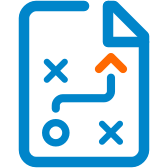
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USER MANUAL

E-mobility Serbia User Manual

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# description

## Home page

|  |  |
| --- | --- |
| Home page |  |
| Click on 'EMobility Serbia' will redirect you to site home page. | Est. time: 2.3 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Menu: Home |  |
| Click on 'Home' will redirect you to site home page. | Est. time: 2.8 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Menu: Customers |  |
| Click on 'Customers' will redirect you to customers patr of web application. Here you can Sign up and learn some extra things about application. | Est. time: 1.2 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Menu: Investors |  |
| Click on 'Investors' will redirect you to the part of web application dedicated to investors. Here you can Sign up, learn some extra things about application and possible ways to integrate your chargers into the system. | Est. time: 3.10 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Menu: Contact us |  |
| Click on 'Contact us' will redirect you to the page that contains form, where you can ask us various type of questions about our application; | Est. time: 5.1 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Home: Sign In |  |
| Click on 'Sign in' will redirect you to the page that contains form, where you can input your information (email and password) and continue to your account home page. | Est. time: 5.4 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Select charger |  |
| Shows first step in booking a charging spot | Est. time: 13.6 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Fill up the form |  |
| Shows second step in booking a charging spot | Est. time: 1.5 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Payment |  |
| Shows third step in booking a charging spot | Est. time: 2.3 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Chargers location |  |
| Shows locations of all chargers in Serbia | Est. time: 7.2 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Customer Sign Up |  |
| Click on 'Sign up for free' will redirect you to page where you can enter your information and get registred. | Est. time: 5.3 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Investor Sign Up |  |
| Click on 'Get started' will redirect you to page where you can enter your information and get registred. | Est. time: 7.2 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Button up |  |
| Click on button up will take you to the beginning of the page. | Est. time: 8.3 sec. |
| image | Action: Double Click |

## Customer Sign up

|  |  |
| --- | --- |
| Customer Sign Up from Home Page |  |
| You have to scroll to the end of home page and click on "Sign up for free". It will redirect you to Sign up page. | Est. time: 8.5 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Sign up page |  |
| Sign up home page. | Est. time: 23.0 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| First name |  |
| Click on 'First name' and insert you first name here. It must contain only letters. | Est. time: 15.5 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Last name |  |
| Click on 'Last name' and insert you last name here. It must contain only letters. | Est. time: 3.6 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Address |  |
| Click on 'Address' and insert you address here. | Est. time: 4.7 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Town |  |
| Click on 'Town' and insert you town name here. It must contain only letters. | Est. time: 3.2 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Country |  |
| Click on 'Country' and insert you country name here. It must contain only letters. | Est. time: 1.1 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Email address |  |
| Click on 'Email address' and insert you email address here. It must be valid email address. | Est. time: 1.1 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Password |  |
| Click on 'Password' and insert your password. | Est. time: 0.8 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Sign up button |  |
| Click on 'SIGN UP' button to get registered. | Est. time: 7.3 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Already have account |  |
| Click on 'If you have account sign in here' to proceed to Sign in page. | Est. time: 5.9 sec. |
| image | Action: Click |

## Investor Sign up

|  |  |
| --- | --- |
| Investor Sign up |  |
| Scroll to bottom of the page and click on 'Get started'. That will redirect you to Investor Sign up page. | Est. time: 11.5 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Investors page sign up |  |
| You can also Sign up from investors page. Click on 'Sign up' from Investors page and that will redirect you to Investor Sign up page. | Est. time: 9.2 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Investor Sign up |  |
| Sign up home page. | Est. time: 3.8 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Company name |  |
| Click on 'Company name' and insert you company name here. | Est. time: 1.7 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Address |  |
| Click on 'Address' and insert you address here. | Est. time: 3.10 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Town |  |
| Click on 'Town' and insert you town name here. | Est. time: 1.8 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Country |  |
| Click on 'Country' and insert you country name here. It must contain only letters. | Est. time: 1.2 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Tax number |  |
| Click on 'Tax number' and insert you company tax number here. It must contain only 9 digits. | Est. time: 4.0 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Email address |  |
| Click on 'Email address' and insert you email address here. It must be valid email address. | Est. time: 2.2 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Password |  |
| Click on 'Password' and insert you password here. | Est. time: 1.8 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Sign up |  |
| Click on 'SIGN UP' and get registered. | Est. time: 2.2 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| If you have account |  |
| Click on 'If you have account sign in here!' and you will be redirected to Sign in page. | Est. time: 5.3 sec. |
| image | Action: Click |

## Sign in

|  |  |
| --- | --- |
| Sign in |  |
| Click on 'Sign In' on home page menu will redirect you to Sign in page. | Est. time: 2.1 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Email addres |  |
| Click on 'Email address' and insert you email address here. | Est. time: 4.9 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Password |  |
| Click on 'Password' and insert you password here. | Est. time: 4.0 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Sign in button |  |
| Click on 'Sign in' and you will be redirected to your account home page. | Est. time: 7.2 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Dont'have account |  |
| If you don't have account and want to sign up you have to click on 'here'. It will take you to customer sign up page. | Est. time: 3.5 sec. |
| image | Action: Click |

