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I am versatile and curious with extensive customer service and computer science experience. With proficiency in software and network technologies, I am passionate about problem solving and challenging myself.

Education

AAS. Computer Science , Helena College, Helena. <ul style="list-style-type: none"> GPA: 4.0, Dean’s list 4 semesters Software Development 	2022 – 2024
BA. Journalism , University of Montana, Missoula.	2009 – 2013

Technologies, Languages and Skills

- Languages: C#, Java, JavaScript, Python, HTML/CSS, SQL, PowerShell, Bash
- Databases: MongoDB, Azure, SQL Server, Neo4J
- Creative: Blender, Unity, Unreal Engine, Stable Diffusion, ChatGPT, Adobe Photoshop/InDesign
- Frameworks: ASP.NET, VUE.js, Spring JPA, Razor Pages
- OS: Windows, Linux, Mac, TruNas, ChromeOS
- PC building, modifying, troubleshooting
- Customer Service
- Problem Solving

Work Experience

Information Technology Intern	Montana DEQ	Fall 2023
<ul style="list-style-type: none"> Gained experience imaging machines both as a solution to stability issues and for new employees. Hands on experience with ServiceNow ticketing systems and with workflow development. Training in Active Directory and PowerShell. 		

Head Irrigation Technician	Gardenwerks	2016 - Present
<ul style="list-style-type: none"> Maintained nursery local area network including upgrades to Ubiquiti ptmp system for internet access to outbuildings. Helped other departments with IT issues such as Microsoft account issues, printer problems, and Apple device training. Installed irrigation systems in new landscape installations using strong time management and problem-solving skills. Performed seasonal maintenance on existing systems alone and with a team under time pressure and inclement weather conditions. Responded to service calls to diagnose and repair systems using advanced troubleshooting techniques. 		

Trail Grooming Technician	Last Chance Nordic Ski Club	2017 - 2019
<ul style="list-style-type: none"> Groomed and maintained MacDonald pass Nordic ski trails in challenging weather and remote terrain. Worked alone and with a small team to prep trails and remove fallen trees and other obstructions. Maintained and serviced grooming equipment in the field. 		

Projects

- Small Business App** - Built with Razor Pages in C#, this browser application allows users to manage customer information and provides training resources for field technicians to train and work more efficiently.
- Gardenwerks LAN Overhaul** - Dynamic and scalable point-to-multipoint wireless bridge using Ubiquiti technologies.