# UNIVERSITY OF SOUTHAMPTON

Faculty of Physical Sciences and Engineering

A project report submitted for the award of Bachelor's in Computer Science

Supervisor: David Millard Examiner: Zehor Belkhatir

Project Audyssey - A Platform for Smooth Multidimensional Journeys Through Song Libraries

by Kathirvelan Arounassalam

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# UNIVERSITY OF SOUTHAMPTON

# $\underline{\mathbf{ABSTRACT}}$

# FACULTY OF PHYSICAL SCIENCES AND ENGINEERING

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by Kathirvelan Arounassalam

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# Listings

# Chapter 1

# Introduction (870 words)

### 1.1 Problem

As technology has advanced over the years, people's personal music collections have become more and more digital [?].

Initially, if a listener wanted to listen to a song or some music, it would have to be performed live, usually by the creator of said music. As such music started to be performed in concerts, where many people could listen to songs from one or more artists.

Radio allowed people to listen to music together and in the comfort of their own home. However, there wasn't full control over what to listen to.

Vinyls and CDs allowed for listening to any song in any place, with the right equipment. This made it possible for people to start treating music as a collectible physical item and build personal music collections. However these physical collections were limited by purchase cost and storage space.

As technology progressed further, we entered the streaming era, where physical collections were replaced by digital collections. These digital collections are significantly cheaper, and are much less constrained by storage space.

As such music collections have the capability to be significantly larger than their physical counterpart. The process of adding songs is much simpler digitally, allowing these digital collections to grow at a significantly faster rate than physical collections.

To navigate the landscape of a personal music collection the predominant method employed by streaming applications is to simply arrange the items in a list. This method works well on a small scale, but falls apart with the large scale that digital music collections can reach.

As such, as a workaround, most users split their mental collections into sub-collections (playlist)s, folders that allow for a lesser mental load and better maintainability.

Whilst playlists help manage the scale of songs, they themselves' have the issue "when a user's playlists become overwhelmingly numerous, streaming services begin to appear inefficient and unmanageable as collection systems" [1].

This hierarchical system allows for the better handling of large scale collections that grow at the pace most collections do **CITE** but if these playlists grow too large, then they require reorganising which can become a chore.

As such the organisational benefit provided by these playlists is lost due to the 'perceived' high mental load required.

Whilst the capability and format of personal music collections have changed dramatically with technological advancements, the structure of these collections has stagnated in the streaming era.

This project will investigate different structures to see how they can improve either of the following key aspects for personal music collections:

- Complete Knowledge of the Collection understanding the entire contents of the collection (to not lose/forget about songs in the collection over time) without exacting a heavy mental load
- Replayability/Queue Building being able to quickly and frictionlessly create song queues to listen to (where the order of the song queue exists on a spectrum between fixed and random)

### 1.2 Method

First we will try to understand people's mental organisational models for their personal music collections and how they create song queues using their organisational model.

Then we will see the relationship between their mental understanding and their digital music collection.

# 1.2.1 Complete Knowledge over the Collection

For song organisation, the current method employed by streaming applications is a folder-based list structure (using playlists as folders).

Other methods using graphical spatial methods have been researched

- there has been research into creating 2d and 3d visualisations of song Libraries
- although there hasn't been research into making these usable from a software application point of view

This project will employ three different organisational models:

- $\bullet$  Clustered Table  $\rightarrow$
- Static Graph → each song is mapped onto a cartesian grid (both 2D and 3D)
  where the co-ordinates of the song is determined by the numerical attribute for
  that axis
- **Dynamic Graph** → each song is spaced out from every other song depending on how similar they are to each other, based on both metadata (artist, genre, etc.) and attributes

The aforementioned attributes are mid-level features analysed from the audiofile of each song  $\rightarrow$  these include the instrumentalness, loudness, energy, etc. of a track

### 1.2.2 Replayability/Queue Building

When listening to songs, the next song to be played is chosen somewhere on a spectrum between fully deterministically (manually selected) or fully non-deterministically (randomly selected):

- fixed deterministic choices occur when the listener knows which song they want to listen to next
- when the listener doesn't know which song to listen to next then the next song should be randomly chosen (such as with Spotify's shuffle feature on a playlist)

With the advent of software now being the medium with which songs are listened to, song queues can now be generated randomly from a set of songs, such as a listener's playlist.

However, there exists no framework for creating song queues where their order is elsewhere on the spectrum than near the two ends. Essentially there is no way to control this randomness without significant overhead (such as having to create a new playlists with the desired songs).

By using the graph-based views as the foundation, this project will investigate a songqueue building algorithm which allows for more of a guided randomness, that is allowing for songs to be randomly selected under the constraints of song metadata and attributes. This project will use a software application to act as a vehicle for testing and evaluating the aforementioned new organisational structures.

The problem is that I want to be able to see my full collection, not just see it in bits, even if it has been broken down structurally.

