# ARTIFICIAL INTELLIGENCE

INTRODUCTION S. CHINYAMA

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## <u>INTRODUCTION</u>

#### Artificial Intelligence is

- ▶ a branch of science which deals with helping machines finds solutions to complex problems in a more human-like fashion.
- ► This generally involves borrowing characteristics From human intelligence, and applying them as algorithms in a computer friendly way.

### HISTORY OF AI

- 1941: First electronic computer [technology finally available]
- 1956: Term Artificial Intelligence introduced
- 1960s: Checkers-playing program that was able to play games with opponents
- ▶ 1980s: Quality Control Systems
- 2000: First sophisticated walking robot

## WHY AI?

#### ► WHY AI?

- Computers are fundamentally well suited to perform mechanical computations, using fixed programmed rules.
- ► This allows artificial machines to perform simple monotonous tasks efficiently and reliably, which humans are ill-suited to.

### LIMITATIONS OF HUMAN MIND

- Object recognition. People cannot properly explain how they recognize objects.
- ▶ □Face recognition. Cannot be passed on to another person by explanation.
- □ Naming of colours. Based on learning, not on absolute standards.

### APPLICATIONS OF AI

- **Expert** systems.
- ▶ Natural Language Processing (NLP).
- ▶ Speech recognition.
- Computer vision.
- ▶ Robotics.

## **EXPERT SYSTEMS**

- An Expert System is a computer program designed to act as an expert in a particular domain (area of expertise). Phases in Expert System
- Expert Systems currently are designed to assist experts, not to replace them, they have been used in medical diagnosis, chemical analysis,

### NATURAL LANGUAGE PROCESSING

- The goal of NLP is to enable people and computers to communicate in a natural (humanly) language (such as, English) rather than in a computer language. The field of NLP is divided in 2 categories:
  - Natural Language understanding.
  - Natural Language Generation (NLG)

### SPEECH RECOGNITION

- ► <u>The primary</u> interactive method of communication used by humans is not reading and writing, it is speech.
- ► The goal of speech recognition research is to allow computers to understand human speech. So that they can hear our voices and recognize the words we are speaking.
- It simplifies the process of interactive communication between people and computers, thus it advances the goal of NLP.

## **COMPUTER VISION**

- People generally use vision as their primary means of sensing their environment, we generally see more than we hear, fell or smell or taste.
- ► The goal of computer vision research is to give computers this same powerful facility for understanding their surrounding. Here A.I helps computer to understand what they see

## **ROBOTICS**

- ▶ A Robot is a electro- mechanical device that can by programmed to perform manual tasks or a reprogrammable multi functional manipulator designed to move materials, parts, tools, or specialized devices through variable programmed motions for performance of variety of tasks.
- ► An 'intelligent' robot includes

### ADVANVAGES DISADVANTAGES

#### **ADVANVAGES**

- **Less room** for errors.
- ► Improved efficiency.
- ▶ Takes risk instead of humans.
- Always available.
- ▶ Digital assistance.
- ▶ Faster decision.

#### DISADVANTAGES

- High development cost.
- Unemployment.
- Makes humans dependent.
- Lack of out box thinking.
- Could dominate humans.

## Applications of Al

- Healthcare
- Diagnosis and Treatment: Al algorithms analyze medical data (images, tests) to assist in diagnosing diseases, including cancer, diabetes, and heart conditions.
- ▶ **Drug Discovery**: Al accelerates the development of new drugs by analyzing vast datasets to identify potential treatments.
- Predictive Analytics: Al predicts patient outcomes, such as identifying individuals at high risk for complications or readmission.
- Robotic Surgery: Al-powered robots assist in complex surgeries, improving precision and reducing recovery time.
- ▶ **Telemedicine**: Al facilitates remote consultations and monitoring through automated chatbots and diagnostic tools

- Business and Finance
- ▶ **Fraud Detection**: Al identifies unusual transactions or patterns that could signal fraud in financial systems.
- Customer Service: Chatbots powered by natural language processing (NLP) handle customer queries 24/7, improving service delivery.
- Personalized Recommendations: Al-driven systems suggest products or services based on consumer behavior, boosting sales and customer satisfaction.
- ▶ **Financial Modeling and Prediction**: Al models forecast market trends, assisting in investment decisions and portfolio management.

- Education
- ▶ **Personalized Learning**: Al tailors educational content to individual learning styles, improving outcomes and engagement.
- ▶ **Grading and Assessment**: All automates grading of exams and assignments, saving educators time and reducing bias.
- ▶ **Virtual Tutors**: Al-powered tutors assist students with queries and offer guidance outside of traditional classroom settings.

