

# Natalie Kelly

## *Managing Director, ideal3*

- Oversee and manage operations; Develop and implement policies and procedures; Ensure compliance with internal controls and guidelines, fair claims-handling practices and binding authorities; Reporting, including large loss reports, bordereaux, claims trends reports; Monitor performance of panel counsel and vendors; Coordinating internal and external audits.
- Extensive experience with the Lloyd's market and handling claims for the following lines: Cyber Liability, Tech Errors & Omissions, Directors and Officers, Professional Liability, General Liability, Misc. Errors & Omissions, Tenant Discrimination Liability, Employment Practices Liability, Sexual Misconduct & Molestation Liability, Excess Liability, Billing Errors & Omissions Legal Expense, and Disciplinary Proceeding Legal Expense.

## Prior Experience

### *Tokio Marine HCC- Cyber & Professional Lines Group*

- Vice President, Claims, April 2019 to April 2020

### *NAS Insurance Services, LLC*

- Senior Vice President, Claims, February 2015 to April 2019
- Vice President, Claims, May 2013 to February 2015
- Assistant Vice President, Claims, March 2009 to May 2013
- Senior Claims Examiner, March 2007 to March 2009
- Claims Examiner, March 2002 to March 2007

## Education

- **B.A.** University of California, Irvine, 2001

## Licenses

- Licensed Adjuster in AK, AR, AZ, CA, CT, DE, FL, GA, HI, ID, IN, KY, LA, ME, MI, MN, MS, MT, NC, NH, NM, NV, NY, OK, OR, RI, SC, TX, UT, VT, WA, WV, and WY

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