Every time i see the collection (rather part of it) my mental experience and idea of it is influenced by what I saw. I want full knowledge over the whole collection, not just vague notion of the parts

When listening to my songs I want to be able to have more movement on the spectrum - fully ordered/active - manually choose songs - guided random - listen randomly within a radius of a song - fully random/passive - just hit shuffle

Main issue is sometimes I want to only listen to a certain region of my collection - if I know the region - either this is already a playlist (issues of creating and maintaining this region) - can draw a region/create radius - if don't know the region - should be able to guide trajectory to song that I'm currently vibing with

# Chapter 2

# Background (270 words)

Here we will have a systematic literature review of the prior approaches to this problem.

And some more definitions and explanation

# 2.1 Graphical Visualisation of Music Collections

# 2.2 Song Similarity through Music Information Retrieval

There has been lots of research into analysing song similarity by performing analysis on the audio itself. This leads to extractable features that can then be used to compare songs to find their **sonic distance**. Analysis over the whole song leads to high-level features, including: key, chords, tempo, rhythm, genre, lyrics, etc.

Music Information Retrieval (MIR) is the field of study concerned with extracting musically semantic information from audio files, primarily through the use of machine learning algorithms. One of the biggest seccessors at this was the Echo Nest, a company who analysed millions of songs to produce low-, mid- and high-level features, made public through their API.

In 2014, the Echo Nest was bought over by Spotify, meaning that their Api was now integrated into Spotify's developer API.

There is lots of research and projects done using these Echo Nest attributes to perform data analysis on Spoitfy users' music collections, as explored below.

However, there has been very little research into using these high-level features (attributes) as the foundation for different ways of representing personal digital music collections, aimed at helping manage the growing complexity.

The attributes have been used as the basis for providing song suggestions to users, based on how they listen.

There has been explorations into different ways of visually representing users music collections: - ambif - used their own feature analysis, closest thing to the Audyssey - Organise Your Music - uses Echo Nest attributes to create 2D graphs, mainly for easy playlist generation by drawing a line

## 2.2.1 EchoNest's Music Database

• Exportify's Python Notebooks

•

## 2.3

# Chapter 3

# Design/Method (785 words)

The instrument for testing and evaluation these new models of digital music collection organisation and song queue creation was decided to be a software application.

# 3.1 Non-Functional Requirements

This software application was designed with the following guidelines in mind:

- Synergy with existing software → the features in the application should be able to be inserted in existing music streaming applications without issue (such as Spotify, Apple Music, etc.)
- **Desktop only** → to simplify the development process, the application was only developed for use on desktop
- Users can access their library in 3 clicks or less
- All controls should be intuitive and comfortable to use

# 3.2 Functional Requirements

- **Auth1** Users must be able to access their library by logging in with the credentials of the platform that library is stored in.
- **Auth2** The system must be able to interact with a user's library by using a user-specific access token to the Spotify API.
  - **B** Users can view all songs in their library
  - C Users can view multiple/all playlists in their collection at once

- Users can view individual playlists in their library
- Attr Each song in the user's library must have the appropriate Echo Nest attributes attached
- Play User's can control playback on another device where the user is logged into their Spotify Account
- **Table** Users should be able to see the metadata and attributes for all their songs in a table
  - SG1 Users should be able to see their songs mapped along one dimension for each attribute
  - **SG2** Users should be able to see their songs mapped along 2 dimensions for each combination of 2 attributes
  - **SG3** Users should be able to see their songs mapped along 3 dimensions for each combination of 3 attributes
- **DeSo1** Users should be able to see the attributes and metadata for a song when they click on it.
- DeSo2 Users should be able to see the most similar songs to the currently selected song
  - **DG1** Users should be able to see all their songs mapped in 2 dimensions based on how similar they are to each other (where similarity is calculated using both the metadata and attributes)
  - **DG2** Users should be able to see all their songs mapped in 3 dimensions based on how similar they are to each other
  - **DG3** Users should be able to toggle which attributes and metadata are currently affecting the similarity
  - Fil1 Users should be able to filter out songs on all views
  - Fil2 Users should be able to toggle which playlists are currently being shown
- **VLJ1** Users should be able to see their current song as a distinct node in the graph views.
- VLJ2 Users should be able to see their queue as a directed line through the relevant songs
- **VLJ3** Users should be able to see their history rendered as a fading line (up to different preset lengths of either number of songs or length of time)
- CLJ1 Users should be able to set a target song for the listening journey to go to
- CLJ2 Users should be able to select a song to randomly listen around

- **CLJ3** Users should be able to create a segment of the listening journey where the songs are played through in a fixed order
- **CLJ4** Users should be able to create a segment of the listening journey where songs are played through randomly
- **CLJ5** Users should be able to listen to a song and then return to their original listening journey trajectory (effectively a temporary diversion)
- **PLJ1** Users should be able to view past audio journeys (segments of their full audio history), possibly as a sped up line
- PLJ2 Users should be able to quickly re-listen to an old audio journey
- Tag1 Users should be able to add custom tags to their songs (these can then be used to make the song similarity more informative)
- Tag2 The system should treat these tags in a similar fashion to genres, in that they are hierarchical and not mutually exclusive

# 3.3 TODO: Activity Network (Dependency) Diagram

SoundCharts Flow versus Exportify Flow for loading

### 3.4 TODO: UI Wireframes

As one of the key non-functional requirements is for the developed features to integrate into existing streaming applications, the UI was designed using Spotify's desktop interface as an inspiration.

