SHANIKA ANDERSON

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SUMMARY

Data Analyst with experience in data collection, validation, and reporting using tools such as Excel, SQL, Power BI, and Tableau. Skilled in statistical analysis, dashboard design, and optimizing processes to improve efficiency and accuracy. Experienced in analyzing large datasets, identifying patterns, and providing actionable insights to inform decision-making. Knowledgeable in regulatory standards, ensuring compliance and maintaining data integrity. Focused on converting raw data into clear, accurate reports to support organizational goals.

SKILLS

- Data Analysis & Visualization (Tableau, Power BI, Looker, Matplotlib)
- SQL & Relational Database Management (PostgreSQL, MySQL)
- Skilled in data transformation and mapping
- Experience supporting EDI applications,
- Exceptional communication skills
- Proven ability in time management and problem-solving
- Deep operational and development expertise
- Background in customer service support

EXPERINCE

Data Analytics Intern | Oeson Learning & Internship (Remote)   01/2025 ─ 04/2025

- Cleaned, transformed, and visualized large datasets using **Excel, Python, and SQL**, improving data accuracy.
- Built **interactive dashboards in Tableau and Power BI**, providing real-time insights for business operations.
- Applied **statistical analysis and hypothesis testing** to identify key business trends.
- Developed **automated reporting solutions**, reducing manual data entry by 30%.

Data Analyst Trainee | Chegg Skills   05/2024 ─ 11/2024
- Analyzed **historical sales data**, increasing profitability by **20%** through pricing and forecasting models.
- Designed **investment dashboards** that influenced **$10M** in mortgage-backed securities decisions.
- Utilized **SQL and Python** to extract, transform, and analyze complex datasets, improving operational efficiency by **50%**.
- Developed **data pipelines and APIs**, ensuring **100% data accuracy** in reporting.
- Conducted **KPI analysis**, optimizing performance metrics by **15%**.

Escrow Operations Analyst | Fay Servicing LLC, Farmers Branch, TX   04/2021 ─ 12/2024

- Assisted in database evaluation, management, and modifications to improve operational efficiency.
- Used **data storytelling** to present insights that supported executive decision-making.
- Led small process improvement projects, optimizing workflows through data-driven solutions.

EDUCATION & CERTIFICATIONS

Data Analyst Certificate | Oeson Learning & Internship | Completed **04/25**

Data Analyst Certificate | Chegg Skills | Completed **11/2024**
B.S in Psychology | University of Phoenix | Completed **08/2012**