

PETER KHELLA

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PROFESSIONAL SUMMARY:

Knowledgeable in HTML, CSS, and Javascript Front End Web Development.

Seeking a position with a company that offers a greater challenge, cultivates employee growth, and allows the opportunity to contribute to the growth and success of the organization.

EXPERIENCE:

Farmers Insurance, Ontario, CA

March 2020 - Present

Auto Physical Damage Field Claims Representative

- Review and interpret policy to accurately determine coverage.
- Evaluate auto physical damage and complete repair estimates utilizing CCC One software.
- Negotiate appropriate labor time and storage rates with repair shops and tow yards.
- Communicate with repair shops and customers to settle claims in a timely manner.
- Provide excellent customer service and experiences.

Mercedes-Benz of Foothill Ranch, Lake Forest, CA

November 2017 – February 2020

Qualified Line Technician

- Responsible for diagnosing all Mercedes-Benz models mechanical failure, complex drivability problems, and safety problems in automotive equipment to determine appropriate repairs needed with efficiency and accuracy in accordance with dealership and factory standards.
- Serviced and replaced transmissions, air-conditioning, engine mounts, belts, rotors, hoses, steering systems, spark plugs, brake and fuel systems, and wheel bearings.
- Performed alignments and adjusted camber, caster, and toe settings.
- Conducted battery/charging system testing, Multi-Point inspections and warranty repairs and recalls.
- Removed and replaced a variety of automotive components including windshields, engines, turbo chargers, intercoolers, head gaskets and torque converter replacements and adaptations.
- Performed routine maintenance inspections and provided labor and time estimates.
- Documented work performed on each vehicle and communication with Service Advisors regularly to effectively manage production and Customer communication.

Mercedes-Benz of Anaheim, Anaheim, CA

January 2014 – November 2017

Qualified Line Technician

- Responsible for examining and completing vehicle bumper-to-bumper repairs, inspections, and diagnostics on all Mercedes-Benz models, to determine the extent of damage or malfunctions.
- Performed routine maintenance inspections and replacements such as, engine air filters, drive belts, motor mounts, spark plugs, oil filters, brake pads and rotors, and coolant hoses.
- Performed routine maintenance inspection and fluid exchange on SBC and none SBC brake systems, cooling systems, power steering systems, Active Body Control suspension systems, and transmission and differential systems.
- Performed AC diagnostics and repairs, recharge and tests.
- Performed Xentry short tests to inspect vehicle control units for proper function and operation.
- Performed major repairs such as engine removal and teardown head gasket replacements, transmission and torque converter replacements and adaptations.

EDUCATION:

General Assembly, Remote, CA

Front-End Web Development 2022

Universal Technical Institute (UTI), Rancho Cucamonga, CA

Automotive Technology, March 2009

Alhambra High School, Alhambra, CA

High School Diploma, 2007