# 3.5 TODO: Storyboards

### 3.6 TODO: Chosen Method & Tools

API used for accessing digital music collections - Spotify Because they have the most feature-complete API and initially their API would've been able to allow for getting attributes for each song as well.

Gaining EchoNest attributes - was SoundCharts, then switched to Exportify

Tech Stack - Tauri - access to web technologies, meaning making UI should be easier, as the backend complexity of this project is not as complex, the UI is more important???

Frontend Framework - React - very popular, making it easier to learn and find support. Also has good support for 3js a 3D visualising library that is suitable for creating my novel visualisations

# Chapter 4

# Development

Tech Stack used Why Spotify's API used (is this in prior section?) How I sourced the EchoNest attributes

Software architecture of the project?

Application state diagram

# Chapter 5

# Testing and Results (1900 Words)

### 5.1 Data Collection

As the project was aiming to initially understand how people manage and use their digital music collections, then to see how these could be transformed using new concepts implemented with software, a more open approach was required.

Students from the University of Southampton with an active Spotify Account were invited to take part in a participant study after development had finished. This study was performed and complied with the ethics standards set out in ERGO78677.A2.

The study consisted of 1-on-1 ethnographic semi-structured interviews, typically lasting 45-60 minutes. The process was as follows:

- Provide the participant with an information sheet and consent form
- They were then asked how they build song queues from fully random to fully ordered
- The following questions were asked:
  - How is your collection organised?
  - How do you maintain your collection?
  - How do you create queues to listen to? (expanding on their previous answer of random vs ordered)
  - How do you interact with your listening queues after creation (excluding the listening aspect itself)?
- Then the participant loaded a playlist into the software application:
  - Export a chosen playlist as a .csv file from the Exportify web page

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- Open the Audyssey application with the aformentioned .csv file
- Then the user was walked through the application and then they gave their thoughts on the application and concepts within it.

Due to the semi-structured nature, some questions and topics were explored to different degrees depending on the different answers and behaviours of the participants. During the interviews, notes were taken to be used in an inductive coding process.

This process was done iteratively, modifying and combing codes after each interview. Then these codes were grouped to form a hierarchy of themes and sub-themes, along with the occurrence count for each code. This process follows from the Thematic Analysis process set out by [?]

# 5.2 (TODO Add quotes + who said what)Thematic Analysis of Interview Pre-application

Table 5.1: Hierarchical Table of Themes with Counts.

Theme	Sub-Theme	Code	Count
	Method	Singular Playlist	2
	Wicthod	Multiple Playlists	4
	Full Collection Understanding	Vague	1
Collection Organisation	Tun Concesion Chaerstanding	Strong	5
Organisation	Mental Model	Distinctly Unique	2
	Familiar Structure	Easy to Use	4
	Dark Spots	Forgotten/Unfamiliar Songs	3
	Growing Song Count	Always Adding	6
		Doesn't Remove Songs	5
		Per Artist	1
Playlist		Per Time Period	2
Management	Unique Identity	Per Genre	2
		Per Mood/Vibe	3
		Activity	2
		Creating DesiredPlaylists	2

Friction/High Mental Load

Theme	Sub-Theme	Code	Count
		Switching between Playlists	2
		Infrequent Playlist Creation	3
		Cleaning Playlist Contents	1
	Absolute/Fixed Ordering	Playlist Contents	3
		Specific Audio Experiences	3
Listening Journeys (Queue)	Creation Process	Passive: Shuffle	5
		Active: Manually Create Queue	2
	Source	Individual Playlist	4
		Full Collection	4
		Affected by Recency Bias	3
	Shuffle	Unplayed Songs	2
		Fixing the Queue	4
		Close Enough	2
	New Song Buffer	Forgetting to Add	3
		Desired	2
	Listening as a Trajectory	Listening Rendered as a Line	4
		Boundary Songs	2

## 5.2.1 Collection Organisation

All the participants had a specific way that they digitally organised their Spotify music collections. Mainly they could be split into two groups: those who placed all their songs into one singular box (the Liked Songs folder) or those who split their collection over multiple playlists.

Only 1 participant felt like they had a vague understanding of their entire collection [Riya], whilst the other 5 felt like they had quite a good grasp on their collection.

Contradicting this however, 3 of the aforementioned 5, upon exploration of their collection in the software application realised there were forgotten or unfamiliar songs to them in their collection.

3 of the 4 participants who utilised multiple playlists to organise their collection also attributed benefits to this:

- knows where a song would be found in, doesn't have to know the exact location, taking off mental load
- muscle memory, familiarity

The participant who didn't attribute benfits to the structure of their playlists also had an issue with their playlists converging to the same identity[Riya: "over time, my playlists all sort of converge to the same type of song, though they're not meant to"]

Common across all 6 participants is that their collections were continuously growing over time, with only 1 participant stating that they removed songs[Riya] although rarely.

### 5.2.2 Playlist Management

The 4 participants who organised their collection using playlists also had common concepts and behaviours.

All 4 participants created their playlists with a distinct identity in mind whether this be for a specific artist[Shruthi], a time period[Shruthi, Vedarth], a genre[Josh, Vedarth], a mood or vibe[Riya, Josh, Vedarth] or an activity like the gym[Vedarth, Casper wanted one].

