE UNLESS NOTED)

<b>Professional Installation<sup>17,18</sup></b>	\$70.00
<b>In-Home Service Visit<sup>19</sup></b>	\$70.00
<b>Xfinity Home—Secure Installation<sup>17</sup></b>	\$99.99
<b>Gigabit Pro Installation<sup>17</sup></b>	up to \$500.00

## REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

<b>Reactivation - TV</b>	\$6.00
<b>Reactivation - Internet</b>	\$6.00
<b>Reactivation - Voice</b>	\$6.00

## MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

<b>Customer-Owned Video Equipment Credit</b> See www.xfinity.com/equipmentpolicy for additional information	\$2.50
<b>Regional Sports Fee<sup>29</sup></b> (per month)	\$8.25
<b>Field Collection Charge</b> Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
<b>Returned Payment Item</b> (each)	\$25.00
<b>Late Fee</b>	\$10.00
<b>Agent Assisted Payment</b> For payment made by phone with a Customer Care Representative	\$5.99
<b>Unreturned or Damaged Equipment Fees<sup>20</sup></b> (per piece)	Replacement Cost
<b>Self Install Kit Shipping and Handling</b>	\$15.00
<b>Self Install Kit Shipping and Handling</b> (Priority Shipping)	\$29.95
<b>Accessory Shipping and Handling</b>	\$5.95

## XFINITY INSTANT TV<sup>1,27</sup>

### BUNDLED PACKAGES<sup>2</sup>

<b>Internet Plus Instant TV</b> Includes Limited Basic for simultaneous streaming on two devices, 20 hours of cloud DVR service and Performance Internet	\$82.95
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### BASIC SERVICE

<b>Xfinity Instant TV</b> Includes Limited Basic for simultaneous streaming on two devices, and 20 hours of Cloud DVR service	\$10.00
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### XFINITY INSTANT TV ADDITIONAL SERVICES<sup>28</sup>

<b>Kids &amp; Family</b> Includes 13 kid and family-friendly channels including Cartoon Network, Disney Channel, Nickelodeon and Universal Kids	\$10.00
<b>Entertainment</b> Includes 22 entertainment channels including A&E, AMC, Bravo, Food Network, FX, TNT and VH1	\$15.00
<b>Sports &amp; News</b> Includes 14 sports and news channels including CNBC, CNN, ESPN, Golf, MSNBC and NBC Sports	\$28.25
<b>Deportes</b> Includes over 6 deportes channels including ESPN Deportes, FOX Deportes and NBC Universo	\$5.00
<b>Latino</b> Includes 13 latino channels including Cine Latino, Discovery en Espanol, Galavisión, Viendo Movies and VME Kids	\$5.00
<b>HBO<sup>®</sup></b>	\$15.00
<b>Showtime<sup>®</sup></b>	\$12.00
<b>Starz<sup>®</sup></b>	\$12.00
<b>Cinemax<sup>®</sup></b>	\$12.00
<b>Streampix</b>	\$4.99

## XFINITY VOICE<sup>1,21</sup>

<b>Xfinity Voice—Unlimited With TV and Internet Service</b>	\$44.95
<b>Xfinity Voice—Unlimited Saver</b>	\$39.95
<b>Xfinity Voice—Saver Pack<sup>25</sup></b> Includes Internet/Voice Equipment Rental	\$20.00

## XFINITY INTERNET<sup>1,22</sup>

<b>Performance Starter</b>	\$49.95
<b>Performance</b>	\$69.95
<b>Blast!</b>	\$79.95
<b>Extreme<sup>23</sup></b>	\$89.95
<b>Extreme Pro<sup>33</sup></b>	\$99.95

## CHESTERFIELD

### BUNDLED PACKAGES<sup>1,2</sup>

#### QUAD PLAY PACKAGES

<b>X1 Starter Quad Play<sup>3</sup></b> Includes Digital Starter and Streampix for primary outlet, Blast! Internet, Xfinity Voice Unlimited and Xfinity Home - Secure	\$194.95
<b>SurePrice<sup>4</sup></b>	\$159.99
<b>X1 Preferred Quad Play<sup>3</sup></b> Includes Digital Preferred, Starz®, and Streampix for primary outlet, HD Technology Fee, Blast! Internet, Xfinity Voice Unlimited and Xfinity Home - Secure	\$214.95
<b>SurePrice<sup>4</sup></b>	\$179.99
<b>X1 Preferred Plus Quad Play<sup>3</sup></b> Includes Digital Preferred, Starz®, Showtime®, The Movie Channel® and Streampix for primary outlet, HD Technology Fee, Extreme Internet, Xfinity Voice Unlimited and Xfinity Home - Secure	\$234.95
<b>SurePrice<sup>4</sup></b>	\$199.99
<b>X1 Premier Quad Play<sup>3</sup></b> Includes Digital Premier, Streampix and AnyRoom DVR Service for primary outlet, HD Technology Fee, Extreme Internet, Xfinity Voice Unlimited and Xfinity Home - Secure	\$254.95
<b>SurePrice<sup>4</sup></b>	\$219.99

#### TRIPLE PLAY PACKAGES

<b>X1 Starter Triple Play</b> Includes Digital Starter and Streampix for primary outlet, Blast! Internet and Xfinity Voice Unlimited	\$155.00
<b>SurePrice<sup>4</sup></b>	\$129.99
<b>X1 Preferred Triple Play</b> Includes Digital Preferred, Starz®, and Streampix for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited	\$175.00
<b>SurePrice<sup>4</sup></b>	\$149.99
<b>X1 Preferred Plus Triple Play</b> Includes Digital Preferred, Starz®, Showtime®, The Movie Channel® and Streampix for primary outlet, HD Technology Fee, Extreme Internet and Xfinity Voice Unlimited	\$195.00
<b>SurePrice<sup>4</sup></b>	\$169.99
<b>X1 Premier Triple Play</b> Includes Digital Premier, Streampix and AnyRoom DVR Service for primary outlet, HD Technology Fee, Extreme Internet and Xfinity Voice Unlimited	\$215.00
<b>SurePrice<sup>4</sup></b>	\$189.99
<b>X1 Starter Secure Triple Play<sup>3</sup></b> Includes Digital Starter and Streampix for primary outlet, Blast! Internet and Xfinity Home - Secure	\$155.00
<b>SurePrice<sup>4</sup></b>	\$129.99
<b>X1 Preferred Secure Triple Play<sup>3</sup></b> Includes Digital Preferred, Starz®, and Streampix for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Home - Secure	\$175.00
<b>SurePrice<sup>4</sup></b>	\$149.99
<b>X1 Preferred Plus Secure Triple Play<sup>3</sup></b> Includes Digital Preferred, Starz®, Showtime®, The Movie Channel® and Streampix for primary outlet, HD Technology Fee, Extreme Internet and Xfinity Home - Secure	\$195.00
<b>SurePrice<sup>4</sup></b>	\$169.99
<b>X1 Premier Secure Triple Play<sup>3</sup></b> Includes Digital Premier, Streampix and AnyRoom DVR Service for primary outlet, HD Technology Fee, Extreme Internet and Xfinity Home - Secure	\$215.00
<b>SurePrice<sup>4</sup></b>	\$189.99

#### XFINITY LATINO TRIPLE PLAY PACKAGES

<b>X1 Economy Plus Latino Triple Play</b> Includes Economy Plus Latino TV for primary outlet, Blast! Internet and Xfinity Voice Unlimited with Carefree Minutes Latin America 300	\$140.00
<b>SurePrice<sup>4</sup></b>	\$114.99
<b>X1 Starter Latino Triple Play</b> Includes Starter Latino TV and Streampix for primary outlet, Blast! Internet and Xfinity Voice Unlimited with Carefree Minutes Latin America 300	\$155.00
<b>SurePrice<sup>4</sup></b>	\$129.99
<b>X1 Preferred Latino Triple Play</b> Includes Digital Preferred, Xfinity TV Latino, Starz® and Streampix for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Voice Unlimited with Carefree Minutes Latin America 300	\$175.00
<b>SurePrice<sup>4</sup></b>	\$149.99
<b>X1 Starter Secure Latino Triple Play<sup>3</sup></b> Includes Starter Latino TV and Streampix for primary outlet, Blast! Internet and Xfinity Home - Secure	\$155.00
<b>SurePrice<sup>4</sup></b>	\$129.99
<b>X1 Preferred Secure Latino Triple Play<sup>3</sup></b> Includes Digital Preferred, Xfinity TV Latino, Starz® and Streampix for primary outlet, HD Technology Fee, Blast! Internet and Xfinity Home - Secure	\$175.00
<b>SurePrice<sup>4</sup></b>	\$149.99

