

Peter Krauss

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EXPERIENCE

West Community Library, Full-Time Library Service Technician – St. Petersburg, FL 2025 – Present

West Community Library, Part-Time Library Service Technician – St. Petersburg, FL 2024 – 2025*

* promoted from part-time (OPS) to full-time role.

- Provided full circulation and patron services: checkouts, returns, holds, charges, and inquiries.
- Delivered reader advisory, reference, and tech assistance; assisted patrons with computers and printing, Hoopla, Libby, and other digital resources.
- Supported collection maintenance, weeded the collection, and digitized records for improved efficiency.
- Created displays and promotional materials; developed an email marketing campaign boosting event participation.
- Promoted intellectual freedom through Banned Books Week and other outreach initiatives.
- Fostered an inclusive and welcoming environment for all patrons.

EDUCATION

University of South Florida – Tampa Bay Area, FL

Master of Library and Information Science (MLIS), GPA: 4.0 2026

Relevant coursework in: Foundations, Technology, Reference Services, Public Libraries

Bachelor of Arts in Interdisciplinary Social Sciences: 2021

Concentrations: Economics, Criminology, Psychology

ADDITIONAL PROJECTS

Community Library Awareness Campaign – Online 2025 – Present

- Created and shared monthly PPLC program guides, generating 135,000+ post views.
- Strengthened public engagement while maintaining ethical content standards.

SKILLS

Library & Technical Tools: SirsiDynix WorkFlows ILS, Hoopla, Libby, Libguides, Mailchimp, Canva.

Software & Digital Tools: Microsoft Office Suite (Word, Excel, Powerpoint), Google Workspace (Docs, Sheets, Forms, Slides), ChatGPT, Visual Studio Code.

Professional Competencies: Customer service, information literacy, idea generation, problem solving, adaptability, organization, strong work ethic.

MEMBERSHIPS

American Library Association 2024 – Present

Florida Library Association 2024 – Present

USF Student Organization of Library and Information Science (SOLIS) 2024 – Present