Many of the participants however noted common cases where they felt friction in interacting with their playlists. 2 participants[Shruthi, Vedarth] felt that it was "too much effort" to create playlists with distinct identities that they felt were missing from their collection as there are "too many songs" and ["it would take too much time"].

2 participants also noted that when switching between playlists to create queues, they felt that there was a significant amount of mental effort required that put them off from doing so, even though they mentall felt that they needed to create the queue.

3 of the participants also mentioned that they make playlists very infrequently, with 2 of them only making them for each new time period. This was due to ""[insert quote about how much effort it was]

Something that didn't cause friction was the absolute or fixed ordering of the contents of their songs. 3 participants ordered by time[Vedarth, ] or alphabetical order[Shruthi], all remarking that this consistent order provided "muscle memory" and aligns+reinforces with their mental model 3 of the participants also ordered songs in the collection to elicit a specific listening experience. 1 participant[Casper] only listened to albums in their canonical order as they exclusively enjoyed that way of listening to them. The other two participants ordered them so that when the didn't shuffle, they could listen through that experience they set out for themselves.

#### 5.2.3 Listening Queues

There were two modes of creating listening queues for the participants: 5 had a passive mode where they created their queues using the shuffle features and 2 created their queues by manually placing songs in the queue.

4 participants built these queues from an individual playlist[] and 4 built them from their entire collection[Casper, Roberto]. When choosing which playlist to choose from and what song to start listening to, 3 participants said that their choice was affected by a recency bias. They felt that they "had a good chance of forgetting songs that were added to the collection earlier on".

Passive listeners also had issues with the shuffle feature of randomly creating an order. 4 participants felt that they had to fix or guide the queue manually due to the shuffled order creating a listening experience that did not match their expected mental queue.

2 participants[] mentioned that they would keep skipping songs if it did not match their expectations until they reached one that was "close enough"[].

2 participants[Josh, Riya] did state that even if the shuffled queue was giving a song that wasn't what they wanted, they would not change it partially due to "not being bothered" and if the playing song was "close enough" to what they were subconsciously expecting.

2 participants[] also mentioned that whilst they used the shuffle feature frequently, they felt/knew that there were songs that hadn't been played for quite some time as the shuffle simply wasn't playing them. This meant that they weren't fully experiencing their collection.

## 5.2.3.1 New Song Buffer

3 participants[] mentioned that when they listen to songs passively and are "less aware of what I'm listening to" [Casper?] that they can forget to add these new songs to their collection. 1 participant [Riya] also mentioned that after adding a new song to their collection they would sometimes remove it on subsequent listens due to realising they didn't actually like it. As such 2 participants[] mentioned that they would like a user-facing buffer region feature where newly listened to songs could be permanently added/removed after a few listens.

#### 5.2.3.2 Listening as a Trajectory

4 participants mentioned wording that indicated they understood their listening journey to have a direction which was sometimes reflected in the queue. 2 participants[Riya,

Josh] mentioned that a factor deciding how they actively mentally change listening direction is when they are on a boundary region of their collection. "When I listen to this song, it has a sad part that'll make me want to listen to more sad songs instead of the direction the queue is currently heading in".

# 5.3 Application Feedback

Before, the interviews were aimed at undrestanding how the participants organised their digital music collection and how they build and listen to queues using this collection. Whilst using the applicatio, the interview changed to being more about gaining feedback on the usability of the system and each individual feature implemented. Any features that the participants felt would be useful (after interacting with the application) were explored in detail.

As the participants interacted with the application they were asked for their feedback on the implemented features and the attributes:

### 5.3.1 Feedback: Attributes/Metadata

#### 5.3.1.1 Value Accuracy

2 participants disagreed with some of the attribute values for songs in their collection, noting that it did not align with what they expected.

#### 5.3.1.2 Attribute Opinions

Key, Mode, Time Signature Some cared, some didn't care.

Overall these are more useful in the calculating similarity and also being able to be toggled off (although the toggle off is probably unnecessary as no-one said they actively didn't want it there)

Attribute Rankings: Time above all else [Vedarth] noted that the time axis was easier to understand and more interested in as time/history is more familiar to them. [Casper] also noted that a sped up line of their audio history would be cool, also implying that time was a instinctively useful attribute

Attribute Combinations: Overwhelmed with Choice Many participants[] noted that though specific combinations were interesting they were overwhelemed with trying to find specific combinations and weren't sure where to start or what to do. X participants agreed that they would like **customisable presets**, where they could be given combinations to look at that provide easily digestible insights. Using these combinations as a base, the users' could then explore to find their own preferred combinations.

Distributions: Liked seeing ways of representing their Music Taste

Desired Feature: Ridge Plot of Histograms for Individual Histograms

Attribute: Extreme Ends Liked seeing the extreme ends for each attribute (i.e. top 5) although this could be due to the fact that the table view made it easy to see this. 1 participant[Casper] noted that these extreme ends would be useful for automatically creating high danceability playlists for example. There is already projects that can do this, though it does beg the question, if we start combing attributes, what sort of playlists would be created.