#### DOUBLE PLAY PACKAGES

<b>Internet Plus</b> Includes Limited Basic, choice of HBO®, Showtime®, Starz® or Cinemax®, Streampix, TV Box and remote for primary outlet and Performance Internet	\$82.95
<b>Blast Plus</b> Includes Digital Economy and Streampix for primary outlet and Blast! Internet	\$102.95
<b>X1 Starter Double Play</b> Includes Digital Starter and Streampix for primary outlet and Blast! Internet	\$135.00
<b>SurePrice<sup>5</sup></b>	\$109.99
<b>X1 Preferred Double Play</b> Includes Digital Preferred, Starz® and Streampix for primary outlet, HD Technology Fee and Blast! Internet	\$155.00
<b>SurePrice<sup>5</sup></b>	\$129.99
<b>X1 Preferred Plus Double Play</b> Includes Digital Preferred, Starz®, Showtime®, The Movie Channel® and Streampix for primary outlet, HD Technology Fee and Blast! Internet	\$175.00
<b>SurePrice<sup>5</sup></b>	\$149.99
<b>X1 Premier Double Play</b> Includes Digital Premier, Streampix and AnyRoom DVR Service for primary outlet, HD Technology Fee and Blast! Internet	\$195.00
<b>SurePrice<sup>5</sup></b>	\$169.99

#### XFINITY LATINO DOUBLE PLAY PACKAGES

<b>Internet Plus Latino Double Play</b> Includes Limited Basic, Xfinity TV Latino, TV Box and remote for primary outlet and Performance Internet	\$82.95
<b>X1 Economy Plus Latino Double Play</b> Includes Economy Plus Latino TV for primary outlet and Performance Internet	\$105.00
<b>SurePrice<sup>5</sup></b>	\$89.99
<b>X1 Starter Latino Double Play</b> Includes Starter Latino TV and Streampix for primary outlet and Blast! Internet	\$135.00
<b>SurePrice<sup>5</sup></b>	\$109.99
<b>X1 Preferred Latino Double Play</b> Includes Digital Preferred, Xfinity TV Latino, Starz® and Streampix for primary outlet, HD Technology Fee and Blast! Internet	\$155.00
<b>SurePrice<sup>5</sup></b>	\$129.99

Refer to the last page for additional information. For information about Xfinity policies and terms of service, go to [xfinity.com/policies](http://xfinity.com/policies).

707,1256 FOX Sports  
Detroit + HD  
901 FOX Sports Detroit +  
988,1122 Bloomberg TV HD

#### **XFINITY INSTANT TV DEPORTES**

98 Univision  
603 FOX Deportes  
607 NBC Universo  
611 Telemundo  
612 ESPN Deportes  
614 Latin American Sports  
621 UniMás  
626 Univision Deportes  
Network

#### **XFINITY INSTANT TV LATINO**

601 Discovery en Espanol  
602 CNN en Espanol  
606 HISTORY en Espanol  
608 Cinelatino  
609 ViendoMovies  
610 Cine Mexicano  
620 Cinema Dinamita  
623 Cine Sony  
634 BabyFirst Americas -  
Spanish  
640 Pasiones  
642 Vme Kids  
651 Galavision  
657 Discovery Familia

*A subscription to Limited Basic is required to receive video services unless otherwise indicated. TV Box, TV Adapter, CableCARD or compatible customer owned device is required to receive video services. Except for Limited Basic only customers, HD programming requires subscription to HD Technology Fee and HD compatible equipment. Channel lineup subject to change. Additional restrictions may apply. See Services & Pricing card for additional information. © 2018 Comcast. All rights reserved.*

85291000: 0910;0920;0930;0940;0950;0960;0970;0980;0990;1000;1010;1020;1030;1040;1050;1060;1070;1080;1090;1100;1110;1180;1190;1200;1210;1220;1230;1240;1250;1260;1270;1280

C0005627 L244DW18

**For more information visit [xfinity.com/support/local-channel-lineup](https://xfinity.com/support/local-channel-lineup).**



## **VI. Accessing and Correcting Information**

It is important that your account records contain accurate information. You may correct or update information about your account as described below. We will correct our records upon reasonable verification that the changes you request are proper.

If you have Internet access, you can view and change certain information yourself by going to [www.xfinity.com](http://www.xfinity.com) and signing in with your Comcast username and password to access the My Account feature. If you are a home security customer, you can go to the subscriber portal at [www.xfinity.com/xhportal](http://www.xfinity.com/xhportal). You may also call 1-800-XFINITY and speak to a customer service representative.

If you would like to examine your own personally identifiable information, you may do so at your local Comcast office upon reasonable prior notice to us and during our regular business hours. To do so, please contact us by mail at the address below or telephone at 1-800-XFINITY, giving us a reasonable period of time to locate and, if necessary, prepare the information for review, and to arrange an appointment. You will need to provide proper identification and you will only be permitted to examine the personally identifiable information in your account and no other account.

If you make an affirmative, written request for a copy of your Xfinity voice CPNI, we will disclose to you the relevant information we have at your account address of record, or to any person authorized by you, if we reasonably believe the request is valid. However, subscribers to our Xfinity voice services should be aware that we generally do not provide them with records of any inbound or outbound calls or other records that we do not furnish in the ordinary course of business (for example, as part of a bill) or which are available only from our archives, without valid legal process such as a court order. In addition, we cannot correct any errors in customer names, addresses, or telephone numbers appearing in, or omitted from, our or our vendors' directory lists until the next available publication of those directory lists. Further, we may have no control over information appearing in the directory lists or directory assistance services of directory publishers or directory assistance providers that are not owned by us.

Comcast reserves the right to charge you for the reasonable cost of retrieving and photocopying any documents that you request.

## **VII. Other Important Information**

### **Protecting the Information We Collect**

We follow industry-standard practices to secure the information we collect to prevent the unauthorized access, use, or disclosure of information about our customers. These security practices include technical, administrative, and physical safeguards, which may vary, depending on the type and sensitivity of the information. Although we take the responsibility of safeguarding your information seriously, we cannot guarantee that these practices will prevent every unauthorized attempt to access, use, or disclose your information.

### **Data Retention**

Comcast maintains information that personally identifies you in our regular business records while you subscribe to one or more of the Services. We also maintain this information for a period of time after you no longer subscribe to a Service if the information is necessary for the purposes for which it was collected or to satisfy legal requirements. These purposes typically include business, legal, or tax purposes. If these purposes no longer apply, we will destroy, de-identify, or anonymize the information according to our internal policies and procedures.

### **Changes to the Privacy Notice**

As required by the Cable Act, we will provide you with a copy of the current Privacy Notice at the time we enter into an agreement to provide any cable service or other service to you, and annually afterwards, or as otherwise permitted or required by law.

We may modify this Notice at any time. You can view the most current version of this Notice by going to <http://www.xfinity.com/Corporate/Customers/Policies/CustomerPrivacy.html>. If we make material changes to this Privacy Notice, then we will provide you at least 30 days' notice and will also notify you by e-mail, direct mail, bill messaging, or other reasonable methods that we select. If you continue to use the service following notice of the changes, we will deem that to be your acceptance of and consent to the changes in the revised Privacy Notice. If we make material changes that will result in a new use, disclosure, or permission of access to previously collected information that personally identifies you, we will obtain your opt-in consent before implementing those specific changes.

### **How Do I Contact Comcast?**

If you have any questions or suggestions regarding this Privacy Notice, or wish to contact us about your personally identifiable information, please reach us as follows:

Phone: 1-800-XFINITY

Website: <http://customer.xfinity.com/contact-us/>

Mail: Comcast Cable Communications, LLC

Attn: Law Department - Customer Privacy Notice

One Comcast Center

Philadelphia, PA 19103-2838

Revised and effective: January 1, 2018

# Comcast Customer Privacy Notice

## For Subscribers of Cable Video, Internet, Voice, and Home Security Services



Privacy English 2019\_ebill

### Overview

Comcast knows our customers care about how Comcast uses, maintains, and shares the information we collect about them, and the choices they have regarding that use and sharing. Comcast holds customer privacy in the highest regard, and we are committed to protecting your privacy as we describe in this Privacy Notice. We value the trust you place in us as a customer when you subscribe to one or more of the Services described below.

This Comcast Customer Privacy Notice (the "Privacy Notice" or "Notice") describes: (1) the types of information Comcast collects when you subscribe to, use, and/or access our Services; (2) how we use, share, and protect that information; (3) how long we retain that information; and (4) the legal limitations imposed on our collection, use, and sharing of information that personally identifies you.

This Notice also provides you with information about how to access, review, and correct information that personally identifies you, how to set privacy preferences and opt out of certain uses and sharing of information, and your rights under federal law and this Notice concerning your personally identifiable information.

### Entities Covered

In this Notice, the terms "Comcast," "we," "us," or "our" refer to the operating company, subsidiary, or affiliate of Comcast Cable Communications, LLC that (1) owns and/or operates the cable television system in your area, and (2) delivers one or more of the Services. The term "you" refers to you as a subscriber to one or more of the Services.

### Services Covered

This Privacy Notice applies to the Comcast-provided Xfinity® cable video ("video"), Internet, and voice services delivered over our cable system (including the services provided when you use the Xfinity Stream app and [tv.xfinity.com](http://tv.xfinity.com) to access Xfinity video as a cable service in your residence and when you subscribe to Internet service and use the Xfinity Wi-Fi service). This Privacy Notice also applies to Comcast-provided home security service. Collectively, these are referred to as the "Services" throughout this Privacy Notice.

