

PERRY IGBOSI

📍 Ontario, Canada | 📩 igbosiiyelawari@gmail.com | 📞 226-347-8192

SUMMARY

Focused, ambitious, and career-driven Computer Programming student with strong communication and problem-solving skills, seeking an IT position to apply technical knowledge, support users, and grow within the field

EDUCATION

St. Clair College, Windsor, Ontario – Ontario College Diploma (In Progress)

Chrisland College, Idimu, Lagos, Nigeria – High School Diploma

WORK EXPERIENCE

Epiphany Consolidated Lagos, NG Customer Service Assistant Mar 2022 - June 2023

- Assisted customers with inquiries, product selection, and service issues
- Resolved complaints calmly and professionally to ensure customer satisfaction
- Handled transactions accurately and balanced the cash drawer daily
- Maintained a clean, organized front area to create a welcoming atmosphere
- Collaborated with team members to manage peak-hour demand

SKILLS

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- Technical Support: Diagnosing, documenting, and resolving technical issues
 - Programming: Proficient in Java, Python, JavaScript, HTML, CSS, and PHP
 - Database Management: Modeling, designing, and implementing data storage solutions
 - Project Management: Applying principles and tools to manage projects effectively
 - Software Tools: Skilled in MS Office Suite (Word, Excel, PowerPoint, Access)
 - Professional Skills: Time management, dependability, and teamwork

VOLUNTEER EXPERIENCE

Life Foundation Lagos, NG Customer Support Worker Summer 2019

- Welcomed guests, answered questions, and helped coordinate support services
- Built strong communication and multitasking skills in high-pressure settings
- Handled attendee registration and provided information on scheduled activities
- Assisted in setting up event spaces and ensured a smooth flow of foot traffic
- Helped manage donation tables and distributed informational materials

REFERENCES

Available upon request