#### 5.3.2 Feedback: Graph Model

TODO NEXT

#### 5.3.2.1 Graph-Based Suggestions

3 participants[] noted that they would appreciate seeing song suggestions that clearly show how they slot into their entire collection. Both the ridge plot and dynamic graph would be good for this as they both show the user's entire collection.

#### 5.3.2.2

Graph Navigation Controls Participants noted that the controls were good for navigating in the 2D graph. However, some participants[] felt that they would also like a 1st person style of controls, where they could fly through the space of songs. something akin to Minecraft's Creative Mode Controls

#### 5.3.2.3 Song Identification

Due to time constraints, setting the colour of a song sphere was unfinished. To understand what would be the most preferable dimension to distinguish songs, participants were asked during the study, with the below responses:

- by colour of
  - Artist = 1
  - Genre = 4
  - Mood/Vibe = 3
  - Discrete Metrics = 0, as participants felt that they would need to see it implemented to see if it would be useful
- the image of the album the track belongs to (but only if there was enough visual space to render it)

### 5.3.2.4 Dynamic Graph

All 6 participants[] noted that they would've liked to see their collection using the dynamic graph feature.

All 4 of the participants[] who organised their collection using playlists also expressed interest in seeing how the potential clusters formed in the dynamic graph would map to their created playlists.

**Songs as Listening Focus Points** 2 participants[] also noted that when they're listening they would like to be able to select songs as points to listen around (for queue generation and modification)

### Chapter 6

# Evaluation (1700 words)

This project aimed to ask two research questions:

- how can the organisation of digital music collections be improved to better reflect people's mental models of their collections, without increasing the mental load required?
- How can we improve the process of creating and controlling

People have a expected mental audio journey. Passive listeners usually have much larger audio journeys that they'd be happy with

### 6.1 Active vs Passive Listening Spectrum

When someone is listening to a sequence of songs they exist somewhere on the passiveactive spectrum. This spectrum is concerned with the number of possible song sequences that the person is satisfied listening to.

At the extreme end, a fully passive listener is satisfied with any sequence of any songs, no matter how similar or dissimilar the songs in the listening journey are.

At the other extreme end is a fully active listener, someone who has an exact set of songs that they want to listen to, in an exact order. This order may be for many reasons.

All the participants were somewhere on this spectrum when they were listening to their collection, some would stay in one place or would move about on the spectrum. [-] Casper usually passive, but then switches to active to make sure that they listen to album in the correct original order [-] Vedarth passive when doing more mindless activities, but when more focused, preferred to actively create the queue.

The interactions made by users (regarding song queues) can be mapped to relative positions on this spectrum: [-] 100% Active -¿ Manually find song then click add to queue [-] -¿ Shuffle a small playlist / Song radio [-] -¿ Shuffle a large playlist

Keeping track of the next 10 upcoming songs -; slightly active Reorder queue -; active Switch to new playlists -; temporary active then back to passive

### 6.1.1 What is a Listening Journey?

A listening journey is simply a sequence of songs and as with any sequence, it has the following properties:

- Initial Item (First Song)
- Previous Item (Previously Played Song)
- Current Item (Currently Playing Song)
- Subsequent item (Next Song)
- End Point (Last Song)
- Length (Number of Songs Listened to)

However this sequence is not simply a sequence of scalar items, but should be thought of as a sequence of vectors, items with direction. As such the overall song queue can be thought of being a listening journey, with an overall direction (and a direction from song to song).

This direction is a vector in an n-dimensional space, where n is the total attributes and metadata for a song. This project only looks at a subset of these attributes and metadata -; the Echo Nest attributes and the Spotify metadata.

What we propose is that the full listening history of a user is comprised of these listening journeys. However, due to the continuous nature of listening to music in the digital era, further research will have to be done to see if people still have 'end points' or final songs as this was not investigated during the participant study.

A listening journey has 3 parts: its history, its current position, its future:

- **History:** a list of songs ordered by when they were listened to (with how much of each song was listened to)
- Current Position: the current position in the currently playing track

- **Future:** the trajectory that the listener will follow, comprised of segments that either have a fixed or unfixed/random order:
  - Fixed similar to the history this is a collection of songs which are played through in order
  - Unfixed the next song to be played is randomly chosen from a collection of 1 or more songs
  - Trajectory this is the n-dimensional vector between the next song and the current song

Both viewing history and the currently playing track are easily viewable and interactable in Spotify (and other streaming services). Spotify does allow for creating and interacting with the future aspect of queues, both fixed and unfixed, however the process to do so still has some friction and can only be done over the entire queue:

- Fixed Order Queue → the user must manually locate and add songs one by one to create a fixed order queue
- Fixed Order Segment → a user can reorder songs in the queue to ensure that those songs are played in a fixed order
- Unfixed Order Queue → a user can click shuffle play to create a new queue of all the songs in a playlist, which have been shuffled to be in a random order. Also they can shuffle the queue once it exists to randomise the order of songs within it.
- Unfixed Order Segment → should a user want to listen to 5 songs in a specific order, then listen to 15 different songs in a random order, then another five songs in a fixed order, there is no built-in way to do this.
  - First the user would have to wait until they've listened through the first 5 fixed order songs.
  - Then they would have to remember the 5 fixed-order songs they want to listen to at the end and remove those songs from the queue
  - They could then shuffle the remaining 15 songs to achieve an unfixed/random order.
  - If they are happy with the shuffle then they can re-add the final 5 fixed-order songs.
  - However, if at any point they want to reshuffle the queue (but only the random-order songs) they have to go through the entire process again.