This Notice does not apply to other Comcast services or offerings, such as Xfinity Mobile, or other Comcast® and Xfinity-branded websites, applications, or streaming services, except as described above. These services, websites, and applications have their own privacy policies, which we post at <https://www.xfinity.com/mobile/policies/privacy-policy> and <http://my.xfinity.com/privacy/>.

### Information Covered

This Privacy Notice also does not apply to (1) information that may be collected through any other products, services, websites, or applications, even if you access those other products, services, websites, or applications through our Services and even if they are co-branded with Comcast brands or the brands or logos of our affiliated companies; (2) information collected by devices, such as a "smart TV," or through a third-party (non-Xfinity) mobile application, where the manufacturer or application owner has enabled information-gathering capabilities including automatic content recognition that we do not control; or (3) interactions with third-party content providers that you may access through the Services, such as online video providers you may reach through our set-top boxes. You should read the privacy policies for these other products, services, websites, and applications to understand whether and how they apply to you and the data they collect about you.

Please read this entire Privacy Notice to understand our privacy policies and practices. You can also find answers to your specific questions quickly by using the links below.

### I. Collection of Information

This section describes the types of information Comcast collects when you subscribe to, use, and/or access one or more of the Services. Some of our Services permit you to establish secondary accounts, and if you do so we collect similar information in order to establish and maintain those accounts. When you allow others to use or access the Services through your account, we collect information about their use, as well.

#### Information You Provide to Us

We collect information that you provide to us when you create an account with us or when you call us, use online account tools (for example, when you access My Account or chat online with an agent), report service issues, complete customer surveys, enter contests and promotions, or otherwise communicate with us. This information includes:

- name and contact information (for example, billing address, service address, email address, and phone numbers);
- payment information, such as your payment card or bank account information;
- information related to a credit application for the Services, which may include your Social Security number, driver's license number, or other government issued identifiers;
- information you provide to authenticate your access to the Services, such as passwords, images, voice recordings, or other personal identifiers;
- information you provide when you establish custom settings or preferences; and
- customer correspondence and other communications records, including records of calls and chats with our customer service representatives.

## Chesterfield

### LIMITED BASIC

2 WJBK (FOX)  
 3 WMYD (MyTV)  
 4 WDIV (NBC)  
 5 WKBD (CW)  
 6,902,1092 Educational Access  
 7 WXYZ (ABC)  
 8,1010 Jewelry TV  
 9 WWJ (CBS)  
 10 WADL (IND)  
 11 WTVS (PBS)  
 12,916,1090 Public Access  
 14 QVC  
 16 HSN  
 18 WPXD (ION)  
 20,1016 CICO  
 75,1008 HSN2  
 89,263,385,1003 EVINE Live  
 90,1098 Leased Access  
 96 C-SPAN  
 99 CBET  
 157,1017 Jewelry FL  
 166,1191 WTVS Kids  
 189,1019 QVC HD  
 231,1007 WXYZ HD (ABC)  
 232,1004 WDIV HD (NBC)  
 233,1062 WWJ HD (CBS)  
 234,1002 WJBK HD (FOX)  
 235,1020 WMYD HD (MyTV)  
 236,1050 WKBD HD (CW)  
 237,1031 WPXD HD (ION)  
 240,1056 WTVS HD (PBS)  
 286,1193 WMYD AntennaTV  
 287,1190 WTVS World (PBS)  
 288,1192 WTVS Create (PBS)  
 290,1198 WDIV MeTV  
 291,1196 WJBK Buzzr  
 292,1189 WWJ Start TV  
 293,1195 WJBK Heroes & Icons  
 294,1197 WDIV ThisTV  
 295,1038 WADL HD (IND)  
 296,1188 WXYZ Bounce TV  
 297,1187 WXYZ Laff TV  
 298,1194 WJBK Movies!  
 377,1005 HSN HD  
 398,1669 CatholicTV  
 399,1018 WDWO (INR)  
 400,1682 The Impact Network  
 639 Xfinity Latino Entertainment Channel  
 900,1094 Local Origination  
 989,1128 C-SPAN HD  
 999,1009 CBET HD

### DIGITAL ECONOMY (INCLUDES LIMITED BASIC)

23 AMC  
 25 Comedy Central  
 26 Oxygen  
 28 CNBC  
 29 HISTORY  
 31 The Weather Channel  
 33 CNN  
 34 NBC Sports Network  
 37 Lifetime  
 38 USA Network  
 41 E!  
 42 A&E  
 44 Discovery  
 50 BET  
 52 Syfy  
 55 FOX News Channel  
 56 MSNBC  
 59 Bravo  
 61 Animal Planet  
 68 FOX Sports 1  
 69,1426 TV Land  
 103 Bloomberg TV  
 104,1129 C-SPAN2  
 106 FOX Business Network  
 114 BBC America  
 136,1627 ASPIRE  
 137 Hallmark Channel  
 138,378,1458 Hallmark Channel HD  
 177 Hallmark Movies & Mysteries  
 188,1455 Lifetime HD  
 191,1449 Discovery HD  
 193,1471 Animal Planet HD  
 194,1411 Syfy HD  
 195,1403 USA Network HD  
 200,1402 A&E HD  
 206,1207 NBC Sports Network HD  
 212,1478 HISTORY HD  
 213,1111 CNN HD  
 214,1110 FOX News Channel HD  
 222,1405 AMC HD  
 223,1208 FOX Sports 1 HD  
 225,1466 E! HD  
 241,1459 Hallmark Movies & Mysteries HD  
 242,1463 Bravo HD  
 243,1123 FOX Business Network HD  
 244,1121 CNBC HD  
 245,1102 The Weather Channel HD  
 248,1435 Comedy Central HD  
 249,1625 BET HD  
 376,1113 MSNBC HD  
 384,1418 BBC America HD  
 387,1117 BBC World News  
 388 Smithsonian Channel

391,1655 INSP  
 392,1661 TBN  
 393,1668 EWTN  
 396,1657 Daystar  
 713,1477 Smithsonian Channel HD  
 727 FXX  
 980,1465 Oxygen HD  
 988,1122 Bloomberg TV HD  
 991,1410 FXX HD

### DIGITAL STARTER (INCLUDES LIMITED BASIC)

13 ESPN  
 15 TBS  
 23 AMC  
 24 Freeform  
 25 Comedy Central  
 26 Oxygen  
 27 TCM  
 28 CNBC  
 29 HISTORY  
 30 HLN  
 31 The Weather Channel  
 32 FOX Sports Detroit  
 33 CNN  
 34 NBC Sports Network  
 35 ESPN2  
 36 TNT  
 37 Lifetime  
 38 USA Network  
 39 Cartoon Network  
 40 HGTV  
 41 E!  
 42 A&E  
 43 TLC  
 44 Discovery  
 45 Nickelodeon  
 46 VH1  
 49 MTV  
 50 BET  
 51 OWN (Oprah Winfrey Network)  
 52 Syfy  
 54,171 truTV  
 55 FOX News Channel  
 56 MSNBC  
 59 Bravo  
 60 Disney Channel  
 61 Animal Planet  
 62 Food Network  
 63 Travel Channel  
 64 FX  
 65,715 BTN  
 66 Golf Channel  
 68 FOX Sports 1  
 69,1426 TV Land  
 95 WGN America  
 103 Bloomberg TV  
 104,1129 C-SPAN2  
 105,1130 C-SPAN3  
 106 FOX Business Network  
 109 National Geographic Channel  
 111 Investigation Discovery  
 114 BBC America  
 117 WE tv  
 119 LMN  
 128 Universal Kids  
 137 Hallmark Channel  
 138,378,1458 Hallmark Channel HD  
 149,1757 MoviePlex  
 158 UP  
 173 TV One  
 177 Hallmark Movies & Mysteries  
 179 GSN  
 183,1488 Travel Channel HD  
 185,1755 TCM HD  
 187,1420 WGN America HD  
 188,1455 Lifetime HD  
 191,1449 Discovery HD  
 192,1450 TLC HD  
 193,1471 Animal Planet HD  
 194,1411 Syfy HD  
 195,1403 USA Network HD  
 196,1434 TBS HD  
 197,1484 Food Network HD  
 198,1492 HGTV HD  
 199,1473 National Geographic HD  
 200,1402 A&E HD  
 201,1250 FOX Sports Detroit HD  
 202,1205 ESPN HD  
 203,1206 ESPN2 HD  
 204,1404 TNT HD  
 205,1243 Velocity HD  
 206,1207 NBC Sports Network HD  
 207,1223 Golf Channel HD  
 209,1612 MTV Live HD  
 212,1478 HISTORY HD  
 213,1111 CNN HD  
 214,1110 FOX News Channel HD  
 221,1456 LMN HD  
 222,1405 AMC HD  
 223,1208 FOX Sports 1 HD  
 224,1409 FX HD  
 225,1466 E! HD  
 227,1734 Cartoon Network HD  
 228,1728 Nickelodeon HD  
 229,1742 Freeform HD  
 230,1715 Disney Channel HD  
 241,1459 Hallmark Movies & Mysteries HD  
 242,1463 Bravo HD  
 243,1123 FOX Business Network HD  
 244,1121 CNBC HD

