

Shayan Asadpour

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Objective

To obtain a position as an associate at Loblaws through utilizing my proven leadership, ability to build effective relationships, customer service skills, and interpersonal communication skills.

Summary of Qualifications

- ◆ Effective leadership skills; will take lead in a group setting and ensure the group knows what we are trying to achieve in the most effective and efficient manner
- ◆ Highly motivated, result oriented and a catalyst for change
- ◆ Manage projects and task in a timely manner and follow projects to completion
- ◆ Excellent team skills and functions well in dynamic situations and diverse workgroups
- ◆ Innovative with strong communication, presentation and analytical skills
- ◆ Dependable, well organized and responsible

Career History

Target sales floor, cashier, receiving, May 2013-December 2014)

- ◆ Research of all account relationship(s) held between Target and the de-marketed customers
- ◆ Identify additional related parties and/or products during the de-marketing review process
- ◆ Review alerts generated by corporate deny list and exclude or escalate the customers as necessary based on matching criteria

Pizza Nova General Manager, (Sept 2013- Present)

- ◆ Deliver a consistent, customer service experience to each customer
- ◆ Provide a range of financial accounting of store owner
- ◆ Ability to recognize and respond to headquarters of Pizza Nova
- ◆ Understand and apply branch operating policies and procedure

Walmart Cashier, March 2014- November 2015

- Excellent interpersonal communication.
- Ability to effectively manage and prioritize tasks.
- Strong product knowledge and understanding of target customers.
- Professional telephone etiquette

Best Buy - Sales Advisor, Cashier, Inventory Management, September 2019-January 2020)

- ◆ Has a careful assessment of every product on hand and able to cater to any particular customer with a desired product in mind
- ◆ Exceptional customer service allowing for quick checkout of products with intel on any other desired products customer may inquire about
- ◆ Extensive down-stocking and up-stocking of products on hand when needed for specific store's demands and supply for the season

Volunteer & Extra Circular Experience

Richmond Green Secondary School 2010-2012

- Peer Tutor in Accounting, Data Management and Marketing
- Tutored students during lunch with any questions or concepts they did not understand in Business Leadership & International Business

Fan Expo 2014-2015-2016

- Participated in the origination of the event and facilitated all of the inquiries to the guests who came at the show towards their desired celebrities they wished to see

York University Intramurals Sports

- Participated & officiated in various sports on campus such as volleyball, basketball, and tennis

Education and Certification

Bachelor of Science Honors – Biomedical Science (In Progress)

York University, Ontario

Ontario Secondary School Diploma

Richmond Green High, Richmond Hill, Ontario

Awarded Business Certificate - Ontario Secondary School

Richmond Green High, Richmond Hill, Ontario