As can be seen above, whilst Spotify does allow for creating both fixed and unfixed queues, they do not have a way of easily creating unfixed sections of the queue (without

losing any desired fixed sections). This project aimed to provide a way for accomplishing this by using the graph visualisations as a base.

Unfortunately, as explained in the Project Retrospective chapter, this feature was not implemented and as such could not be fully tested. However, many participants noted that they would like to see this feature added to Spotify so that they could create song queues with both fixed-order and unfixed-order sections in their queue.

#### 6.1.1.1 Listening Journey Trajectory

A listening journey can also be thought of in terms of its trajectory, both between 2 songs, and over multiple songs. These trajectories are comprised of n-dimensional vectors, where n is the sum of all attributes and metadata on a song.

This project aimed at visualising these trajectories by rendering the listening history and upcoming queue as a line in the dynamic graph view, thereby representing all the dimensions of the songs.

Unfortunately, this feature was not completed (as explained in the Project Retrospective Chapter) but when asked to the participants, they all expressed interest in seeing their past and future listening rendered as a directional line. As such this is a concept worth researching further into, to determine how useful it can be, as this was not able to be fully tested during this project.

#### 6.1.2 Song Sources for Building Queues

When passively listening, listeners often have very little mental energy they want to allocate to controlling the music they listen to [Shruthi Quote]. The easiest way to do this is to pick a playlist and start listening within it.

As such, playlists are an effective solution at reproducing listening queues. For some, one large playlist is enough (often Spotify's Liked Songs) as the listener is happy to listen to any possible sequence of songs in that large playlist. However, for others, they do not want to listen to all their songs at once[Vedarth: larger playlists lose their shuffleability], so they decompose their collection into multiple distinct playlists.

These playlists contain songs which all have a common aspect, which forms the identity of the playlist. This can be anything from having a specific artist or genre in common, as well as being for a specific activity like a workout.

However, due to the enclosed nature of the playlists it is difficult to know how much they overlap and what the true full collection looks like unless they are combined and rendered as one. Unfortunately, combining multiple playlists into one was a feature that was not implemented, but is worth investigating further. Many participants noted that they wanted to see how similar their playlists were to each other. Further research will be needed to analyse the behaviour of choosing what songs go into which song queues[Vedarth agreed with this]. This will be detailed further in the Future Work Section.

### 6.1.2.1 Difficulties in Maintaining Playlists

At first glance, these playlists seem like the perfect solution for easily recreating queues. However, maintaining these playlists can be difficult for some [Riya: playlists started to converge] and applying clean-up is usually avoided [Riya: can't be bothered to go through and remove songs] as listeners just want to listen to their music usually. They are not usually in the mood to perform spring cleaning on their collection.

There is also a perceived heavy mental load associated with the process of creating playlists and adding songs to them. [Vedarth: likes the design and identity of a playlist and pulling different songs together] This puts off user's from creating new playlists with new identities with songs from their collection. [Shruthi+Vedarth would like maybe 2010's playlists but cba to make it]

There is currently too much friction associated with creating playlists, even though there is a desire.

Automatic Generation of Playlists One possible solution that was proposed in this project, but not attempted due to being low priority was song tags. These are words or phrases that can be attached to any song (similar to the genre metadata) and were a core feature of Apple's iTunes. These song tags can then be used to automatically generate playlists for that tag, taking away the tedious labour from a user. This will be explained futher in the Future Work Section.

Buffer Zone Another issue with utilising playlists effectively is adding the right songs when they're found by the user and removing ones that don't belong anymore. Most of the participants didn't remove songs, but that was also because they were more certain that a song belong to the playlist. For the participant who was less certain if a song belonged then they would add it and remove it afterwards if they deemed it necessary. A few participants also noted that they didn't always remember to add songs that they liked listening to, so they would prefer to

### 6.2 Visualising using Continuous Attributes

From the feedback gained after the users interacted with the software application (the Audyssey) the following table can be constructed:

Table 6.1: Optimal views for 1 or more songs and 1 or more continuous attributes

	Singular Song	Each Song	Song Distribution	Extremities
1 Attribute		Table/1D Graph	Histogram	Table
2 Attributes	Table	2D Static Graph		2D Static Graph
3 Attributes		3D Static Graph	Ridge Plot	3D Static Graph
3 Attributes	Polar Chart/Table/ Line over Ridge Plot	Dynamic Graph		Table/ Dynamic Graph

The Static Graph view is optimal for seeing the values of each song for 2 and 3 attributes as it allows a user to explore their collection

### Chapter 7

# Project Planning Retrospective (1500 words)

This section will explore in detail the planning and development of the project itself, throughout the stages: research, designing, development, evaluation and the final write-up.

I will go over what were the significant issues with the approach I took. I will then talk about how I would this project were I to start it over again.