245,1102 The Weather Channel HD  
 246,1112 HLN HD  
 247,1430 truTV HD  
 248,1435 Comedy Central HD  
 249,1625 BET HD  
 252,1606 MTV HD  
 253,1607 VH1 HD  
 256,1313 BTN HD  
 261,1428 WE tv HD  
 262,1626 TV One HD  
 264,1314 BTN Overflow HD  
 376,1113 MSNBC HD  
 379,1457 UP HD  
 381,1444 Investigation Discovery HD  
 384,1418 BBC America HD  
 389,1096 Cable Marketplace  
 391,1655 INSP  
 392,1661 TBN  
 393,1668 EWTN  
 394,1464 OWN HD (Oprah Winfrey Network)  
 396,1657 Daystar  
 611 Telemundo  
 692,1255 Sports Overflow  
 693,1315 BTN (Part Time Overflow #2)  
 707,1256 FOX Sports Detroit + HD  
 710,1425 GSN HD  
 727 FXX  
 901 FOX Sports Detroit +  
 980,1465 Oxygen HD  
 988,1122 Bloomberg TV HD  
 991,1410 FXX HD  
 993,1707 Universal Kids HD

### DIGITAL PREFERRED (INCLUDES DIGITAL STARTER)

47,1620 Great American Country (GAC)  
 48 Paramount Network  
 73,1209 FOX Sports 2  
 98 Univision  
 100,1427 POP  
 102 ESPNNews  
 108 Nat Geo WILD  
 110 Science  
 112,1480 American Heroes Channel  
 113 Destination America  
 115 fyi  
 116 VICELAND  
 120,1417 E! Rey  
 121 DIY Network  
 122 Cooking Channel  
 124,1462 Ovation  
 125,1721 Primo TV  
 126,1722 Kid Central

## SPORTS ENTERTAINMENT PACKAGE

32 FOX Sports Detroit  
65,715 BTN  
102 ESPNNews  
146 CMT  
180,736 NFL Network  
181,1215 NFL Network HD  
182,1216 NFL RedZone HD  
201,1250 FOX Sports Detroit HD  
251,1608 CMT HD  
254,1218 NBA TV HD  
255,1303 CBS Sports Network HD  
256,1313 BTN HD  
257,1210 ESPNNews HD  
258,1219 MLB Network HD  
259,1217 NHL Network HD  
264,1314 BTN Overflow HD  
692 Sports Overflow  
693 BTN (Part Time Overflow #2)  
707,1256 FOX Sports Detroit + HD  
708,1301 ESPNU HD  
709,1236 Outdoor Channel HD  
717,1329 Pac-12 Network  
726,1302 ESPN GoalLine/Bases Loaded  
730 Outdoor Channel  
733,749 NBA TV  
734 CBS Sports Network  
735 ESPN  
737 NHL Network  
739 Sportsman Channel  
740 MLB Network  
741 NFL RedZone  
745,1246 TVG  
746,1479 Military History Channel  
747,1445 Crime & Investigation  
901 FOX Sports Detroit +  
990,1237 Sportsman Channel HD

## PREMIUM CHANNELS

215,300,1802 HBO HD East  
217,319,1820 CINEMAX HD East  
218,339,1840 Showtime HD East  
219,369,1868 STARZ East HD  
266,1803 HBO HD West  
267,1804 HBO2 HD East  
268,1806 HBO Signature HD East  
270,305,1810 HBO Comedy East  
271,1812 HBO Zone HD East  
272,1814 HBO Latino HD East  
274,1824 ActionMAX HD  
276,1828 MovieMAX HD  
277,1830 5StarMAX HD

279,1842 Showtime 2 HD East  
280,1846 Showtime Showcase HD East  
281,1848 Showtime Extreme HD  
282,1870 STARZ Edge HD  
283,1874 STARZ Kids & Family HD  
284,1878 STARZ Comedy HD  
285,1860 The Movie Channel HD East  
301 HBO East  
302 HBO2 East  
303 HBO Signature East  
304,1808 HBO Family East  
306 HBO West  
310 HBO Zone East  
311 HBO Latino East  
313,1790 EPIX HD (East)  
320 CINEMAX East  
321,1822 MoreMAX East  
322,1821 CINEMAX West  
324 ActionMAX East  
325,1826 ThrillerMax East  
327 MovieMax  
328,1834 Max Latino  
329 5StarMAX  
330,1832 OuterMAX  
340 Showtime East  
341 Showtime 2 East  
342 Showtime Showcase East  
346,1844 Showtime Beyond East  
347 Showtime Extreme East  
350 The Movie Channel East  
352,1862 The Movie Channel Xtra East  
370 STARZ East  
371 STARZ Edge East  
372,1872 Starz In Black East  
373 STARZ Kids & Family East  
374,1876 STARZ Cinema East  
375 STARZ Comedy  
543 Playboy

## INTERNATIONAL SELECTIONS

659,3289 SET  
660 ABP News  
661,3104 Star Bharat  
662,3107 Star India Gold  
663,3288 Star India Plus  
664,3285 Willow Plus  
665,3286 TV Asia  
666,3287 ZeeTV  
670,3194 The Filipino Channel  
671,3195 GMA Pinoy TV  
672,3196 GMA Life TV  
674,3290 TV JAPAN  
679,3280 RAI International  
684,3245 ART Network  
3101 Willow Plus HD

3102 TV Asia HD  
3103 ZeeTV HD  
3105 Star India Plus HD  
3106 SET HD  
3109 NDTV 24X7  
3110 NDTV (Good)  
3128 Vijay  
3135 CCTV4  
3137 Phoenix Info News  
3138 CTI Zhong Tian Channel  
3139 Phoenix NA  
3180 TV JAPAN HD  
3185 Saigon Broadcasting Television Network  
3203 TV Polonia  
3210 Premiere Futebol Clube  
3211,3291 Bandeirantes TV  
3212 RecordTV Europa HD  
3213 TV Globo HD  
3216 SIC International  
3217 RTP1 (Portuguese)  
3225 RTVI (Russian)  
3226 RTN (Russian)  
3227 Russian Kino  
3228 NTV America  
3229 Channel One Russia  
3230 Impact TV  
3232 RTR PLAN  
3233 ROSSIIA  
3234 CTC  
3250 The Israeli Network  
3260 DW Deutsche +  
3265 TV5 Monde HD  
3275 Antenna TV  
3281 Mediaset Italia  
3292 RecordTV  
3293 TV Globo  
3294 TV5 Monde

## PAY-PER-VIEW

254,1218 NBA TV HD  
265,1201 IN DEMAND PPV HD  
501 IN DEMAND PPV  
502 IN DEMAND PPV 7  
546 TEN  
547 Hustler TV  
548 Juicy  
549,1888 Penthouse Block  
550 XTSY  
552 Vivid TV  
733,749 NBA TV  
751-761 NBA/MLS PPV  
769,1370 INDEMAND MLB/NHL HD  
770,1371 INDEMAND MLB/NHL 2 HD  
771-784 MLB/NHL PPV  
1372-1385 MLB/NHL PPV  
1387-1397 NBA/MLS PPV

## ON DEMAND

1,1000 Xfinity On Demand  
299,1801 HBO On Demand  
365,1751 Free Movies On Demand  
366,1750,1880,1899 Movies On Demand  
540 Adult On Demand

886-892 Searchlight On Demand  
1881,1898 TV On Demand  
1882,1897 Music On Demand  
1883,1896 SPORTS On Demand  
1884,1895 PARENTAL

## MUSIC CHOICE

401-450 MUSIC CHOICE

## XFINITY INSTANT TV KIDS & FAMILY

24 Freeform  
39 Cartoon Network  
43 TLC  
45 Nickelodeon  
49 MTV  
60 Disney Channel  
109 National Geographic Channel  
128 Universal Kids  
137 Hallmark Channel  
138,378,1458 Hallmark Channel HD  
192,1450 TLC HD  
199,1473 National Geographic HD  
227,1734 Cartoon Network HD  
228,1728 Nickelodeon HD  
229,1742 Freeform HD  
230,1715 Disney Channel HD  
252,1606 MTV HD  
391,1655 INSP  
993,1707 Universal Kids HD

## XFINITY INSTANT TV ENTERTAINMENT

15 TBS  
23 AMC  
25 Comedy Central  
26 Oxygen  
29 HISTORY  
36 TNT  
37 Lifetime  
38 USA Network  
40 HGTV  
41 E!  
42 A&E  
44 Discovery  
46 VH1  
50 BET  
51 OWN (Oprah Winfrey Network)  
52 Syfy  
54,171 truTV  
59 Bravo  
61 Animal Planet  
62 Food Network  
64 FX  
114 BBC America  
119 LMN  
149,1757 MoviePlex  
173 TV One  
177 Hallmark Movies & Mysteries  
188,1455 Lifetime HD