- Agriculture
- ▶ **Precision Farming**: Al analyzes weather, soil, and crop data to optimize planting, irrigation, and harvesting practices.
- Disease Detection: Al uses image recognition to detect crop diseases early, helping farmers protect yields.
- Automated Harvesting: Al-powered robots perform harvesting tasks, improving efficiency and reducing labor costs.

- Manufacturing
- ▶ **Predictive Maintenance**: All anticipates equipment failures by analyzing machine data, reducing downtime and repair costs.
- ▶ **Quality Control**: Al systems automatically detect defects in products during the manufacturing process, improving quality control.
- Supply Chain Optimization: All optimizes supply chain logistics, including demand forecasting, inventory management, and transportation.

- Retail
- ▶ **Inventory Management**: All tracks inventory levels and predicts future demand, helping businesses manage stock efficiently.
- ► **Customer Insights**: All analyzes purchasing patterns to provide retailers with deeper insights into customer behavior.
- ▶ **Autonomous Checkout**: Al-based systems allow for cashier-less checkout, enabling faster and more efficient customer experiences.

- Transportation
- ▶ **Autonomous Vehicles**: Al enables self-driving cars, trucks, and drones, transforming logistics, delivery, and public transport.
- ► Traffic Management: Al optimizes traffic flow and reduces congestion through smart traffic lights and predictive algorithms.
- Predictive Maintenance: Similar to manufacturing, Al in transportation helps maintain vehicle fleets by predicting when maintenance is required.

- Energy
- Smart Grids: Al manages energy distribution in smart grids, balancing supply and demand while integrating renewable energy sources.
- ▶ **Energy Efficiency**: All optimizes energy consumption in buildings by adjusting lighting, heating, and cooling systems.
- Renewable Energy Forecasting: All predicts solar and wind energy production, helping utilities manage grid stability

#### Entertainment

- ► **Content Creation**: All assists in generating music, video, and written content, including editing and enhancing media.
- Personalized Streaming: Al recommends movies, shows, and music based on user preferences.
- ▶ **Game Development**: Al creates adaptive gaming experiences, with characters and environments that evolve based on player actions.

- Security
- ▶ **Cybersecurity**: Al identifies potential threats and responds to cyberattacks in real time by analyzing network traffic patterns.
- ▶ **Facial Recognition**: All is used in surveillance systems to identify individuals for security or law enforcement purposes.
- ▶ **Fraud Prevention**: Al prevents financial fraud by detecting abnormal patterns in transactions and user behaviors.

#### ▶ Human Resources

- ▶ **Recruitment**: Al automates resume screening and applicant tracking, helping HR departments find suitable candidates faster.
- ▶ **Employee Retention**: All analyzes employee data to predict job satisfaction, enabling companies to take steps to improve retention.
- Performance Management: Al systems help monitor and assess employee performance, offering personalized feedback and development plans.

- Environment and Sustainability
- ▶ **Climate Modeling**: Al helps scientists understand and predict climate change by processing vast environmental datasets.
- ▶ **Wildlife Monitoring**: All tracks endangered species and monitors ecosystems, helping conservation efforts.
- ▶ Waste Management: Al optimizes waste sorting and recycling processes, contributing to more efficient waste management systems.

## Intelligent agents and environments

- Intelligent Agents
  - are autonomous entities that perceive their environment, make decisions, and take actions to achieve specific goals.
  - These agents are capable of interacting with complex environments, learning from experiences, and adapting to changes in the environment.
  - ▶ They are foundational to AI systems and are used across a variety of applications, from robotics to software-based systems.

## Key Components of Intelligent Agents:

- Perception: Agents collect data from their environment through sensors or inputs. This could include visual, auditory, or textual information.
- Reasoning: Based on the data collected, the agent uses decisionmaking algorithms, logic, or machine learning to determine the best course of action.
- Action: After reasoning, the agent takes action in the environment to achieve its objectives. This could involve physical movement, generating output, or initiating communication.
- ► Learning: Advanced intelligent agents have the ability to learn from their past actions, improve decision-making, and adapt to new situations.

## Types of Intelligent Agents:

#### Simple Reflex Agents:

- ► These agents respond directly to stimuli without considering past experiences or future outcomes. They follow predefined rules for actions based on immediate perceptions.
- Example: A thermostat that turns on the heater when the temperature drops below a set point.
- Model-Based Reflex Agents:
  - ▶ These agents maintain an internal model of the environment, allowing them to make decisions based on not only current perceptions but also past states.
  - ► Example: A robot vacuum cleaner that remembers the layout of a room to avoid obstacles in future cleanings.

