HUMAN HEALTH

ENVIRONMENTAL HEALTH

ChemOffice Version 21.0

Hardware & Software Guide

Last Updated: January 19, 2022

PerkinElmer
For the Better

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1   Introduction

This document is intended for general use with PerkinElmer Desktop 21.0 customers.

2   Hardware Requirements

Hardware Component	Minimum Specification	Recommended Specification
Memory (RAM)	For 64-bit OS 2 GB	For 64-bit OS 2 GB
Processor	1.6 GHz or higher	3.0 GHz or higher dual core processor
Free Space Required on Hard Drive	300 MB - 1 GB (1 GB is for installing the full ChemOffice Professional). This is for installation only and does not include any creation/expansion of any databases.	10 GB
Screen resolution	1024 x 768 or higher	1024 x 768 or higher

3   Software Requirements

Software	Windows	Macintosh (ChemDraw Only)
Operating System	• Windows 10 (64-bit) • Windows 11 (64-bit)	• macOS Big Sur (11.6) • macOS Monterey (12.1)
Microsoft Office (Standard, Professional, or Enterprise)	• Microsoft Office 2019 (32-bit and 64-bit)[1] • Office 365 (32 bit and 64 bit)[1] • Microsoft Office 2021 (32-bit and 64-bit) [1] [1] The latest update used for testing is Version 2112 (Build 16.0.14729.20254). *Note: We test with the latest versions of MS Office available at the time, but that is no guarantee of full compatibly with future updates.*	• Microsoft Office 2019[2] • Office 365[2] • Microsoft Office 2021[2] [2] The latest update used for testing is 16.57 (22011101).
.Net Framework	• .Net Framework 4.x	• N/A
Browser ActiveX controls:	• Microsoft Internet Explorer 11.x (32-bit and 64-bit)	• N/A *Note: The ChemDraw & Chem3D Plugins are no longer part of any ChemOffice/ChemDraw package. The*

		ChemDraw & Chem3D ActiveX controls are still included with Windows packages.

4   Technical Support

To access FAQs, KB articles, support forums and more, please visit:
https://informatics.perkinelmer.com/Support/

For support contact options, please visit:
https://informatics.perkinelmer.com/Support/Contact/

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