191,1449 Discovery HD  
193,1471 Animal Planet HD  
194,1411 Syfy HD  
195,1403 USA Network HD  
196,1434 TBS HD  
197,1484 Food Network HD  
198,1492 HGTV HD  
200,1402 A&E HD  
204,1404 TNT HD  
209,1612 MTV Live HD  
212,1478 HISTORY HD  
221,1456 LMN HD  
222,1405 AMC HD  
224,1409 FX HD  
225,1466 E! HD  
241,1459 Hallmark Movies & Mysteries HD  
242,1463 Bravo HD  
247,1430 truTV HD  
248,1435 Comedy Central HD  
249,1625 BET HD  
253,1607 VH1 HD  
262,1626 TV One HD  
384,1418 BBC America HD  
394 OWN HD (Oprah Winfrey Network)  
727 FXX  
980,1465 Oxygen HD  
991,1410 FXX HD

## XFINITY INSTANT TV SPORTS & NEWS

13 ESPN  
28 CNBC  
30 HLN  
31 The Weather Channel  
32 FOX Sports Detroit  
33 CNN  
34 NBC Sports Network  
35 ESPN2  
55 FOX News Channel  
56 MSNBC  
66 Golf Channel  
68 FOX Sports 1  
103 Bloomberg TV  
104,1129 C-SPAN2  
105,1130 C-SPAN3  
106 FOX Business Network  
201,1250 FOX Sports Detroit HD  
202,1205 ESPN HD  
203,1206 ESPN2 HD  
205,1243 Velocity HD  
206,1207 NBC Sports Network HD  
207,1223 Golf Channel HD  
213,1111 CNN HD  
214,1110 FOX News Channel HD  
223,1208 FOX Sports 1 HD  
243,1123 FOX Business Network HD  
244,1121 CNBC HD  
245,1102 The Weather Channel HD  
246,1112 HLN HD  
376,1113 MSNBC HD  
692 Sports Overflow

## IV. Your Choices

In many instances, you have choices about how we communicate with you and how we use and share your information.

### Opting Out of Certain Marketing Communications

For your convenience, we have created a customer preference center where you can manage:

- your account communications and notifications;
- your marketing calls, texts, and direct mail preferences;
- your preference for door-to-door sales calls;
- promotional or commercial emails Comcast may send to you; and
- targeted advertising for third-party products and services based on your interests.

To manage your preferences, please visit our customer preference center at <https://customer.xfinity.com/#/users/me/notifications>. Once you sign in, you can review your options, get more information about the types of marketing activities you can opt out of, and make your choices. If you change your mind, you can return any time to update your preferences.

We understand that sometimes you may want to speak to a Comcast representative who can assist you with these choices. You can contact Comcast at 1-800-XFINITY and ask us to put your name on our internal company “do not call,” “do not mail,” or “do not knock” list. You may also contact us at this number and ask to be placed on the “do not disclose” list, which will let us know that you do not want us to share your name and address with third parties, as described above.

If you prefer to contact Comcast in writing instead of by telephone, you may send a written request to the address listed below under “How Do I Contact Comcast?” Be sure to include your name and address, your Comcast account number, and a daytime telephone number where we can reach you. The person who is identified in our billing records as the customer should sign the written request. If you have a joint account, a request by one party will apply to the entire account; for multiple accounts, your notice must separately identify each account covered by the request. If you are writing to opt-out of marketing calls, you must state the phone numbers or addresses that you wish to be placed on the relevant lists.

### Opting In to the Use of CPNI to Market Additional Products and Services to You

If you subscribe to Xfinity voice service, when you are interacting with one of our customer service representatives, such as on a call, in our offices, or during an online chat session, we may ask you for your oral consent to the use of your customer proprietary network information or “CPNI” for the purpose of reviewing your account and providing you with an offer for other products and services. If you provide consent, Comcast may use your CPNI only for the duration of that telephone call or discussion in order to offer you additional services. If you deny or restrict your approval for us to use your CPNI, you will suffer no effect, now or in the future, on how we provide any services to which you subscribe.

## V. Your Rights under Federal and State Law

This Notice is designed to comply with federal and state law requirements, including California law, which is applicable to our customers located in California who are served by a cable television corporation.

### The Cable Act and Personally Identifiable Information

This Privacy Notice is designed to comply with Section 631 of the federal Cable Communications Policy Act of 1984, as amended, (the “Cable Act”). The Cable Act permits Comcast to use the cable system to collect personally identifiable information about you. Personally identifiable information is information that identifies you specifically; it does not include de-identified, anonymous, aggregate, or other data that does not identify you. We may collect personally identifiable information when it is necessary to render cable services or other services to you and to detect unauthorized reception or use of the services. We may use the cable system to collect personally identifiable information about you for additional purposes with your prior written or electronic consent. The Cable Act also permits Comcast to disclose personally identifiable information if the disclosure is necessary to render, or conduct a legitimate business activity related to, the cable service or other services provided to you; required by law or legal process; or limited to your name and address, subject to your opt-out consent. The frequency of any disclosure of personally identifiable information varies in accordance with our business needs and activities as described in this Notice.

If you believe that you have been aggrieved by any act of ours in violation of the Cable Act or other applicable laws, we encourage you to contact us directly as described below in “How Do I Contact Comcast?” in order to resolve your question or concern. You may also enforce the limitations imposed on us by the Cable Act as applicable with respect to your personally identifiable information through a civil lawsuit seeking damages, attorneys’ fees, and litigation costs. Other rights and remedies may be available to you under federal or other applicable laws as well.

This Privacy Notice neither supersedes, enhances, nor modifies any arbitration agreement to which you may be bound as a subscriber to one or more of the Services.

### The Communications Act and CPNI

Section 222 of the Communications Act of 1934, as amended (the “Communications Act”), provides additional privacy protections for information about the quantity, technical configuration, type, destination, location, and amount of your use of telecommunications services, as well as Xfinity voice services, and the information about those services contained on your bill. This information is known as customer proprietary network information or “CPNI.” CPNI does not include your name, address, and telephone number, which is defined by the Communications Act as “subscriber list information.” However, that information is otherwise considered personally identifiable information.

If you are a customer of Xfinity voice service or another Service that is subject to these requirements, you have the right, and Comcast has a duty, under the Communications Act and other applicable laws, to protect the confidentiality of your CPNI. In addition, the FCC’s rules provide additional privacy protections and choices regarding use and sharing that are specific to our voice services that we describe in this Notice.

## SEASONAL CONVENIENCE PLAN<sup>31</sup>

For a low monthly maintenance fee, Comcast customers can temporarily suspend Xfinity TV, Xfinity Internet and Xfinity Voice services and resume them on the date requested without disconnect, reconnect or installation charges

<b>Xfinity TV</b>	\$8.00
<b>Xfinity Internet</b>	\$8.00
<b>Xfinity Voice</b>	\$8.00

## XFINITY TV<sup>1</sup>

### BASIC SERVICES

<b>Limited Basic</b>	\$21.95
<b>Broadcast TV Fee<sup>30</sup></b>	\$6.50

### DIGITAL SERVICES

**Digital Economy** Includes Limited Basic, additional digital channels, TV Box and remote for primary outlet, access to Pay-Per-View and On Demand programming and Music Choice

\$39.95

**Digital Starter** Includes Limited Basic, additional digital channels, TV Box and remote for primary outlet, access to Pay-Per-View and On Demand programming and Music Choice

\$69.95

**Digital Preferred** Includes Digital Starter, additional digital channels, access to Pay-Per-View and On Demand programming and Music Choice

\$87.90

**Digital Preferred Plus** Includes Digital Preferred, Showtime<sup>®</sup>, The Movie Channel<sup>®</sup>, and Starz<sup>®</sup> for primary outlet

\$109.95

**Digital Premier** Includes Digital Preferred, HBO<sup>®</sup>, Showtime<sup>®</sup>, Starz<sup>®</sup>, The Movie Channel<sup>®</sup>, and Cinemax<sup>®</sup> for primary outlet

\$129.95

**Basic Latino TV** Includes Limited Basic, Xfinity TV Latino, TV Box and remote for primary outlet

\$34.95

**Economy Latino TV** Includes Digital Economy and Xfinity TV Latino for primary outlet

\$44.95

**Economy Plus Latino TV** Includes Economy Latino TV and additional digital channels for primary outlet

\$54.95

**Starter Latino TV** Includes Economy Plus Latino TV and additional digital channels for primary outlet

\$64.95

### XFINITY TV SERVICES

<b>HBO<sup>®6</sup></b>	\$15.00
<b>Showtime<sup>®6</sup></b>	\$12.00
<b>Starz<sup>®6</sup></b>	\$12.00
<b>Cinemax<sup>®6</sup></b>	\$12.00
<b>The Movie Channel<sup>®6</sup></b>	\$12.00
<b>Epix<sup>32</sup></b>	\$5.99
<b>Playboy<sup>®6</sup></b>	\$19.99

