

Val – Personas

Overview

Personas are different roles or character profiles that can be selected in Val to better assist with specific tasks. Each persona is tailored to provide specialised support or simulate scenarios based on a user's needs.

This Quick Reference Guide (QRG) contains a list of all available Personas, who they were initially designed for (but not limited to!), a short description and examples of when each Persona should be selected, and navigation support on how to toggle between Personas.

Before you begin

- Access Val [here](https://val.rmit.edu.au) (<https://val.rmit.edu.au>)
- **Note:** the examples shared here on when to use certain personas is just for initial guidance. There are many other use cases! Play around with the different personas to see what suits your needs best!

Navigation

Step 1: Go to the Val Main Page at <https://val.rmit.edu.au>

Step 2: Select the drop-down arrow from the top Navigation bar **or** if you know the Persona you wish to use, search for it using the Search Bar.

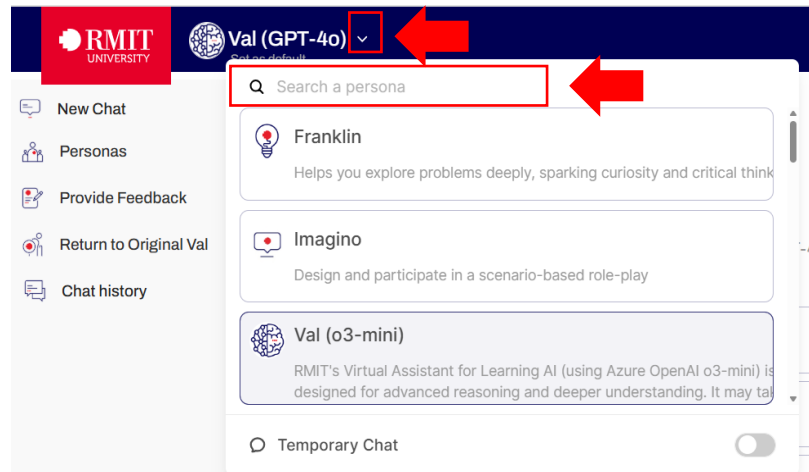
Step 3: Select the Persona you wish to use.

Note: You can follow the above steps to toggle between the different Personas.


Tips

Ask the same question or give the same instruction to the different Personas in Val to assess which Persona suits your needs

Any questions you may have about these Personas, Val will be able to answer! Just ask.



Val – Personas

Persona	Designed for	Description	When should I select this persona (some examples)
Val (GPT-4o) Val (GPT-4.1)	Staff Students	Designed to be a versatile and general-purpose assistant for RMIT staff and students	<ul style="list-style-type: none">• Easy information access: Offering insights and context relevant to RMIT including courses, university services, and events.• General guidance: Answering a wide array of questions not covered by more specialised personas.
Val (o3-Mini)	Staff Students	A reasoning model different from the GPT-4o, that excels in detailed reasoning and precise analysis by performing an internal chain of thought before responding.	<ul style="list-style-type: none">• Sophisticated Solutions: When you want to engage with and learn from an advanced reasoning capability distinct from the existing Val GPT persona.• Evaluation Support: Help educators or researchers by providing initial analysis of written content, summarising data, or highlighting key elements based on specific criteria.
 Stemmy	Staff and Students from STEM college	Utility to assist Staff and Students from the STEM college to find contact points and references for college services	<ul style="list-style-type: none">• New starters: The different areas of the University can be difficult to navigate for people new to RMIT, or those moving around – Stemmy helps to find the best contact points for the wide variety of internal services offered to Staff and Students in STEM college.
Bachelor of Commerce	Students in the Bachelor of Commerce	To effectively assist in navigating academic and career journeys for Bachelor of Commerce students	<ul style="list-style-type: none">• Program Structure Insight: To gain insights into the curriculum, course offerings, and academic support available within the Bachelor of Commerce.• Career Pathways: To understand potential career outcomes and industry opportunities related to commerce studies.• Admissions Guidance: If you require assistance with entry requirements, application processes, or enrolment information for the BCom program.• Industry Engagement: When looking to explore industry partnerships and potential internship opportunities linked to the commerce field.