## Customer home page

|  |  |
| --- | --- |
| Customers home page |  |
| Click on 'Book charging' and you will be redirected to customer home page. Here you can check charger availability and book it. | Est. time: 13.6 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Contact us |  |
| Click on 'Contact us' will redirect you to the page that contains form, where you can ask us various type of questions about our application. | Est. time: 4.6 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Customer menu: Add credit card |  |
| Click on 'Add credit card' will redirect you to page where you can add new credit card. | Est. time: 9.7 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Customer menu: Delete credit card |  |
| Click on 'Delete credit card' will redirect you to page where you can delete your credit card. | Est. time: 5.2 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Customer menu: List my credit cards |  |
| Click on 'List my credit cards' will redirect you to page where you can see all your credit cards information. | Est. time: 4.9 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Customer menu: List my bookings |  |
| Click on 'List my bookings' will redirect you to page where you can see all your bookings information. | Est. time: 4.6 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Customer Menu: Change profile |  |
| Click on 'Change profile' will redirect you to page where you can change your profile information. | Est. time: 7.8 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Log out |  |
| Click on 'Log out' will redirect you to application home page. | Est. time: 8.5 sec. |
| image | Action: Click |

## Book charging

|  |  |
| --- | --- |
| Choose charger |  |
| Click on 'Choose charger...' and select charger that you want to book. You can see chargers map on right side of page. | Est. time: 5.4 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Charging date |  |
| Click on 'mm/dd/yyyy' you can choose charging date. | Est. time: 1.5 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Calendar pop up |  |
| Click on calendar icon on right side and calendar will pop up for easier input. | Est. time: 5.1 sec. |
| image | Action: Click  Action: Select date |

|  |  |
| --- | --- |
| Charging time |  |
| Click on '--:--' you can choose charging time. | Est. time: 4.2 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Clock pop up |  |
| Click on clock icon on right side and clock will pop up for easier input. | Est. time: 2.3 sec. |
| image | Action: Click  Action: Select time |

|  |  |
| --- | --- |
| Proceed to checkout |  |
| Click on 'PROCEED TO CHECK OUT' button will check if charger is available. If it's not, a message will be shown to customer and also next available date and time. If charger is available you will be redirected to payment page. | Est. time: 2.9 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Charger not available |  |
| Booking information are entered for charger that is not available on given date and time. | Est. time: 6.6 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Next available charging date and time |  |
| Application will show you next available date and time considering the date and time you have previously entered. | Est. time: 5.3 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Charger available |  |
| If charger is available you will be redirected to payment page. | Est. time: 14.6 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Payment page |  |
| This is payment page. Here you can see credit cards that we accept. | Est. time: 6.1 sec. |
| image | Action: Click |

|  |  |
| --- | --- |
| Choose existing credit card |  |
| Click on 'Choose card...' and select credit card you have previously added to your customer account. You can pay by credit card you have already added or you can insert another credit card information and pay. | Est. time: 5.4 sec. |
| image | Action: Click  Action: Select card |

|  |  |
| --- | --- |
| Credi card holder name |  |
| Click on 'Credit card holder' and insert holder name. | Est. time: 2.3 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Credit card number |  |
| Click on 'card number' and insert credit card number. It must contain only 16 digits. | Est. time: 2.8 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Expiration date |  |
| Click on 'Expiration mm/yy' and insert card expiration date in format month/year. | Est. time: 2.9 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| CVV2 code |  |
| Click on 'CVV2' and insert credit card cvv2 code. CVV2 code is on the back of your card. | Est. time: 3.1 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Pay |  |
| Click on 'PAY'. Now you have booked charger! | Est. time: 5.3 sec. |
| image | Action: Click |

## Add credit card

|  |  |
| --- | --- |
| Credit card holder |  |
| Click on 'Credit card holder' and insert card holder name. | Est. time: 8.1 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Credit card number |  |
| Click on 'Credit card number' and insert credit card number. It must contain only 16 digits. | Est. time: 2.0 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Expiration date |  |
| Click on 'Expiration mm/yy' and insert credit card expiration date in format month/year. | Est. time: 1.5 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| CVV2 |  |
| Click on 'CVV2' and insert credit card cvv2 code. CVV2 code is on credit card back. | Est. time: 2.3 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Credit card type |  |
| Click on 'card type (Visa,Mastercard, ...)' and insert card type. | Est. time: 2.10 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Add credit card |  |
| Click on 'ADD CREDIT CARD'. If every infomation is valid, card will be added to your account. | Est. time: 3.5 sec. |
| image | Action: Click |

## Delete credit card

|  |  |
| --- | --- |
| Credit card number |  |
| Click on 'Credit card number' and credit card number. It must contain only 16 digits. | Est. time: 0.7 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| CVV2 |  |
| Click on 'CVV2 code' and insert credit card cvv2 code. CVV2 code is on back of credit card. | Est. time: 2.6 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Delete credit card |  |
| Click on 'Delete credit card'. If all input data is valid, credit card will be deleted from your account. | Est. time: 1.9 sec. |
| image | Action: Click |

## List my credit cards

|  |  |
| --- | --- |
| List my credit cards |  |
| Application will show all your credit cards. | Est. time: 3.1 sec. |
| image |  |

## List my bookings

|  |  |
| --- | --- |
| List my bookings |  |
| Application will show all your bookings. | Est. time: 4.4 sec. |
| image |  |

## Change profile

|  |  |
| --- | --- |
| Change profile |  |
| All fields are containing your current data. You can edit all your current data. Make sure that new data is valid. | Est. time: 9.10 sec. |
| image | Action: Click  Action: Fill in data |

|  |  |
| --- | --- |
| Confirm changes |  |
| Click on 'CONFIRM CHANGES' and your profile will be updated. | Est. time: 4.10 sec. |
| image | Action: Click |

