

PETER KHELLA

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PROFESSIONAL SUMMARY:

Seeking a junior front-end developer position with a company that cultivates employee growth and will allow me the opportunity to contribute to the success of the organization with my acquired skills in JavaScript, React, HTML, and CSS.

EXPERIENCE:

Farmers Insurance, Ontario, CA

Mar 2020 - Present

Auto Physical Damage Specialist

- Managed, scheduled, and conducted complete virtual and field vehicle inspections with clients and shops.
- Reviewed, prepared, and adjusted repair estimates while determining coverage, claims-related damage, verifying parts availability, required repair time, rental management, and negotiation of settlements with clients.
- Managed and reviewed auto property damages and repair processes with clients, lawyers, and repair shops.
- Managed and reviewed claims budgets for auto storage, labor, parts fulfillment, and repairs.
- Conducted total loss evaluations, obtained actual car value, and settled total loss claims.
- Negotiated and settled repairs, labor rates, and fees with repair shops.
- Managed and completed reconciliation letters for denials, partial denials, and disputes.
- Provided technical talks, assistance, and feedback on all types of vehicle repairs utilizing personal experience.

Mercedes-Benz

Jan 2013 – Feb 2020

Qualified Line Technician - Lake Forest, CA

Nov 2017 - Feb 2020

Qualified Line Technician - Anaheim, CA

Jan 2013 - Nov 2017

- Examined, scheduled, and completed vehicle bumper-to-bumper inspection, diagnostics, and repairs on all Mercedes-Benz models, addressing complex mechanical, electrical, safety, and drivability failures/malfunctions.
- Serviced, diagnosed, and replaced transmissions, engines, and hi-voltage batteries.
- Performed complete engine and transmission teardown, inspection, and rebuild.
- Performed and completed routine maintenance, multi-point inspections, used car inspections, and pre-delivery inspections on all makes and models.
- Performed complete 4-wheel alignments, calibrated high-pressure hydraulic/air suspension, and addressed replacement of damaged steering/suspension components as necessary.
- Performed AC diagnostics, EVAC, and recharge.
- Conducted removal and replacement of windshields, quarter glass, and rear glass.
- Documented work performed on each vehicle and regularly collaborated with Service Advisors to effectively manage production and customer communication.
- Conducted customer test drives and issued reviews while providing professional and excellent customer service.
- Trained and mentored lube techs accordingly, overseeing services and repairs.

Weir Canyon Honda/Acura, Anaheim, CA

Apr 2011 - Jan 2013

Lead Lube Tech

- Managed, organized, and monitored all lube technicians' repairs and services.
- Completed lube tech log sheets, documentation, and work schedules.
- Performed complete Honda/Acura automotive maintenance repairs and services.
- Performed tire services such as rotations, inspections, mount and balance, and programming of tire pressure sensors.
- Conducted Multi-Point inspections on all vehicles.
- Assisted line technicians with major repairs such as engine and transmission removal and teardown, suspension and subframe removal and replacement, and short circuit diagnosis and repair.

EDUCATION:

General Assembly

Front-End Web Development Course, February 2022

Universal Technical Institute (UTI), Rancho Cucamonga, CA

Automotive Technology, March 2009