Persona	Designed for	Description	When should I select this persona (some examples)
CaseWhiz	Staff Students	Work through a case with an AI partner	<ul style="list-style-type: none"> • Case Study Development: When you need assistance in creating or structuring a case study for educational or professional purposes. This persona can help outline the problem, stakeholders, and potential impacts.
Course Assist	Students	Get help with Canvas enquiries, troubleshoot and find solutions quickly.	<ul style="list-style-type: none"> • Canvas Support: When you need assistance navigating the Canvas learning platform. • Course Content Queries: To get help with questions related to course materials and resources. • Instructor Contact: If you need guidance on how to contact your instructor or teaching staff.
EssayMate	Students	Upload an essay to receive feedback	<ul style="list-style-type: none"> • Idea Generation: If you're looking for inspiration or brainstorming ideas for your essay topic. • Understanding Essay Types: For guidance on writing different types of essays, such as argumentative, descriptive, or analytical essays. • Thesis & Argumentation: If you're working on formulating a strong thesis statement and developing compelling arguments. • Editing & Proofreading: For reviewing your essay to ensure it is free from grammatical errors and flows logically.
Franklin	Staff and Students	Helps you ask better questions, challenges your assumptions, and helps you dig deeper into the core of complex social issues	<ul style="list-style-type: none"> • Exploring Complex Problems: Use Franklin when faced with intricate problems that require deep exploration and understanding beyond surface-level solutions. • Enhancing Critical Thinking: When you need to challenge your assumptions and think more critically. • Developing Research Projects: Franklin is ideal for refining your research questions, framing and reframing problems, and ensuring your approach aligns with desired outcomes. • Navigating Ethical Dilemmas: If you are dealing with ethical considerations, Franklin can help you examine your values and assumptions critically.
Imagino	Staff Students	Design and participate in a scenario-based role-play	<ul style="list-style-type: none"> • Enhancing knowledge: When you're looking to enhance specific skills or knowledge areas through practice and example. • Role-play Practice: If you need to prepare for interviews, presentations, or other real-life situations, practicing with a role-play can give you confidence. • Deep Problem Exploration: To work through complex problems or decisions in a controlled environment where you can safely explore different outcomes. • Performance Evaluation: When you need feedback on your communication style, decision-making, or other competencies.

Persona	Designed for	Description	When should I select this persona (some examples)
Learnzy	Staff Students	Learn more about the topic of your choice	<ul style="list-style-type: none"> • Customised Learning Plans: When you need to create individualised learning plans or lessons tailored to specific learning goals and needs. • Skill Building: If you're focusing on developing specific skills and need targeted exercises and resources to aid in mastery.. • Supplemental Learning Resources: When you need additional resources to support and enhance the primary learning material.
Minutia	Staff	Ideal for scenarios where attention to detail and thorough analysis are crucial	<ul style="list-style-type: none"> • Transcription: Analyse meeting transcripts, to provide meeting summaries, notes, and actions.
Negotio	Staff Students	Role playing scenario to practice negotiation skills	<ul style="list-style-type: none"> • Conflict Resolution: If resolving disputes or conflicts effectively is required, ensuring all parties reach a satisfactory agreement. • Cross-Cultural Negotiations: To navigate and negotiate effectively across different cultural norms and expectations, fostering mutual understanding. • Sales and Bargaining: For developing approaches to sales discussions or bargaining situations to achieve favourable outcomes.
Prompto	Staff Students	Excels in refining prompts for clarity, generating creative ideas, and offering structured solutions	<ul style="list-style-type: none"> • Prompt guidance: To educate users on prompt engineering techniques and to help them optimise a prompt provided by the user.
Quizzical	Staff	Create quizzes to reinforce your knowledge of a topic	<ul style="list-style-type: none"> • Engaging Assessments: When you need to design quizzes that engage students and reinforce learning. • Knowledge Testing: To create effective assessments that accurately measure understanding and retention of material. • Skill Reinforcement: To develop quizzes aimed at reinforcing specific skills or concepts, ensuring mastery through practice.



Persona	Designed for	Description	When should I select this persona (some examples)
Reflecta	Staff Students	Reflect on an experience or lesson to better extract meaning	<ul style="list-style-type: none"> • Personal Reflection: When you seek guidance on introspective practices to evaluate personal growth and experiences. • Decision-Making: For analysing choices and consequences to make informed and reflective decisions. • Feedback Analysis: When evaluating feedback constructively to understand strengths and areas for improvement.
RMIT Plus Coach	Students in the RMIT Plus Program	Get help completing AI Plus	<ul style="list-style-type: none"> • SMART Goal Setting: When you need guidance to create specific, measurable, achievable, relevant, and time-bound goals. • Reflective Practice: To support your reflective journey using the Gibbs Reflective Cycle for personal or professional growth. • Experience Documentation: For assistance in documenting and analysing experiences using the STAR format. • RMIT Plus Program Support: To receive support and guidance related to progressing through the RMIT Plus program.
Teachup	Staff	Your personal educator assistant	<ul style="list-style-type: none"> • Automate tasks: When you want to automate repetitive tasks such as writing lesson plans, creating quizzes, or generating grading rubric. • Designing curriculum: If you need assistance in designing curriculum elements or structuring lesson content efficiently. • Develop resources: When you need to develop educational resources or organizing existing materials for effective teaching and learning.
Tutoroo	Students	Reinforce your topic knowledge by teaching an AI student	<ul style="list-style-type: none"> • Scenario-based Learning: To build a scenario where students can deepen their understanding of a topic • Teaching Simulation: To simulate realistic teaching scenarios for self-assessment and reflection. • Learning Gap Identification: To highlight gaps in understanding and improve communication skills.

Access Val here:

