Christopher Chavarria

Phone: 201-442-9564 - email: ChrisAChavarria@gmail.com

PROFILE

Solution-oriented, highly analytical, and a resourceful candidate with over seven years of technical troubleshooting, end-user service, and network development experience. Demonstrated skills in developing and implementing technological solutions with an emphasis on delivering cost-cutting and productivity improvements. Expertise in software configuration, network administration, and the testing/repair of various hardware applications. Proven ability to provide creative and effective issue resolution through the application of highly developed problem-solving skills. Team player with a reputation for providing excellent user service and the tenacity to work with demanding clientele.

SKILLS

Multilingual:
Able to speak English and Portuguese fluently

Public Speaking:
Speaking and dealing with consumer.

Hardware:
HDD, motherboards, processors, video cards.

Software:
MS Office Suite (Word, Excel, Outlook,

Operating system:
Windows (XP, vista, 7, 8, 10), Linux (any distro) and OS X.

Languages:
HTML5, PHP, C++, java, and python

Additional:
Koha, WordPress, EZProxy, LAN/WAN, Cabling.

WORK EXPERIENCE

Library associate of Technology (Aug 2018– Present)
Hudson county Community college

- Manage Support services for library visitors and staff.
- Shelved and organized books and materials
- Update library records of books, material and Students
- Trough Koha.
- Maintained collection.
- Assisted with research for staff and students.

Front End Associate (June 2018– Aug 2018)
Acme

- Greet and help customers in buying products.
- Assist customers in person or over the phone.
- Guiding and solving queries of customer.
- Process credit card and cash payments.
- Providing training and assistance to new joined cashier.

Temporary retail team member (Aug 2017– Oct 2017)
Follet

- Greet and help customers in buying products
- Assist customers in person or over the phone
- process credit card and cash payments and make changes for customers
- organized books that were returned during the buyback
- session
- processed interstore changes by finding the correct books and number for the order
- assembled class tags that entailed the process of putting the Book title up in the correct order and finding the books that are associated with that class

Web Developer (Sept 2008– Present)
Self employed

- Co-developed a dynamic, secure Web site from scratch.
- Implement core website features and functionality into the
- Website.
- Optimizing User experience, search engine ranking.
- Maintained and help develop a more user-friendly website.

EDUCATION

Hudson County Community College (2015 – Present)