**Digital Preferred Tier<sup>7</sup>** Includes channels like Cooking Channel, Nat Geo Wild, NFL Network, Destination America and Science

\$17.95

**XFINITY TV Latino<sup>6</sup>** Includes Spanish language programming

\$18.95

**Family Tier<sup>8</sup>** Includes Disney, The Hub, Food Network, HGTV, Universal Kids, National Geographic Channel and The Weather Channel

\$14.99

**Sports Entertainment Package<sup>7</sup>** Includes NFL RedZone, Outdoor Channel, CBS Sports Network, FCS Atlantic and FCS Central

\$9.95

**HD Technology Fee<sup>9</sup>**

\$9.95

**HD DVR Service<sup>10</sup>**

\$10.00

**AnyRoom DVR Service<sup>11</sup>**

\$10.00

**Service to Additional TV<sup>12</sup>**

\$9.95

**Service to Additional TV with TV Adapter<sup>13</sup>**

\$6.99

**X1 Pack 3** Includes Service to Additional TV for 2 TVs and Internet/Voice Equipment Rental

\$25.00

**X1 Pack 4** Includes Service to Additional TV for 3 TVs and Internet/Voice Equipment Rental

\$30.00

**X1 Pack 5** Includes Service to Additional TV for 4 TVs and Internet/Voice Equipment Rental

\$35.00

**X1 DVR Pack 3** Includes DVR Service for primary outlet, Service to Additional TV for 2 TVs and Internet/Voice Equipment Rental

\$35.00

**X1 DVR Pack 4** Includes DVR Service for primary outlet, Service to Additional TV for 3 TVs and Internet/Voice Equipment Rental

\$40.00

**X1 DVR Pack 5** Includes DVR Service for primary outlet, Service to Additional TV for 4 TVs and Internet/Voice Equipment Rental

\$45.00

### INTERNATIONAL SELECTIONS

**ART: Arabic<sup>34</sup>**

\$9.99

**TV Globo: Brazilian<sup>34</sup>**

\$19.99

**Brazilian 2 Pack<sup>34</sup>** Includes TV Globo and PFC

\$24.99

**Brazilian 4 Pack<sup>34</sup>** Includes TV Globo, PFC, Band Internacional and Record TV

\$34.99

**Mandarin 2 Pack<sup>34</sup>** Includes Phoenix Info News and Phoenix North America

\$6.99

**Mandarin 4 Pack<sup>34</sup>** Includes CTI Zhong Tian, CCTV4, Phoenix Info News and Phoenix North America

\$19.99

**Filipino 2 Pack<sup>34</sup>** Includes GMA Pinoy w/ GMA Video On Demand and GMA Life

\$14.99

**Filipino 3 Pack<sup>34</sup>** Includes GMA Pinoy w/ GMA Video On Demand, GMA Life and TFC

\$22.99

**TV5MONDE: French<sup>34</sup>** With Cinema On Demand

\$9.99

**DW Deutsche +: German<sup>34</sup>**

\$9.99

**Antenna: Greek<sup>34</sup>**

\$14.99

**The Israeli Network<sup>34</sup>**

\$19.99

**Rai Italia: Italian<sup>34</sup>**

\$9.99

**Italian 2 Pack<sup>34</sup>** Includes Rai Italia and Mediaset

\$14.99

**TV JAPAN<sup>34</sup>** Includes TV JAPAN On Demand

\$24.99

**TV Polonia: Polish<sup>34</sup>**

\$19.99

**SIC: Portuguese<sup>34</sup>**

\$9.99

**Portuguese 2 Pack<sup>34</sup>** Includes RTPi and SIC

\$14.99

**Impact TV: Russian Add-on<sup>34</sup>** With any International package

\$6.99

**Russian 2 Pack<sup>34</sup>** Includes Channel One Russia and NTV America

\$14.99

**Russian 4 Pack<sup>34</sup>** Includes Channel One Russia, RTN, TV1000 Kino and NTV America

\$26.99

**Russian 5 Pack<sup>34</sup>** Includes Channel One Russia, RTVi, NTV America, RTR-Planeta and Rossiya 24

\$26.99

**Russian 8 Pack<sup>34</sup>** Includes Channel One Russia, RTN, RTVi, TV1000 Russian Kino, NTV America, RTR-Planeta, Rossiya 24 and CTC

\$34.99

**Willow: Cricket Add-on<sup>34</sup>** With any International package

\$6.99

**Willow: Cricket<sup>34</sup>**

\$14.99

**Hindi 2 Pack<sup>34</sup>** Includes Zee TV and Star India Plus

\$24.99

**Hindi 3 Pack<sup>34</sup>** Includes Zee TV, Star India Plus and SET

\$29.99

**Hindi 8 Pack<sup>34</sup>** Includes Zee TV, Star India Plus, SET, Star India Gold, Star Bharat, TV Asia, NDTV 24x7 and NDTV Good Times

\$34.99

**Hindi 10 Pack<sup>34</sup>** Includes Zee TV, Star India Plus, SET, Star India Gold, Star Bharat, TV Asia, NDTV 24x7, NDTV Good Times, Eros Now and Willow

\$49.99

**Vijay: Tamil<sup>34</sup>**

\$9.99

**SBTN: Vietnamese<sup>34</sup>**

\$14.99

### PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES<sup>14</sup>

**Eros Now On Demand**

\$12.99

**Eros Now On Demand** w/a South Asian international selection

\$9.99

**here! TV On Demand**

\$7.99

**Filipino On Demand**

\$7.99

**The Jewish Channel On Demand**

\$6.99

**Too Much for TV On Demand**

\$14.99

**Disney Family Movies On Demand**

\$5.99

**Streampix<sup>26</sup>**

\$4.99

**Pay-Per-View and On Demand Movies and Events<sup>15</sup>** (per title or event)

Prices Vary

**Gaiam TV Fit & Yoga On Demand**

\$6.99

**Grokker Yoga Fitness On Demand**

\$6.99

**UP Faith and Family On Demand**

\$4.99

## **Information We Collect When You Use the Services**

We also collect information about your account and your use of the Services, which may include:

- your account number;
- billing, payment, and deposit history;
- maintenance information;
- the types of Services to which you subscribe;
- the device identifiers and network addresses of equipment used with your account;
- voice commands;
- video and audio recordings;
- records indicating the number and types of devices connected to our network;
- technical information about your Service-related devices, including customization settings and preferences;
- network traffic data;
- information about your use of the Services and their features, including video activity data, as well as Internet or online information such as web addresses and other activity data in order to render Internet service; and
- additional information about the Service options you have chosen.

When you use the Services, our cable system automatically generates, transmits, and collects much of this information as part of providing the Services to you. For example, we receive information about the use of set-top boxes, remote controls, program guides, video players, applications, and other devices and software connected to our cable system ("video activity data"). The video activity data includes, for example, which channels, programs, and advertisements are viewed and for how long. It may also include information about navigation through program guides and applications, and use of devices like remote controls and tablets. If you select various features of our equipment, such as voice commands or search, we also will collect and process the data needed to fulfill your requests.

## **Location Information**

We may collect information from the devices you use to access the Services that tells us where you are at a specific point in time. For instance, we may know that you are at home when you chat with us through your Xfinity Internet service.

## **Information Provided by Third Parties**

We also obtain data and information about you from third parties. For example, when you request new or additional Services or features from us, we may obtain credit information from credit reporting agencies. Additionally, if you rent your residence, we may have a record of whether landlord permission was required prior to installing our cable services as well as your landlord's name and address.

We may obtain additional information about you from third parties such as demographic data (for example, gender, age, and census records, etc.), location data (for example, designated market area, zip code, etc.), interest data (for example, sports, travel, and other recreational activities, shopping preferences, etc.), or purchase data (for example, public records, loyalty programs, etc.). We may combine the data we collect from third parties with information in our business records, including information about your use of the Services. We may also combine information about your use of the Services with information we obtain from your use of other products, services, websites, and applications from Comcast. We use this combined data as described in the "Use of Information" section below.

## **II. Use of Information**

We use the information we collect to provide and improve the Services and our network, to communicate with you, to deliver relevant advertising, to create measurement and analytics reports, and to provide additional features and offerings. Sometimes we use information that personally identifies you, such as when we are authenticating your account or communicating with you. We also maintain and use information in de-identified or aggregated forms that do not identify you.

## **To Provide and Improve the Services**

We use the information we collect to conduct business activities related to providing you with the Services, including:

- establishing your account
- measuring credit and payment risk;
- billing and invoicing;
- authenticating access to your account;
- account administration;
- service delivery;
- maintenance and operations, including management of the network and devices supporting our service and our systems;
- technical support;
- hardware and software upgrades for devices and systems;
- understanding the use of our services;
- improving our services and identifying and developing new products and new services;
- marketing and advertising;



- detecting the unauthorized reception, use, or abuse of the Services and to protect our customers from fraudulent, abusive, or unlawful use of, or subscription to, the Services;
- collecting fees and charges;
- protecting our rights, our personnel, and our property; and
- complying with applicable law.

