A2 GROUP WORK MY PROFILE

Connor Abdulai



Personal Information

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I am Connor Abdulai born in west Africa Sierra Leone, A menda Kono by tribe and English is my second language. Upon compilation of my high school to university I migrated to Australia in 2016.

From then to now during which my interest in IT was established, I have completed my Certificate II in Information Digital Media and Technology through TAFE and Infoexchange via a youth IT program. In Which I had the opportunity to make a presentation at J.P Morgan, Microsoft and Total Synergy on the topic Identity theft.

I am ambitious and driven, motivated by challenges, energetic and compassionate. I like reading and analysing information, which also got me interested in Forex trading as I love trading currency pairs.

During my leisure time I like exercising, spending time with loved ones or watching basketball as it is my favourite sport.

Interest in IT

My interest in IT started unconsciously through the access to radios, telephones, mobile phones and computers.

Growing up my uncle used to tell me a story of what they have to go through to make a 5 minute call to our families in the US.

Firstly they have to wait for the scheduled date that has been set for the call, then have to travel to the capital city if a line is not available in your district at that moment, wake up about 4-5am in the morning to join the long queue at the post office where the telephone boot was.

One will have to wait in the queue for almost half the day, sometimes the whole day to get a call or make a call.

And the most stressful part of it all was after going through all this sometime is either they do not end up calling or did not pick up their calls. Which means you will have to go back home and wait for a message from the post office for another schedule call. When telephones finally become accessible in most home, i will run closer to anyone I see making a call, wondering if the person is in the telephone, or how is that sound of the person coming in, are they talking through a pip from the US to africa or is just some witchcraft or magician manipulating and making sound, I asked myself. Sometime I and some of my friends will go around looking for long tubes or pips just to talk to each through it.

Then finally mobile phones and computers became accessible. Even though I did not have one till I was old enough. What I always do when I get hold of people phones or computers, either by giving it to me to drop it off at the recharging boot when there is a suitage of electricity which is widely common, or request it from someone to just have a look. I will go through the setting systematically and make sure I play around all the settings because I have no one to call. By doing so I started becoming so familiarised with phones and computers that could help my relatives successfully whenever they have difficulty with their phones or computer.

The fact that i was able to help them makes me very happy. And so my interest in those computers hardware and software became more and more interesting to me. And today's world is highly embedded and basically everything is like a revolution in the hands of IT. as If not all but most aspects of life are associated with IT.

I choose to come to RMIT to pursue a career in IT, even though I am a junction of what my speciality would be. Before i finally choose to be an RMIT student I made some few call and research as to how I can study, most of the feedback I got made me feel a bit like all is lost but there was this student adviser I spoke with through Open University that made me realised that there could still be a way where I though the road was lost.

During my studies i hope to learn all the basic skills about analysing a computer system and be able to determine problems and how to solve them to make life easier.

Ideal Job

IT Service Desk Consultant

9d ago

Our Kloud

Sydney > CBD, Inner West & Eastern Suburbs

Information & Communication Technology > Help Desk & IT Support

- · Obtain first hand experience in the IT Industry
- Support team environment learn from the best
- Fantastic work culture + supportive management + great work/life balance

Our Kloud is a fast growing Cloud, IT, Data, Managed Services Provider and is seeking an energetic Junior IT Analyst for our Call Centre Service Desk





https://www.seek.com.au/job/51080180?type=standout#searchRequestToken=8e415256-8bd1-4479-a6cb-a103c07e716d

The above job is a junior role which is quite suitable for an entry level, as a help desk role, you are the first point of contact for customers needs which would enable you to clearly understand the problems faced by customers and you are already in an environment where these problems could be solved as an employee.

Communication, collaboration and engagement skills, natural interest and ability in IT and tech related products, and a proven ability and passion to learn. A bachelor's degree in any discipline is preferred, which qualities I continue to develop as I go through my studies.

During school debates, presentations in the presence of bigger companies like J.P morgan and microsoft, and loads of practices amongst my colleagues I have been able to develop my communication and engagement skills. Further more knowledge about the basics of computers like word documents, spreadsheets and Excel.

I hope to obtain the skills qualification and experience, by actively participating in group chat, doing my task and completing my assessments through canvas, which I believe would continue to build and develop my skills.

Personal Profile



1) From 16personalities

Type "The Adventurer" (ISFP-A)

Traits Introverted -52%
Observant -55%

Feelings -56%

Prospecting -51%

Assertive -54%

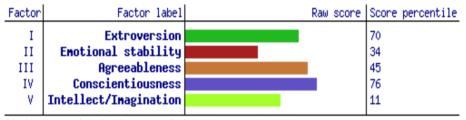
Role Explorer

Strategy Confident individual

2) Learning style quiz

Learning style	matches	Percentage %
Pragmatist style	0.294	32.5
Theorist style	0.294	32.5
Activist style	0.158	17.5
Reflector	0.158	17.5

3) Big five factor



Big five personality trait scores calculated by openpsychometrics.org

Trait descriptions

Factor I	Factor II	Factor III	Factor IV	Factor V

Factor I was labelled as **Extroversion** by the developers of the IPIP-BFFM. Factor I is sometimes given other names, such as Surgency or Positive Emotionality.

Individuals who score high on Factor I one are outgoing and social. Individuals who score low tend to be shut ins.

The results of the test are quite significant to me as it helps me figure out certain characteristics about myself that I am not too conscious of or that I do not know I should be conscious about.

This result may influence my behaviour in a positive way when working with a team as it has allowed me to be conscious of my interactive skills and how to keep a balance with my behaviour and how others respond to it.

In decision making especially when it involves others, considering the emotions and feelings of others are very important in a decision making process. Considering

what my personalities are it would easily help me relate to others' thoughts and how to respond to it.							