

Mustafa Rashid

As a skilled front-end web developer, I take great satisfaction in crafting clean and intuitive designs that prioritize user engagement and ease of use. In addition to improving site performance, I've achieved notable successes in streamlining workflow processes and enhancing overall user experience across various platforms. I thrive on collaboration and welcome new challenges to continue growing both personally and professionally. Please feel free to contact me if you'd like to discuss future opportunities.



Work Experience



Front End Software Developer• Self Employed

December 2021 - Present

Currently serving as a freelance front-end web developer, I leverage my technical proficiency in HTML/CSS and JavaScript along with my knowledge of modern UX principles to craft dynamic digital experiences tailored to each client's unique needs. By leveraging agile methodologies and appreciating cross-functional development cycles, I deliver results-driven solutions that drive business growth and enhance user engagement. As a lifelong learner committed to staying at the forefront of emerging trends and technologies, I embrace continuous improvement and seek out new challenges to grow both personally and professionally.

Work Experience



Customer Service Team Lead• Concentrix

January 2022 - November 2022

In leadership positions within the customer service industry, I have developed a keen eye for identifying talent and fostering team cohesion. Drawing upon my expertise in training and development, I have guided teams towards greater efficiency and productivity while ensuring consistent delivery of high-quality service. Additionally, I have implemented successful strategies for managing workload distribution and addressing resource constraints, all while maintaining a positive and supportive workplace culture.



Customer Service Representative• Teleperformance

January 2019 - March 2021

I consistently demonstrated exceptional problem-solving abilities and a commitment to delivering top-notch support to clients. Through active listening and clear communication, I was able to quickly identify and address issues while maintaining positive relationships throughout the process. With a background in conflict resolution and a passion for helping others, I bring a unique skill set to every interaction.

Skills



HTML5



CSS3



JavaScript



ReactJS



Tailwind CSS



Redux



Three.js

Education



2021 - 2024

Tanta University

Law

Languages



English



Arabic

Skills

- Front End Development
- Design Principals
- Core Communication Skills
- Team Leadership
- Vision sharing

Languages

- English — Bilingual
- Arabic — Bilingual