We also use the information we collect to measure and analyze how our customers are using the Services. For video, this includes assessing which programs are most popular, how many people watch a program to its conclusion, whether people are watching advertisements, and what programming and video content we will carry on the Services. It also includes determining how our customers prefer to view certain kinds of programming when they use our video service, such as whether they like to watch certain programs live, or if they prefer to view them on demand, on mobile devices, or online.

When we provide you access to third-party content providers through our set-top boxes, we may measure how often and how long you use such services, but your use of those third-party providers are controlled by the terms and privacy policies of those providers. For Internet and voice services, we similarly analyze customer usage data, such as the amount of bandwidth that is being used, the peak times of usage, or the types of services that are being used.

#### **To Communicate with You**

We also use the information we collect to deliver and personalize our communications with you. For example, we may use the contact information you provide to inform you of Service updates or the status of a service request or outages, to invite you to participate in a survey, to collect amounts you owe, or in connection with other activities related to the Service. We will provide you with service-related announcements, such as a pricing change, a change in operating policies, a service appointment, or new features of one or more of the Services you receive from us through emails, texts, calls, Comcast-provided equipment, and other communications methods. You may select the manner in which you prefer to receive many of these communications by visiting the customer preference center at <https://customer.xfinity.com/#/users/me/notifications>.

#### **To Provide Recommendations and Deliver Relevant Advertising and Marketing**

We may also use information about you and/or your use of the Services or other services we provide to determine which movies or television shows to recommend to you and to send you promotional communications for the Services and other products and services we think may be of interest to you. We may also use this information to help third-party advertisers and programmers deliver more relevant advertising.

These promotional communications and advertisements may be directed to you because you subscribe to one or more of the Services, because of the way you use the Services, because you live in a certain geographic area, or based on demographic and interest information that we collect or obtain from other companies. These communications may be subject to your consent, as described in Section IV of this Notice ("Your Choices"). In no event will Comcast give your name or other personally identifying information to an advertiser without your consent.

#### **To Create Analytics and Measurement Reports**

We and service providers who work on our behalf may use and combine data from our business records – including account information, video activity data, and other usage data – with data from third parties to create measurement and analytics reports. These reports do not contain any information that personally identifies you and instead contain de-identified or aggregate information.

We use these reports for many of the purposes described above, such as for improving the Services, creating and delivering more relevant advertising on behalf of Comcast and other third parties, determining whether and how an advertiser's messages are viewed, and analyzing the effectiveness of certain advertisements on the Comcast platforms and services and other platforms and services. We also use these reports to work with academic or research groups, and for other uses that help us develop and fund improvements in services and infrastructure. We may share these reports with programmers, advertisers, or others. To learn about the choices you have with respect to our use of your information for these purposes, see Section IV of this Notice ("Your Choices").

### **III. Sharing & Disclosures of Information**

We limit the information we share and disclose to others as described below.

#### **Service Providers**

In order to provide and support the Services, sometimes we use third-party companies as service providers that work on our behalf to transmit, collect, process, or store information for us. We require these service providers to treat the information we share with them as confidential and to use it only for the purpose of providing the services for which they have been engaged. These engagements typically include services such as billing and collections, administration, auditing and accounting, professional advice and consulting, surveys, marketing, service delivery and customization, maintenance and operations, security incident verification and response, service notifications, fraud prevention, and services to improve our programming and advertising offerings. For example, Comcast uses service providers to process payments for us and we may share your payment information with those billing processors when you make a payment. Or, Comcast may use a service provider to obtain information about you to assess your credit and payment status.

#### **The Comcast Family of Businesses**

Comcast may share the information it collects with its affiliates that offer other Xfinity and Comcast-branded products, services, and applications. For example, if you use your Xfinity Service account information to create an Xfinity Mobile Service account, we may share your Service account information with the Comcast company that offers that service. We do this so that these companies can provide services to you and to make it easier for you to use Xfinity Mobile Service and other Xfinity services. We may also share information about you with other Comcast companies (including NBCUniversal-branded companies and other non-Comcast or non-Xfinity-branded affiliates) for marketing and advertising purposes when we have any required consent to do so.



## **Account Owners and Users**

Comcast may disclose any information about a customer's account and use of the Services and their features to the primary account owner after appropriate authentication. The primary account owner may also authorize other users to access information on the account, and that may include data about you and your use of the Services.

## **Third Parties for Marketing Purposes**

We will not share, sell, license, rent, or otherwise permit access to information that personally identifies you to an unaffiliated third party for that third party to market its products or services to you, unless we have the required consent to do so. Unless we have your affirmative "opt-in" consent, we will not sell or share any of your personally identifiable web browsing information, video activity data, sensitive information (such as financial account information or Social Security number), or call detail records that we collect from our cable system. We may, however, share de-identified or aggregate information with third parties for their own uses when those third parties commit to not re-identify that information or share it with others who may attempt to do so.

As permitted by federal law, we may disclose your name and address to non-governmental entities, such as charities or businesses, so long as such disclosure does not reveal, directly or indirectly, the extent of your use of the Services or the nature of any transaction you make over our cable system. You have the right to prohibit or limit this kind of disclosure by asking to be placed on our "do not disclose" list, as described in Section IV of this Notice ("Your Choices").

## **Other Third Parties**

If you subscribe to our voice service, Comcast may disclose information about you to others in connection with features and services such as Caller ID, 911/E911, and directory services as follows:

- We may transmit your name and/or telephone number to be displayed on a Caller ID device unless you have elected to block such information. Please note that Caller ID blocking may not prevent the display of your name and/or telephone number when you dial certain business or emergency numbers, 911, 900 numbers, or toll-free 800 and similar numbers.
- We may provide your name, address, and telephone number to public safety authorities and their vendors for inclusion in E911 databases and records, inclusion in "reverse 911" systems, or to troubleshoot 911/E911 record errors.
- We may publish and distribute, or cause to be published and distributed, telephone directories in print, on the Internet, and on disks. Those telephone directories may include subscriber names, addresses, and telephone numbers, without restriction to their use.
- We may also make subscriber names, addresses, and telephone numbers available, or cause such subscriber information to be made available, through directory assistance operators.
- We may provide subscribers' names, addresses, and telephone numbers to unaffiliated directory publishers and directory assistance providers for their use in creating directories and offering directory assistance services.
- Once our subscribers' names, addresses, and telephone numbers appear in telephone directories or directory assistance, they may be sorted, packaged, repackaged, and made available again in different formats by anyone.

We take reasonable precautions to ensure that non-published and unlisted numbers are not included in our telephone directories or directory assistance services, but we cannot guarantee that errors will never occur.

If we (or our parent company) enter into a merger, acquisition, or sale of all or a portion of our assets, information about you and your subscription, including information that personally identifies you, will, in most instances, be one of the items transferred as part of the transaction. If this Notice will be changed as a result of such a transaction, you should refer below under "Changes to the Privacy Notice."

## **When Required by Law or To Protect Comcast and Others**

There are times when we may be required by law to disclose information about you to third parties. These disclosures may be made with or without your consent, and with or without notice, in compliance with the terms of valid legal process such as a subpoena, court order, or search warrant.

If you subscribe to our Xfinity video service, Comcast may be required to disclose information that personally identifies you to a governmental entity in response to a court order. In this case, the Cable Act (defined below in Section V) requires that you be afforded the opportunity to appear and contest in a court proceeding relevant to the court order any claims made in support of the court order. At the proceeding, the Cable Act requires the governmental entity to offer clear and convincing evidence that the subject of the information is reasonably suspected of engaging in criminal activity and that the information sought would be material evidence in the case.

If you subscribe to the Xfinity Internet, voice, or home security services, Comcast may be required to disclose information that personally identifies you to a governmental entity in response to a subpoena, court order, or search warrant, depending on the type of information sought. We are usually prohibited from notifying you of any such disclosures by the terms of the legal process. We may also seek your consent to disclose information in response to a governmental entity's request when that governmental entity has not provided the required subpoena, court order, or search warrant.

A non-governmental entity, such as a civil litigant, can seek information that personally identifies you or your use of the Xfinity video, Internet, or voice services only pursuant to a court order and we are required by the Cable Act to notify you of such court order. If Comcast is required to disclose information that personally identifies you to a private third party in response to a civil court order, we will notify you prior to making such disclosure unless legally prohibited from doing so.

We may also disclose information that personally identifies you as permitted by law and without your consent when it is necessary to protect our customers, employees, or property; in emergency situations; or to enforce our rights under our terms of service and policies.