Since this project had a very limited timeframe, ensuring that progress remained on schedule was critical.

### 7.1 What Went Well

One of the major elements that significantly helped with planning the project and managing the complexity of the project was building a hierarchical mindmap in Miro (a highly flexible diagramming tool). The reason Miro's mindmap was useful was that it allowed for children nodes to be toggled, meaning that they were visually hidden, but still accessible.

This meant that I could decompose the project into its significant core parts. Each section could then be decomposed into its significant parts. This significantly reduced the mental load and allowed for me to better breakdown each aspect of the project as much as I needed to.

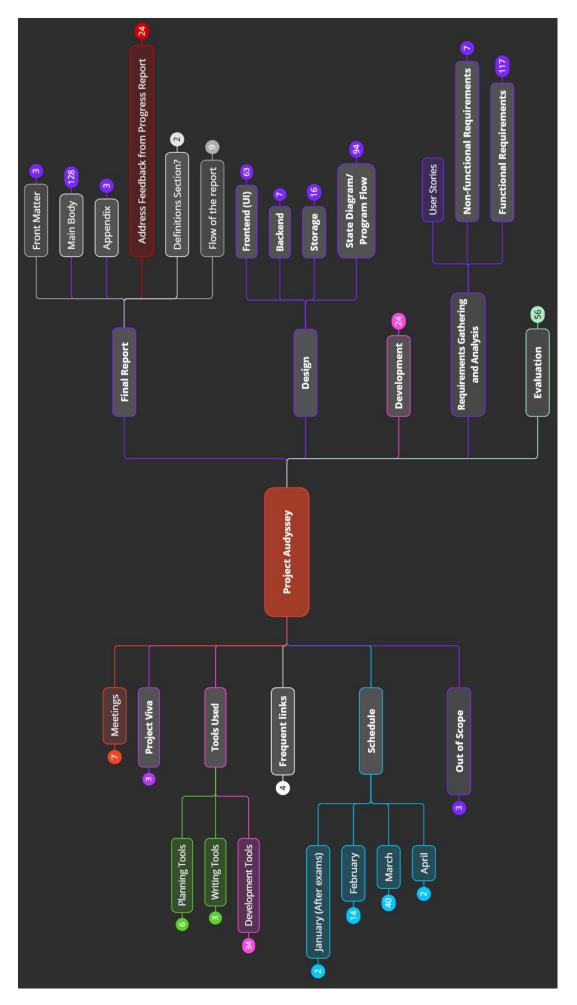


Figure 7.1: Miro Mindmap high level overview

### 7.2 Limitations

There were some factors that limited this project: [-] Unfinished Code limiting the ability to fully evaluate the concepts [-] spent too long on the Spotify and SoundCharts API stuff [-] lost 1-2 weeks due to LOpSoc and AdvCompArch [-] Only got 6 people evaluated due to time constraints, still was very informative but more would've been better [-] ideally 8-10 participants to really see the patterns [-] final evaluation was quite a lengthy process, should've done a mini user survey before the progress report to both find requirements and get an initial understanding. Then it would've been easier to see how the application and new concepts would've affected the listeners [-] should've done more research into what the attributes that Spotify was offering were earlier in the research stage (not in the development stage) as that would have led to figuring out Exportify as the better route over SoundCharts. - In my defence, Spotify has obscured that the attributes were from the Echo Nest in their developer API. - they also deprecated the API endpoint days before the progress report handin, a significant milestone in the project meaning that as soon as an alternative was found, I had to take what I could get

### 7.2.1 Acquiring Song Attributes for all Songs in a User's Library

[2014] Spotify buys EchoNest - now EchoNest's API is locked behind a Spotify Premium Account (this wasn't an issue due to already having a premium account, but this is a paywall), however this was also a sort of blessing in disguise as it would've meant that I only need to work with one API.

[27 Nov 2024] Spotify announces they are deprecating several endpoints for applications made after the 27th November - these endpoints included both Get Track's Audio Features and Get Track's Audio Analysis which were key for the project

These audio features (or attributes) were necessary as they would provide the numerical basis for mapping the songs and helping control the audio journeys. To ensure that this didn't derail the project, after much searching an alternative was found, namely the SoundCharts API. This API had an endpoint, that given a track's Spotify ID, would provide the attribute data that Spotify had deprecated access to. However, this data was less accurate (only to 2 decimal places) and was also behind a paywall. For one month, the cost of access for 500,000 API calls at a 30% academic discount amounted to 125 USD. This was within the budget of the project. Initially, the plan was to purchase one month once development had finished. As such the API access would be used only when it was fully needed.

[Late March 2025] Due to significant issues with purchasing the API access using the University's system, another alternative method to gaining the attributes had to be found. This solution was found in Exportify, a web tool built by Pavel Komarov. This

tool accesses the Spotify API, including the newly deprecated endpoints, to allow for exporting a spotify user's library to a .csv file.

This tool was made before the deprecation announcement and is free to use, making it a very suitable replacement. Futhermore, the attribute values are to the original precision as provided by Spotify. The tool also allowed for exporting of individual playlists, making it easier for my software application to know how one's full collection was composed by the playlists and the catch-all liked songs.

