

# Peter Krauss

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## EXPERIENCE

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**West Community Library**, Full-Time Library Service Technician – St. Petersburg, FL 2025 – Present

**West Community Library**, Part-Time Library Service Technician – St. Petersburg, FL 2024 – 2025\*

\* promoted from part-time (OPS) to full-time role in recognition of strong service performance and reliability.

- Provided full circulation and patron services: checkouts, returns, holds, charges, and inquiries.
- Delivered reader advisory, reference, and tech assistance; assisted patrons with computers and printing, Hoopla, Libby, and other digital resources.
- Supported collection maintenance, weeded the collection, and digitized records for improved efficiency.
- Created displays and promotional materials; developed an email marketing campaign boosting event participation.
- Promoted intellectual freedom through Banned Books Week and other outreach initiatives.
- Fostered an inclusive and welcoming environment for all patrons.

## EDUCATION

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**University of South Florida** – Tampa Bay Area, FL

**Master of Library and Information Science (MLIS)**, GPA: 4.0 2026

Relevant coursework in: Foundations, Technology, Reference Services, Public Libraries

**Bachelor of Arts in Interdisciplinary Social Sciences:** 2021

Concentrations: Economics, Criminology, Psychology

## ADDITIONAL PROJECTS

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**Community Library Awareness Campaign** – Online 2025 – Present

- Created and shared monthly PPLC program guides, generating 135,000+ post views.
- Strengthened public engagement while maintaining ethical content standards.

## SKILLS

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**Library & Technical Tools:** WorkFlows ILS, SirsiDynix, Hoopla, Libby, Libguides, Mailchimp, Canva.

**Software & Digital Tools:** Microsoft Office Suite (Word, Excel, Powerpoint), Google Workspace (Docs, Sheets, Forms, Slides), ChatGPT, Visual Studio Code.

**Professional Competencies:** Customer service, information literacy, idea generation, problem solving, adaptability, organization, strong work ethic.

## MEMBERSHIPS

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**American Library Association** 2024 – Present

**Florida Library Association** 2024 – Present

**USF Student Organization of Library and Information Science (SOLIS)** 2024 – Present