127,1709 BabyFirst Americas  
 129,1727 Nicktoons  
 130 Discovery Family Channel  
 131,1702 Nick Jr.  
 132,1729 Nick 2  
 133,1740 TeenNick  
 134,1741 STARZ ENCORE Family  
 135 Disney XD  
 136,1627 ASPIRE  
 139,1615 Nick Music  
 140,1639 MTV2  
 141 MTV TR3s  
 142,1633 BET Jams  
 143,1614 MTV Classic  
 144,1630 BET Soul  
 145,1619 CMT Music  
 148 fuse  
 150 STARZ ENCORE East  
 151,1701 Disney Junior  
 152,1775 STARZ ENCORE Action East  
 153,1782 STARZ ENCORE Suspense East  
 154,1779 STARZ ENCORE Classic East  
 155,1777 STARZ ENCORE Black East  
 156,1784 STARZ ENCORE Westerns East  
 159,1637 Revolt  
 161,1429 ReelzChannel  
 162,1766 FX Movie Channel  
 163,1439 Logo  
 164 IFC  
 165,1440 SundanceTV East  
 167,1758 IndiePlex  
 168,1756 RetroPlex  
 170,1771 FLIX East  
 174,1628 BET Her  
 176,1629 The Africa Channel  
 180,736 NFL Network  
 181,1215 NFL Network HD  
 184,1224 Tennis Channel HD  
 186,1486 fyi HD  
 190,1716 Disney XD HD  
 208,1222 Olympic Channel HD  
 210,1487 Destination America HD  
 211,1451 Science HD  
 216,1765 MGM HD  
 220,1773 STARZ ENCORE East HD  
 226,1412 Paramount Network HD  
 250,1467 fuse HD  
 254,1218 NBA TV HD  
 255,1303 CBS Sports Network HD  
 257,1210 ESPNews HD  
 258,1219 MLB Network HD  
 259,1217 NHL Network HD  
 260,1438 IFC HD  
 380,1436 VICELAND HD  
 382,1613 AXS TV

383,1714 Discovery Family Channel HD  
 386 Home Preview Channel (Detroit)  
 387,1117 BBC World News  
 388 Smithsonian Channel  
 390,1673 BYUtv  
 395,1681 The Word Network  
 607 NBC Universo  
 621 UniMás  
 626,1229 Univision Deportes Network  
 649 HITN  
 651 Galavision  
 700,1321 SEC Network HD  
 708,1301 ESPNU HD  
 709,1236 Outdoor Channel HD  
 711,1485 Cooking Channel HD  
 712,1493 DIY Network HD  
 713,1477 Smithsonian Channel HD  
 730 Outdoor Channel  
 733,749 NBA TV  
 734 CBS Sports Network  
 735 ESPNU  
 737 NHL Network  
 738 Tennis Channel  
 739 Sportsman Channel  
 740 MLB Network  
 742 SEC Network  
 785,1322 SEC Network Overflow  
 990,1237 Sportsman Channel HD  
 992,1472 Nat Geo WILD HD  
 1114 Newsy Live  
 1677 Three Angels Broadcasting (3ABN)

#### ECONOMY PLUS LATINO TV

(INCLUDES DIGITAL ECONOMY AND XFINITY TV LATINO)

24 Freeform  
 27 TCM  
 30 HLN  
 39 Cartoon Network  
 40 HGTV  
 43 TLC  
 45 Nickelodeon  
 46 VH1  
 49 MTV  
 51 OWN (Oprah Winfrey Network)  
 60 Disney Channel  
 62 Food Network  
 63 Travel Channel  
 64 FX  
 95 WGN America  
 109 National Geographic Channel  
 117 WE tv  
 119 LMN  
 128 Universal Kids  
 149,1757 MoviePlex  
 173 TV One  
 179 GSN

183,1488 Travel Channel HD  
 185,1755 TCM HD  
 187,1420 WGN America HD  
 192,1450 TLC HD  
 197,1484 Food Network HD  
 198,1492 HGTV HD  
 199,1473 National Geographic HD  
 205,1243 Velocity HD  
 208,1222 Olympic Channel HD  
 209,1612 MTV Live HD  
 221,1456 LMN HD  
 224,1409 FX HD  
 227,1734 Cartoon Network HD  
 228,1728 Nickelodeon HD  
 229,1742 Freeform HD  
 230,1715 Disney Channel HD  
 246,1112 HLN HD  
 252,1606 MTV HD  
 253,1607 VH1 HD  
 261,1428 WE tv HD  
 262,1626 TV One HD  
 394,1464 OWN HD (Oprah Winfrey Network)  
 395,1681 The Word Network  
 648 STARZ ENCORE en Espanol  
 710,1425 GSN HD  
 993,1707 Universal Kids HD

#### STARTER LATINO TV

(INCLUDES DIGITAL ECONOMY AND XFINITY TV LATINO)

13 ESPN  
 15 TBS  
 24 Freeform  
 27 TCM  
 30 HLN  
 32 FOX Sports Detroit  
 35 ESPN2  
 36 TNT  
 39 Cartoon Network  
 40 HGTV  
 43 TLC  
 45 Nickelodeon  
 46 VH1  
 49 MTV  
 51 OWN (Oprah Winfrey Network)  
 60 Disney Channel  
 62 Food Network  
 63 Travel Channel  
 64 FX  
 65,715 BTN  
 66 Golf Channel  
 95 WGN America  
 109 National Geographic Channel  
 117 WE tv  
 119 LMN  
 128 Universal Kids  
 149,1757 MoviePlex  
 173 TV One  
 179 GSN

183,1488 Travel Channel HD  
 185,1755 TCM HD  
 187,1420 WGN America HD  
 192,1450 TLC HD  
 196,1434 TBS HD  
 197,1484 Food Network HD  
 198,1492 HGTV HD  
 199,1473 National Geographic HD  
 201,1250 FOX Sports Detroit HD  
 202,1205 ESPN HD  
 203,1206 ESPN2 HD  
 204,1404 TNT HD  
 205,1243 Velocity HD  
 207,1223 Golf Channel HD  
 208,1222 Olympic Channel HD  
 209,1612 MTV Live HD  
 221,1456 LMN HD  
 224,1409 FX HD  
 227,1734 Cartoon Network HD  
 228,1728 Nickelodeon HD  
 229,1742 Freeform HD  
 230,1715 Disney Channel HD  
 246,1112 HLN HD  
 252,1606 MTV HD  
 253,1607 VH1 HD  
 256,1313 BTN HD  
 261,1428 WE tv HD  
 262,1626 TV One HD  
 394,1464 OWN HD (Oprah Winfrey Network)  
 395,1681 The Word Network  
 648 STARZ ENCORE en Espanol  
 692,1255 Sports Overflow  
 693,1315 BTN (Part Time Overflow #2)  
 707,1256 FOX Sports Detroit + HD  
 710,1425 GSN HD  
 901 FOX Sports Detroit +  
 993,1707 Universal Kids HD

#### XFINITY TV LATINO

98 Univision  
 601 Discovery en Espanol  
 602 CNN en Espanol  
 603,1230 FOX Deportes  
 604 Caracol TV  
 605 MTV TR3s  
 606 HISTORY en Espanol  
 607 NBC Universo  
 608 Cinelatino  
 609 ViendoMovies  
 610 Cine Mexicano  
 611 Telemundo  
 612,1231 ESPN Deportes  
 613 UniMás Alt  
 614 Latin American Sports  
 616 Ecuavisa  
 617 Canal 52MX  
 618 Multimedios  
 619 Univision Alt  
 620 Cinema Dinamita

621 UniMás  
 623 Cine Sony  
 624 Video Rola  
 625 TV Venezuela  
 626,1229 Univision Deportes Network  
 627 TeleFormula  
 628 SUR TV  
 629 TVE Internacional  
 630 Nuestra Tele  
 631 TV Chile  
 632 Centroamerica TV  
 633 TBN Enlace  
 634 BabyFirst Americas - Spanish  
 636 Mexicanal  
 637 EWTN en Espanol  
 640 Pasiones  
 641 Once Mexico  
 642 Vme Kids  
 643 SUR Peru  
 644 TV Dominicana  
 646 Telefe  
 647 FOX Life  
 649 HITN  
 650 WAPA America  
 651 Galavision  
 652 Ritmoson  
 653 Telehit  
 654 Bandamax  
 655 De Pelicula  
 656 De Pelicula Clasico  
 657 Discovery Familia

#### FAMILY TIER

30 HLN  
 31 The Weather Channel  
 40 HGTV  
 45 Nickelodeon  
 60 Disney Channel  
 62 Food Network  
 104,1129 C-SPAN2  
 109 National Geographic Channel  
 110 Science  
 121 DIY Network  
 128 Universal Kids  
 130 Discovery Family Channel  
 133,1740 TeenNick  
 135 Disney XD  
 392,1661 TBN  
 1102 The Weather Channel HD  
 1112 HLN HD  
 1451 Science HD  
 1473 National Geographic HD  
 1484 Food Network HD  
 1492 HGTV HD  
 1493 DIY Network HD  
 1707 Universal Kids HD  
 1714 Discovery Family Channel HD  
 1715 Disney Channel HD  
 1716 Disney XD HD  
 1728 Nickelodeon HD