Unfortunately, due to the sudden nature of the Spotify deprecation announcement, an alternative had to be chosen very quickly meaning that Exportify wasn't found until very, very late in development. This meant that the API setup portion of the project took longer than it theoretically could've, as the workflow using Exportify's .csv files is much simpler (as shown in the figure NUMBER below). The ideal method would've been to continue searching for alternatives after finding SoundCharts allowing for Exportify to be found sooner and be integrated into the application state flow from the start, however due to the time constraint in needing to submit a project brief, this was not done.

#### 7.2.2 Unfinished Code in the Development Stage

I didn't realise quite how much work it would be to develop the whole project. As such when the project reached a critical decision point in the development I made the wrong decision. Whilst the static graphs were useful for the project as explained in the evaluation section, I should've prioritised the dynamic journeys. This decision point came at a time when only one of the static or dynamic graph features would have time to be done properly.

Another reason is that I let other **subjects and responsibilities slow down progress too much**. (LOpSoc and AdvCompArch I guess??)

Progress was also slowed down by having a more complex application flow due to initially requiring SoundCharts API. Integrating Exportify's .csv files meant that the setup state was simpler and make it easier to combine playlists when using the graph views. Unfortunately, due to switching to Exportify too late, there was no time reap these rewards.

# 7.2.3 Losing sight of the Goal Only learning and understanding the true goal of the project near the end.

This project whilst in a limited timeframe, was still quite long, having transpired over the better part of 7 months. During this process the true goal/research questions were only fully understood quite late into the project sadly.

#### 7.2.3.1 Static Cartesian Graphs: A Red Herring

The true/original niche/gap in the research was investigating better ways to create listening journeys, mainly using the graph visualisations as a foundation for controlling and viewing them. This is because, with the advent of the digital streaming era, there has not been any research (none that I could find at least) for creating better tools for users. As discussed in the Evaluation, there is an expressed desire for these tools.

However, during development, after the static graph views were created, I realised that these were only really specifically useful in a data analysis perspective (something that has already been researched extensively and is not the focus of this project). The evaluation also confirmed this, as the participants felt that the static/cartesian graphs were only useful as a one-off and not as a basis for reflecting their mental model of their music collection.

In hindsight, developing the staic graph views should've been allocated to be done after the dynamic views so that the listening journeys could be accomplished as fast as possible. Static cartesian graphs were intially planned first as I did not realise at the time that they were significantly less useful for interacting with listening journeys than the dynamic view.

One participant in the evaluatory study also mentioned that they liked there being an absolute order to their songs/collection that they could return to. This absolute order synergises better with the dynamic graph, as the static graph produced different distributions for each combination of attributes on the axes.

To prevent the static graphs feature be the 'red herring' that they were, in taking away development focus from the actual significant features (the dynamic graph and listening journeys) then this feature should've been omitted from the project during the research stage. For this delay to have not occurred, the ideal scenario would've been to do more research in how the EchoNest attributes have been used much earlier in the project, before the design and development stages. During the research stage, more energy was invested into where to source the song attributes, meaning extensive research into how they had been used was only investigated during the development stage.

Whereas the more detailed in-depth view of the library by looking at the distributions of specific metrics is more useful when the person allocates a specific time to go through it. This is because the view requires more mental energy to understand and explore it, to reach a sufficient mental understanding of it.

### 7.2.4 Scope Creep: Implementing Better Listening

Initially, as detailed in the project brief, this project aimed to create better listening queues by allowing for combinations of fixed and unfixed queues and greater flexibility in changing the directoin of the song queue.

### 7.3 Initial vs Final vs Ideal Project Plan

Below are three project plans:

- Initial Plan  $\rightarrow$  this is what was planned initially near the start of the project
- Actual Progress  $\rightarrow$  this is the actual progress of the project
- **Ideal Plan** → upon retrospection, this is how the project should be approached if to be done again

### 7.3.1 Initial Plan

### 7.3.2 Actual Progress

### 7.3.3 Ideal Plan

Key Points: - reduce the amount of features - should've only done the dynamic graph as other people have done the static cartesian graphs before - the evaluation itself took ages - either of the below: - do an initial survey of people before design and development -¿ get a better sense of requirements - had a review meeting with the review team on the application - was supposed to do this but hadn't finished enough code in time and they both left the country early - minor thing, but should've asked if the action of skipping was annoying/effort

### Chapter 8

## Conclusions

### 8.1 Future Work

[-] Auto-generating Playlists, possibly using song tags as a base [-] Buffer zone for songs that have been recently listened to [-] added/viewable in collection but show that they aren't fully part of the collection yet [-] if this grows too much might come across the issue of people not wanting to deal with it. [-] need to be careful to figure out how to make it actually useful and not overwhelming for a user [-] how does this relate to song suggestions? are they one and the same or close enough?? [-] Rendering listening history

# **Bibliography**

[1] A. N. Hagen, "The playlist experience: Personal playlists in music streaming services," *Popular Music and Society*, vol. 38, pp. 625 – 645, 2015. [Online]. Available: https://api.semanticscholar.org/CorpusID:193242204

# Appendix A: Photos

This is an appendix

# Appendix B: Code Listings

This is an appendix