#### Goal-Based Agents:

- ► These agents act to achieve specific goals, considering future actions and their consequences.
- Example: A GPS navigation system that plots the most efficient route to a destination based on current traffic conditions.

#### Utility-Based Agents:

- ► These agents maximize a specific utility or performance measure, evaluating the desirability of different actions.
- Example: An autonomous car balancing speed, fuel efficiency, and safety to optimize the driving experience.

#### Learning Agents:

- ▶ These agents improve their performance over time by learning from past interactions with the environment. They modify their strategies or rules as they gain more information.
- Example: A chatbot that improves its responses based on user feedback or additional training data.

## Real-World Applications of Intelligent Agents:

#### Autonomous Vehicles:

▶ Intelligent agents control self-driving cars by perceiving road conditions, planning routes, avoiding obstacles, and making split-second decisions to ensure safety.

#### Robotics:

▶ Industrial robots or home robots (such as robotic vacuum cleaners) use intelligent agents to interact with the environment, perform tasks, and optimize their actions.

#### Personal Assistants:

▶ Virtual assistants like Siri, Alexa, or Google Assistant are intelligent agents that interpret voice commands and execute tasks such as setting reminders, playing music, or providing information.

#### ► Financial Trading:

Al-powered trading agents in the finance industry make buy/sell decisions based on market data to optimize investment portfolios.

## Intelligent Environments

▶ Intelligent environments refer to spaces that are enhanced with technology to make them adaptive, responsive, and proactive in interacting with users. These environments are equipped with embedded sensors, networked systems, and intelligent agents to gather information, interpret it, and take actions to improve the quality of life for individuals within that environment.

## Characteristics of Intelligent Environments:

#### Sensing:

▶ Intelligent environments are equipped with sensors that detect physical parameters like temperature, humidity, movement, or sound.

#### Communication:

▶ These environments are connected to networks (like IoT systems) that allow different devices and systems to share data and coordinate actions.

#### Decision-Making:

Embedded intelligent systems analyze the collected data, make decisions, and trigger actions based on user preferences, predefined rules, or Al-driven predictions.

#### Automation:

Intelligent environments automate routine tasks, such as adjusting lighting or climate, locking doors, or activating security systems.

#### User Interaction:

▶ These environments often use intuitive interfaces, such as voice commands or gestures, to allow users to control the environment or receive feedback.

## Examples of Intelligent Environments:

#### Smart Homes:Function:

- ► Homes equipped with IoT devices (such as smart thermostats, smart lighting, or security systems) that can be controlled remotely and learn from user preferences.
- ► Example: A smart home system that adjusts the thermostat based on your daily schedule and controls lighting based on the time of day.

#### Smart Cities:Function:

- Urban areas that use connected infrastructure (like smart traffic lights, sensors, and public services) to improve efficiency, safety, and sustainability. Example:
- Intelligent traffic systems that adjust traffic signals dynamically to reduce congestion or optimize public transport routes.

#### Healthcare Environments:

- Function: Hospitals and care facilities with sensors and intelligent systems that monitor patients' vital signs and conditions, providing real-time alerts and support for healthcare professionals.
- Example: Smart beds that monitor patient movement and vital signs, automatically alerting nurses if something abnormal is detected.

#### Workspaces:

- Function: Offices that integrate intelligent systems to create energy-efficient environments, monitor worker productivity, and enhance comfort.
- Example: An intelligent office environment that automatically adjusts lighting and temperature based on the number of people in a room or their preferences.

#### ▶ Education:Function:

- Classrooms equipped with intelligent systems to personalize learning, manage resources, and create adaptive learning environments.
- Example: A smart classroom system that tracks student progress and tailors lessons to individual learning styles while managing the classroom environment for optimal engagement.

## Challenges in Intelligent Environments:

- Privacy and Security:
  - ▶ The collection and use of large amounts of personal data in intelligent environments raise concerns about data privacy and cybersecurity risks.
- Integration and Interoperability:
  - ▶ Integrating different technologies and ensuring they work together seamlessly is complex, particularly when devices and platforms are built by different manufacturers.
- ▶ Cost:
  - ▶ The setup and maintenance of intelligent environments, particularly at scale (such as in smart cities), can be expensive.

## Relationship Between Intelligent Agents and Intelligent Environments:

▶ Intelligent environments often rely on intelligent agents to interpret data, make decisions, and take actions. For example, in a smart home, an intelligent agent might control temperature based on sensory data and predefined user preferences. In a smart city, intelligent traffic agents might optimize traffic flow by responding to real-time data on road usage.