Curriculum Vitae

Vladimir Petrović

Date of birth: 17.02.1989. in Valjevo, Serbia 21000 Address: Milenka Grčića, 21000 Novi Sad

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WORK EXPERIENCE

DTM Investments, Novi Sad

December 2016 - present

Workplace: Sales representative and network maintenance

- Installing, supporting and managing network application, responsible for their performance, dealing whit emergency and unplanned problems
- Maintenance network equipment and terminal devices(mPos terminal)
- o Identification and troubleshooting of potential system failures and related problems
- Answering calls of system users and helping them solving problems, intervention, advising, training, diagnosis and resolution of common problems

Lear Corporation - Electrical, Novi Sad

March 2016 - December 2016.

Workplace: WIPLOG Super

- Coordination of logistic unit, the efficiency and discipline of employees, keeping records about the problems of work and giving suggestions for improving the work
- $\circ\quad$ Kanban planning, training employees to use the software application
- Preparation of daily reports, updating the electronic data and files
- Control over the availability and storage of necessary materials, and checking the implementation of the delivery of raw materials and cable sets

BEX - New Balkan Trans d.o.o., Belgrade

2013 - 2015.

Workplace: Deputy Head of central warehouse

- Keeping records, schedule of working hours of employees, drafting work reports, supplying materials and equipment necessary for the work center
- Implementing and applying the prescribed rate, aging of safety, proper use of equipment and vehicles, administrative work

Delhaize group - Delta Maxi - TemPro wholesale, Belgrade

2008 - 2013.

Workplace: Storekeeper - Controller - Referent

- o Control of quality, quantity and timing of the goods to be received / dispatched
- o Control of the loading / unloading of documentation, certification and registration

EDUCATION

Faculty of Technical Sciences, University of Novi Sad

2011 - 2015.

Study programme: Postal traffic and Telecommunications Professional title: Bachelor with honours in Traffic Engineering

Grade point average: 8.1

Graduate work: Designing and Implementation of IP Telephone Network, mark 10

ICT College of vocational studies, University of Belgrade

2008 - 2011.

Study programme: Telecommunications

Professional title: Vocational Engineer of Electrical and Computer Engineering

Grade point average: 8.6

Secondary Technical PTT School, Belgrade

2004 - 2008.

Module: Electrical-Technician of Telecommunications

COURSES AND ADDITIONAL TRAINING

QA Engineer Training - Course in the company Zesium mobile for Competence QA Engineer Successfully pursued and passed - six weeks duration

LANGUAGE

Mother tongue(s) Serbian

English

Other language(s)

UNDERSTANDINGSPEAKINGWRITINGListeningReadingSpoken interactionSpoken productionB2B2B1B1B2

Levels: A1/2: Basic user - B1/2: Independent user - C1/2 Proficient user Common European Framework of Reference for Languages

TECHNICAL SKILLS

Software testing (QA):

- Technical knowledge of testing methodologies, models, design and implementation
- Technical knowledge of the models, methodologies, types, levels and testing strategies
- Knowledge of and processes for QA
- Handling of test data, writing test cases, procedures and scenarios

- Reporting, monitoring and verification of bugs
- Bug / issue tracking tools Bugzilla
- Test case management tool Test Link
- Knowledge of distributed version control and continuous integration tool - HG / Mercurial. Jenkins
- Knowledge of Agile / Scrum methodology
- Test Automation Selenium IDE

Administration and system maintenance of computers and computer networks

Advanced skills in MS Office package (Word, Excel, PowerPoint, Access)

Advanced knowledge of the Windows environment and the use of internet technology Knowledge of Linux (basic commands in the terminal and use of the system)

PERSONAL CHARACTERISTICS

Initiative, organized and dedicated Logical and analytical thinking and desire for continuous improvement Ability to work under pressure

OTHER

Driving license B category - snice 2007 Reference and portfolio can be subsequently provided